



ANNUAL REPORT 2022-23

Note: This Annual Report is meant for internal circulation of NQOCN only and is not to be shared without written presentation of Office Bearers.



President's Message

Dear Friends,

Welcome to NQOCN India's 5th Annual General Body Meeting! We are thrilled to have 325 new members joining our mission to promote a culture of quality improvement in healthcare. As we come together, let us celebrate our accomplishments and set our sights on the future.

Despite COVID-19's challenges, NQOCN adapted and flourished, maintaining online and hybrid operations. We have broadened our collaboration with national and international partners, including the successful launch of BMJ Open Quality South Asia Edition's second and third editions. Our relationships with MOHFW, the Government of India, professional organisations, and the IGNOU School of Health Sciences have further amplified our impact.

In the coming year, we plan to introduce a "Psychology of Change" workshop, sustain the 3rd and 4th editions of BMJOQ-SA, design a workshop on Combatting Hospital Acquired Infections (HAI), re-initiate QI capacity building for ASHAs workers, and develop an Artificial Intelligence (AI) in QI workshop program.

We express our heartfelt gratitude to partners like WHO SEARO, UNICEF India, WISH Foundation, Pfizer India, NI, IAP, NNF India, and many more for their unwavering support in advocating for QI across the region. We extend special thanks to the Ministry of Health Republic of Maldives, WHO Maldives, and QARD Maldives for entrusting NQOCN with the capacity building and support of island teams nationwide for the past two years.

Join us at our second International Annual Conference on Healthcare Quality and Patient Safety, themed "From Concepts to Reality – Bringing Innovations to Quality & Patient Safety," in Bangalore on November 4 & 5, 2023. This event provides a unique opportunity to connect with QI leaders and share ground-breaking ideas for scaling up QI initiatives. Let us make it unforgettable.



President's Message

As we venture into 2024, our commitment to fostering a culture of quality improvement in healthcare remains steadfast. With your support, we will continue to improve patients' lives and shape a brighter future for healthcare quality in India. We will focus on co-producing high-quality regional health systems with active community participation. This would not be possible without the fervent support of leaders like you and your teams. Let us pledge to mentor at least five colleagues in the science and skills of improvement this year and work together to help our nation achieve the SDG 2030 goals.

Thank you for your unwavering commitment to NQOCN and our mission. Together, we will create positive change in the healthcare landscape.

Jai Hind!

VIKRAM DATTA

President NQOCN, India

Director Professor, Department of Neonatology,
ABVIMS and Dr RML Hospital, New Delhi 110001, India | drvikramdatta@gmail.com



Vice President's Message

Dear QI Enthusiasts,

It has been a matter of great pride for me to serve as the Vice-President of NQOCN. As we all know, the past few years have been challenging at both personal and professional levels for all of us. We could sustain and grow our momentum at NQOCN, which was possible only because of your continuing enthusiasm and support.

As the healthcare sector is increasingly sensitized regarding the significant role of quality improvement in ensuring the deliverables across all levels of health provision, our support to the MusQan and LaQshya programs has been a key feature. Across the world, the need for ensuring patient safety is recognized, various preventive measures and quality programs have been planned, and implementation is in process.

Our focus on quality improvement has resulted in improved patient outcomes, higher patient satisfaction scores, and lower healthcare costs. We have implemented a number of initiatives, including the use of technology, patient-centred care, and operational efficiency, that have contributed to these positive outcomes.

The community of practice(COP) virtual platform has helped share and cross-learning from the various stakeholders of our healthcare system across the globe. Your participation in this has been encouraging for all of us.

The first quality healthcare conference held in PIMS, Loni, had a good response with renowned speakers from various partner agencies and was an enriching experience for all of us. I invite you to the second quality healthcare conference, to be held in Bengaluru in November. I'm anticipating the active engagement of the stakeholders and an encouraging response with all your support.

Best wishes as we work together toward our shared mission,

SUPRABHA K PATNAIK

Vice President, NQOCN

Member, Quality Department

Assistant Professor, Deptt. of Neonatology

Bharati Vidyapeeth (DTU) Medical College, Pune



Secretary's Message

Dear NQOCN members,

Greetings from the NQOCN office. Let me take this opportunity to thank you all for giving me this opportunity as a secretary to take our organization towards our goals. It has been an exciting and productive year for our organization, and I am proud to share our progress with you.

Our network has continued to grow, with more healthcare providers joining us in our mission to improve the quality of care for patients nationwide. We have expanded our reach and impact through collaborative efforts with other organizations and partners, and have successfully implemented initiatives to drive quality improvement in various healthcare settings. We continued our close association with our partners, especially Govt of India, WHO-SEARO, UNICEF and BMJ. Under the visionary leadership of Dr Vikram Datta, we are continuing to identify the needs of our partners and are developing programs to support the cause.

This year, our organization underwent a Spot Check assessment by Unicef. I am pleased to report that the assessment identified NQOCN as "Low risk" in their report. While we are proud of this achievement, the assessors suggested ways to further improve our operations and ensure that we continue to meet the high standards expected of us. We take these suggestions seriously and have already taken steps to incorporate them in our organizational processes.

As an organization, we organised our first annual conference - "International Conference on Healthcare Quality and Patient Safety" in Loni, Maharashtra in collaboration with Pravara Institute of Medical Sciences. The conference received an overwhelming response, with 400+ attendees, National and International Speakers, and 100+ posters & papers presentations by all cadres of healthcare professionals.



Secretary's Message

This year we will continue with our existing programs and look to add resources to upskill healthcare professionals through our unique workshops. We are also evaluating innovative initiatives in the field of quality improvement. We are excited to announce that this year's conference will take place in Bengaluru, India, on 4-5 November 2023.

We are committed to our mission of promoting quality care for all patients and we will continue to work towards this goal in the coming years. We will focus on further expanding our network, strengthening our partnerships, and developing innovative solutions to improve healthcare outcomes.

I would like to express my sincere gratitude to our members, partners, and stakeholders for their continued support and commitment to our mission. Together, we can positively impact the quality of care in our communities.

Wishing everyone a successful year ahead.

PRAVEEN VENKATAGIRI

Secretary NQOCN

Neonatologist, HOD Chinmaya Mission Hospital



Treasurer's Message

Dear Friends,

It is a privilege to serve as a treasurer at NQOCN. The year 2022 has been another interesting year, and indeed it has been a year of learning about better financial controls.

NQOCN has generated funds from projects from WHO-SEARO, UNICEF India, LEHS|WISH and Nutrition International, and Memberships. Scheduled audits are undertaken as an implementing partner of various national and international agencies.

I am very happy to announce that in the year 2022, UNICEF conducted its "spot check" audit to determine if the internal controls were functioning as expected and if, based on a sample of expenditures, UNICEF funds were used for their intended purpose, consistently with the work plan and agency or national standards, policies and procedures for cash management. NQOCN has added value to its financial transaction by obtaining a spot check clearance certificate from UNICEF, followed by this activity.

The past year witnessed the first-ever "International Conference on Healthcare Quality and Patient Safety" in Maharashtra. The nurses played an immense role in this conference by organising a nurse-led workshop on the pre-conference day.

NQOCN remains committed to its mission of spreading the QI message across the country and now with the development of the POCQI Community of Practice across South Asia. The current year's financial statement demonstrates the high standard of financial management and governance required by an organisation. I wish to thank Mr Neeraj Srivastava, Financial Advisor and Mr Madhup Singhal, Legal Advisor, for constant guidance in the matters related to the healthy management of NQOCN's Acct.

I am sure that NQOCN will continue to be one of the country's leading quality improvement organization and will focus on improving the quality of care experienced by the patients.

Best wishes!

JEENA PRADEEP

Treasurer, NQOCN

Deputy Assistant Director General (Nursing),
MOHFW



NQOCN Office Bearers & Advisors



Office Bearers



Dr. Vikram Datta
PRESIDENT



Dr. Suprabha Patnaik
VICE-PRESIDENT



Dr. Praveen Venkatagiri
SECRETARY



Ms. Jeena Pradeep
TREASURER

Advisory Board



Shri Abhishek Bhartiya
Advisory Board Member



Prof. Sushil Srivastava
Advisory Board Member

Technical Advisors



Prof. Harish Pemde
ETHICS & RESEARCH



Ms. Jeena Pradeep
NURSING



Dr. Rahul Garde
PUBLIC HEALTH



Dr. Ankur Sooden
SYSTEMS IMPROVEMENT

Financial & Legal Advisors



Shri Neeraj Srivastava
FINANCIAL ADVISOR



Shri Madhup Singhal
LEGAL ADVISOR



Dr Surender Bisht
PUBLICATIONS & JOURNALS



Dr Veena Panat
OBSTETRICS & GYNECOLOGY

NQOCN Governing Board



Dr Vikram Datta



Dr Suprabha Patnaik



Dr Praveen Venkatagiri



Ms. Jeena Pradeep



Dr Sushil Srivastava



Mr. Abhishek Bhartiya



Dr Vidyadhar Bangal



Dr Anupa Vig



Dr Prabha Ranjan



Dr Akash Bang



Ms. Susy Sarah John

NQOCN Office Team



DR. RAHUL GARDE
SENIOR IMPROVEMENT ADVISOR



DR. KOMAL LALWANI
PROJECT COORDINATOR



DR. SONAM JAIN
PROJECT COORDINATOR



MR. CHANDER MOHAN
OFFICE ACCOUNTANT

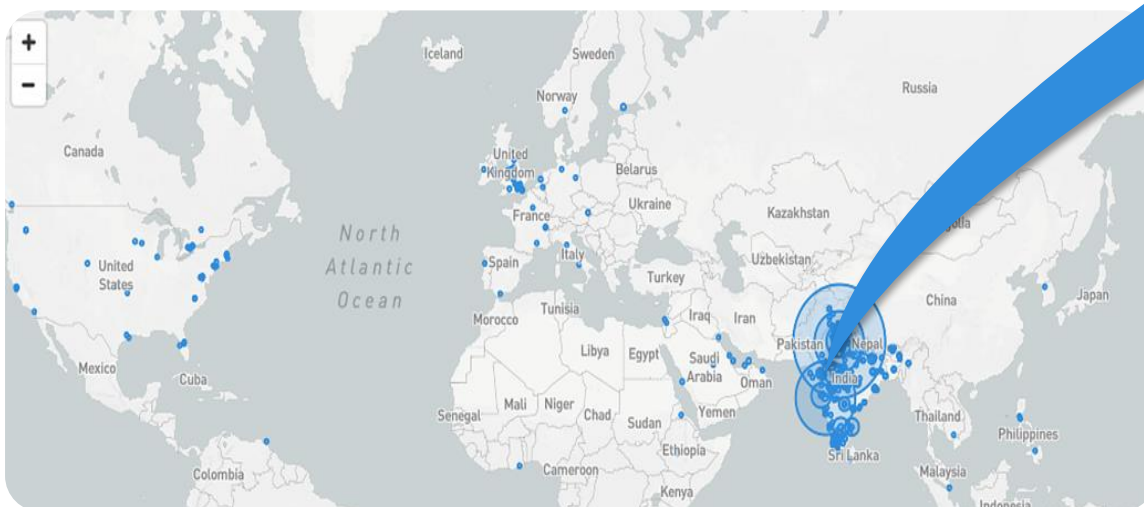
About NQOCN

Nationwide Quality of Care Network (NQOCN) is a voluntary network formed by like-minded individuals & teams working on quality improvement initiatives across fifteen states of India. It has facilitated Quality improvement initiatives in >240 facilities and caters to a combined delivery load of about >6,50,000 deliveries/year. It is a flat hierarchy not-for-profit organization working towards inculcating “a culture of quality improvement in the healthcare system”. **In Aug 2020, it launched an unique online Community of Practice catering to Quality Improvement teams across India & South-East Asia.**

The network has been recognized for its uniqueness and impact by WHO’s Quality of Care Network and the Global Learning Lab (GLL). The network is a technical partner to Government of India for the flagship LaQshya Program (Labor Room Quality Improvement initiative). The network has published >50 QI implementation research papers in peer-reviewed journals on QI and editorials in leading newspapers. Collaboration with International & National organizations viz. WHO-SEARO, WHO-GLL, UNICEF, Oxford University Hospitals, Ariadne Labs (Harvard School of Public Health), ISQua, BMJ, MOHFW, NHM, MGIMS, KSCH & LHMC, etc



◀ Reach of NQOCN’s Community of Practice in 2022-23



NQOCN was formed to connect and encourage healthcare professionals to take up quality improvement practice

VISION

Empowering healthcare professionals to continuously improve the quality of care

MISSION

To improve the quality of health services across all healthcare delivery systems of India



OBJECTIVES



1. Link all stakeholders to provide a system of delivering effective quality of care.



2. Enable health workers to learn and use quality improvement methods.



3. Facilitate cross learning and experience sharing.

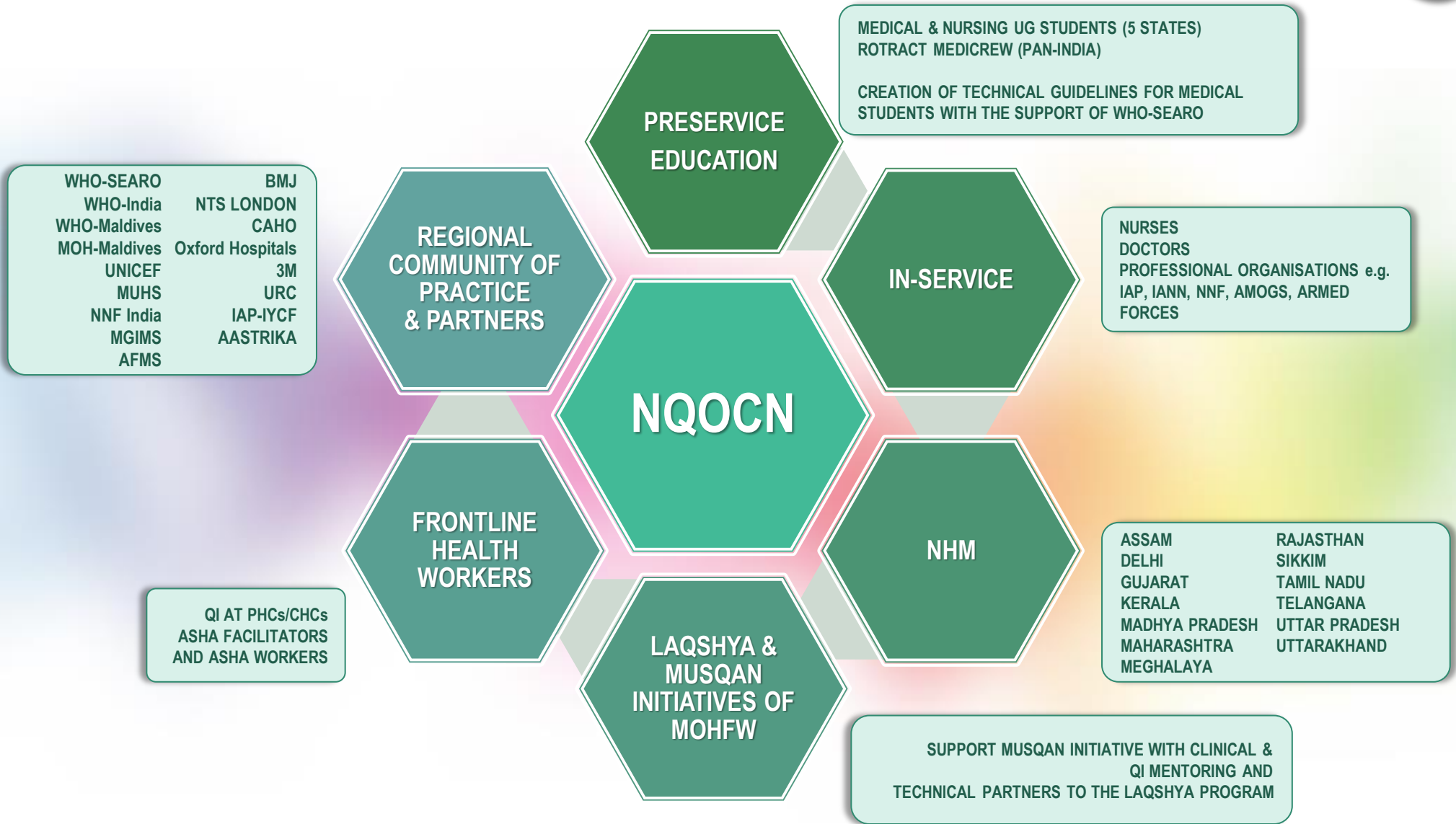


4. Encourage community participation in quality improvement process



5. Partner with other like-minded institutions in furthering the cause of QI in South Asia.

Scale & Scope of Our Work



NQOCN Achievements 2018 – 2023

1.8 million*

Lives Touched



4500+



HCPs trained in
POCQI

250+

QI
Coaches

140+

Workshops#

400

Facility Clinical teams mentored for
implementing QI across India &
South-East Asia

>1 million



Deliveries Impacted

150+

POCQI
Trainers/
Facilitators



128+ QI
Workshops



15 Coaching
for QI (*offline
& online*)

15

Specialties whose staff has been
trained in using QI method,
ranging from community
medicine to endocrinology to
hospital administration

60

Clinical teams from Maldives, Bhutan,
Bangladesh actively participated in QI
based activities since 2021

50+

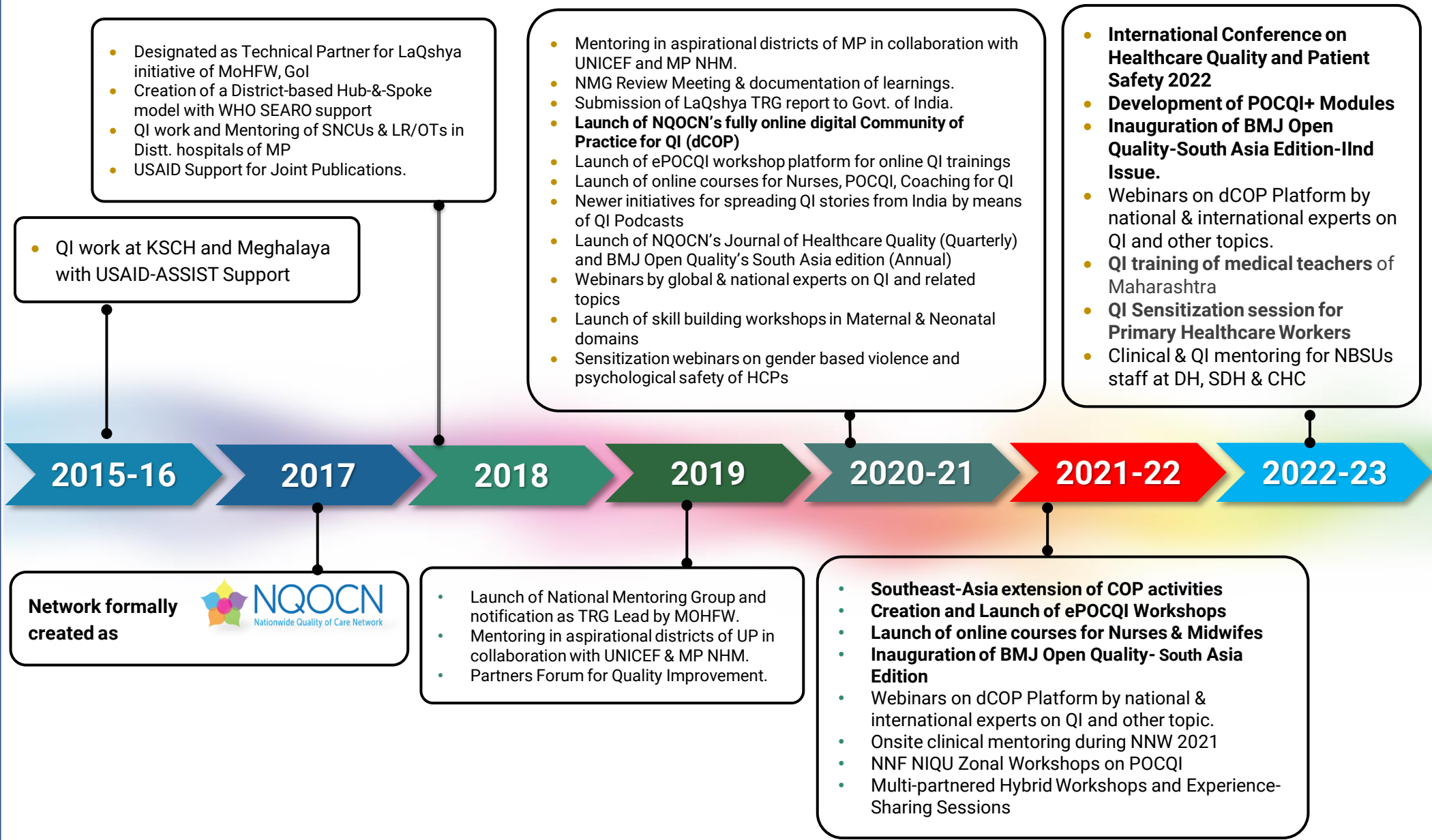
Case Studies, articles,
guidelines & other
publications on POCQI
implementation

2600+

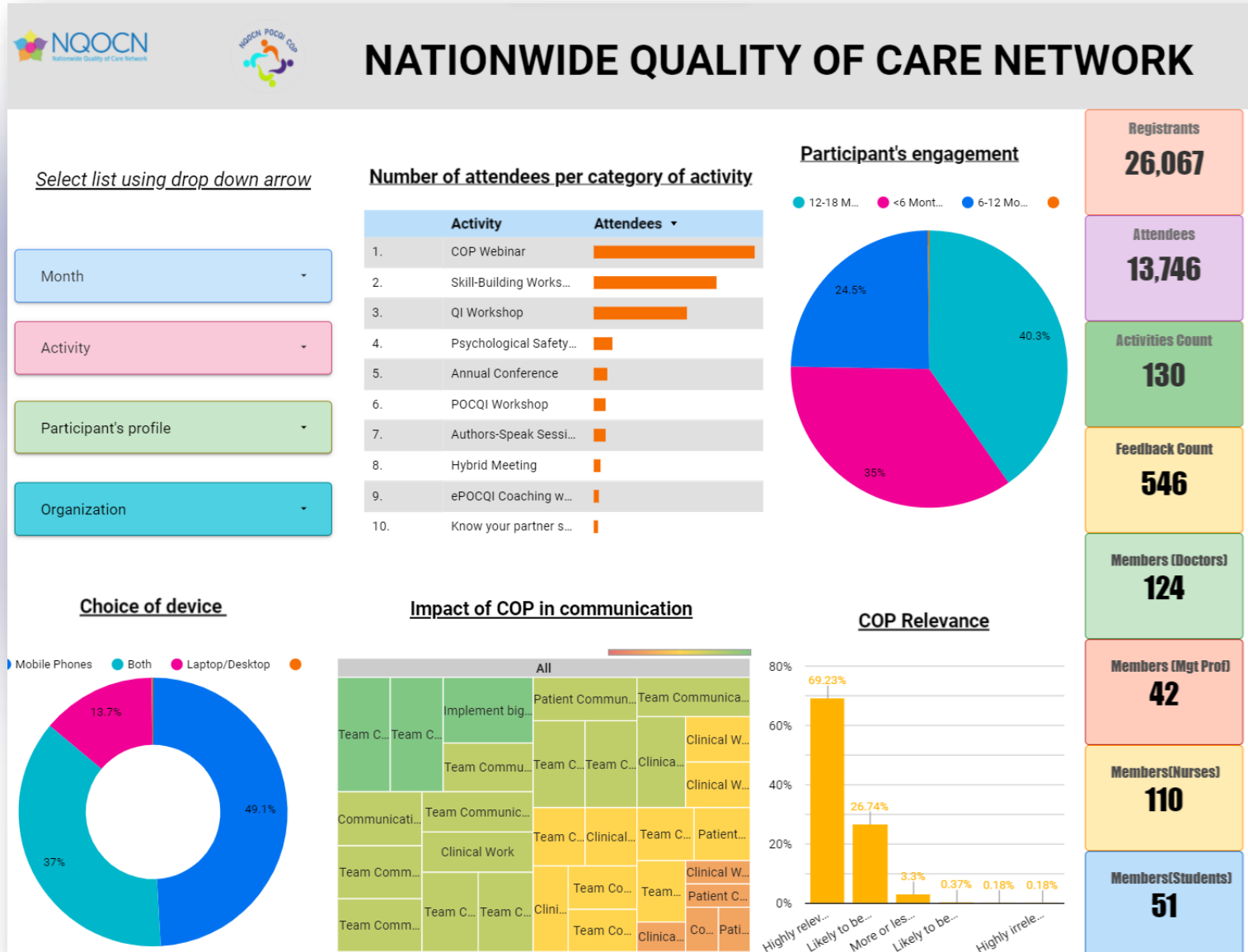
Doctors & Nurses underwent Clinical
Skills workshops in Neonatal &
Maternal Issues during Pandemic

*Estimate. Period: 2018-2023. Data till Feb'23. HCPs: Health Care Professionals. SE Asia: South-East Asia.

NQOCN's Timeline (2017 – 2023)



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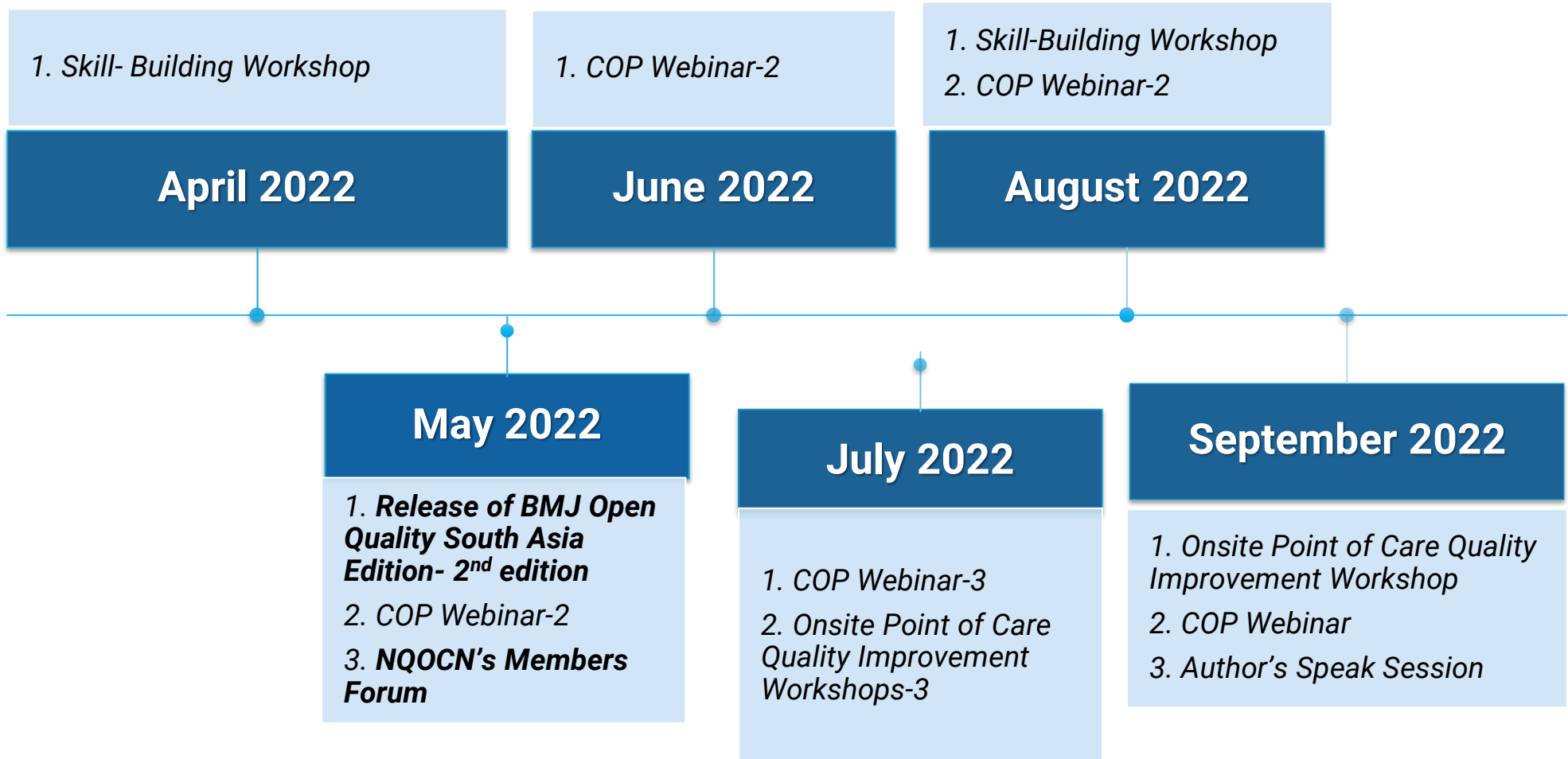


Checklist of Activities 2023

Proposed Activities

- Setting up QI collaboratives in MNH domains
- Development of structure distance learning courses for Nurses and Midwives.
 - Collating & showcasing key QI learnings from South Asia in BMJ Open Quality's – 3rd South Asia edition.
 - Development of projects of translational value in primary healthcare utilizing CSR/alternative funding mechanism.
- Organization of NQOCN's Second Annual Conference
- Strengthen NQOCN's online presence across the World.

NQOCN's Milestones 2022-23



NQOCN's Milestones 2022-23



**NQOCN
Activities
2022-23**

Checklist of Activities 2022-2023



Implemented Activities: 2022

1. Launch of BMJ Open Quality- South Asia Edition- 2nd Issue.
2. Conduction of Skill-Building Workshops on Nursing Leadership on patient safety, author's workshop, peer-reviewers workshop etc.
3. Continuation of digital COP webinars by national and international experts on QI and other related topics.
4. NQOCN First Annual Conference i.e. "International Conference on Healthcare Quality and Patient Safety" in Nov 2022 at Loni, Maharashtra.
5. NQOCN QI mentoring activities in the Digital Health and Wellness centers (dHWCs) of Rajasthan to improve the Quality of care in primary healthcare settings.
6. Seven Clinical mentoring visits (based on FBNC & NBSU guidelines) in QI way for NBSUs staff in the identified facilities of Gujarat and Uttar Pradesh.
7. A hybrid POCQI training workshops for Healthcare workers across Maldives
8. Meetings with Partner Organization for collaboration
9. Online POCQI training workshops for Medical and Nursing Students

Ongoing Activities: Carried Forward to 2023

1. Continuation of dCOP Webinars on NQOCN COP platform
2. Continuation of POCQI training and POCQI Coaching workshops.
3. NQOCN's second Annual Conference in November 2023
4. Continuation of self-paced Online learning courses for Nurses.
5. NQOCN Members Forum

**NQOCN &
COP
Activities
2022-23**

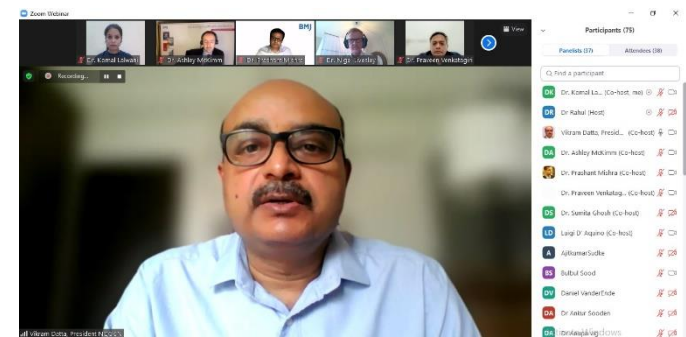
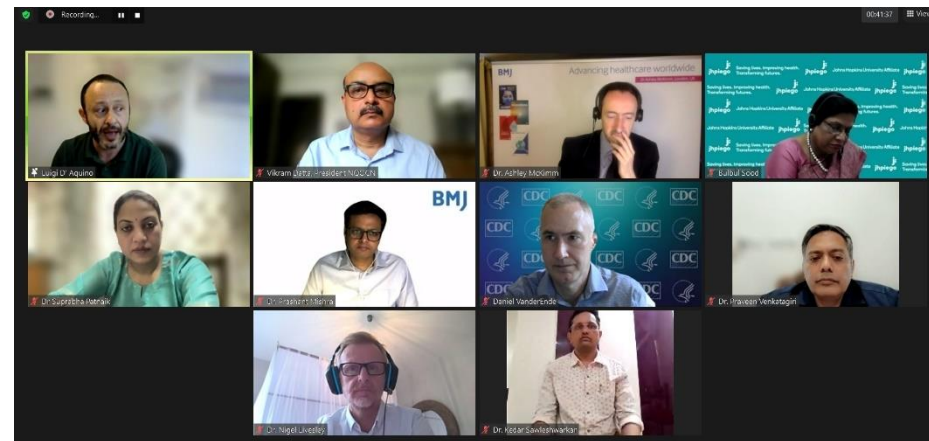
-  Launch of BMJ Open Quality South Asia Edition-2nd Issue
-  International Conference on Healthcare Quality and Patient Safety
-  Knowledge Exchange Webinars
-  Online Point of Care Quality Improvement Workshops
-  QI mentoring in the Digital Health and Wellness centers (dHWCs) in Rajasthan.
-  Clinical mentoring in QI way for NBSUs staff in Gujarat and Uttar Pradesh
-  Online Courses

Release Event of BMJ Open Quality-South Asia Edition- IInd Issue

NQOCN India in partnership with BMJ UK published a special edition of BMJ Open Quality South Asia showcasing QI initiatives across India and South Asia region. The launch/release event of 2nd Issue was organized on 11th May 2022.

- The session was inaugurated by **Dr. Sumita Ghosh** (Additional Commissioner, Child Health, MOHFW) the other key invited dignitaries were **Dr. Ashley McKimm** (Founding Editor, BMJ Open Quality Journal,UK), **Dr. Helen Crisp** (Editor in Chief, BMJ Open Quality Journal,UK), **Mr. Prashant Mishra** (Managing Director, India & S. Asia, BMJ), **Dr. Luigi D' Aquino** (Chief of Health, UNICEF India), **Dr. Neena Raina** (Senior Advisor, RMNCHA and Ageing WHO-SEARO) and **Dr. Nigel Livesley** (Managing Editor, BMJ OQ. SA Fremont (USA))

- In addition to the inauguration sessions, authors were also invited to share their experience and learnings of publishing in BMJ Open Quality-South Asia Edition issue.
- >160 participants registered for the session and >60 participants joined the session online.
- The recording of the event can be accessed at : <https://youtu.be/Ra7hAHX7e8I>



Dr. Vikram Datta briefing the spread of QI across South Asia subcontinent



Promotional Flyer



Flow of events

Knowledge Exchange Webinar Sessions

**COMMUNITY OF PRACTICE
JANUARY 2023 SESSION**

Journey into Quality Improvement and Patient Safety; Maldivian Experience

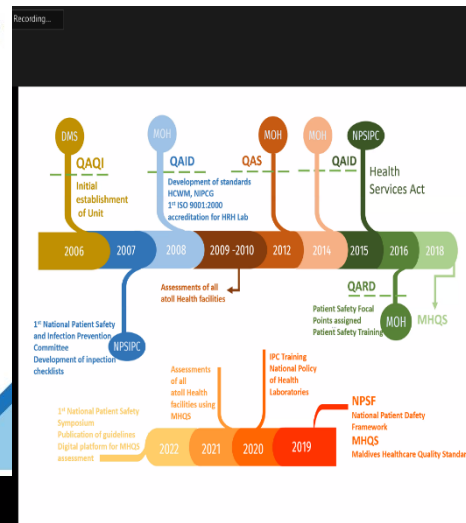
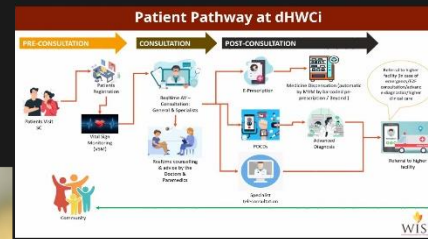

30th January 2023, 5:30 PM IST (5:00 PM MV Time)



DR. THASLEEMA USMAN
• Commissioner of Quality Assurance, Quality Assurance and Regulation Division, Ministry of Health, Maldives

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**Present in currently
15 Indian states**

**COMMUNITY OF PRACTICE
MARCH 2023 SESSION**

"Delivering Quality at Primary Health Care Settings" a Panel Discussion

18TH MARCH 2023 AT 6:30 PM IST

SPEAKERS FOR THE SESSION

- Ms. Uma Devi Jhanghela & Team**
Nursing Officer, District Hosp., Mandla, MP
- Ms. Ashwini Borade**
ASHA Facilitator, Primary Health Center, Anji, Wardha Maharashtra
- Ms. Geeta Rani**
ANM, Keshav Puram Dispensary, New Delhi
Florence Nightingale Awardee
- Ms. Charushila Praful Gode**
ASHA Facilitator, Primary Health center, Kharangama Gode, Wardha, Maharashtra

MODERATOR

Prof. Shreeja Vijayan
Professor/HOD Child Health Nursing Department, Chhatram College of Nursing, Indore

<https://bit.ly/COPMar2023>

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**COMMUNITY OF PRACTICE
JUNE 2022 SESSION**

Delivering Quality Healthcare Services to Developmentally Challenged Children

07th June 2022, 6:30 PM IST



DR. HIMANI NARULA

- Developmental Behavioural Paediatrician
- Consultant at Madhukar Rainbow Children Hospital, New Delhi & CK Birla Hospital, Gurugram
- Co-founder and Director, Continua kids (Chain Of Child development centres in North India).
- Trustee Continua Kids Foundation working toward the education and health of Children



[REGISTRATION](#)

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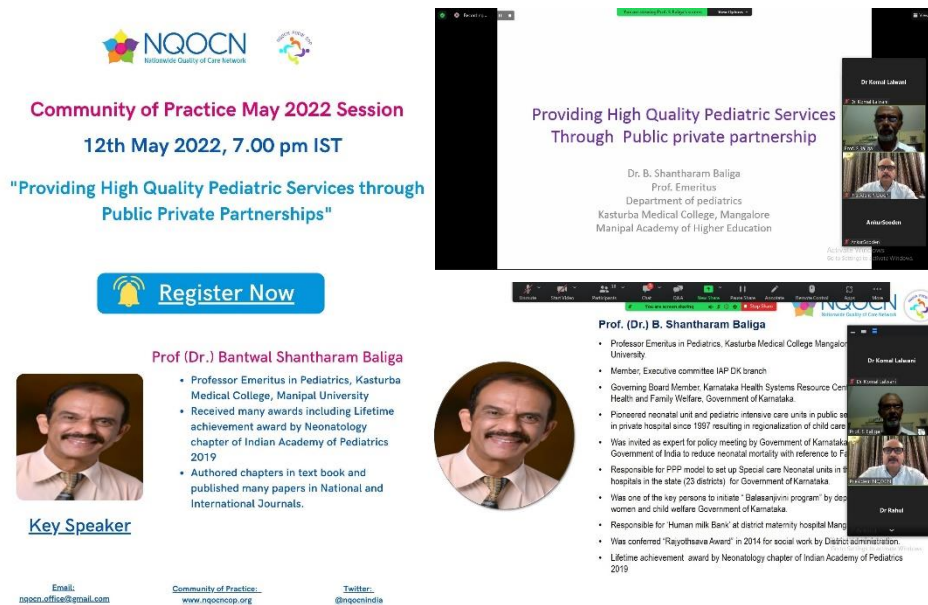

Introduction contd

- We were hunter gatherers
- We are eating too much
- Antibiotics & Antipyretic drugs disturb our gut bacteria
- Fasting is key to longevity & vitality
- Why wheat is detrimental for health
- Breakfast is least important; Many cultures never eat breakfast
- 70% of the people with high blood pressure have insulin resistance

Online session on “Providing High-Quality Pediatric Services through Public Private Partnerships”

- Date: 12th May, 2022
- Number of Participants: 47
- Speaker: Dr. S. Baliga
- Link to access: <https://youtu.be/hoRGupK65b8>



Community of Practice May 2022 Session
12th May 2022, 7.00 pm IST

“Providing High Quality Pediatric Services through Public Private Partnerships”

Register Now

Prof. (Dr.) Bantwal Shantharam Baliga

- Professor Emeritus in Pediatrics, Kasturba Medical College, Manipal University
- Received many awards including Lifetime achievement award by Neonatology chapter of Indian Academy of Pediatrics 2019
- Authored chapters in text book and published many papers in National and International Journals.

Key Speaker

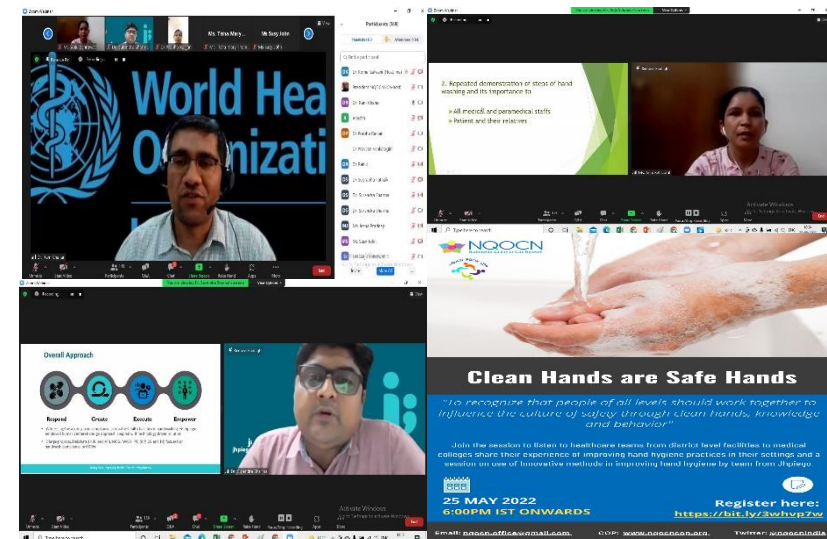
Prof. (Dr.) B. Shantharam Baliga

- Professor Emeritus in Pediatrics, Kasturba Medical College Mangalore University.
- Member, Executive committee IAP DK branch
- Governing Board Member, Karnataka Health Systems Resource Centre Health and Family Welfare, Government of Karnataka
- Pioneered neonatal unit and pediatric intensive care units in public as well as in private hospital since 1987 resulting in regionalization of child care
- Was invited as expert for policy meeting by Government of Karnataka Government of India to reduce neonatal mortality with reference to FICCI model to set up Special care Neonatal units in all hospitals in the state (23 districts) for Government of Karnataka.
- Was one of the key persons to initiate “Balasanyasi” program by dept women and child welfare Government of Karnataka.
- Responsible for “Human milk Bank” at district maternity hospital Mangalore
- Was conferred “Rajyotsava Award” in 2014 for social work by District administration, Mangalore
- Lifetime achievement award by Neonatology chapter of Indian Academy of Pediatrics 2019

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Online session on “Clean Hands are Safe Hands”

- Date: 25th May, 2022
- Number of Participants: 223
- Speaker: Dr. Ram Chahar, Ms. Anju Sehrawat, Ms. Preeti Dabas, Dr. Surendra Sharma, Ms. Tisha Mary
- Link to access: <https://youtu.be/RJiuzhGEKmk>



World Health Organization

Clean Hands are Safe Hands

1. Recognize that people of all levels should work together to influence the culture of safety through clean hands, knowledge and behavior.

2. Recognize dissemination or reuse of hand washing and its importance to all medical and paramedical staffs & Patients and their relatives.

25 MAY 2022
6:00PM IST ONWARDS

Register here: <https://bit.ly/2whvzps>


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Online Session on “Delivering Quality Healthcare Services to Developmentally Challenged Children”

- Date: 7th June, 2022
- Number of Participants: 76
- Speaker: Dr. Himani Narula (Developmentally Supportive Paediatrician, Consultant at Madhukar Rainbow Children Hospital, New Delhi)
- Link to access: <https://youtu.be/PS1Ngst6f-I>

Online Session on “Human Side of Change”


- Date: 23rd June, 2022
- Number of Participants: 64
- Speaker: Dr. Vincent Baxter (Improvement Manager, NHS, National Emergency Care Improvement Support Team (ECIST))
- Link to access: <https://youtu.be/2fLjUraLNJc>



COMMUNITY OF PRACTICE
JUNE 2022 SESSION

Delivering Quality Healthcare Services to Developmentally Challenged Children

07th June 2022, 6:30 PM IST



DR. HIMANI NARULA

- Developmental Behavioural Paediatrician
- Consultant at Madhukar Rainbow Children Hospital, New Delhi & CK Birla Hospital, Gurugram
- Co-founder and Director, Continuous Kids (Chain of Child development centres in North India)
- Trustee Continuous Kids Foundation working toward the education and health of Children

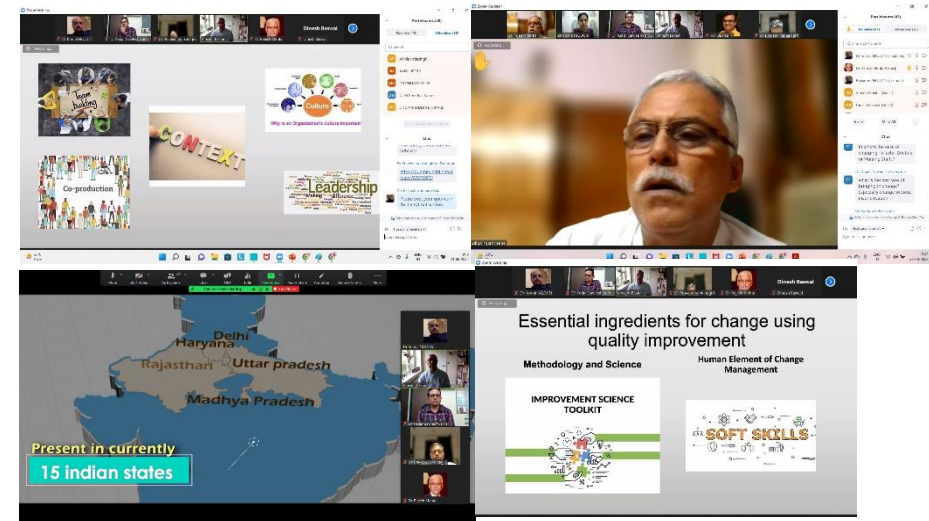
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Doctor to Entrepreneur at continuous kids

The need of the hour is a shift to Quality Improvement Approach



CONTEXT

Co-production

Leadership

Essential ingredients for change using quality improvement

Methodology and Science

Human Element of Change Management

IMPROVEMENT SCIENCE TOOLKIT

SOFT SKILLS

Present in currently 15 Indian states

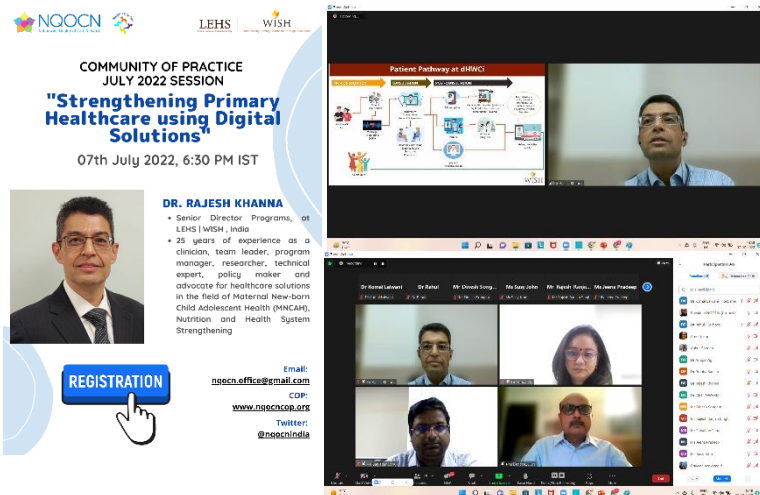
Delhi Haryana Rajasthan Uttar Pradesh Madhya Pradesh

Online Session on “Strengthening Primary Healthcare using Digital Solutions”

- Date: 07th July, 2022
- Number of Participants: 130
- Speaker: Dr. Rajesh Khanna (Senior Director Programs at LEHS|WISH, India)
- Link to access:
<https://youtu.be/cfGMKtS-RgE>

Online Session on “Quality of Medical Documentation-Medicolegal Aspects”

- Date: 14th July, 2022
- Number of Participants: 129
- Speaker: Dr. Sumesh Thomas (Medical Director- Southern Alberta Neonatal Transport Service)
- Link to access:
https://youtu.be/c1lsuY_S1Qo



NQOCN | **LEHS** | **WISH**

COMMUNITY OF PRACTICE
JULY 2022 SESSION

"Strengthening Primary Healthcare using Digital Solutions"

07th July 2022, 6:30 PM IST

DR. RAJESH KHANNA

- Senior Director Programs, at LEHS | WISH, India
- 25 years of experience as a clinician, team leader, program manager, researcher, technical expert, policy maker and advocate for healthcare solutions in the field of Maternal New-born Child Adolescent Health (MNCAH), Nutrition and Health System Strengthening

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NQOCN | **POCQI COP**

COMMUNITY OF PRACTICE
JULY 2022 SESSION

Quality of Medical Documentation - Medicolegal Aspects

14th July 2022, 7:30 PM IST

DR. SUMESH THOMAS

- Neonatologist and Clinical Professor
- Medical Director – Southern Alberta Neonatal Transport Service
- Director – SCAN program
- Certified in both Pediatrics and Neonatal Medicine in the UK & Canada.
- Main interests are Neonatal Transport, POCU in neonatal care and Medicolegal implications of Neonatal practice.

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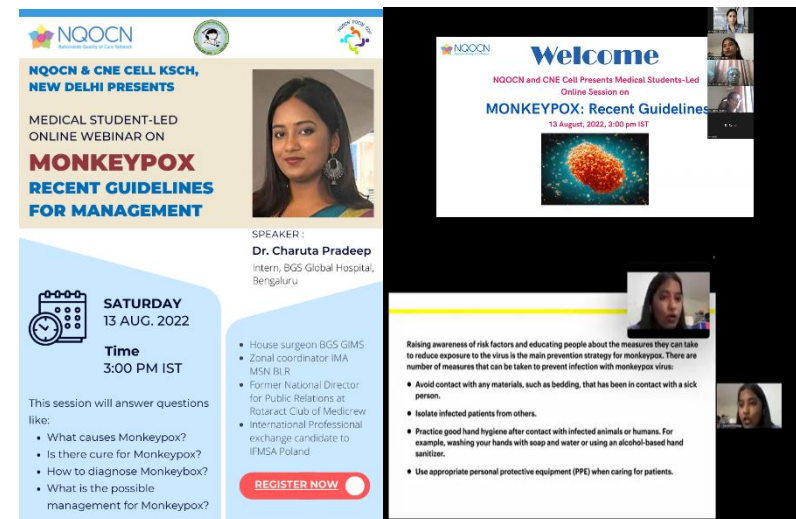
Online Session on “MANYATA; A Quality Improvement and Quality Assurance initiative for private sector childbirth facilities”

- Date: 21st July, 2022
- Number of Participants: 120
- Speaker: Dr. Katherine Semaru, Pompy Sridhar, Dr. Suranjeen Pallipamula and Megan Marx Delaney
- Link to access:
<https://youtu.be/kPAeEz89xm4>



Student-led Online Session on “Monkeypox; Recent Guidelines and Management”

- Date: 13th August, 2022
- Number of Participants: 93
- Speaker: Dr. Charuta Pradeep (Intern, BGS Global Hospital, Bengaluru)
- Link to access:
<https://youtu.be/-ywgRIYnjjA>



Online session on “Improving the Quality of Neonatal Care using Genomics”

- Date: 15th August, 2022
- Number of Participants: 65
- Speaker: Dr. Pankaj Agrawal (Merton Bernfield Chair in Newborn Medicine, Boston Children’s Hospital, Boston, MA)
- Link to access:
<https://youtu.be/5vKs-ToQ4ws>



COMMUNITY OF PRACTICE
AUGUST 2022 SESSION

Improving the Quality of Neonatal Care using Genomics

15th August 2022, 6:30 PM IST



DR. PANKAJ AGRAWAL

- Merton Bernfield Chair in Newborn Medicine, Boston Children’s Hospital, Boston, MA
- Director, Neonatal Genomics Program
- Medical Director of the Manton Center for Gene Discovery, Boston Children’s Hospital

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PANELISTS FOR THE SESSION



Dr. Neerja Gupta
Additional Professor, Division of Genetics, Department of Pediatrics, AIIMS, New Delhi

Email: nqocn.office@gmail.com



Dr. Alpana Razdan
Vice President and Head of Lab Services at Genestrings Diagnostic Centre Pvt Ltd.

COP: www.nqocncop.org



Dr. Vikram Datta
Director-Professor, Department of Neonatology, LHMC, New Delhi

Twitter: [@nqocnindia](https://twitter.com/nqocnindia)



Online session on “Effect of Stem Cell Therapy on Quality of Life of Patients with Neurodevelopmental Disorders”

- Date: 14th September, 2022
- Number of Participants: 60
- Speaker: Dr Nandini Gokulchandran (Deputy Director, Consultant Regenerative Medicine at NeuroGen Brain & Spine Institute, Mumbai)
- Link to access:
https://youtu.be/_5F5SW_hac4



COMMUNITY OF PRACTICE
SEPTEMBER 2022 SESSION

Effect of Stem Cell Therapy on Quality of Life of patients with Neurodevelopmental Disorders

14th September 2022, 6:30 PM IST



DR. NANDINI GOKULCHANDRAN

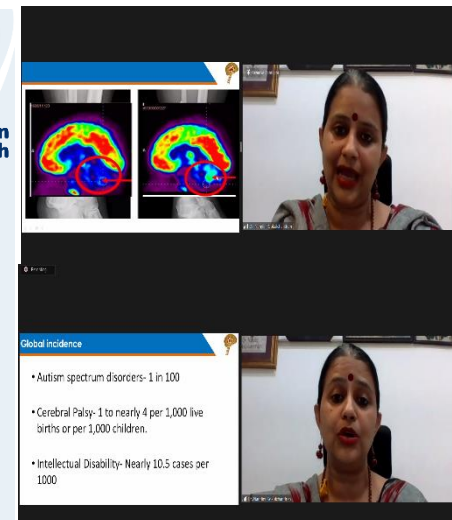
- Deputy Director, Consultant Regenerative Medicine at NeuroGen Brain & Spine Institute, Navi Mumbai
- 20 years of experience in Regenerative Medicine
- Editor-in-Chief – Indian Journal of stem cell therapy
- Has published 104 Articles in National & International peer-reviewed journals and Co-Authored 18 Books on Neurological Disorders.

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Global incidence

- Autism spectrum disorders- 1 in 100
- Cerebral Palsy- 1 to nearly 4 per 1,000 live births or per 1,000 children.
- Intellectual Disability- Nearly 10.5 cases per 1000


Online Session on “It Takes a Family: Noora Health & The Care (By the team Noora Health) ”

- Date: 05th November, 2022
- Number of Participants: 71
- Speaker: Team Noora health (Dr. Seema Murthy, Dr Arjun Rangarajan, Ms. Shirley Yan)

Online Session on “Improving care of preterm neonates using prebiotics and probiotic supplementation”

- Date: 19th November, 2022
- Number of Participants: 66
- Speaker: Dr Sanjay Patole (Clinical Professor, University of Western Australia, Neonatologist, KEM Hospital for women, Perth)
- Link to access:

<https://youtu.be/bxQNmsv20Xg>




NATIONWIDE QUALITY OF CARE NETWORK
Community of Practice Session


"IT TAKES A FAMILY:
NOORA HEALTH & THE CARE COMPANION PROGRAM"
FAMILY CAREGIVER TRAINING TO DRIVE BETTER HEALTH AND IMPROVE CARE DELIVERY

6:30 PM IST | November 05, 2022
Zoom Platform


SPEAKERS : NOORA HEALTH TEAM



Dr. Seema Murthy
Research Lead, Noora Health




Dr. Arjun Rangarajan
Director of Strategy and Global Partnerships, Noora Health



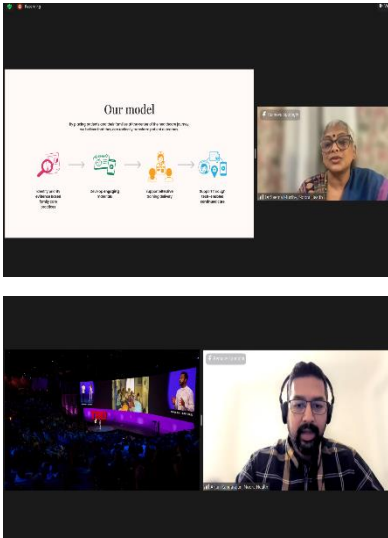
Ms. Shirley Yan
Qualitative Research Lead and Health Behavior Change Specialist, Noora Health

[Click to Register](#)

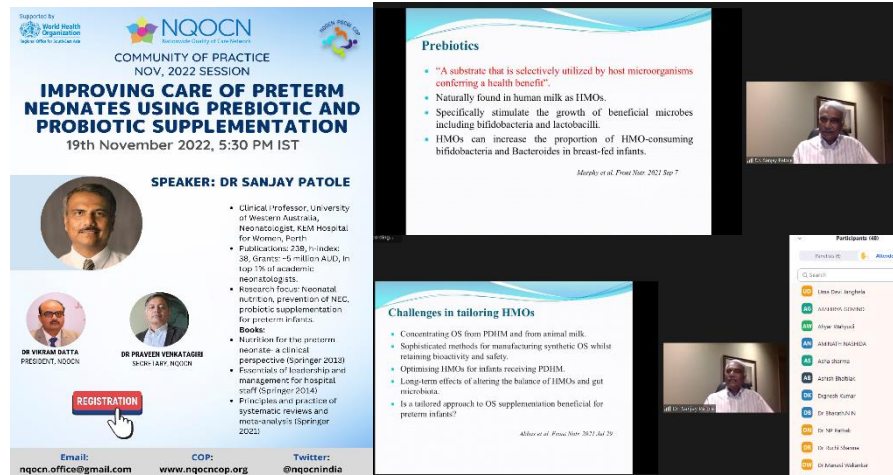


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The screenshot shows a Zoom meeting interface. The main screen displays a slide titled "Our model" with a flowchart showing the relationship between family, caregiver, and child. A video feed of a speaker is visible in the bottom right corner.



The screenshot shows a Zoom meeting interface for the session "IMPROVING CARE OF PRETERM NEONATES USING PREBIOTIC AND PROBIOTIC SUPPLEMENTATION". The main screen displays a slide titled "Prebiotics" with bullet points:

- "A substrate that is selectively utilized by host microorganisms conferring a health benefit".
- Naturally found in human milk as HMOs.
- Specifically stimulate the growth of beneficial microbes including bifidobacteria and lactobacilli.
- HMOs can increase the proportion of HMO-consuming bifidobacteria and Bacteroides in breast-fed infants.

 Below the slide, there is a speaker profile for Dr. Sanjay Patole, Clinical Professor at the University of Western Australia. A registration button is visible. The bottom right corner shows a list of participants in the meeting.

Online Session on “Journey into Quality Improvement and Patient Safety; Maldivian Experience”

- Date: 30th January, 2023
- Number of Participants: 91
- Speaker: Ms. Thasleema Usman (Commissioner of Quality Assurance, Quality Assurance and Regulation Division, Ministry of Health, Maldives)
- Link to access: <https://youtu.be/zVyuitqgO3w>

Online Session on “Fetal Neurology: Current Landscape and the Path Forward”

- Date: 9th February, 2023
- Number of Participants: 65
- Speaker: Dr. Sonika Agarwal (Fetal Neonatal Neurologist, Division of Neonatology & Pediatrics, Children’s Hospital of Philadelphia)
- Link to access: <https://youtu.be/LRdwl0vy9Ew>



**COMMUNITY OF PRACTICE
JANUARY 2023 SESSION**

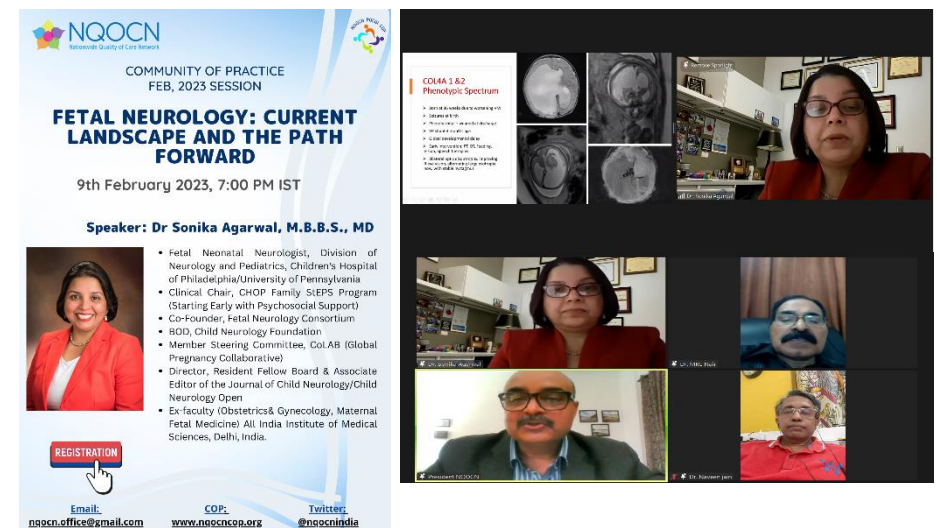
Journey into Quality Improvement and Patient Safety; Maldivian Experience

30th January 2023, 5:30 PM IST (5:00 PM MV Time)

DR. THASLEEMA USMAN
• Commissioner of Quality Assurance, Quality Assurance and Regulation Division, Ministry of Health, Maldives

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**COMMUNITY OF PRACTICE
FEB, 2023 SESSION**

FETAL NEUROLOGY: CURRENT LANDSCAPE AND THE PATH FORWARD

9th February 2023, 7:00 PM IST

Speaker: Dr. Sonika Agarwal, M.B.B.S., MD

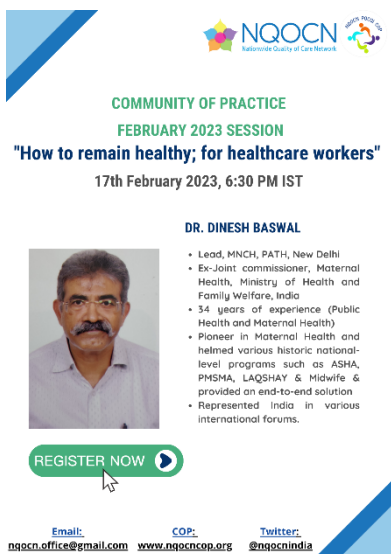
- Fetal Neonatal Neurologist, Division of Neurology and Pediatrics, Children’s Hospital of Philadelphia/University of Pennsylvania
- Clinical Chair, CHOP Family SLEPS Program (Starting Early with Psychosocial Support)
- Co-Founder, Fetal Neurology Consortium
- BOD, Child Neurology Foundation
- Member, Steering Committee, CoLAB (Global Pregnancy Collaborative)
- Director, Resident Fellow Board & Associate Editor of the Journal of Child Neurology/Child Neurology Open
- Ex-faculty (Obstetrics & Gynecology, Maternal Fetal Medicine) All India Institute of Medical Sciences, Delhi, India.

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Online Session on “How to remain healthy; for healthcare workers”

- Date: 17th February, 2023
- Number of Participants: 65
- Speaker: Dr. Dinesh Baswal (Lead, MNCH, PATH, New Delhi
- Link to access:
<https://youtu.be/nlVG705GXP8>



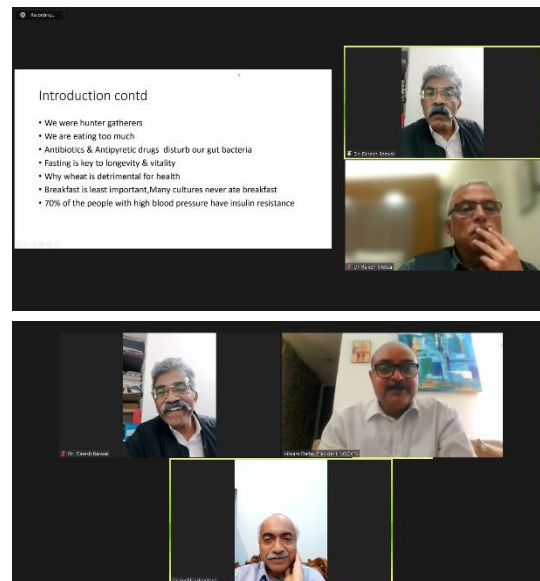
COMMUNITY OF PRACTICE
FEBRUARY 2023 SESSION
"How to remain healthy; for healthcare workers"
17th February 2023, 6:30 PM IST

DR. DINESH BASWAL

- Lead, MNCH, PATH, New Delhi
- Ex-Joint commissioner, Maternal Health, Ministry of Health and Family Welfare, India
- 34 years of experience (Public Health and Maternal Health)
- Pioneer in Maternal Health and helmed various historic national-level programs such as ASHA, PMSMA, LAQSHAY & Midwife & provided an end-to-end solution
- Represented India in various international forums.

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Introduction contd

- We were hunter gatherers
- We are eating too much
- Antibiotics & Antipsyretic drugs disturb our gut bacteria
- Fasting is key to longevity & vitality
- Why wheat is detrimental for health
- Breakfast is least important. Many cultures never ate breakfast
- 70% of the people with high blood pressure have insulin resistance

Online Session on “Delivering Quality at Primary Health Care Settings: a Panel Discussion”

- Date: 18th March, 2023
- Number of Participants: 84
- Speaker: Ms. Uma Jhangela & Team, Ms Ashwini Borade, Ms Geeta Rani, Ms Charushila Praful Gode
- Link to access:
<https://youtu.be/ZqwtRXMrQBY>



COMMUNITY OF PRACTICE
MARCH 2023 SESSION
"Delivering Quality at Primary Health Care Settings " a Panel Discussion"
18TH MARCH 2023 AT 6:30 PM IST

SPEAKERS FOR THE SESSION

Ms. Uma Devi Jhangela & Team
Nursing Officer, District Hosp, Haridwar, UP

Ms. Ashwini Borade
ASHA Facilitator, Primary Health Center, Nij, Warliha Maharashtra

Ms. Geeta Rani
ASHA Facilitator, Dispensary, New Delhi, Florence Nightingale Awardee

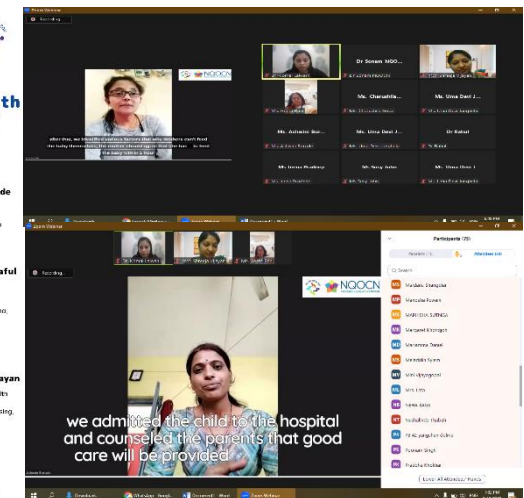
Ms. Charushila Praful Gode
ASHA Facilitator, Primary Health Center, Chaurangigaon, Gode, Warliha, Maharashtra

MODERATOR

Prof. Shreeja Vijayan
Professor/HOD Child Health Nursing Department, Chatterjee College of Nursing, India

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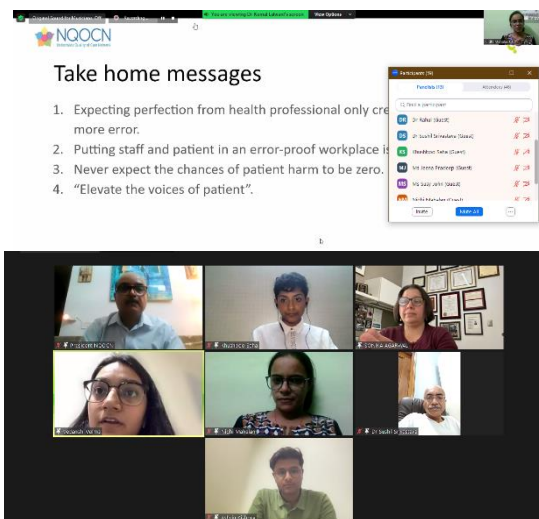
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we admitted the child to the hospital and counseled the parents that good care will be provided.

Online Session on “A student-led primer on patient safety”

- Date: 20th April, 2023
- Number of Participants: 57
- Speaker: Khushboo Saha, Nidhi Mahalan, Vedanshi Verma, Ashvin Kishore
- Link to access:
https://youtu.be/02ndkfqJ_o4

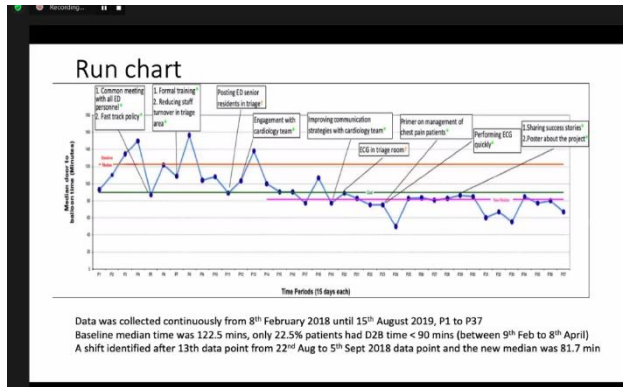


NQOCN Member's Forum

- Date: 29th May, 2022
- Number of Members: 59



Author's Speak Sessions



NQOCN
Nationwide Quality of Care Network

BMJ AUTHOR'S SPEAK SESSION

Preidentification of high-risk pregnancies to improve triaging at the time of admission and management of complications in labour room: a quality improvement initiative



AUTHOR
DR. PRABHA KUMARI
Consultant, OBGYN
Bhagwan Mahavir Hospital, New Delhi



MODERATOR
DR. VIKRAM DATTA
President, NQOCN

Co-Authors

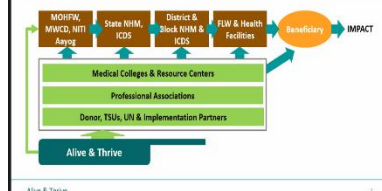
- Dr. Mahtab Singh, Public Health Professional
- Shailja Sinha, OBGYN, Bhagwan Mahavir Hospital, New Delhi
- Rajeev Ranjan, Consultant Microbiologist, Indira Gandhi Employee State Insurance Corporation Hospital, New Delhi
- Prachi Arora, OBGYN, Bhagwan Mahavir Hospital, New Delhi
- Sunita Rani, OBGYN, Bhagwan Mahavir Hospital, New Delhi
- Aparna Aggarwal, OBGYN, Bhagwan Mahavir Hospital, New Delhi
- Kanika Aggarwal, OBGYN, Bhagwan Mahavir Hospital, New Delhi
- Shelali Gupta, OBGYN, Bhagwan Mahavir Hospital, New Delhi

Nov 26, 2022
at 6:30 PM IST

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Alive & Thrive operates on nutrition and health stakeholders



MOHFW, MWCD, NITI Aayog | State NHM, ICDS | District & Block NHM & ICDS | FHW & Health Facilities | Beneficiary IMPACT

Medical Colleges & Resource Centers
Professional Associations
Donor, TSUs, UN & Implementation Partners

Alive & Thrive



Author's Speak Session :
BMJ Open Quality-South Asia Ed.

Quality Improvement Report

An initiative to reduce medication errors in neonatal care unit of a tertiary care hospital, Kolkata, West Bengal: a quality improvement report



Prof. Dr. Asim Kumar Mallick
Professor, Department of Pediatrics and In-charge, Neonatal Intensive Care Unit (NICU), All India Institute of Medical Sciences & Hospital, Kolkata



Dr. Sayantan Mondal
Assistant professor & PICU in-charge, ICGA Medical College and Hospital, Kolkata

Co-Authors:

- Dr. Mukut Banerjee, Pediatrics, Nilratan Sircar Medical College and Hospital, Kolkata, West Bengal
- Dr. Shrabani Mandal, Pediatrics, Nilratan Sircar Medical College and Hospital, Kolkata, West Bengal
- Dr. Nina Das, Pharmacology, KPC Medical College and Hospital, Jadavpur, West Bengal
- Dr. Biswanath Basu, Pediatrics, Murshidabad Medical College and Hospital, Murshidabad, West Bengal
- Dr. Ritu Ghosh, Community Medicine, Murshidabad Medical College and Hospital, Murshidabad, West Bengal

FEB 27
7:00 PM IST

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NQOCN
Nationwide Quality of Care Network

Quality improvement in Kangaroo Mother Care: learning from a teaching hospital
article published in BMJQJ-S6: 2nd issue



Dr. Amol Joshi
Associate Professor, Dept. of Neonatology, Government Medical College & Hospital, Aurangabad, Maharashtra, India

Co-Authors:

- Dr. Laxmikant Deshmukh, Department of Neonatology, Government Medical College and Hospital Aurangabad, Maharashtra
- Dr. Atul Londhe, Department of Neonatology, Government Medical College and Hospital Aurangabad, Maharashtra
- Dr. Trupti Joshi, Department of Pediatrics, Government Medical College and Hospital, Aurangabad, Maharashtra

Author's Speak Session :
BMJ Open Quality-South Asia Ed.

MAR 31, 2023
6:30 PM IST



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NQOCN
Nationwide Quality of Care Network

BMJ AUTHOR'S SPEAK SESSION

Strengthening emergency care systems to improve patient care for ST-elevation myocardial infarction (STEMI) at a high-volume tertiary care centre in India



AUTHOR
DR. AKSHAY KUMAR



MODERATOR
DR. VIKRAM DATTA

Co-Authors

- Dr. Bharath Gopinath, Senior Resident, Dept of Emergency Medicine, AIIMS, New Delhi
- Dr. Sanjeev Bhoi, Professor, Emergency Medicine, AIIMS New Delhi
- Dr. Rajesh Sah, Consultant in Medicine and Critical Care, Nepal

Sept. 28, 2022
at 6:30 PM IST

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BMJ Author's Speak Session on the QI study entitled " Strengthening emergency care systems to improve patient care for STEMI at a high-volume tertiary care center in India"

- Date: 28th September, 2022
- Number of Participants: 63
- Speaker: Dr Akshay Kumar
- Link to access: https://youtu.be/In_AHKn2Lfw

BMJ Author's Speak Session on the QI study entitled "Pre-identification of high-risk pregnancies to improve triaging at the time of admission & management of complications in labour room"

- Date: 26th November, 2022
- Number of Participants: 73
- Speaker: Dr Prabha Ranjan
- Link to access: <https://youtu.be/0biLgA-USdo>

BMJ AUTHOR'S SPEAK SESSION
Strengthening emergency care systems to improve patient care for ST-elevation myocardial infarction (STEMI) at a high-volume tertiary care centre in India

AUTHOR
DR. AKSHAY KUMAR

MODERATOR
DR. VIKRAM DATTA

Co-Authors

- Dr Bharath Gopinath, Senior Resident, Dept of Emergency Medicine, AIIMS, New Delhi
- Dr Sanjeev Bhoi, Professor, Emergency Medicine, AIIMS New Delhi
- Dr Rajesh Sah, Consultant in Medicine and Critical Care, Nepal

Sept. 28, 2022
at 6:30 PM IST

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Run chart

Data was collected continuously from 8th February 2018 until 15th August 2019, P1 to P37. Baseline median time was 122.5 mins, only 22.5% patients had D2B time < 90 mins [between 9th Feb to 8th Apr]. A shift identified after 13th data point from 12th Aug to 1st Sept 2018 date point and the new median was 81.7 mins.

The 7-Step Model

- 1. Emergency call
- 2. Pre-arrival
- 3. Arrival in the ED
- 4. Triage
- 5. Triage and resuscitation
- 6. Triage and management
- 7. Discharge or referral

BMJ AUTHOR'S SPEAK SESSION
Preidentification of high-risk pregnancies to improve triaging at the time of admission and management of complications in labour room: a quality improvement initiative

AUTHOR
DR. PRABHA KUMARI
Consultant, OBGYN, Bhagwan Mahavir Hospital, New Delhi

MODERATOR
DR. VIKRAM DATTA
President, NQOCN

Co-Authors

- Dr Mahtab Singh, Public Health Professional
- Shalita Sinha, OBGYN, Bhagwan Mahavir Hospital, New Delhi
- Rajeev Ranjan, Consultant Microbiologist, Indira Gandhi Employee State Insurance Corporation Hospital, New Delhi
- Pritishi Arora, OBGYN, Bhagwan Mahavir Hospital, New Delhi
- Sumita Rani, OBGYN, Bhagwan Mahavir Hospital, New Delhi
- Aparna Aggarwal, OBGYN, Bhagwan Mahavir Hospital, New Delhi
- Kanika Aggarwal, OBGYN, Bhagwan Mahavir Hospital, New Delhi
- Shefali Gupta, OBGYN, Bhagwan Mahavir Hospital, New Delhi

Nov 26, 2022
at 6:30 PM IST

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Pre-identification of high-risk pregnancies to improve triaging at the time of admission and management of complications in labour room: a quality improvement initiative

BMJ Author's Speak Session on the QI study entitled "Improving quality of antenatal care services in a high case load tertiary care teaching hospital, India"

- Date: 23rd December, 2022
- Number of Participants: 42
- Speaker: Mr. Praveen Kumar
- Link to access: <https://youtu.be/zMTnTp3b9-Q>

BMJ Author's Speak Session on the QI study entitled "An initiative to reduce medication errors in neonatal care unit of a tertiary care hospital, Kolkata, West Bengal"

- Date: 27th February, 2023
- Number of Participants: 45
- Speaker: Dr Asim Mallick & Dr Sayantan Mondal
- Link to access: <https://youtu.be/NvirLvL4AyM>



BMJ AUTHOR'S SPEAK SESSION
Improving quality of antenatal care services in a high case load tertiary care teaching hospital (Ganesh Shankar Vidyarthi Memorial (GSVM) Medical College) in Kanpur, Uttar Pradesh, India



MR. PRAVEEN KUMAR

- Associate Program Director, FHI-360
- Public Health Professional
- Trained in six sigma, black belt from the American Society of Quality
- Member of the Canadian Public Health Association and the Indian Public Health Association.

AUTHOR

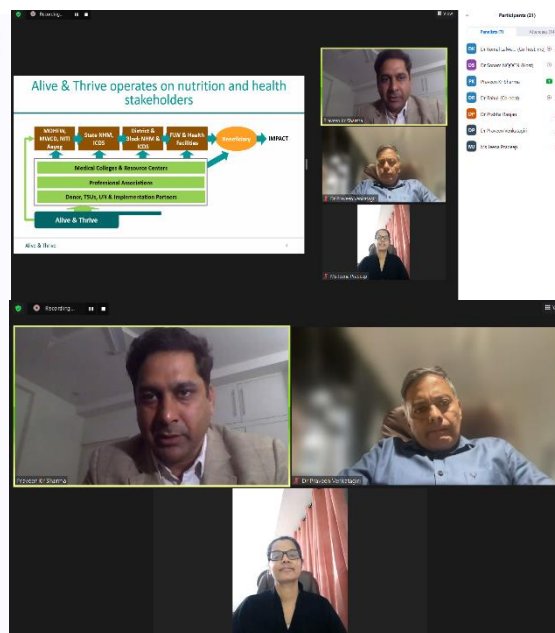
Co-Authors

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- Vikram Prasad/Department of Community Medicine, Adesh Medical College & Hospital, Kunkabeta, Haryana, India
- Mahab Singh/Alive & Thrive, FHI 360 India, New Delhi
- Thomas Fortson/Alive & Thrive, FHI 360 India, New Delhi
- Rajendra Prasad/Alive & Thrive, FHI 360 India, New Delhi
- Anjali Datta/Alive & Thrive, FHI 360 India, New Delhi
- Basanti Puri/Alive & Thrive, FHI 360 India, New Delhi
- Kiran Pandey/Department of Obstetrics and Gynecology, Ganesh Shankar Vidyarthi Memorial Medical College, Kanpur, Uttar Pradesh
- Neera Gupta/Department of Obstetrics and Gynecology, Ganesh Shankar Vidyarthi Memorial Medical College, Kanpur, Uttar Pradesh
- Seema Nagar/Department of Community Medicine, Ganesh Shankar Vidyarthi Memorial Medical College, Kanpur, Uttar Pradesh

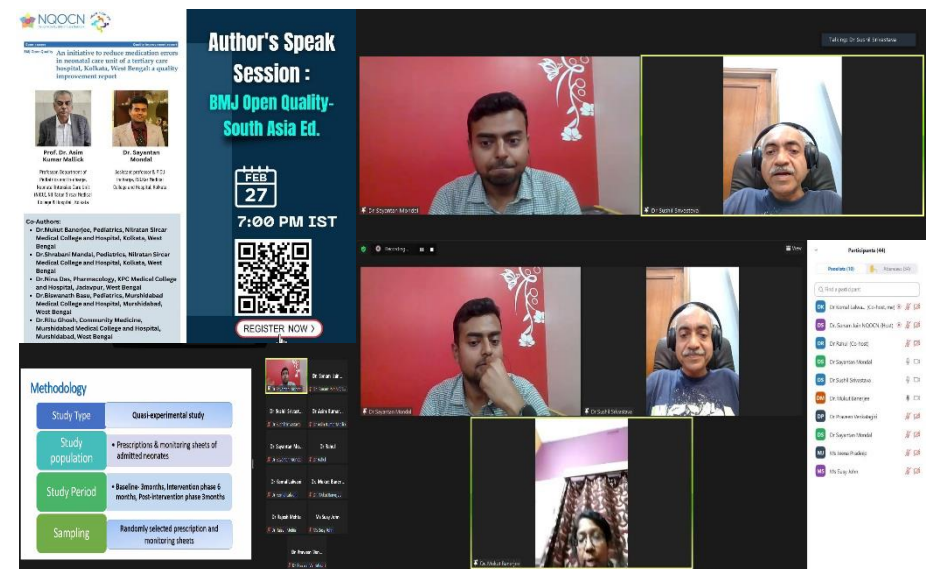
Dec 23, 2022
at 5:30 PM IST

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Zoom Meeting Screenshot showing a presentation slide titled "Alive & Thrive operates on nutrition and health stakeholders". The slide includes a flowchart with boxes for "Medical College & Resource Centers", "Professional Associations", and "Alive & Thrive".



Zoom Meeting Screenshot showing a presentation slide titled "Author's Speak Session: BMJ Open Quality-South Asia Ed.". The slide includes a QR code, a "REGISTER NOW" button, and a "Methodology" table.

Study Type	Quasi-experimental study
Study population	Prescriptions & monitoring sheets of admitted neonates
Study Period	Baseline 3months, Intervention phase 6 months, Post-intervention phase 3months
Sampling	Randomly selected prescription and monitoring sheets

BMJ Author's Speak Session on the QI study entitled " Quality Improvement in Kangaroo Mother Care: Learnings from a teaching hospital"

- Date: 31st March, 2023
- Number of Participants: 65
- Speaker: Dr Amol Joshi
- Link to access:
https://youtu.be/In_AHKn2Lfw



Quality improvement in Kangaroo Mother Care: learning from a teaching hospital
article published in BMJQJ-S8- 2nd issue

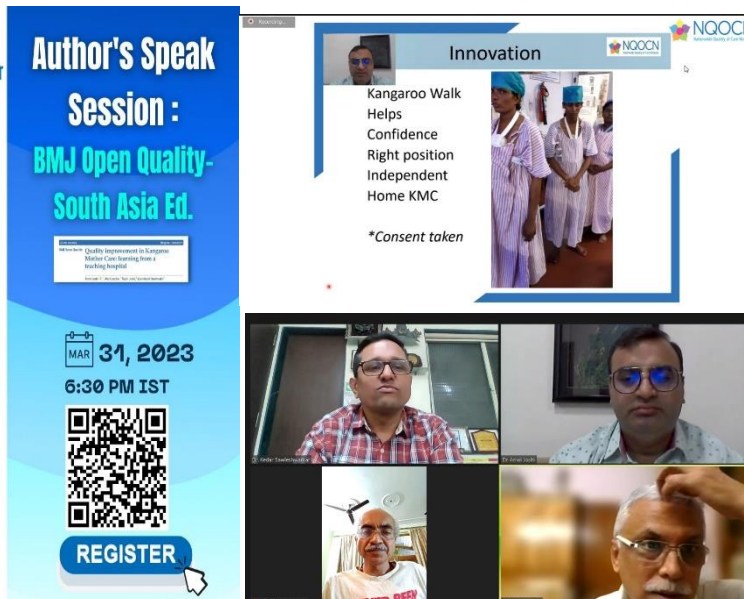


Dr. Amol Joshi

Associate Professor,
Dept. of Neonatology,
Government Medical College &
Hospital, Aurangabad,
Maharashtra, India


Co-Authors:

- **Dr Laxmikant Deshmukh**, Department of Neonatology, Government Medical College and Hospital Aurangabad, Maharashtra
- **Dr Atul Londhe**, Department of Neonatology, Government Medical College and Hospital Aurangabad, Maharashtra
- **Dr Trupti Joshi**, Department of Pediatrics, Government Medical College and Hospital, Aurangabad, Maharashtra



Author's Speak Session :
BMJ Open Quality- South Asia Ed.

MAR 31, 2023
6:30 PM IST





REGISTER

Innovation


- Kangaroo Walk
- Helps
- Confidence
- Right position
- Independent
- Home KMC

**Consent taken*





On-Site Point of Care Quality Improvement (POCQI) Workshops



Workshop
Quality Improvement

Point of Care Quality Improvement (POCQI)

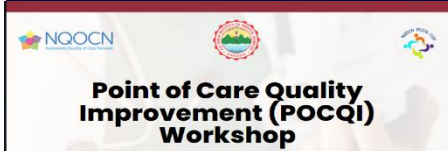
Why should you register?
You may be working in a setting with ample resources or resource constraint settings, BUT:
- Are you able to deliver the highest possible level of care to your patients?
- Are you worried that the team dynamics/processes in your setting are not optimal despite seeking accreditation?
- Do you believe you can improve clinical outcomes, but things don't work, people don't listen, and the system does not work in your favour?
If any of the above questions bother you and you are looking for solutions, participating in this workshop may be a perspective bearing experience!

July 10, 2022
FROM 09.30 AM - 04.00 PM


REGISTER

Civil Services Officer's Institute (CSOI), Vinay Marg, Chanakyapuri, New Delhi

Contact us: nqocn.office@gmail.com

Point of Care Quality Improvement (POCQI) Workshop



Centre of Excellence for Nursing Education and Research, All India Institute of Medical Sciences, Rishikesh

October 09, 2022

Organizers: Nationwide Quality of Care Network (NQOCN) in collaboration with the College of Nursing, AIIMS Rishikesh

Email: nqocn.office@gmail.com | COP: www.nqocn.org | Twitter: [@nqocnindia](https://twitter.com/nqocnindia)



Point of Care Quality Improvement (ePOCQI) Workshops

On-site POCQI Workshop in New Delhi

- Date: 10th July, 2022
- Number of Participants: 32



Workshop
Quality Improvement



Point of Care Quality Improvement (POCQI)

Why should you register?
You may be working in a setting with ample resources or resource constraint settings, BUT:
• Are you able to deliver the highest possible level of care to your patients?
• Are you worried that the team dynamics / processes in your setting are not optimal despite seeking accreditations?
• Do you believe you can improve clinical outcomes but things don't work, people don't listen, and the system does not work in your favour?
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July 10, 2022
FROM 09.30 AM - 04.00 PM

REGISTER

Civil Services Officer's Institute (CSOI), Vinay Marg, Chanakyapuri, New Delhi

Contact us: nqocn.office@gmail.com

Onsite POCQI workshop at AFMC, Pune

- Date: 23rd – 24th July, 2022
- Number of Participants: 30



Onsite POCQI Workshop at AIIMS Rishikesh for medical & Nursing graduates

- Date: 9th October, 2022
- Number of Participants: 36



2-Day Hybrid POCQI Workshop for Healthcare Professionals of The Maldives

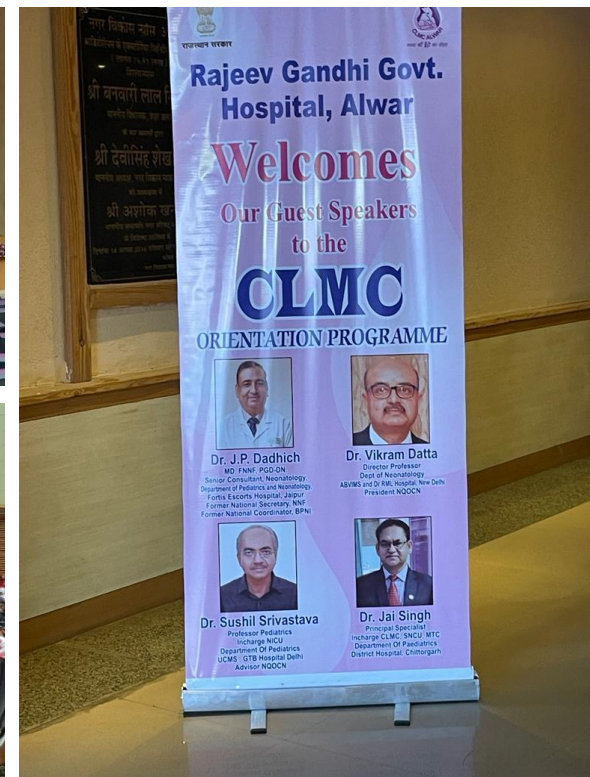
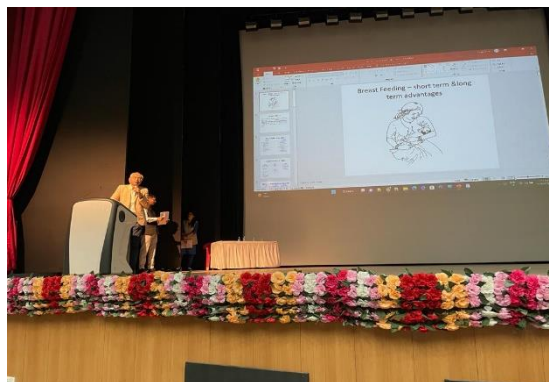
- Date: 26th -27th October, 2022
- Number of Participants: 178



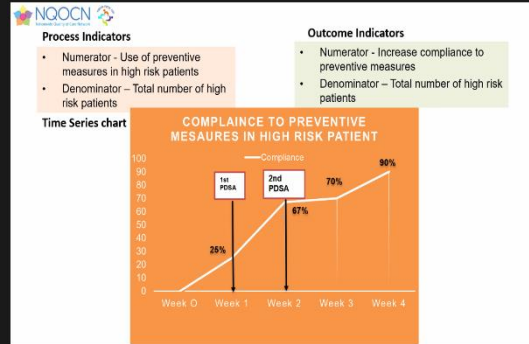
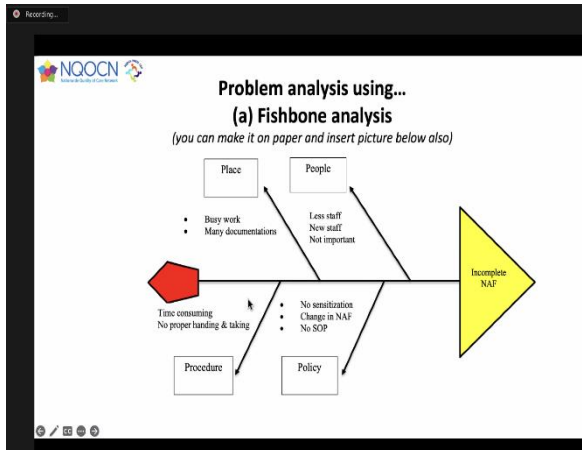
NQOCN team comprising of Dr Vikram Datta and Dr Sushil Srivastava was invited as guest speakers in the **Comprehensive Lactational Management Center (CLMC)** of Rajeev Gandhi Govt hospital, Alwar. The team sensitized approx. 850 Healthcare workers in QI using in Hindi language.

Date: March 11, 2023

Number of participants: 850



Online Point of Care Quality Improvement (POCQI) Workshops



Regional ePOCQI Workshops
ONLINE POINT OF CARE QUALITY IMPROVEMENT WORKSHOP

Register for the upcoming QI workshops & Start your QI journey

1st WORKSHOP
October 15 & 16, 2022
Register for 1st

2nd WORKSHOP
December 17 & 18, 2022
Register for 2nd

FOLLOW - UP SESSION

There will be 2 follow-up sessions for participants of workshops 1 & 2, to support & guide them in their QI projects

WHAT IS QUALITY IMPROVEMENT?

- QI is a management approach that health workers can use to re-organize patient care at their level to ensure that patients receive good quality healthcare.
- QI is NOT a fault-finding exercise, it can help identify gaps in care and use a team-based problem-solving approach to develop local solutions and no/minimal extra costs!

Supported by

Online Regional Point of Care Quality Improvement Workshop

Start your QI Journey with us

Benefit join with us

- Fast Integration in Clinical Practice**
Quality Improvement (QI) skills are fast becoming an integral part of the practice of medicine!
- Easiest and Cost-effective**
POCQI is the most sought-after and simplest methodology in QI.
- 100% guidance to reach the goals**
Quality of Care is the bedrock for ensuring UHC, esp. in the fields of Maternal & Newborn Care. Guidance from the QI Experts will be provided in planning and implementation of your QI projects.

Facilities

- Lifetime Access to POCQI Learner's Manual
- Guidance from QI Experts
- Regular Follow up meetings
- Opportunity to present QI project
- Certificate

Save the Date

17 DEC 02.00 PM - 06.00 PM IST
18 DEC 10.00 AM - 04.00 PM IST

or you can join the workshop by registering <https://bit.ly/RegionalePOCQIWorkshop>

SCAN ME

www.nqocncop.org
nqocn.office@gmail.com

Acknowledgment

- Senior coaches and teams who helped me learn

Disclaimer-

- You are already doing most of it, just trying to add QI angle.
- Though the slides are from NQOCN, I have made some changes.
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Experiential learning and change theory

Through experience, by processing it and assimilating lessons learned into their world view

Experience relevant to achieving personal or professional goals

Through reflective practice, learners can view situations in a different light and develop their capability to change and improve, moving their professional "zones of mastery" toward one of "wisdom" and "artistry" in their practice

Regional COACHING Training of Trainers (ToT) for Quality Improvement in Healthcare

JANUARY 14, 2023
10 AM - 4 PM IST

ONLY FOR POCQI TRAINED PROFESSIONALS

Register Here

<https://bit.ly/CoachingToT>

Benefits of QI coach

- Opportunity to participate in ePOCQI workshops as faculty supported by WHO
- Can be a part of the 'National Mentoring Group (NMG)' at NQOCN
- Opportunity to lead funded QI projects in healthcare facilities
- Lead QI team at your facility

You will learn

- Key skills required for Coaching
- Principles of coaching
- Working effectively in teams
- Understanding data
- Analyzing problems
- Testing and Adapting Changes
- Sustaining Improvement

Email: nqocn.office@gmail.com COP: www.nqocncop.org Twitter: [@nqocnindia](https://twitter.com/nqocnindia)

QI COACHING TOT

January 16, 2023

Registration is only by invitation for participants of workshops 1 & 2, and already POCQI-trained healthcare workers.

nqocn.office@gmail.com www.nqocncop.org

Online POCQI Workshop and Follow-Up Session

Online Regional POCQI Workshop for Healthcare Workers across South-East Asia region

- Date: 15th-16th October, 2022
- Number of Participants: 108

Follow-Up Session

- Date: 9th-10th December, 2022
- Number of Participants: 16

Regional ePOCQI Workshops
ONLINE POINT OF CARE QUALITY IMPROVEMENT WORKSHOP

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October 15 & 16, 2022

2nd WORKSHOP
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WHY YOU SHOULD ENROLL?

- Quality Improvement (QI) skills are fast becoming an integral part of the practice of medicine!
- POCQI is the most sought-after and simplest methodology in QI.
- Quality of Care is the bedrock for ensuring UHC, esp. in the fields of Maternal & Newborn Care.

Regional ePOCQI Workshops
ONLINE POINT OF CARE QUALITY IMPROVEMENT WORKSHOP

Dr. Rajesh Mehta MD
Former Regional Adviser, WHO-SEARO

Problem analysis using... (a) Fishbone analysis
(You can make it on paper and insert picture below also)

AIM STATEMENT

- To develop analytical annual report of SWASA Nepal for the period of January 2022 to November 2022 by 25 November 2022.

TEAM MEMBERS

- SWASA chair person and 2 staff
- 16 CBOs, one NGO and one national network of vulnerable women more specifically female sex workers.

Participants (16)

Meeting Chat

- Dr. Komal Lahwani (Host, me)
- Radhika Ghimire (Guest)
- Dr. Praveen Kumar Verkarat... (Co-host, guest)
- Dr. Rahul (Co-host, guest)
- Dr. Sanika Mahalinga (Guest)
- Himash Barmen (Guest)

Good Evening, My name is Windhi from Indonesia

Radhika Ghimire to Praveen: Individual; Radhika

Windhi: Indonesia to everyone

I have a team project in NICU

Who can see your messages? Receiving Di...

Type message here...

Online POCQI Workshop and Follow-Up Session

Online Regional POCQI Workshop for Healthcare Workers across South-East Asia region

- Date: 17th-18th December, 2022
- Number of Participants: 57

Follow-Up Session

- Date: 17th-18th January, 2023
- Number of Participants: 12

Online Regional Point of Care Quality Improvement Workshop
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SCAN ME

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nqocn.office@gmail.com

Zoom Meeting Screenshot: Shows a grid of participants including Dr. Komal Latwa, Dr. Kuanzang C., Shafiq Ahmed, Sada's iPhone, and Neelam Adnan.

Process Indicators

- Numerator - Use of preventive measures in high risk patients
- Denominator - Total number of high risk patients

Outcome Indicators

- Numerator - Increase compliance to preventive measures
- Denominator - Total number of high risk patients

Time Series chart

COMPLIANCE TO PREVENTIVE MEASURES IN HIGH RISK PATIENT

Week	Compliance (%)
1st Week	28%
2nd Week	68%
3rd Week	72%
4th Week	80%

Zoom Meeting Screenshot: Shows a grid of participants and a list of names on the right side of the screen.

Online Training of Trainers Workshops on QI

Online Regional Coaching ToT Workshop

- Date: 14th January, 2023
- Number of Participants: 20

Online Regional ePOCQI ToT Workshop

- Date: 15th January, 2023
- Number of Participants: 35

Regional COACHING Training of Trainers (ToT) for Quality Improvement in Healthcare

JANUARY 14, 2023
10 A.M - 4 PM IST

ONLY FOR POCQI TRAINED PROFESSIONALS

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- No one is perfect, you may have a different opinion and may please voice it

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Experience relevant to achieving **personal or professional goals**

Through **reflective practice**, learners can view situations in a different light and develop their capability to change and improve, moving their professional "zones of mastery" toward one of "wisdom" and "artistry" in their practice

Skill-Building Workshops

2022 Workshop Series on Nursing Skills

WORKSHOP 1: TRANSFORMING HEALTH SERVICES IN LABOUR ROOM THROUGH QUALITY ASSURANCE AND IMPROVEMENT INITIATIVES

This Workshop targets to improve Knowledge, Skills and Attitude of Healthcare Professionals on Quality of Care in Labour Rooms using LaQshya Guidelines

23rd April 2022

Zoom Platform

10:00am-2:00pm IST

Email: nqocn.office@gmail.com
 COP: www.nqocncop.org
 Twitter: @nqocnindia

HURRY !! Limited seats only
 Registration on first-come first-served basis

REGISTRATION FEE: RS. 500/- ONLY

REGISTER NOW!

What is Quality of Care in Maternal Health & Child Health and why is it important?

- Due to focused efforts India has made tremendous progress in increasing Institutional Deliveries.
- However, this increase in coverage often has not translated in the expected reduction of maternal and newborn mortality and stillbirths.
- This is due to inadequacies in the quality of care provided in health facilities.

2022 Workshop Series on Nursing Skills

REGISTRATION FEE: RS. 500/- ONLY

REGISTER NOW!

Cover letter

- Original
- Important
- Academically rigorous
- Topical
- International
- Generalist

- Do it first
- Spend time on it

- Don't say – please find attached
- Don't leave it until you are exhausted
- Don't say "This is a first draft"
- Don't say "Would you be interested in..."
- Don't leave it blank

AUTHOR'S WORKSHOP

By Dr Kieran Walsh
 Clinical Director, BMJ

- Clinical lead, medical education and educational decision support production at BMJ, including BMJ Best Practice.
- Fellow of the Higher Education Academy, a Fellow of the Royal College of Physicians of Ireland, Adjunct Associate Professor at Monash University.
- Experienced in online medical education, clinical decision support, tools to raise delivery of medical education and both summative and formative assessment.
- Published over 200 papers.

Friday, Dec 16, 2022
 10 AM UK TIME/3:30 PM IST

REGISTER NOW!

IMPACT OF NURSING LEADERSHIP ON PATIENT SAFETY

INCLUDES MEDICATION SAFETY FRAMEWORK, SOPs AND GEMBA WALK

ON 7TH JANUARY 2023
 2:00PM-6:00PM IST

REGISTRATION FEE: RS. 500/-

REGISTER NOW

Email: nqocn.office@gmail.com
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Medication without Harm in NICU

6TH JANUARY 2022 | 2:00 PM-6:00 PM

REGISTRATION FEE: RS. 500/- ONLY

REGISTER

Email: nqocn.office@gmail.com
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 Twitter: @nqocnindia

Medication without Harm

Difference between Medication errors and adverse drug events

Source: WHO

BMJ Open Quality

TRAINING WORKSHOP FOR PEER REVIEWERS

11 JAN, 2023
 3:30 PM IST

Register Now

<https://tinyurl.com/5n87vbn4>

contact us: nqocn.office@gmail.com

A better approach

Method
 After the first round of staff education we reviewed the delivery mechanism and feedback from participants, using PDSA methodology. It was reported that timing of training sessions was an issue in getting staff attendance, so the next sessions were planned with ward managers.

Participants wanted more visual material to illustrate key points - these were designed with staff and used in subsequent sessions.

This provides more detail which makes the report credible

Others are likely to have the same issues and could avoid making the same mistakes

Introduction

- Creating customized standard operating procedure(SOP)'s is the first step of any quality assurance initiative.
- The development of Institutional SOP's needs involvement of staff, continuous support and mentoring .
- A standard operating procedure (SOP) is a set of step-by-step instructions compiled by an organization to help service providers carry out complex hospital routine operations.
- SOP's aim to achieve efficiency, quality output and uniformity of performance
- SOP's are intended to be specific to the organization

Skill-Building Workshops

Nursing Skills Workshop on Transforming Health Services in Labour Room through Quality Assurance and Improvement Initiatives

- Date: 23rd April, 2022
- Number of Participants: 44

Nursing Skills Workshop on Medication without Harm in NICU

- Date: 6th August, 2022
- Number of Participants: 17

2022 Workshop Series on Nursing Skills

WORKSHOP 1: TRANSFORMING HEALTH SERVICES IN LABOUR ROOM THROUGH QUALITY ASSURANCE AND IMPROVEMENT INITIATIVES

This Workshop targets to improve Knowledge, Skills and Attitude of Healthcare Professionals on Quality of Care in Labour Rooms using 1 aQsTya Guidelines

23rd April 2022

Zoom Platform

10:00am-2:00pm IST

Email: nqocn.office@gmail.com
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 Twitter: [@nqocnindia](https://twitter.com/nqocnindia)

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REGISTRATION FEE: RS. 500/- ONLY

REGISTER NOW!

2022 Workshop Series on Nursing Skills

Medication without Harm in NICU

6TH AUGUST 2022 | 2:00 PM-6:00 PM

REGISTRATION FEE: RS. 500/- ONLY

REGISTER

Email: nqocn.office@gmail.com COP: www.nqocncop.org Twitter: [@nqocnindia](https://twitter.com/nqocnindia)

Author's Workshop by Dr. Kieran Walsh

- Date: 16th December, 2022
- Number of Participants: 48

Nursing Skills Workshop on Impact of Nursing Leadership on Patient Safety

- Date: 7th January, 2023
- Number of Participants: 13



BMJ
AUTHOR'S WORKSHOP

By Dr Kieran Walsh
Clinical Director, BMJ

- Clinical Director at BMJ.
- Clinical lead, medical education and clinical decision support products at BMJ, including BMJ Best Practice.
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10 AM UK TIME/3:30 PM IST

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NQOCN
Nationwide Quality of Care Network

For the prospective Authors of BMJQJ: South Asia edition Join and Publish with us!

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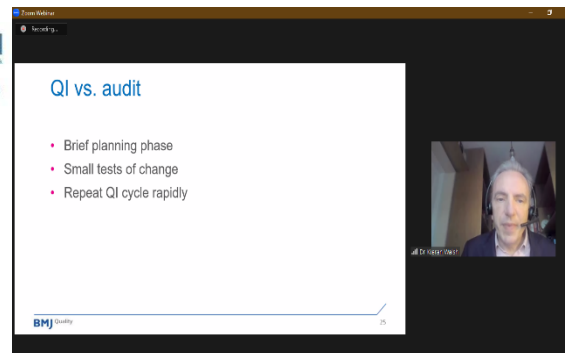
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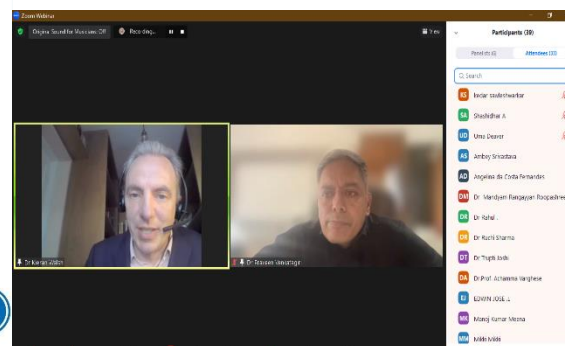
DR AMIT GUPTA
ASSOCIATE EDITOR

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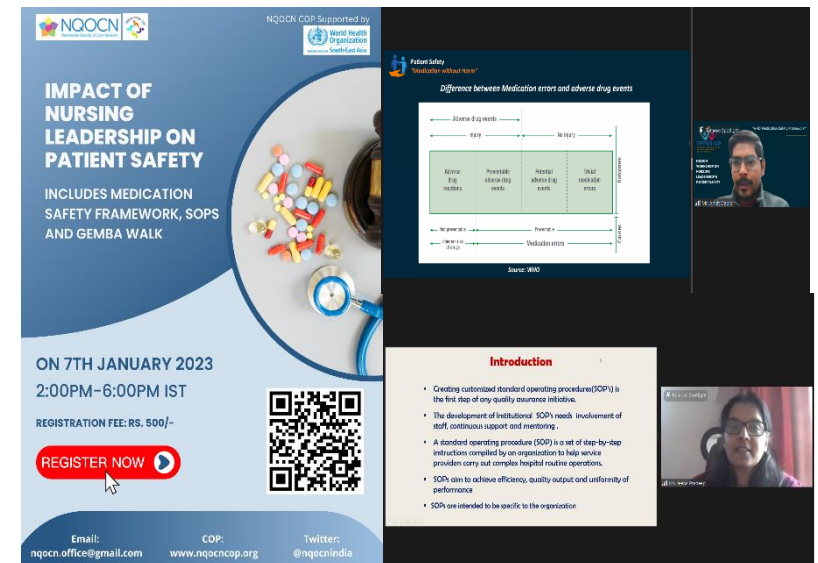
QI vs. audit

- Brief planning phase
- Small tests of change
- Repeat QI cycle rapidly



Participants (13)

- Dr. Kieran Walsh
- Dr. K. Srinivasan
- Dr. S. Srinivasan
- Dr. S. Srinivasan
- Dr. S. Srinivasan
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INCLUDES MEDICATION SAFETY FRAMEWORK, SOPS AND GEMBA WALK

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Training Workshop for Peer-Reviewers by Dr Helen Crisp

- Date: 11th January, 2023
- Number of Participants: 48



TRAINING WORKSHOP FOR PEER REVIEWERS



Dr Helen Crisp
Editor-in-Chief,
BMJ Open Quality
Independent
consultant - QI Crisp

contact us: nqocn.office@gmail.com

BMJ Open Quality

A better approach

Method
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Participants wanted more visual material to illustrate key points - these were designed with staff and used in subsequent sessions.

This provides more detail which makes the report credible


Others are likely to have the same issues and could avoid making the same mistakes

Be wary of 'P' values reported in results


Most improvement projects don't yield very reliable results

Likely to be underpowered for robust statistical analysis

Even with good data and expertise in applying the statistical 'non-significance' does NOT automatically

 **11 JAN, 2023**
3:30 PM IST

Register Now



<https://tinyurl.com/m/5n87vbn4>

International Conference on Healthcare Quality and Patient Safety

NQOCN organized its 1st International Conference on Healthcare Quality and Patient Safety at Pravara Institute of Medical Sciences (PIMS), Loni, Maharashtra, on 12 & 13 November 2022.

Highlights

- 400 participants from >80 partner organizations/institutes/agencies participated
- The conference was inaugurated by Lt. Gen.(retd.) Madhuri Kanitkar as CHIEF GUEST (Vice-Chancellor, Maharashtra University of Health Sciences), Dr Peter Lachman (Former CEO of ISQua), Dr Poonam Gupta (Head of Quality, Hamad Medical Centre, Doha), Dr Nigel Livesey (Technical Director, JHPIEGO, Kenya), Dr Neelam Dhingra (Unit Head, Patient Safety, WHO HQ), Dr Parminder Gautam (Health Systems-Quality & Patient Safety. World Health Organization Country Office) and NQOCN & PIMS Office Bearers.
- Six parallel workshops were conducted on Point of Care Quality Improvement, Coaching ToT for QI, Advanced tools for QI, Psychology of Change, Nursing Skills workshop and Point of Care Quality Improvement Workshop in the local language for primary healthcare workers.
- >100 free paper and poster presentations
- Oration on “Co-producing patient safety-how to make a difference” by Dr. Peter Lachman





Participants enjoyed QI game and received certificates after completion of the workshop on Day-1 of the annual conference



Glimpses from the inauguration ceremony of the NQOCN annual conference

Glimpses from the Plenary Session by Dr. Peter Lachman



Glimpses from paper and poster presentation by the participant's

Glimpses of stalls from the sponsors

Development of POCQI+ Modules

With the support of WHO-SEARO, NQOCN developed three POCQI+ Modules:

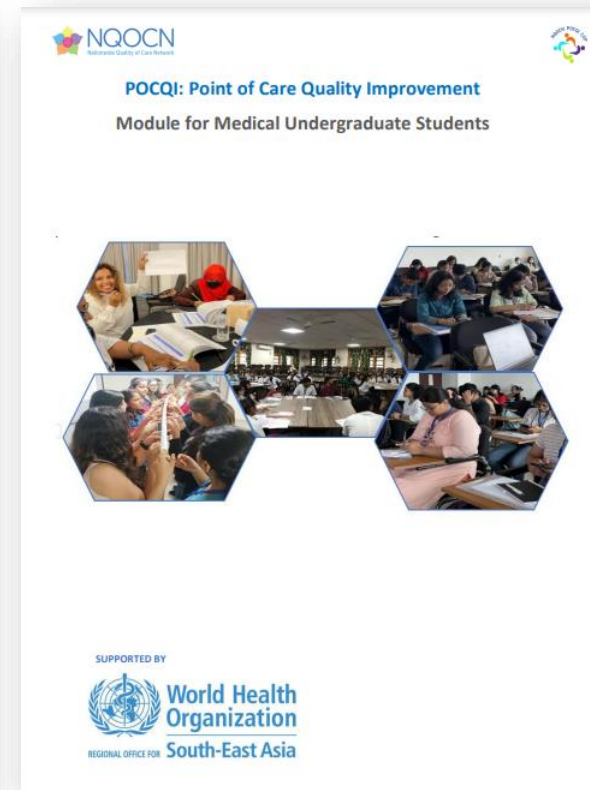
1. POCQI+ Module on Patient Safety
2. POCQI+ Module on Quality Improvement and Quality Assurance
3. POCQI+ Module for medical undergraduate students



POCQI+ Module on Patient Safety



POCQI+ Module on Quality Assurance and Quality Improvement



POCQI+ Module for Medical undergraduate students

Pilot Testing of POCQI+ Module for MBBS Students

POCQI+ Workshop for MBBS Students of Government Medical College, Aurangabad

- Date: 8th January, 2023
- Number of MBBS Students participated: 16



POCQI+ Workshop for MBBS Students of Rural Medical College, PIMS, Loni, Maharashtra

- Date: 14th January, 2023
- Number of MBBS Students Participated: 20



Step-wise presentation by the workshop faculty member



Group work activity on POCQI steps

Engagement with multiple partners

WISH	Nutrition International	MusQan	AFMC	Nursing & Medical Colleges	MUHS
<ul style="list-style-type: none"> • QI capacity building & mentoring for digital HWCs staff for improving Quality of care, particularly NCD Screening. • 45 HCWs from 6 PHCs & HWCs and local WISH staff sensitized to POCQI • Teams at 2 HWCs implementing QI projects on improving screening rates for NCDs 	<ul style="list-style-type: none"> • Clinical Mentoring & QI sensitization for NBSUs staff at DH, SDH & CHC • Staff from 7 facilities across Guj. & UP • Approx. 150-160 staff sensitized to POCQI & 40-50 mentored on essential newborn care based on FBNC guidelines & POCQI 	<ul style="list-style-type: none"> • Clinical & QI mentoring for SNCUs staff across Uttar Pradesh • Visits to 10 SNCUs by 20 mentors comprising of doctors and nurses • Approx. 150 staff mentored in clinical skills required for MusQan KPIs and QI in providing healthcare services. 	<ul style="list-style-type: none"> • Sensitization and full POCQI workshops for HCPs from AMC conducted in 2021 & 2022 • Approx. 100+ AMC staff trained in POCQI 	<ul style="list-style-type: none"> • QI capacity building of nursing students of CONs at AIIMS Rishikesh, Delhi (LHMC.), and Medical Colleges at Delhi (LHMC twice), Aurangabad (GMC), Loni, MH (PIMS). • 500+ undergraduate students sensitized to POCQI and encouraged to take up QI projects as part of their UG curriculum requirements 	<ul style="list-style-type: none"> • Capacity building of medical teachers in POCQI to incorporate POCQI training for MBBS students with annual refreshers through out their curriculum (pilot phase) • 32 medical teachers trained in POCQI from 10 medical colleges across MH state
PRIMARY CARE		SECONDARY & TERTIARY CARE		PRE-SERVICE	

NQOCN 2022-23 Projects

01

WHO-SEARO: Sustenance of Regional COP and Conduction of ePOCQI workshops for new & QI-experienced HCWs.

02

WHO-SEARO: Development of POCQI+ modules on Patient Safety, Combined use of QA & QI mechanisms for improving Quality of Care and Development of a structured POCQI module for pre-service medical students.

03

WHO-SEARO: Conduction of Point of Care Quality Improvement Workshop (In Person & Online) at Maldives

04

UNICEF-India: Conducting mentoring & quality visits to the SNCUs as part of the MusQan initiative of MOHFW (GoI) and supporting teams to conduct MusQan RIEs and to support documentation of learnings in improving quality of care by teams from across South Asia region (May - Sep 2022, extended till Oct 2022).

05

WISH Foundation: Improve Quality of care in identified Digital Health and Wellness centres (dHWCs) in Rajasthan using Quality improvement implementation strategies & build capacity of the staff from the Facility and WISH.

06

Nutritional International: Facilitate clinical mentoring and sensitization to QI for staff from NBSUs in selected facilities of Gujarat and UP during the month of March, 2023.

POCQI Workshop with Maharashtra University of Health Sciences

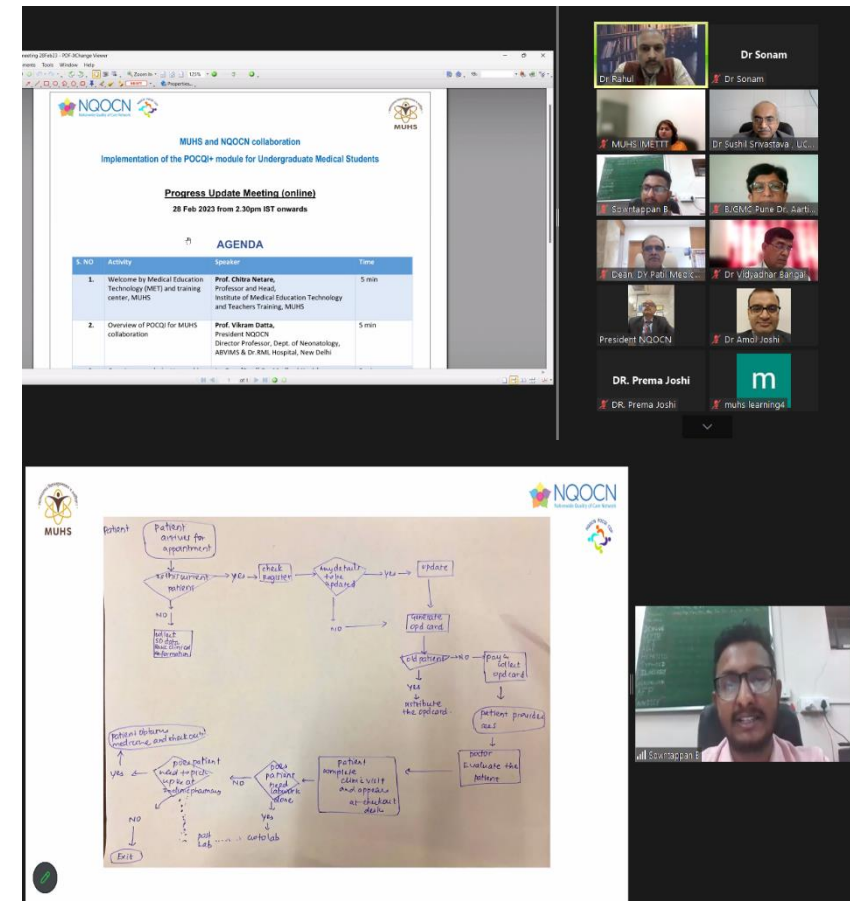


POCQI Workshop for Medical Teachers of 16 Medical Colleges in Maharashtra

- Date: 3rd-4th February, 2023
- Number of Teaching Faculties who participated: 36

Follow-Up Session

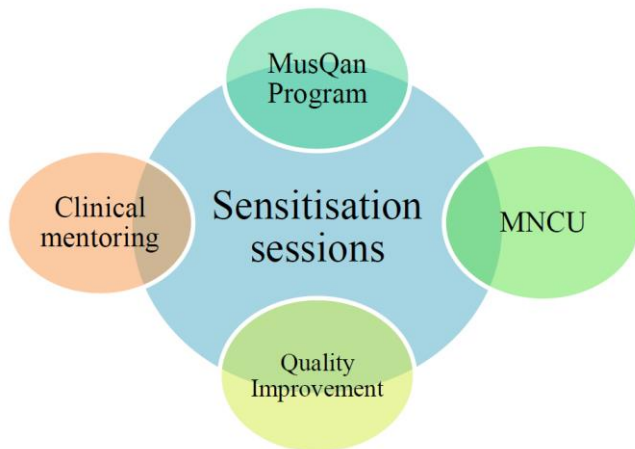
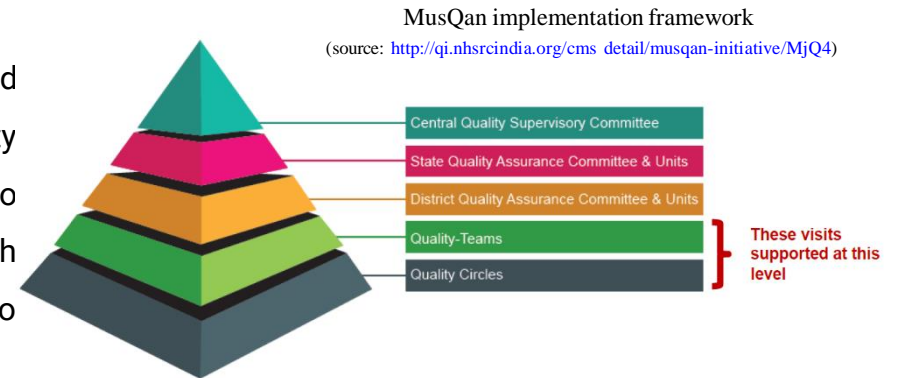
- Date: 28th February, 2023
- Number of Teaching Faculties who participated: 21



Collaboration with Unicef

MUSQAN MENTORING VISITS

Nationwide Quality of care network (NQOCN), with the support of UNICEF and collaboration with UP NHM, has made an effort to ingrain the concept of Quality in 10 SNCUs of identified facilities of UP. The visits were made from May to September 2022 (with an extension till Oct 2022) to provide QI mentoring with prime focus on MusQan KPIs specifically to increase the KMC rate and to initiate MNCUs on pilot bases.



PURPOSE OF THESE VISITS:

- Sensitization to MusQan RIEs, QI and MNCUs
- Mentoring and handholding of the SNCUs for implementing MusQan RIEs in a collaborative way (use of RIE 2: KMC & Breast Feeding)
- Clinical mentoring on identified areas from MusQan RIEs..
- Sensitisation of SNCU staff to the concept of MNCU and operationalising 2 bed or more MNCU on pilot bases.

Facilities were identified after consultation with UP NHM. Among them, 3 were the aspirational districts of Uttar Pradesh (Shravasti, Sonbhadra & Chandauli). For each facility, 2 National QI coach (1 doctor & 1 nurse) were identified and their visits were planned according to the feasibility and in consultation with the facility. The visits were coordinated onsite by Zonal coordinators from Unicef.

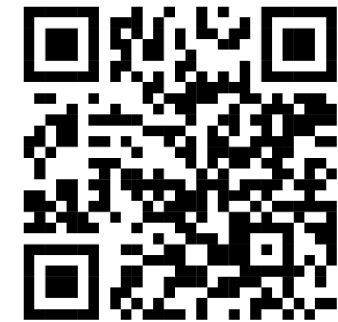
SNCU/PLACE	VISIT DATES	MENTOR 1	MENTOR 2
PRAYAGRAJ (ALLAHABAD)	23-Aug-22 21-Sep-22	DR ARTI MARIA Professor & Head, Department of Neonatology, Dr. RML Hospital & PGIMER, New Delhi	MS MIKKI KHAN Assistant Professor, Rufaida College of Nursing, Jamia Hamdard
ALIGARH	24-Aug-22 26-Sep-22	DR. MANAZIR ALI Professor, Dept of Pediatrics, JNMCH, Aligarh	MRS. HOOMA Assistant Nursing Superintendent, JNMCH, Aligarh
AGRA	26-Aug-22 24-Sep-22	Dr BHAWNA DUBEY Director- prof., Dr RML Hospital & PGIMER, New Delhi	MR. PRASHANT BIRHADE Nursing Officer, GMCH, Aurangabad
GHAZIABAD	3-Sep-22 29-Sep-22	DR. RAVI SACHAN Associate Professor, Dept of Pediatrics, UCMS& GTB Hospital, Delhi	PROF. SHREEJA VIJAYAN Professor & Head, Choitram College of Nursing, Indore
MEERUT	30-Aug-22 28-Sep-22	DR SURENDER BISHT Spl. Paediatrician, SDMC, Delhi	MS. ANJALI KAUSHIK Clinical Tutor, Rufaida College of Nursing, Jamia Hamdard
VARANASI	10-Sep-22 29-Sep-22	DR. VIKRAM DATTA Director Professor, Dept of Neonatology, LHMC, Delhi	MS. JEENA PRADEEP Senior Nursing Officer, KSCH, New Delhi
CHANDAULI	15-Oct-22 29-Oct-22	DR PRASANT SABOTH Advisor, Samveg project	DR RATHI BALACHANDRAN Nursing Faculty, RML hospital, New Delhi
SHRAVASTI	15-Oct-22 31-Oct-22	DR ML JAIPAL Designate Professor (Paediatric) World medical College Jajjhar (Haryana)	MS JEENA PRADEEP Senior Nursing Officer, KSCH, New Delhi
SONBHADRA	6-Oct-22 19-Oct-22	DR PEEYUSH JAIN Senior Consultant & Head Of Deptt of Paediatric, Hindu Rao Hospital & Assoc. NDMC Med College, Delhi	MS NEETU TANEJA Nursing Officer, CNE cell member, KSCH, New Delhi
RAEBARELI	19-Oct-22	DR HARISH PEMDE Director Professor, Dept of Pediatrics, KSCH, New Delhi	MS ACHALA KUMAR Assistant Director, General Nursing, Directorate General of Health Service, New Delhi



The geographical locations of the identified facilities

KEY RESULTS:

- 32.96% improvement in Quality management in 8 facilities (AOC-G checklist)
- 146 facility staff was trained in QI.
- 6 MNCUs started on pilot bases.
- Space for MNCU identified in 2 facilities.
- Improvement in KMC practice was observed



MusQan mentoring
visits report





CLINICAL MENTORING VISITS

Nationwide Quality of Care Network (NQOCN) and Nutrition International (NI) collaborated to facilitate clinical mentoring and sensitization to QI for staff from NBSUs in selected facilities of Gujarat and UP during the month of March, 2023.

Purpose: These visits were conducted to assess the quality of care being provided to newborns in NBSUs of the identified facilities. The visits were undertaken by NQOCN national mentors and local coordinators from NI or their implementing partners. During the visits, mentors assessed and mentored the facility staff in clinical skills & QI areas for a limited time duration of one day. As an add-on to the visit, the Area of Concern – G checklist was used as per NQAS guidelines to check for Quality concerns in NBSUs. They discussed with facility staff various challenges in providing quality care to newborns. Also, mentors sensitized the staff to simple QI methods and how they can be used to improve the quality of care in their units.

7

Clinical mentoring visits

2

Gujarat & Uttar Pradesh

127

Staff mentored/sensitized

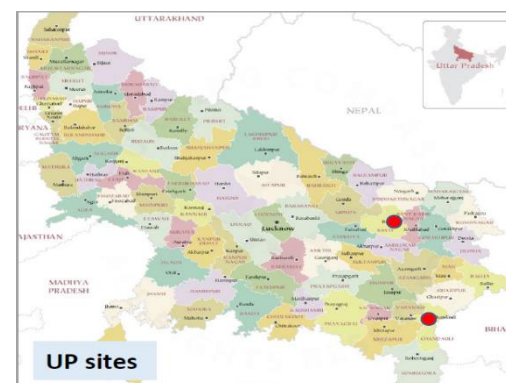
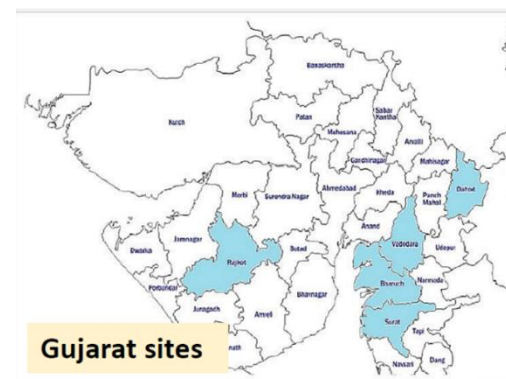


Photographs from mentoring visits: CHC Jambusar, CHC Jarod, CHC Kathwara, DWH Basti, DWH Chandauli, SDH Mandvi, SDH Upleta

Collaboration with Nutrition International (NI)



State	Facility Name	NQOCN Mentor	Date of visit
Gujrat	SDH Mandvi	Dr. ML Jaipal Professor, Department of pediatrics, World college of Medical Science, Jajjhar Haryana	4 March 2023
	CHC Jambusar	Dr. Arti Maria Professor & Head, Department of Neonatology at Dr RML Hospital & ABVIMS, New Delhi.	10 March, 2023
	CHC Jarod	Dr. Prabha Ranjan Consultant, OBGY, Bhagwan Mahavir hospital, Pitampura, New Delhi	11 March 2023
	CHC Kathwara	Dr. Jenisha Jain Consultant Neonatologist, Choitram hospital and research center, Indore, Madhya Pradesh	18 March 2023
	SDH Upleta	Dr Peeyush Jain Sr. consultant & Head, Department of pediatrics, Hindu Rao hospital and association, NDMC medical college, Delhi	20 March, 2023
Uttar Pradesh	DWH Chandauli	Dr. Vikram Datta Director-Professor, Department of Neonatology, ABVIMS & Dr. RML Hospital, New Delhi	21 March 2023
	DWH Basti	Dr Sushil Srivastava Professor, Department of Pediatrics, GTB hospital, Delhi	21 March 2023



NI-NQOCN visits report

NQOCN – WISH Foundation Collaboration



NQOCN collaborated with WISH Foundation to improve Quality of care in identified Digital Health and Wellness centers (dHWCs) in Rajasthan using Quality improvement implementation strategies & build capacity of the staff from Facility and WISH.

The Scope of Work for the project is from August 2022 to May/June 2023.

Project design:

The project has been designed to evaluate and assess the feasibility to implement QI implementation strategies in the primary healthcare settings to improve Quality of care services. The project included onsite and online mentoring plan along with QI sensitisation session. Four facilities has been included amongst which 2 are intervention facilities and other two are the comparator facilities.

Details of the facilities included in the project:

Facilities Name	Type of site	Mentor
SHC Gobarcha	Intervention	Dr VB Bangal
SHC Kheruna	Intervention	Dr Mahtab Singh & Ms Susy Sarah John
SHC Peenjana	Comparator	Dr Rahul Garde
SHC Heerapur	Comparator	Dr Rahul Garde

Completed Activities:

Activities	Date	Status
Onsite Sensitisation Visit (Intervention & comparator sites)	September 6, 2022	Completed
Onsite Gap Assessment visit (Intervention & comparator sites)	December 13 & 14, 2022	Completed
Online QI sensitization Session	January 17, 2023	Completed
Onsite Mentoring visits (3) – Intervention site	1 st - January 19 & 20, 2023	1 st completed, 2 nd planned, 3 rd to be planned
Onsite Mentoring visits (1) – Comparator site	-	1 to be planned
Online Mentoring meeting (3)	1 st - March 13, 2023 2 nd - April 5, 2023	2 completed and 1 to be planned
Experience Sharing meeting	-	To be planned

About the progress of the project:

Mentors have visited the facilities and collected baseline data to identify potential areas for QI during sensitisation and gap assessment visits. They made the process maps for the facilities and understood the nature of working of these sites. Along with the consent of the facility staff, mentors decided to improve the screening rate of NCDs. They initially focused on the hypertension screening and later undertook Diabetes and Oral cancer screening.

Presently, screening for HTN has reached 100% for people above 30 years coming to facilities and are working to improve screening for other NCDs.

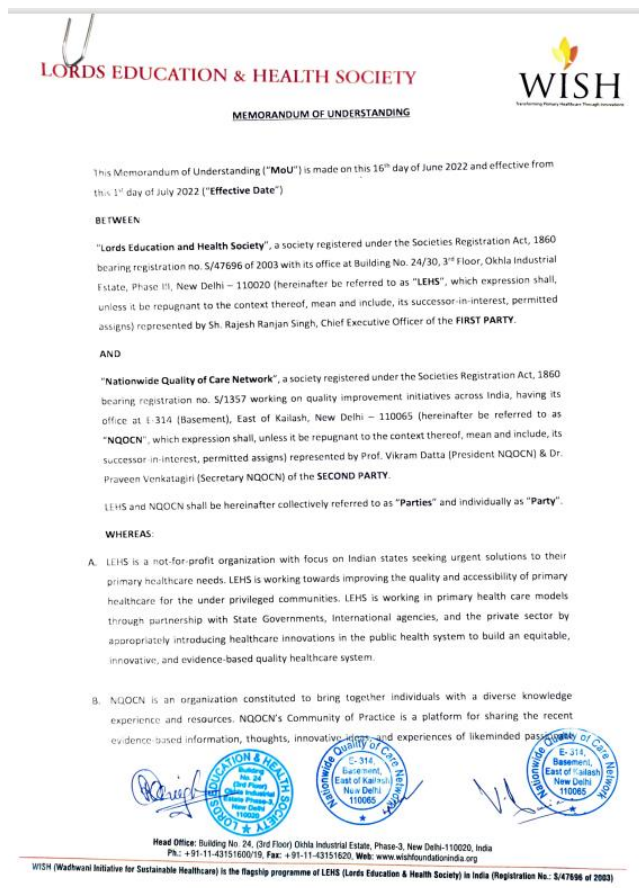


Partnerships & Alliances



Memorandum of Understanding with LEHS| WISH

- NQOCN is delighted to announce that a Memorandum of Understanding has been signed between NQOCN and LEHS|WISH New Delhi on July 22nd, 2022.



Upcoming Partnerships

- Nutrition International (QI in MNH domain)
- IAP-IYCF chapter (QI in CLMC guidelines)
- Alive & Thrive (QI in MIYCN)
- Unicef India (MusQan)
- Pfizer
- PharmAccess
- Noora Health
- IGNOU
- BUDS

01

WHO-SEARO

Sustenance of Regional COP

02

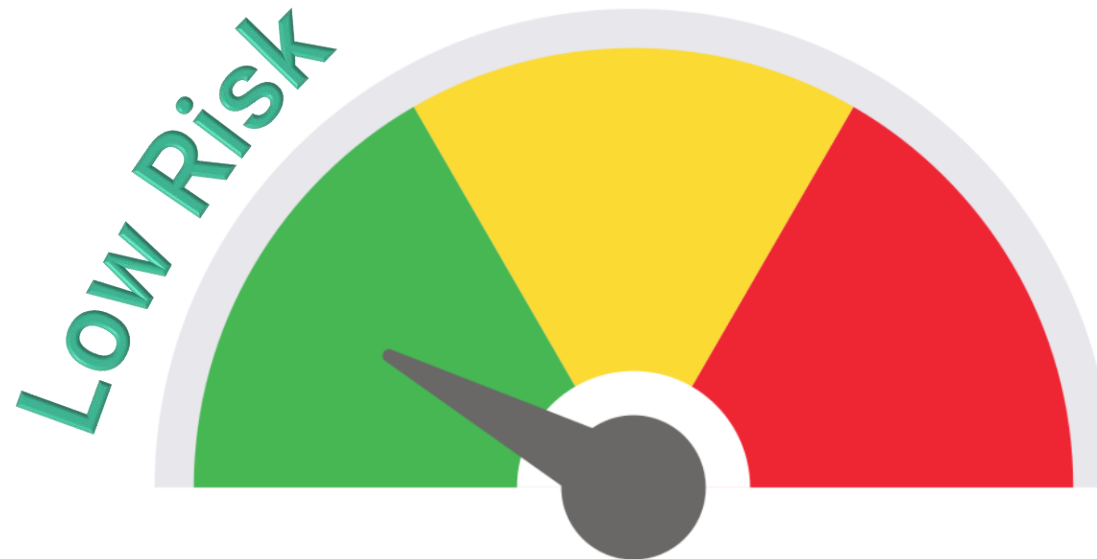
WISH Foundation

Improve Quality of care in identified Digital Health and Wellness centres (dHWCs) in Rajasthan using Quality improvement implementation strategies & build capacity of the staff from the Facility and WISH.

Good Financial Practices: Achievements



Nationwide Quality of care network (NQOCN) underwent a Spot Check assessment by Unicef on 22-Dec-2022. The evaluation lasted for approx. 5 hrs with two assessors visiting NQOCN's registered office. Based on their assessments of organization's processes and procedures, NQOCN was assessed to be a **“Low risk”** partner in their report.



NQOCN has created many milestones by bringing a quality improvement revolution in the country. With the regular sensitization and mentoring to QI teams and champions, a number of QI stories emerged with substantial learning lessons from the South Asia region.

To preserve and document useful insights for the world to know and learn, **NQOCN India has partnered with BMJ Publishing** to put together an annual issue of BMJ Open Quality South Asia edition dedicated to QI stories & experiences from the South Asia region.

The second edition of this journal was released on 11th May 2022, and the third edition will be released in July-August 2023.

Third Edition:

On **10th October 2022**, we announced a formal **Call For Papers** to be submitted for BMJ Open Quality South Asia Third issue.

By **March 2023**, the editorial board received 38 articles for publications.

Currently, **1 article has been accepted, 19 articles rejected and another 18 are in the review process as of Mar. 23.**



Funding Support: Unicef India



Inaugural Edition (First Edition): JUNE 2021

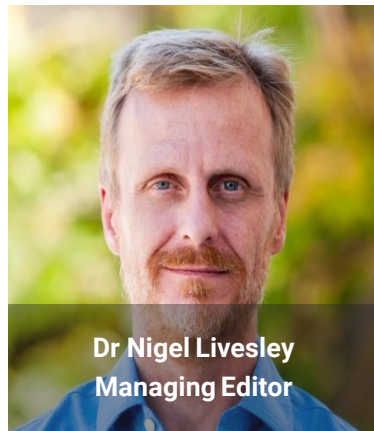


Second Edition : JUNE 2022





Prof Vikram Datta
Guest Editor – South Asia



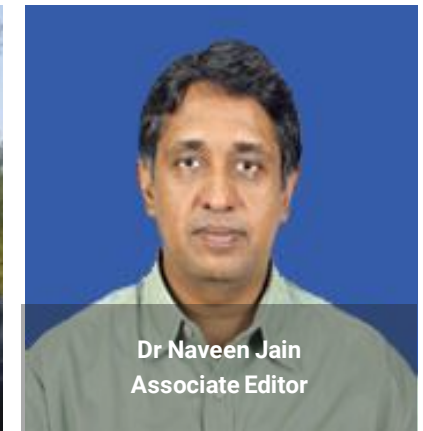
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Managing Editor



Prof Ashok Kumar
Associate Editor



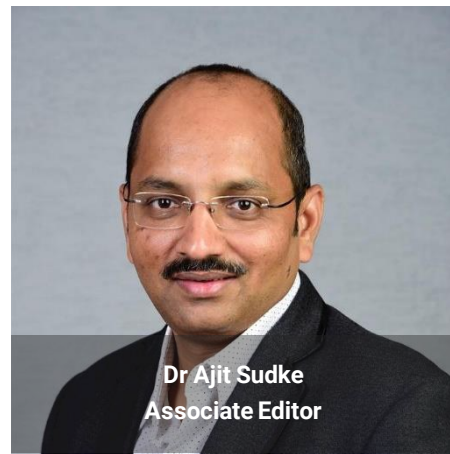
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Dr Naveen Jain
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Prof Viswas Chhapola
Associate Editor



Dr Ajit Sudke
Associate Editor



Dr Amit Gupta
Associate Editor- UK



Dr Kedar Sawleshwarker
Associate Editor

CSR Activities

Financial support to SOS Children's Village

NQOCN supported SOS Children's Village by donating to the cause of children's growth and development.



Onsite POCQI workshop for medical undergraduates at Medicus Conventus, LHMC, New Delhi

- Date: 22nd July, 2022
- Number of Participants: 30



Youtube Channel

NQOCN is regularly updating all the sessions on youtube which and share with the wider community.



NQOCN Membership

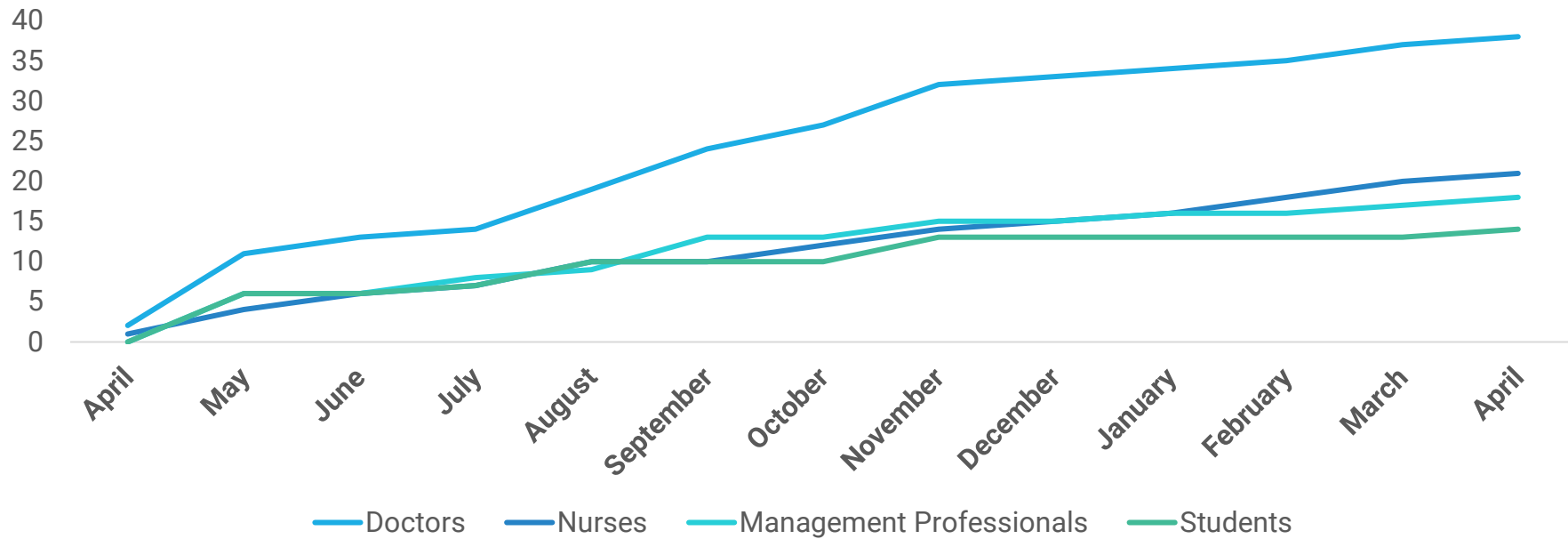
125
Doctors

111
Nurses

43
Mgt Prof

51
Students

Number of Membership (April 2022-23)



Key Performance Indicators: Community of Practice



NQOCN COP website stats (www.nqocncop.org)



Reaching 53 Countries across 5 continents & beyond.



Online Courses

Online Courses for Nurses & Midwives

NQOCN launched Online Courses for Nurses & Midwives as a skill building initiative, supported by UNICEF India.

These courses are developed with the objective of skill building of the Nursing fraternity through fully digital, self-paced courses and develop a knowledge bank for the Nurses to build capacity even in pandemic times.

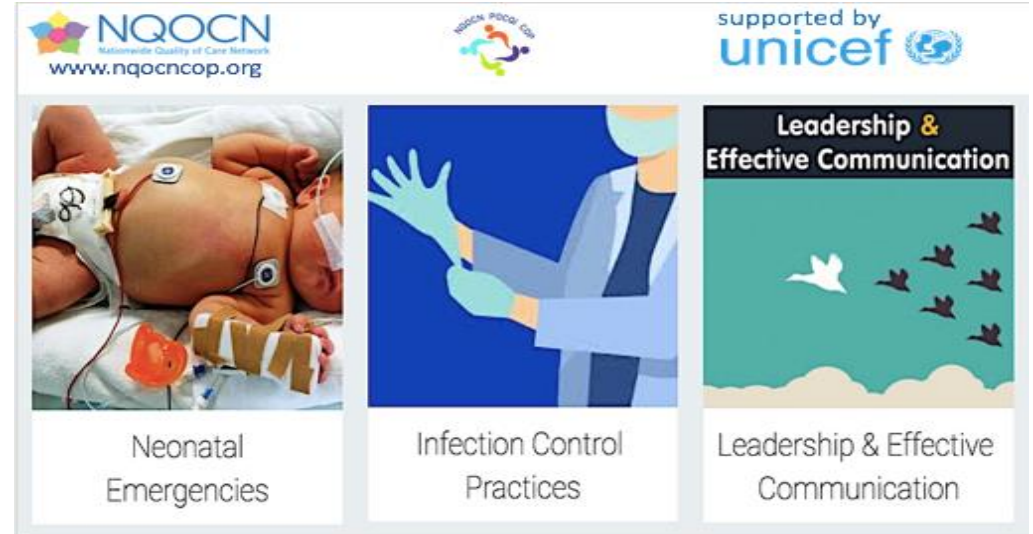
The three courses are developed as follows:

1. Neonatal Emergencies : 24 Nurses & Midwives have completed this course
2. Infection Control Practices : 23 Nurses & Midwives have completed this course
3. Leadership Roles and Effective Communication: 11 Nurses & Midwives have completed this course

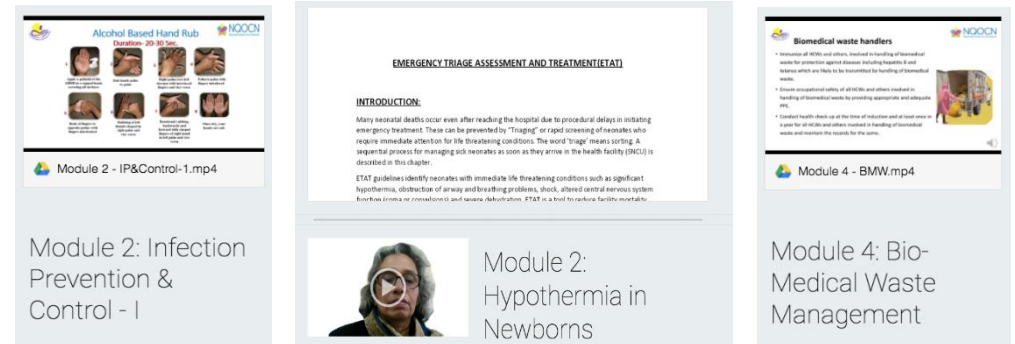
The courses can be accessed at :

<https://bit.ly/3jMRHad>

Landing Page of the Courses



Screenshots of the Course

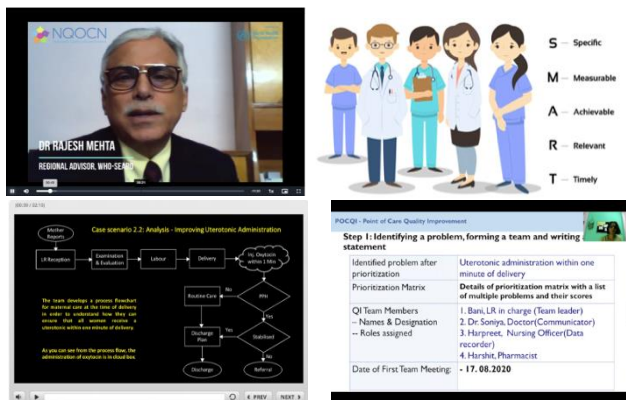


Self-Paced Online POCQI Course Hosted and Developed with support of Aastrika (A Nilekani Philanthropies Initiative)

To disseminate actionable information to its QI teams and other members of the health care community, especially as majority of healthcare personnel were busy in the management of Covid19 pandemic, NQOCN, with guidance & support of WHO SEARO developed:

- **POCQI Online Course for Health Care Providers & Frontline Workers**
- &
- **POCQI Online Coaching Course**

Screenshots of the Course



Hosting of the POCQI online course on the LMS platform has been completed with support from our technology partner, Aastrika. This online module can be accessed at: <https://bit.ly/2PQUinR>

Course Enrolment

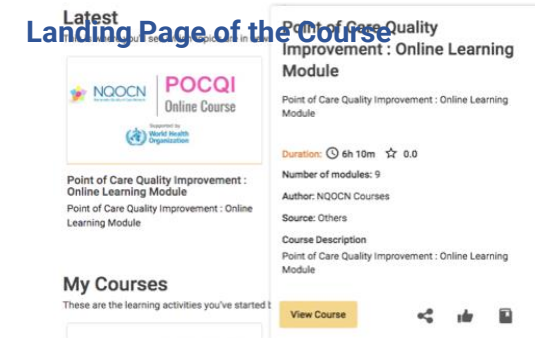
The basic POCQI online course is a fully digital, certificate course available on the LMS.

Currently the enrolments have been invited from:

- Various medical & nursing colleges across India,
- Various associations, such as IAP, IANN, NNF etc., and
- Teams from across South East Asia Region

Course Completion

35% of the total registrants have completed the course as of March 2023



Coaching for POCQI online course

The Coaching for POCQI course is also a fully digital, certificate course which is available on the LMS. This online module can be accessed at

<https://bit.ly/3xrJCQ8>

Course Completion

14% of total registrants have completed the course as of March 2023

Way Forward

- We are conducting second annual conference on the theme **“From Concepts To Reality – Bringing Innovations To Quality & Patient Safety”** on Nov 4 & 5, 2023 in Bangalore.
- We will be finalizing the content and rolling out a workshop on the topic **“Psychology of Change”**.
- We will be sustaining BMJ Open Quality – South Asia (BMJOQ-SA) edition and bring next issue.
- NQOCN will be conceptualizing and design a 2-day workshop on Combatting the menace of Hospital Acquired infections (HAI)I in Intensive healthcare settings.
- Re-initiation of the QI capacity building & mentoring of ASHAs workers in rural Maharashtra.
- Artificial Intelligence (AI) in QI workshop focusing on workflow automations and generating real time traffic and monitoring reports in complex healthcare settings.

NQOCN Social Media



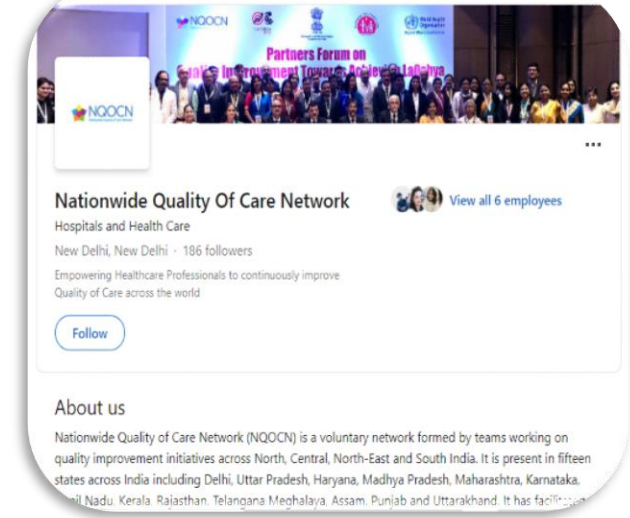
Twitter



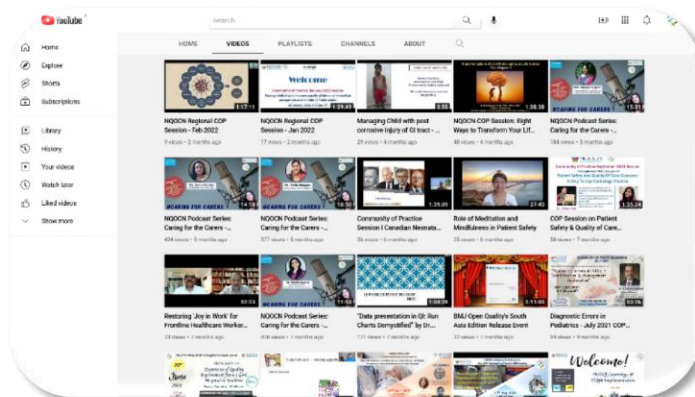
Facebook



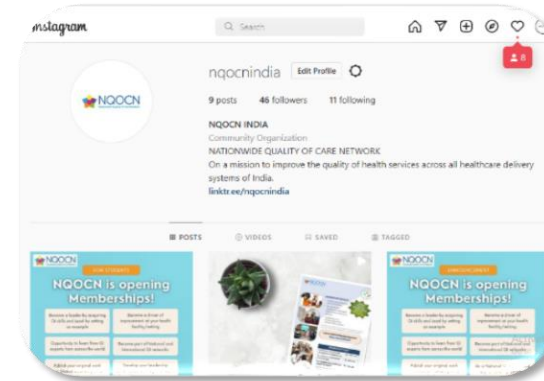
LinkedIn



YouTube



Instagram



NQOCN Partners





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