



Annual Report 2021

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Contents

Messages from the

- [President](#)
- [Vice President](#)
- [Secretary](#)
- [Treasurer](#)

- [NQOCN's Impact](#)
- [Checklist of Activities 2020 & 2021](#)

- [Activities for Nurses & Midwives](#)
- [Online Courses](#)
- [COP Experience Sharing Session](#)
- [Engagement with other Societies & NGOs](#)

- [Milestones 2020-21](#)

NQOCN Journal Activities

- [JHQ](#)
- [BMJ OQ SA edition](#)

About COP

- [Community of Practice Activities](#)
- [Launch of Community of Practice](#)

About NQOCN

- [Team NQOCN](#)
- [About NQOCN](#)
- [Vision, Mission & Objectives](#)
- [Timeline](#)
- [Scale and Scope of Work](#)

- [Shift to online mentoring](#)
- [Journey to Launch of COP](#)
- [NQOCN Activities 2020-21](#)

NOTE TO THE READER

- Click on the link to the topic icon to go directly to that section.
- Click on the home icon at the bottom to come back to this page again

President's Message

Dear Friends,

I welcome you to the 3rd Annual General Body Meeting of your organization NQOCN, India and present before you the Annual Report of activities for the years 2020-2021. As you are aware, 2020 has been a challenging year for the world, with the Covid pandemic raging across nations in full force. NQOCN onsite mentoring process, a key strength of the organization, saw severe disruptions due to travel restrictions and quality improvement teams' deployments in frontline Covid-19 duties. We rapidly adapted to a fully online mode of functioning from April 2020 onwards and shifted our mentoring process to involve peripheral teams. With the pandemic not showing any signs of abatement by mid-June and the increasing disruptions in our daily activities, we had two options before us, the first being to wait and watch for the pandemic to settle then resume our original activities. The second option was to adapt and launch a digital community of practice focussing on quality improvement to connect all NQOCN Network teams and restart the capacity building and coaching activities. I am happy to state here that NQOCN Office bearers and governing board, with the support of WHO SEARO, decided to rise up to the challenge of conceptualizing and launching the digital Community of Practice in a record time frame of 8 weeks. The digital Community of Practice was named "NQOCN-POCQI-COP". It was inaugurated by Prof VK Paul, Member Health Niti Aayog, Government of India, with an inaugural message from Hon'ble Dr Harshvardhan, Union Minister of Health & Family Welfare 22nd August 2020. The annual report will give you a detailed sneak preview of the range of activities conducted by the COP since launch. The launch also saw new partnerships with organizations of eminence like ISQua, BMJ, Oxford, 3M, Aastrika, URC, MGIMS, Sevagram, NTS London and CAHO. This Community of Practice has recently been extended by WHO SEARO to cover the 11 member nations of the SE Asia region.



I am proud to mention here that with the support of UNICEF India, UNICEF MP and NHM MP NQOCN could continue to handhold 7 peripheral district and subdistrict hospitals and mentor them for LaQshya deliverables as envisaged by the Government of India. These sessions were a unique blend of online ward rounds, bed side teaching, skill building and QI mentoring sessions. I am happy to state that two of the districts mentioned above have been LaQshya certified by compiling this report. This has been entirely possible due to the untiring efforts of the NMG Mentors of NQOCN. They, despite hectic schedules during the pandemic, honoured their commitment to handhold the peripheral facilities.

As most of us realize conducting a QI project is challenging, publishing the learnings in international peer reviewed journals is an even more daunting task. As a result, great QI learnings are often lost from LMIC settings. NQOCN took upon itself the building capacity task in India and S Asia settings to document QI learnings for publication. We conducted multiple author workshops with eminent speakers from URC and BMJ and followed this up with the launch of the South Asia Edition of the BMJ Open Quality Journal. The unique annual recurring issue is entirely manned by an editorial board of eminence from S Asia, Europe and North America. The first issue is due June 2021.



President's Message

As an incentive for authors from peripheral settings and hospitals in India the Article Processing Charges have been entirely waived off for the current issue. A record number of nearly 70 manuscripts were received by us for this issue. This was possible due to generous support from UNICEF India. To facilitate representation of local QI projects, an in-house Journal of Health Care Quality has been launched by NQOCN, which will publish relevant articles after a careful peer review process without any article processing charges.



The last quarter of the year saw intense activity on our nursing and midwifery colleagues' front of engagement. Teams across India collaborated and created quality content in terms of a series of podcasts, online courses and a two-day national workshop. NQOCN Online courses committee, with the support of Aastrika and WHO SEARO have developed state of an art self-paced Certificate Point of Care Quality Improvement Course and a Coaching Training of Trainers Course. This is open for teams across the world to access high-quality content free of cost. NQOCN recognizes that skill-building is an essential prerequisite for the implementation of QI in any healthcare delivery system. In line with this thought process, we have encouraged our members to develop and launch practical skill-building sessions for frontline teams. A series of such workshops focused on Respectful Maternity Care, PPH Management, Catastrophes in Labour room, Psychological Safety etc. NQOCN Neonatology Mentors conducted a video simulation-based workshop for undergraduate and postgraduate medical students in neonatal resuscitation.

I'm tempted to continue to enumerate the long list of innovative activities undertaken by NQOCN Teams but stop short of the same and request you to peruse the digital annual report. This report has been painstakingly compiled by NQOCN Office Team led by Dr Rahul Garde, Dr Aashna Dhingra, Dr Sonam Jain, Ms Rashmi and Dr Saman Khan. I record my gratitude to funding partners, WHO SEARO, UNICEF, State NHMs and above all to the Ministry of Health and Family Welfare Government of India for entrusting NQOCN with the task of working toward improving the quality of care across the health care delivery systems of India. This work would not have been possible without the support and guidance from NQOCN NMG Mentors, members, and their families' constant support.

I conclude by praying to God almighty to grant strength and courage to countless healthcare workers at the front line of Covid-19 duties to deliver respectful, high-quality care to all those who come in their care. I pray for a quick end to the pandemic and resumption of normalcy in the year 2021-2022.

Jai Hind!

VIKRAM DATTA

President NQOCN, India

Director Professor, Department of Neonatology,

Lady Hardinge Medical College & KSC Hospital, New Delhi 110001, India | drvikramdatta@gmail.com



Vice President's Message



Dear QI Enthusiasts,

It has been a matter of great pride for me to serve as the Vice-President of NQOCN and promote your interest and zeal in the activities that our organization undertook in 2020-21. As we all know, it was a challenging year at both personal and professional levels for all of us. We were nevertheless able to not only sustain but also grow our momentum at NQOCN, which was possible only because of your continuing enthusiasm and support.

Though this year began with our ongoing support to the flagship LaQshya program and sensitization of the healthcare sector to QI, the arrival of the Covid 19 pandemic brought all the onsite activities to a standstill. With the pandemic in our midst, we were adept in quickly switching to online mode, and our actions have been highly successful in community engagement.

The launch of the Community of practices was a step towards our shared vision of empowering healthcare professionals to improve care quality continuously. There was active engagement of the stakeholders and an encouraging response with all your support.

In the forthcoming year, we look forward to more collaborative and bundled approaches to realize our vision of enabling quality care in healthcare at all levels.

Best wishes as we work together towards our shared mission!

SUPRABHA K PATNAIK

Vice President, NQOCN

Associate Professor, Deptt. of Pediatrics,

Bharati Vidyapeeth Deemed University, Pune



Secretary's Message

Dear Friends,

Greetings from NQOCN- COP,

On behalf of NQOCN-COP I wish to thank you all for continuing to participate, support, and encourage our activities in the year 2020-21. Last year was a challenge for everyone, the healthcare services all across the world grappled with rapidly changing goal posts. We are witnessing one of those rare situations when the whole mankind struggles to preserve its way of life. Sadly, the battle continues and new challenges keep threatening healthcare systems.

As healthcare systems across the world struggle to manage COVID pandemic, the importance of maintaining other emergency & essential health services including maternal new born health becomes equally important. India as a country has manifold challenge of containing the pandemic, sustaining ongoing maternal and neonatal services along with vaccinating the population.

At NQOCN, one may wonder what all we can do as a small group? Well perhaps everything!

The Covid Pandemic has thrown a unique opportunity for all of us to accelerate the ongoing integration of robust healthcare planning, support, infrastructure, human resource development, standardizations & process control. (Quality assurance & Quality improvement). The value and need of working together as a team focussed on core existing strengths has become more relevant than ever.

As you will find in this annual report, NQOCN -COP has been busy innovating, improvising to reach all categories of healthcare work force: to sustain and build quality improvement efforts across various facilities, stand-alone teams, partners and quality improvement enthusiasts.

From onsite to online to hybrid activities, NQOCN established India's first community of practice digital platform for quality improvement. The launch of online nursing course modules, QI nurses Podcasts, online POCQI course on the Community of Practice digital platform were some other important achievements. NQOCN continues to reach all concerned despite odds. The ongoing series of webinars on an average 4-6 per month have covered wide areas ranging from "Covid management of mothers and new born ", "infection control and biomedical waste management" "psychological safety at work place" etc.



Secretary's Message

Webinars on respectable maternal care, neonatal resuscitation, developmentally supportive care, management of obstetrical complications were other noteworthy achievements. NQOCN conducted two-day Nursing e-Conference with resounding success. With COP platform expanding to the South east Asian countries and maiden issue of BMJ open quality southeast Asia (expected in June 21), NQOCN continues to expand its frontiers.

By any standards these are no mean feat! we all are proud of these achievements and true to our resolve last year, we as organisation will continue to improvise, adapt and build ourselves in these trying circumstances.

I wish to thank all our supporting and collaborating partners at MOHFW (GOI), state NHMs, WHO-SEARO, UNICEF and others to help us to continue to initiate & sustain Quality improvement. Let's all join our efforts once again to build more champions, inspire more teams in order to strengthen quality of care in health services.

As we begin our journey in 2021, with new challenges, your passion, perseverance and yearning to change for better, inspires us at NQOCN.

"Challenges have and will become our motivation to continue this exciting QI journey in the future".

Wishing you and your family a happy and healthy 2021. Stay safe and keep your team safe.

Jai Hind!

SUSHIL SRIVASTAVA

MD, MBA (HCA)-PT
 Secretary NQOCN
 Professor, Department of Pediatrics,
 University College of Medical Sciences & GTB Hospital, DELHI (India) | secnqocn@gmail.com



Treasurer's Message

Dear Friends,

As I reflect on how extraordinary the past 12 months have been, I realise the extraordinary effort that NQOCN took to meet the challenge of disrupted facility mentoring visits with an innovative approach to continue mentoring the Madhya Pradesh health facilities and exchanging learning experiences with teams. This in essence captures how the last year has been for NQOCN – full of innovative activities involving healthcare professionals, esp. Nurses & Midwives from across India.

The past year witnessed Nurse's involvement and contribution in developing podcasts, online courses, ePOCQI workshops and the Neonatal Nurses' eConference. These activities were a tribute to nursing community in line with declaration of year 2020 as the year of Nurses and Midwives by WHO.

NQOCN remains committed to its mission of spreading the QI message across the country and now with development of the POCQI Community of Practice, across South Asia. The financial statement of the current year demonstrates the high standard of financial management and governance required by an organization.

I am sure that NQOCN continues to be one of the country's leading quality improvement organization and will focus on improving quality of care experienced by the patients.

Best wishes!

JEENA PRADEEP

Treasurer, NQOCN

Senior Nursing Office, Kalawati Saran Children Hospital, New Delhi



NQOCN Office Bearers & Advisors

Office Bearers



Dr. Vikram Datta
PRESIDENT



Dr. Suprabha Patnaik
VICE-PRESIDENT



Dr. Sushil Srivastava
SECRETARY



Ms. Jeena Pradeep
TREASURER



Shri Abhishek Bhartiya
Advisory Board Member



Dr. Praveen Venkatagiri
Advisory Board Member

Technical Advisors



Prof. Harish Pemde
ETHICS & RESEARCH



Ms. Jeena Pradeep
NURSING



Dr. Rahul Garde
PUBLIC HEALTH



Dr. Ankur Sooden
SYSTEMS IMPROVEMENT



Shri Neeraj Srivastava
FINANCIAL ADVISOR



Shri Madhup Singhal
LEGAL ADVISOR



Dr Surender Bisht
PUBLICATIONS & JOURNALS



Dr Veena Panat
OBSTETRICS & GYNECOLOGY



NQOCN Ops Team



Dr. Rahul Garde

SENIOR IMPROVEMENT
ADVISOR



Dr. Aashna Dhingra

IMPROVEMENT
ADVISOR & ONLINE
COURSE COORDINATOR



Dr. Saman Khan

PROJECT
COORDINATOR



Dr. Sonam Jain

RESEARCH ADVISOR



Ms. Rashmi Arora

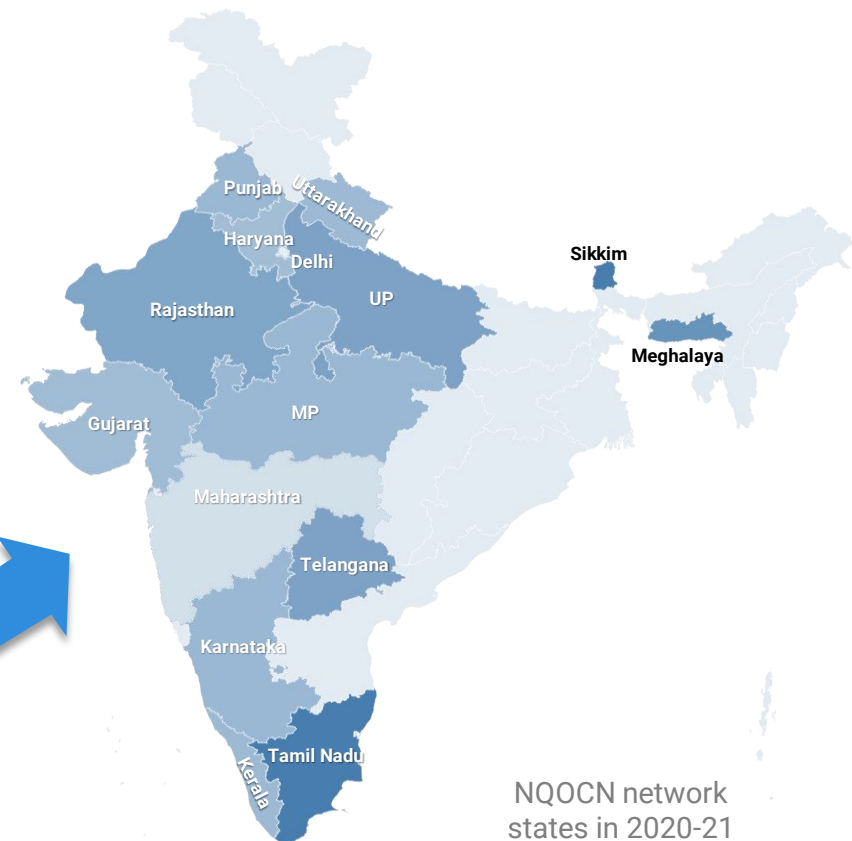
OFFICE EXECUTIVE



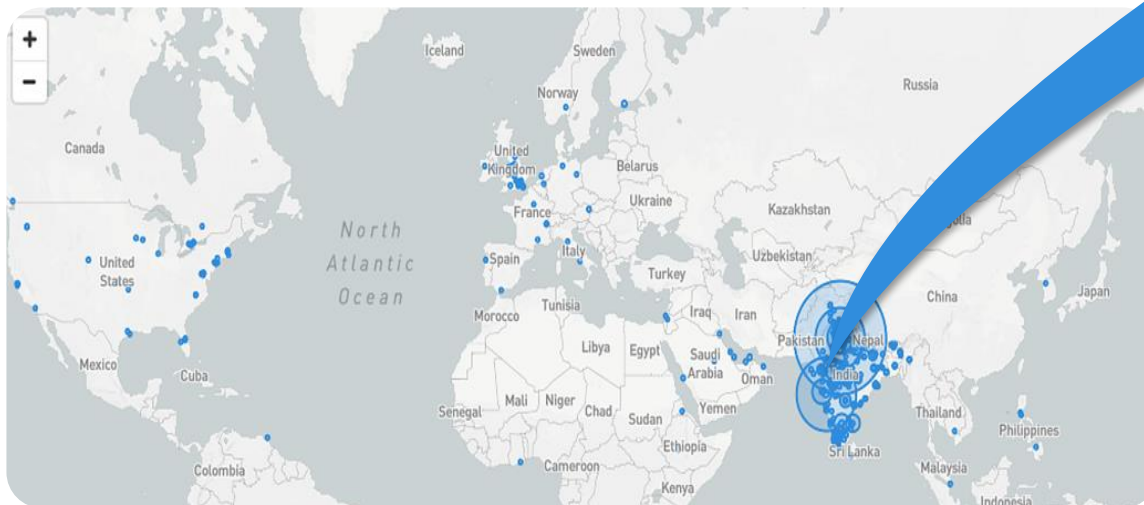
About NQOCN

Nationwide Quality of Care Network (NQOCN) is a voluntary network formed by teams working on quality improvement initiatives across fifteen states of India. It has facilitated Quality improvement initiatives in >200 facilities and caters to a combined delivery load of about 5,50,000 deliveries/year. It is a flat hierarchy not-for-profit organization working towards inculcating “a culture of quality improvement in the healthcare system”. **In Aug 2020, it launched an unique online Community of Practice catering to Quality Improvement teams across India & South-East Asia.**

The network has been recognized for its uniqueness and impact by WHO's Quality of Care Network and the Global Learning Lab (GLL). The network has been invited to conduct global webinars for the QED Network, ISQua, Harvard School of Public Health (Ariadne Labs) and WHO's Global Learning Lab (GLL) to provide learning examples for other countries to follow.



NQOCN network states in 2020-21



◀ Reach of NQOCN's Community of Practice in 2020-21



VISION

Empowering healthcare professionals to continuously improve quality of care.

MISSION

To improve the quality of health services across all healthcare delivery systems of India.



OBJECTIVES



1. Link all stakeholders to provide a system of delivering effective quality of care.



2. Enable health workers to learn and use quality improvement methods.



3. Facilitate cross learning and experience sharing.



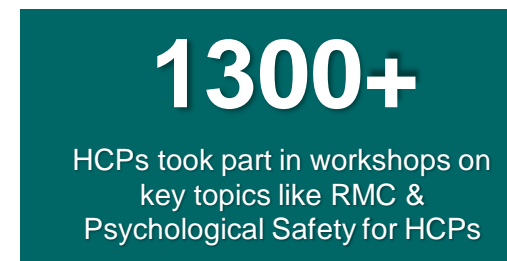
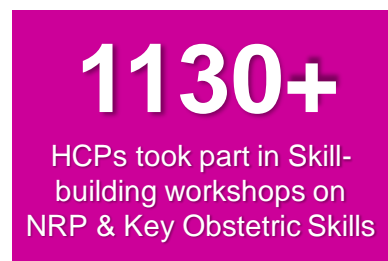
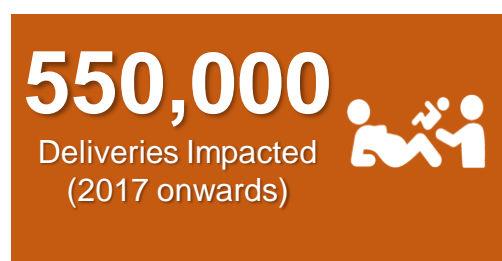
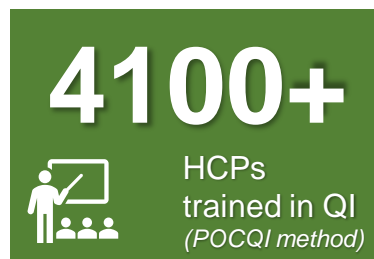
4. Encourage community participation in quality improvement process



5. Partner with other like-minded institutions in furthering the cause of QI in South Asia.



NQOCN Impact 2017-2021



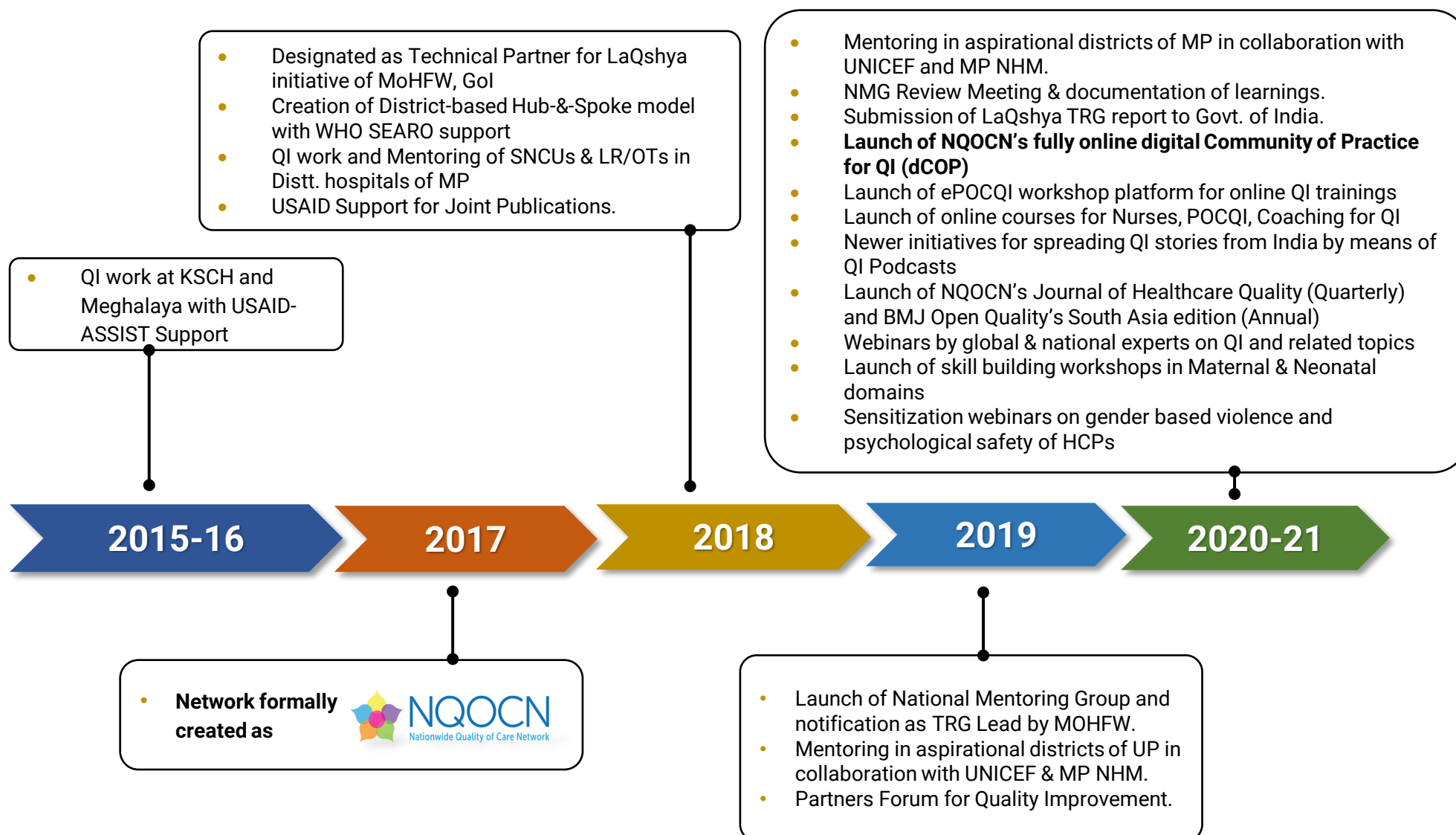
* Estimated Figures

HCPs: Health Care Professionals

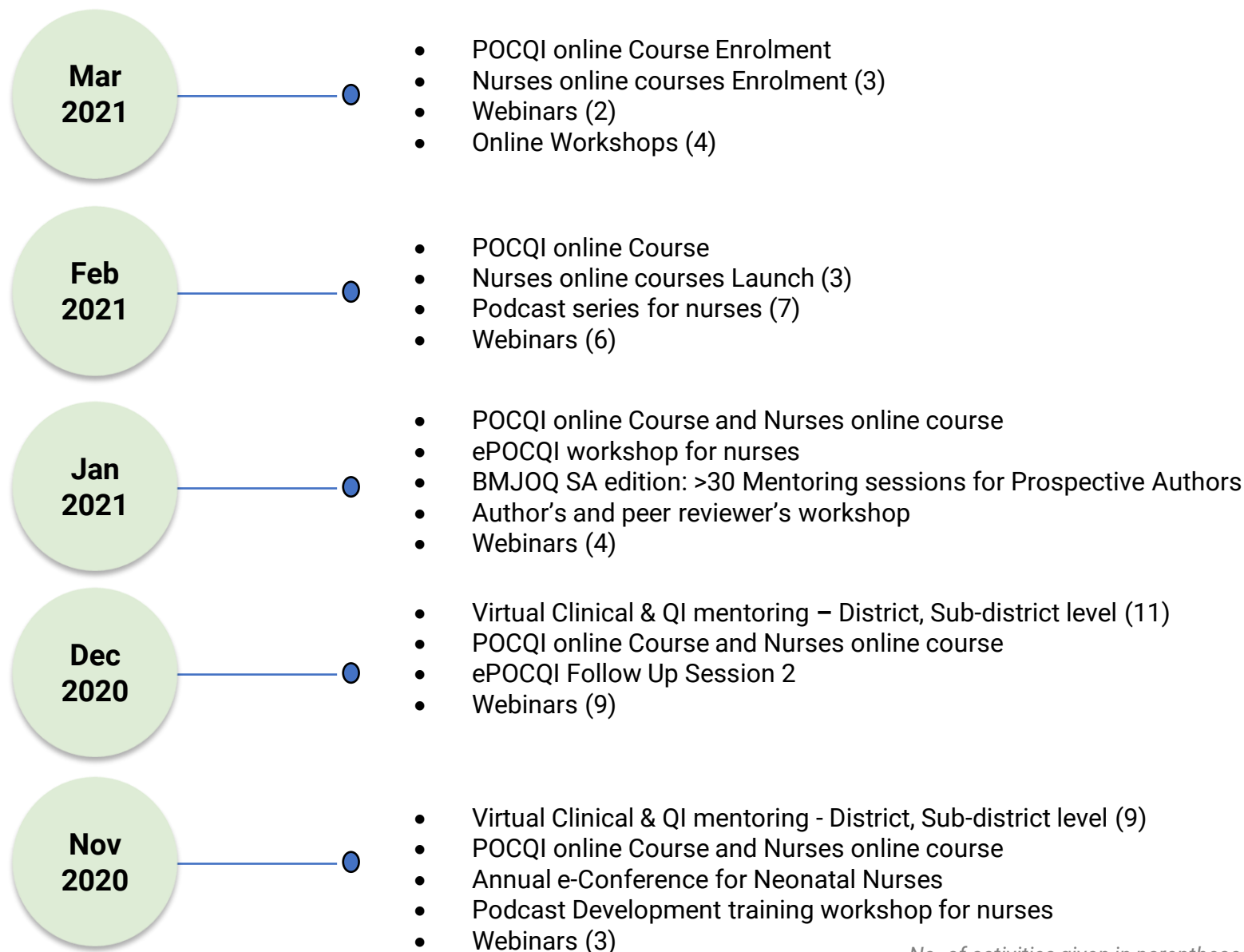
Till Mar 2021



NQOCN's Timeline (2017 – 2021)



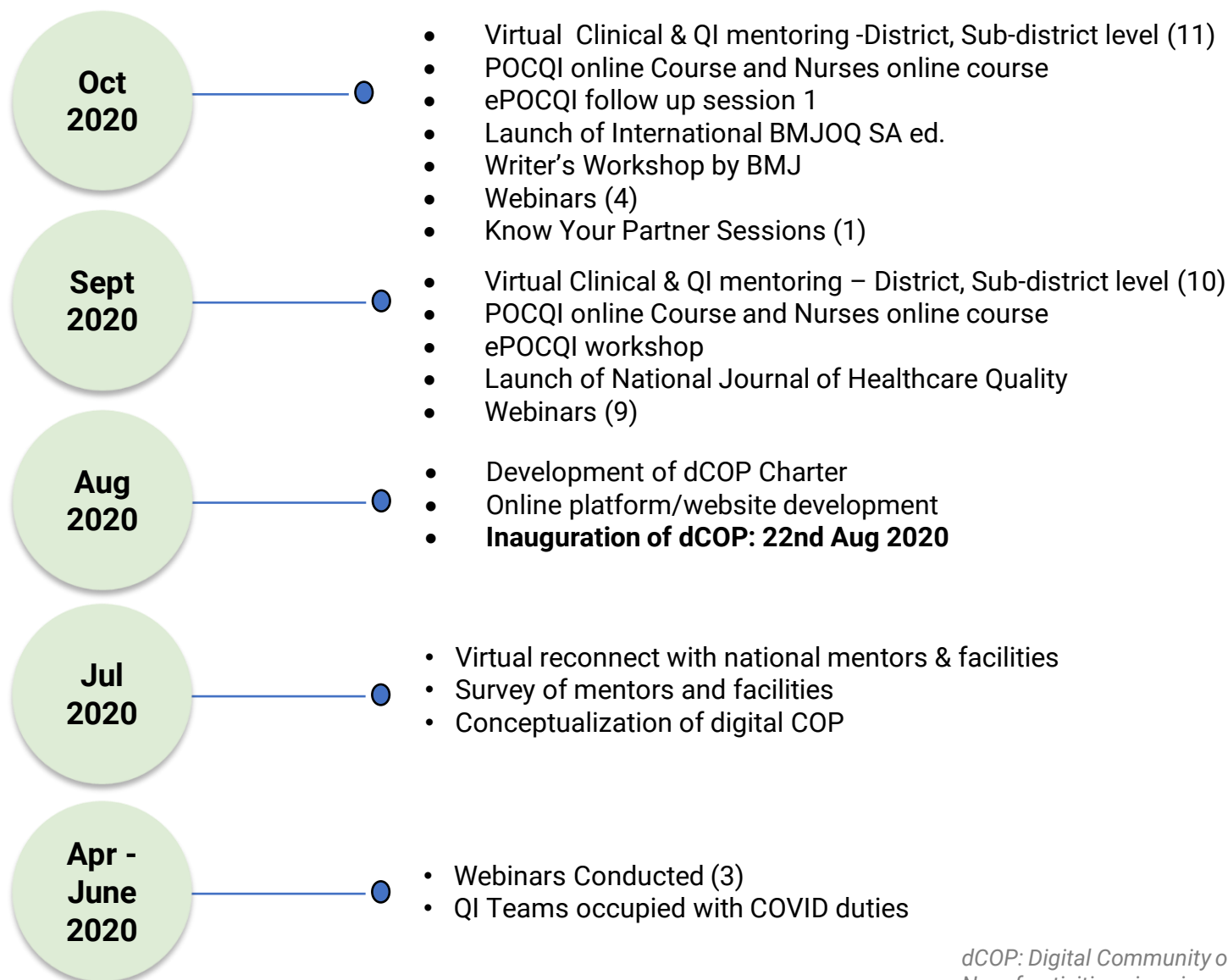
NQOCN's Milestones 2020-21



No. of activities given in parentheses.



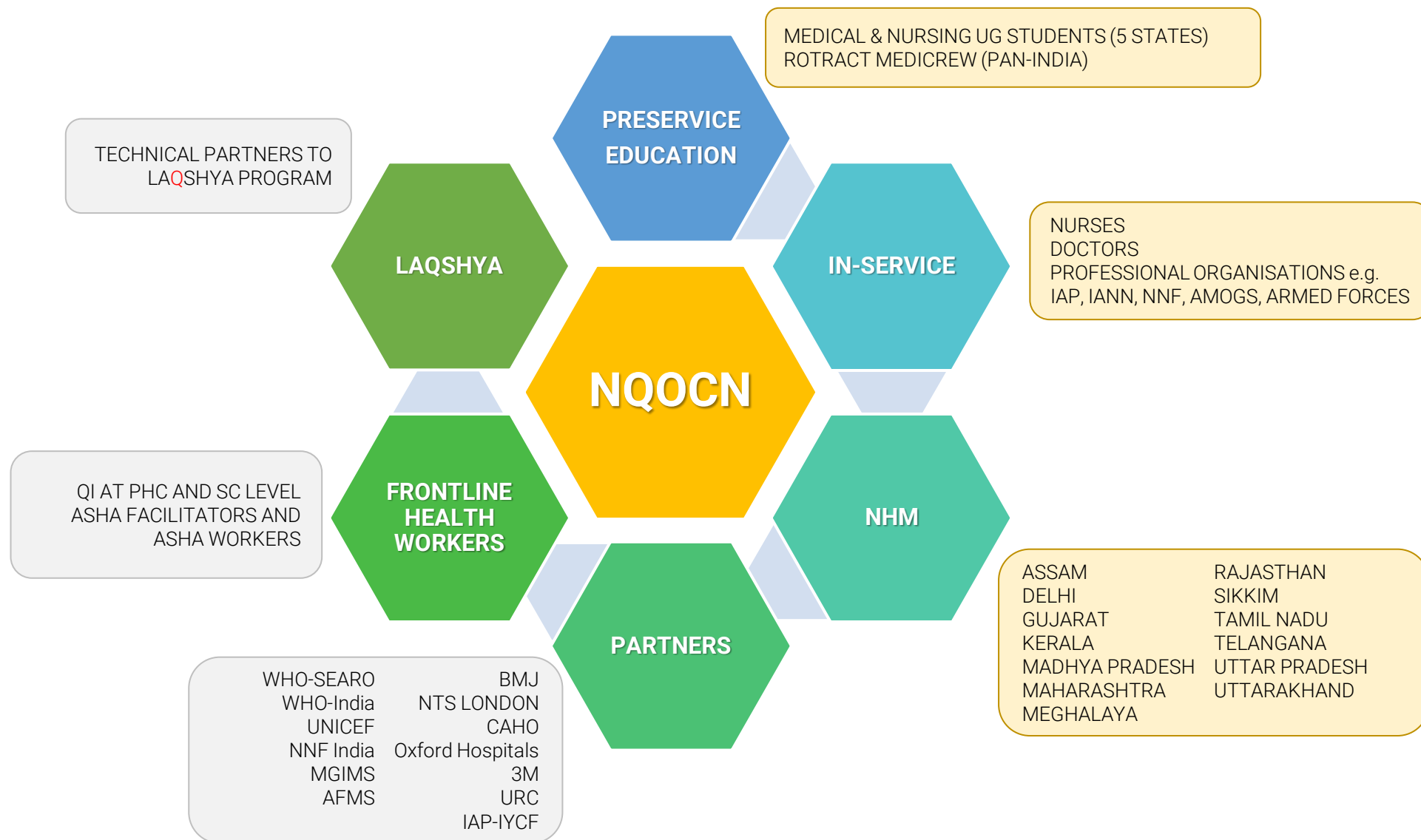
NQOCN's Milestones 2020-21



*dCOP: Digital Community of Practice
No. of activities given in parentheses.*



Scale & Scope of Our Work



Checklist of Activities 2020 & 2021

Implemented Activities: 2020

1. Development of online learning platform for optimisation of Improvement projects across India and its standardization for upscaling.
2. Publication and documentation of learning's in reputed biomedical journals.
3. Optimisation of organisation expenses and creation of an emergency corpus to sustain organisation for a period of one year.
4. Creating new partnerships for partner-funded projects.
5. Reactivation of the "Be the Change" Group.
6. Launch of **ADVANCED QI WORKSHOPS** for participants trained in POCQI.
7. NQOCN Office Process – on grievance redressal, recruitment, etc.
8. Internship/fellowship programme for young management graduates to get them on ground understanding of organizational functioning
9. Worked in collaboration with partner organisations on pandemic preparedness
10. Creation of a pool of Champions to develop and sustain the POCQI COP in India, creating a rich network of improvers, facilities and organisations.

Ongoing Activities: Carried Forward to 2021

1. Continuation of NMG using innovative modified process in wake of the pandemic.
2. Awarding NQOCN Fellowship - For exemplary work in the field of QI.
3. Use of innovative technology for QI mentoring and tracking of field level improvements.
4. Community and ASHA based QI work in Sevagram to be started as a full-time project in collaboration with MGIMS Sevagram
5. Completion of the Psychology of change Framework and integration into the POCQI workshop for a possible launch as an online certification Module.
6. Creating / Sourcing a dedicated office space for NQOCN.
7. Forging strategic partnerships with key development organisations to diversify into sectors beyond MNH viz ART (HIV/AIDS), Palliative Care, Endocrinology, etc.




Checklist of Activities 2021

Proposed Activities

- Setting up QI collaboratives in MNH domains
 - Development of structure distance learning 12-week duration courses in Quality Planning (QP), Quality Control (QC) & Quality Improvement (QI).
 - Development of a guidance document for convergence of QA & QI processes for improvement of quality of care across MNH settings across South Asia.
 - Development of projects of translational value in primary healthcare utilizing CSR/alternative funding mechanism.
 - Collating & showcasing key QI learnings from South Asia in BMJ Open Quality's – 2nd South Asia edition.
- Strengthen NQOCN's online presence across the World.





NQOCN Activities 2020-21



COVID Challenge & Shift to Online Mentoring

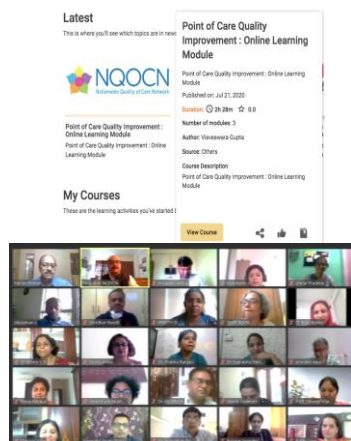
Pre-COVID

Onsite POCQI



During COVID

ePOCQI & Self-paced POCQI
online course on LMS



A virtual/digital shift took place in the way POCQI training was done. Before COVID – onsite mentoring methods to train in POCQI were used. In COVID times, we shifted to e-POCQI workshops (2 days), and its follow-up sessions and developed a self paced online course on Learning Management System (with Aastrika, an initiative of the Nilekani Philanthropies).

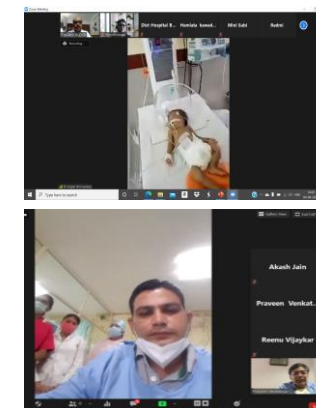
Pre-COVID

On-site QI mentoring



During COVID

Online Clinical & QI Mentoring



Onsite mentoring was changed to Online QI mentoring along with Online Clinical mentoring, which was piloted in 7 districts of Madhya Pradesh. Neonatal units, Maternity OTs and Labor Rooms were mentored remotely, with the support of UNICEF MP.



COVID Challenge & Shift to Online Mentoring

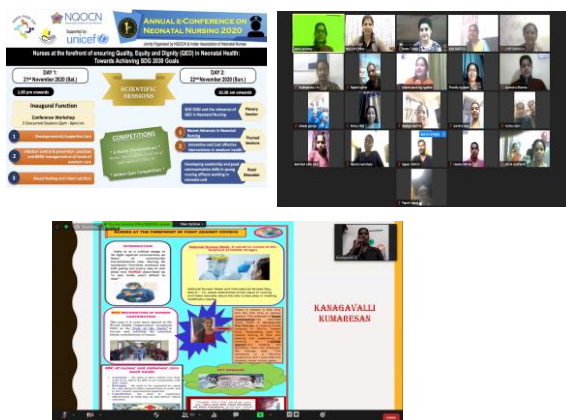
Pre-COVID

QI activities for Nurses



During COVID

Online QI activities for Nurses



Since Nurses are the backbone of healthcare system, multiple QI Activities were done in the pre-COVID times, which were even continued on the online COP platform in the form of online courses, workshops, e-conferences and much more.

Pre-COVID

Publications in Peer-reviewed journals



During COVID

Website Publications (Podcast, blogs and forums) Launch of Open Access journals (BMJ Open Quality S. Asia Ed. Journal of Healthcare quality)



Showcasing QI work in the form of Publications. In the COVID pandemic era, these were taken up in the form of website publications – podcasts, blogs and forums and launch of 2 open access journals – BMJ OQ SA edition and JHQ.



COVID Challenge & Shift to Online Mentoring

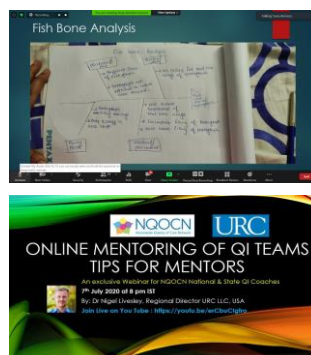
Pre-COVID

Capacity Building Activities



During COVID

Online Capacity Building – Webinars/Workshops



Capacity Building techniques saw a shift from direct physical mode to online webinars and virtual workshops.

Pre-COVID

Experience Sharing Workshops



During COVID

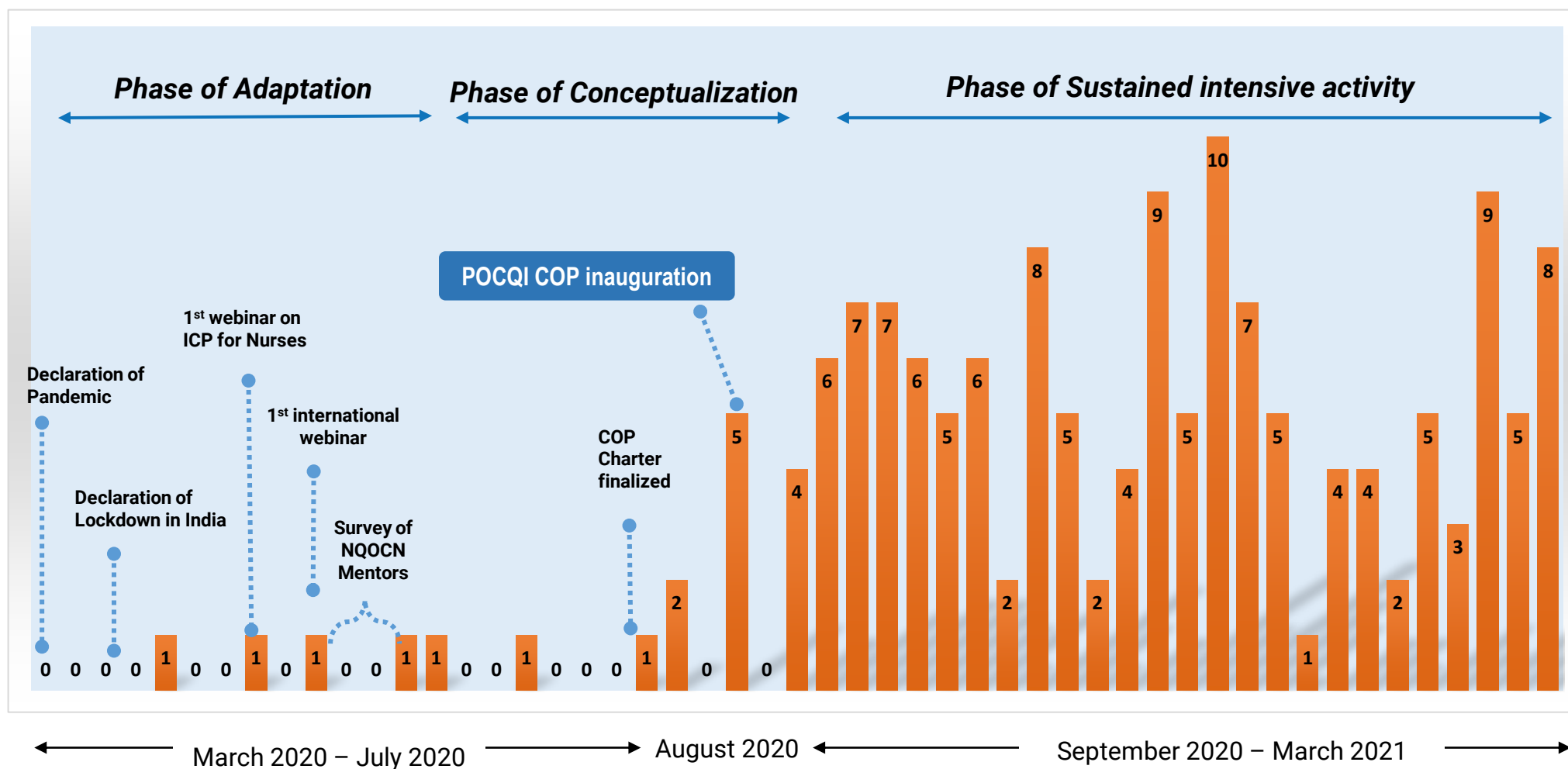
Online Experience Sharing



Online Experience sharing sessions became the new normal for sharing thoughts amongst the various stakeholders of NQOCN.



Journey to the launch of POCQI Community of Practice (COP)



NQOCN COP Activities 2020-21



Launch of Community of Practice

The following activities were undertaken to operationalize the NQOCN POCQI COP from concept to its **launch on August 22, 2020**. The overall duration between conceptualization of COP to its launch was about 8 weeks.

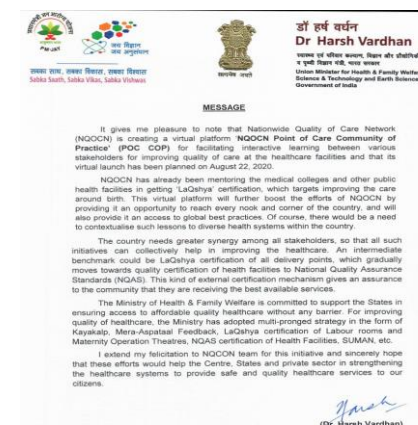
- **Development of POCQI COP charter:** The charter for COP was developed by a committee consisting of 14 NQOCN members. These members brought Obstetrics, Pediatrics, Public Health, And Organizational Management perspectives to help in developing charter for this new and unique initiative in Indian healthcare landscape.
- **Operationalization of the online platform:** The COP launch was on an online platform developed and hosted on – www.nqocncop.org with features like Community page, Blog, Forum, Resources, Chat, etc.
- Currently there are **>3500 registered participants for NQOCN POCQI COP activities**.



Inaugural Talk:
Prof. VK Paul
(Member, NITI
AAYOG, GOI)

Inaugural session of COP:

- It was held on Aug 22, 2020. COP was inaugurated by Prof. VK Paul, Member (Health), Niti Aayog and an inaugural message from Dr Harsh Vardhan, Union Minister of Health & Family Welfare, Govt. of India was delivered commemorating the efforts of NQOCN to scale up QI across public health Laqshya facilities in India.
- The inaugural expert talk was delivered by Dr Peter Lachman, CEO, ISQua.
- The other key invited dignitaries were Lt. Gen. Madhuri Kanitkar (Dy. Chief, IDS & Member PM Scientific & Technical Advisory Committee), Dr Sumita Ghosh (Addl. Commissioner, Child Health, MOHFW), Dr Teja Ram (Joint Commissioner, Maternal Health & Family Planning Division, MOHFW), Dr JN Srivastava (Advisor, Quality Improvement, NHSRC), Dr Sachin Gupta (USAID), Mr. Luigi D'Aquino (Unicef), Dr Vivek Singh (Unicef), Mr Prashant Mishra (BMJ), Ms Janhavi Nilekani (Aastar), Dr Amit Gupta (Oxford), Dr Vijay Aggarwal (CAHO) and key WHO India & WHO SEARO officials. The sessions can be accessed at www.nqocncop.org.



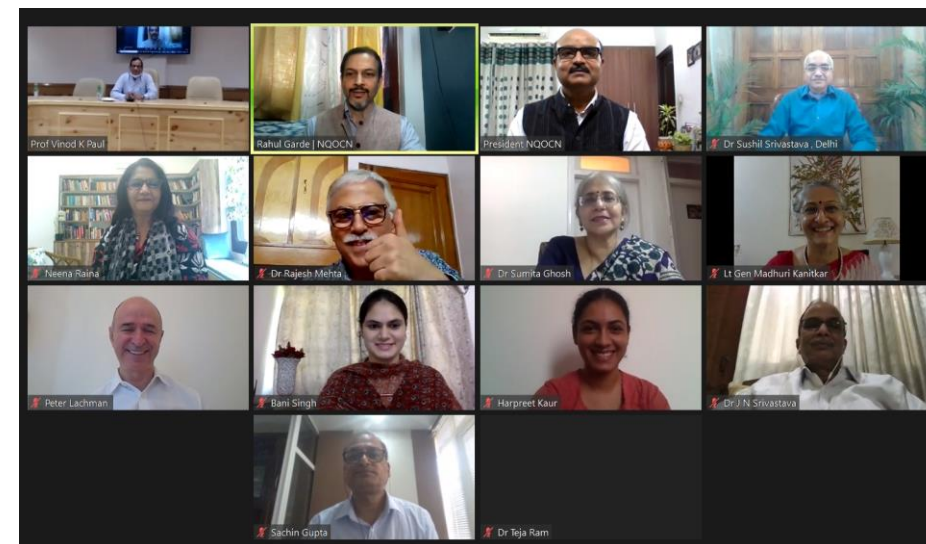
Letter of Appreciation from
Honorable Union Health
Minister, Govt. of India



Launch of Community of Practice



Launch of COP website: www.nqocncop.org



Dignitaries from Partner Agencies



Call to join the POCQI COP



Expert session on QI by ISQua CEO



Virtual Clinical Mentoring and QI Mentoring

(in collaboration with UNICEF MP)

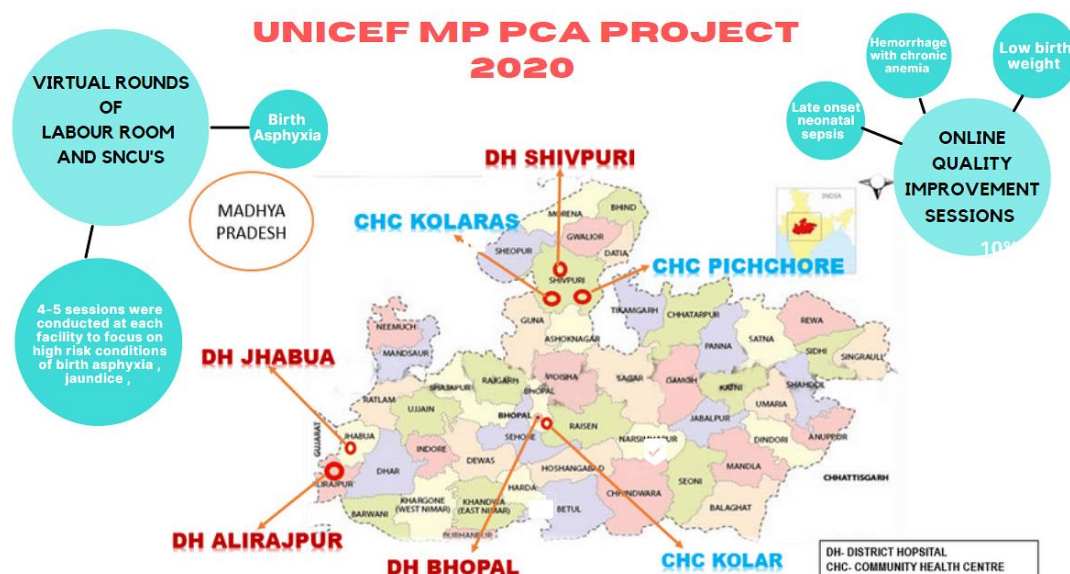
NQOCN in collaboration with NHM MP & UNICEF MP started an innovative exercise to overcome the challenges to in-person mentoring brought about by the pandemic – Virtual clinical bedside rounds, and Online-only Quality Improvement mentoring sessions in selected district-level health facilities of MP for implementing LaQshya RICs. In addition to these sessions, a series of webinars were conducted for staff of all MP health facilities on Maternal & Neonatal issues/conditions and how to manage them during the pandemic. These sessions were conducted by national mentors of the NMG.

Each webinar was preceded by a short introductory video of 2-4 min. duration highlighting key points to be discussed in the session. These introductory videos were shared with staff from across MP health facilities using various WhatsApp groups, with support from NHM MP & Unicef MP.

This innovative approach to connect facility teams with their respective mentors was deemed a success by the facility staff as it helped them in connecting the clinical requirements for a case with the Laqshya standards' requirement.

The series of webinars also helped resolve some of their doubts regarding the change in protocols brought on by the pandemic in management of common maternal & neonatal conditions.

These changes were implemented from Aug 2020 onwards, after PCA with Unicef MP was modified considering the travel restrictions brought on by the Covid-19 pandemic. The original PCA was from Dec 2019 to Dec 2020, however in light of these modifications it was extended till Jan 21, at no-cost basis.



Summary of our work with NHM MP & Unicef MP



Learnings & Key Achievements

WAY FORWARD & IMPORTANT LEARNINGS

- Virtual clinical bedside rounds helped the facility to fill gaps in the respective wards and patient care which became helpful in LaQshya certification
- Quality improvement mentoring sessions helped in analysis of problems using quality tools and developing PDSA cycle in facilities
- Webinars were conducted with a logic to help health care providers all over MP in updation of knowledge on topics such as maternal & neonatal health, questions were of the participants were also addressed

Percentage of quality circle members of a facility who attended individual QI mentoring session per facility for 7 facilities

80%

28

No. of online QI mentoring sessions conducted per facility for LaQshya RIC mentoring using PDSA approach

19

No. of Virtual labour room and SNCU rounds conducted

13

No. of Webinars conducted

11

No. of Short introductory videos delivered

20

No. of facility staff members who attended each Virtual labour room and SNCU rounds & online QI mentoring sessions

40

No. of facility staff members who attended each webinar



Knowledge Exchange Webinars

BMJ **NQOCN** **unicef**

LIVE Webinar on Quality Improvement

05th DECEMBER 2020 | 6:30 - 7:30 IST PM

Dr. Kieran Walsh
Clinical Director at BMJ

Dr Walsh is the clinical head of the medical education and clinical decision support products at BMJ. He has a vast amount of experience in online medical education, clinical decision support, face to face delivery of medical education and both summative and formative assessment. He has published over 20 papers in the medical literature and is a member of the Royal College of Physicians of Ireland, a Fellow of the Academy of Medical Education, and Adjunct Associate Professor at Monash University. In the past he has worked as a hospital doctor specialising in General Internal Medicine and Geriatric Medicine.

Registration Link: <https://bit.ly/38haX9L>

NQOCN **e-Point of Care Quality Improvement Workshop**
On 19 & 20 September 2020 (Saturday-Sunday)
Experienced Faculty of National QI Mentors

Dr. Rajesh Bhatia, Prof. Anura Datta, Dr. Anand Swaminathan, Dr. Suprabha Patil, Dr. Manjiv Jajoo, Dr. Praveen Vankar, Prof. Shreeya Vijayan, Ms. Sanyasa Jadhav, Ms. Jyoti Prasad, Dr. Rahul Garg, Dr. Suresh Bhat, Dr. Anura V, Dr. Ashutosh, Dr. Ravi Bhatia, Dr. Rajesh Sridhar, Dr. Mahesh Singh, Dr. Smriti Arora, Ms. Anshu, Dr. Ravi Sachan

World Health Organization, ISQua, BMJ, 3M, UNICEF, NQOCN, PQCCQ, COP

BMJ **NQOCN** **unicef**

Authors and Peer Reviewer's Workshop

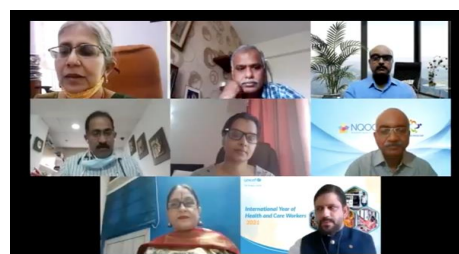
07th JANUARY 2021 | 2.30 PM IST

Workshop on "How to mentor and review a Quality Improvement Manuscript"

Registration Link: <https://bit.ly/38haX9L>

Dr. Kieran Walsh
Clinical Director at BMJ

Dr Walsh is the clinical head of the medical education and clinical decision support products at BMJ. He has a vast amount of experience in online medical education, clinical decision support, face to face delivery of medical education, and both summative and formative assessment. He has published over 20 papers in the medical literature and is a member of the Royal College of Physicians of Ireland, a Fellow of the Academy of Medical Education, and Adjunct Associate Professor at Monash University. In the past he has worked as a hospital doctor specialising in General Internal Medicine and Geriatric Medicine.



NQOCN **COMMUNITY OF PRACTICE**
DECEMBER 2020 SESSION

WEBINAR ON AWARENESS ABOUT GENDER BASED VIOLENCE

AN INTERACTIVE PANEL DISCUSSION ROUNDTABLE
AWARENESS ON THE ISSUES OF GENDER BASED VIOLENCE
WOMEN AND GIRLS AMIDST THE COVID-19 PANDEMIC

A joint collaboration between QI group: Be the Change and SAMANVAYA group for women and health

WITH RECORDING
6:30 PM TO 7:30 PM IST

REGISTER IN ADVANCE

NQOCN **COMMUNITY OF PRACTICE SESSION**

NQOCN PQCCQ dCOP is delighted to invite you for an online interactive session on:

ACHIEVING FAMILY CENTRED CARE IN COVID TIMES

Guest Speaker

- Professor & Head, Department of Neonatology at Dr RML Hospital & PGIMER, New Delhi
- Innovated & Pioneered the concept of Family Centred Care (FCC) in India
- Recipient of ICMR and WHO fellowship awards
- ISQua Expert, CHFA member and a nominated ISRM-ML member
- National trainer for NRP (MCI), FBNC, PQCCQ

Prof. Arti Maria

Register at: <https://bit.ly/2X4YzUR>

27th JANUARY 3:00 PM

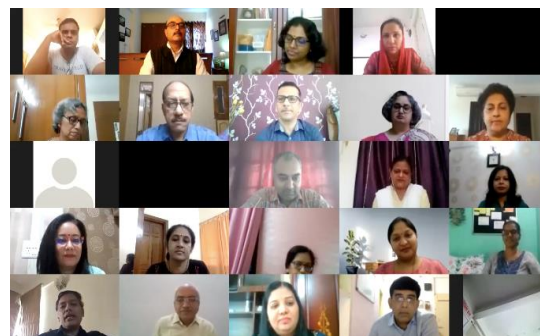
NQOCN **February – March 2021**

IT'S PODCAST MONTH @ NATIONWIDE QUALITY OF CARE NETWORK

Aawaz (आवाज़)
Voices from the field of Quality Improvement

A series of podcasts showcasing the stories of Nurse QI Champions. These motivating recordings of their experiences, will be shared with you via YouTube links throughout this month. These are 10 – 15min audio (only) sessions which you can listen to at your own convenient time. We hope you will enjoy them.

Supported by UNICEF India



NQOCN **COMMUNITY OF PRACTICE SESSION**

NQOCN PQCCQ dCOP is delighted to invite you for an online interactive session on:

Quality Improvement Initiatives for Mothers & Their Newborns Amidst the Covid-19 Pandemic

By
DR. AMIT GUPTA
Clinical Director of Newborn Services
Oxford University Hospitals
NHS Trust, Oxford

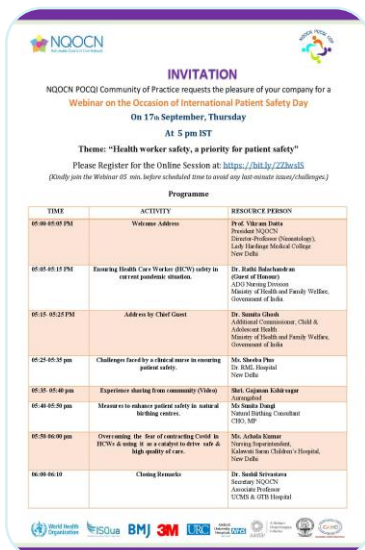
Clinical Lead, NICU, John Radcliffe Hospital, Oxford, UK

Dr. Amit Gupta
REGISTER AT: <https://bit.ly/2X4YzUR>

To know more about the session: www.nqocncop.org



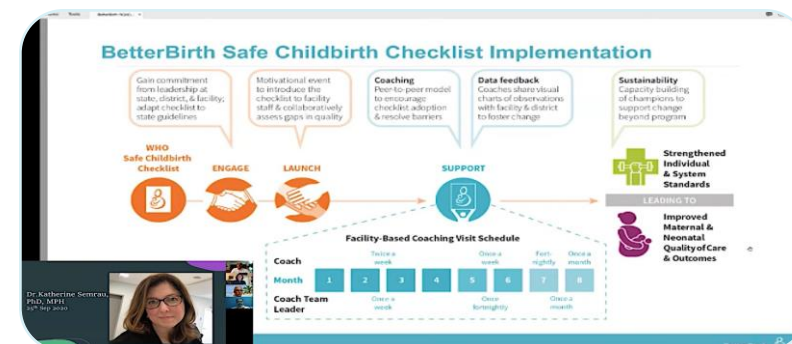
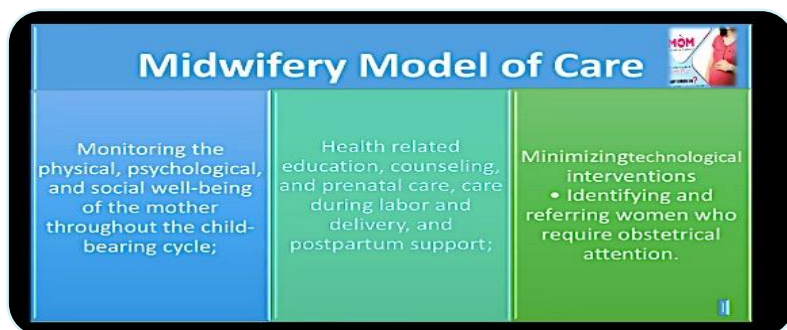
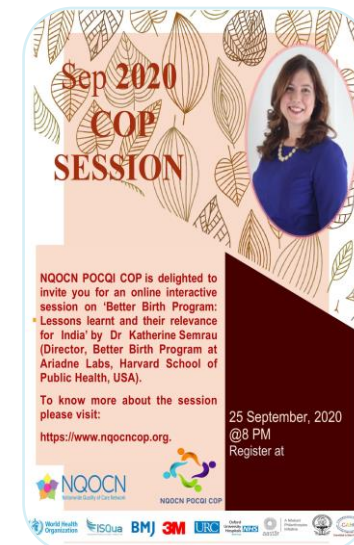
International patient safety day – Health workers safety – a priority or patient safety




- Date: 17th September, 2020
- Number of Participants: 132
- Speaker: Dr. Rathi Balachandran, Dr. Sumita Ghosh, Ms. Sheeba Pius, Shri. Gajanan Kshirsagar, Ms. Sunita Dangi and Ms. Achala Kumar

Better Birth Program – lessons learnt and their relevance in India

- Date: 25th September, 2020
- Number of Participants: 126
- Speaker: Dr. Katherine Semrau (Director, Better Birth Program at Ariadne Labs, Harvard School of Public Health, USA).



Quality Improvement Initiatives for Mothers and their Newborns amidst the COVID-19 Pandemic



OCTOBER 2020
COMMUNITY OF PRACTICE SESSION

NQOCN POCQI COP is delighted to invite you for an online interactive session on:

Quality Improvement Initiatives for Mothers & Their Newborns Amidst the Covid-19 Pandemic


October 31, 2020
8:00 pm IST

By
DR. AMIT GUPTA
Clinical Director of Newborn Services
Oxford University Hospitals
NHS Trust, Oxford

Dr. Amit Gupta
Clinical Lead, NICU,
John Radcliffe Hospital, Oxford, UK

REGISTER AT:
<https://bit.ly/3lem9nz>

To Know more about the session :
www.nqocncop.org



- Date: 31st October, 2020
- Number of Participants: 86
- Speaker: Dr. Amit Gupta, Clinical Director at Newborn Services, Oxford University Hospitals, NHS, UK

Using QI Approaches to advance Health and Health Care



COMMUNITY OF PRACTICE SESSION
NOVEMBER 2020

NQOCN POCQI COP is delighted to invite you for an online interactive session on:

"USING QUALITY IMPROVEMENT APPROACHES TO ADVANCE HEALTH AND HEALTH CARE"

November 23, 2020
@ 7:30 pm IST


To join us –
Pre-Register at
<https://bit.ly/32zDt4a>

To Know more about the session :
www.nqocncop.org

Dr. Uma Kotagal
Professor of Pediatrics Obstetrics & Gynecology, University of Cincinnati, USA
Senior Fellow, Institute for Healthcare Improvement, Carnegie Foundation



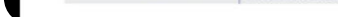
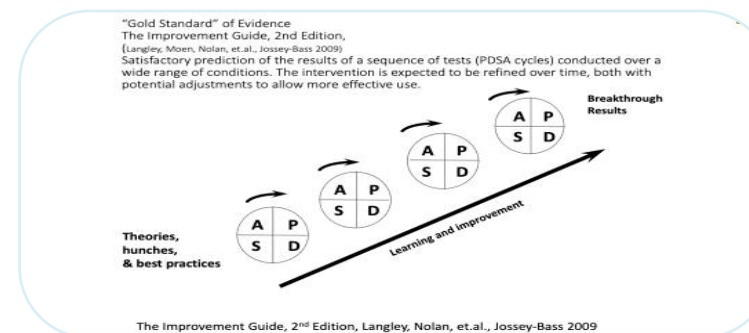
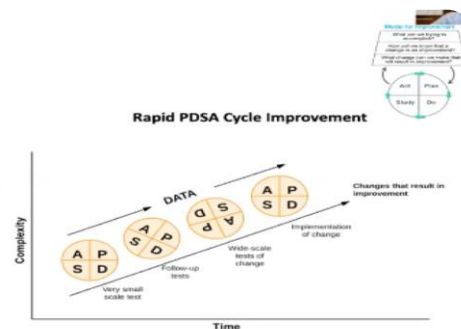
- Date: 23rd November, 2020
- Number of Participants: 68
- Speaker: Dr. Uma Kotgal, Prof. of Pediatrics Obstetrics & Gynecology, University of Cincinnati, USA



Wellbeing improvement framework for NHS employers

Workforce Stress and the Supportive Organisation

A framework for improvement through reflection, curiosity and change

Webinar on Podcast Development by BMJ



Date: 30th
November, 2020

Number of
Participants: 77

Speaker: Harriet
Vickers,
Creator of
Educational
videos - BMJ
Learning and BMJ
Best Practices

Webinar on Quality Improvement by BMJ



Date: 5th
December, 2020

Number of
Participants: 143

Speaker:
Dr. Kieran Walsh,
Clinical Director
at BMJ Best
Practices

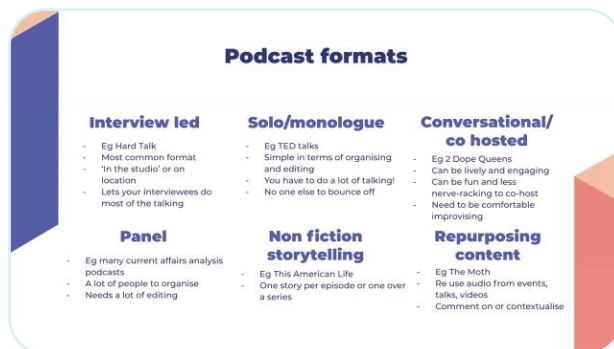
Webinar on Awareness against gender based violence



Date: 10th Dec 2020

Number of
Participants: 80

Speaker: Dr . Kiran
Sharma, Dr. Anil
Gurtoo, Dr. Harish
Pemde, Dr. Manju
Puri, Dr. Prerna
Kukreti, Dr. Om Sai,
Advocate Shalini
Aggarwal, Ms. Adsa



Webinar on Family Integrated Care

COMMUNITY OF PRACTICE SESSION
NQOCN POCQI COP is delighted to invite our Nurses and Midwives for an online interactive session on:

FAMILY INTEGRATED CARE

Lead nurse on Family Integrated Care, in Neonatal Intensive Care Unit
Birmingham City, England

Ms. Jodie Causier

Register <https://bit.ly/2ljugpJ>
or visit www.nqocncop.org

6.30 pm IST
DECEMBER 14

- Date: 14th December, 2020
- Number of Participants: 106
- Speaker: Ms. Jodie Causier, Lead Nurse, Family Integrated Care in Neonatal Intensive Care Unit

Comprehensive Lactation Management Centers and Quality Improvement

COMMUNITY OF PRACTICE SESSION
NQOCN POCQI COP is delighted to invite you for a webinar on

"Comprehensive Lactation Management Centers and Quality Improvement"

Dr. Aarti Kinikar is Professor and Head Pediatrics at B.J. Government Medical College, Pune. She has over 31 years experience in teaching, clinical and research in Pediatrics. She is a recipient of "Dr Sharadini Dahanukar – Best Medical Teacher" Award from MUHS, Nashik. She is also a Fogarty Scholar from John Hopkins University, USA

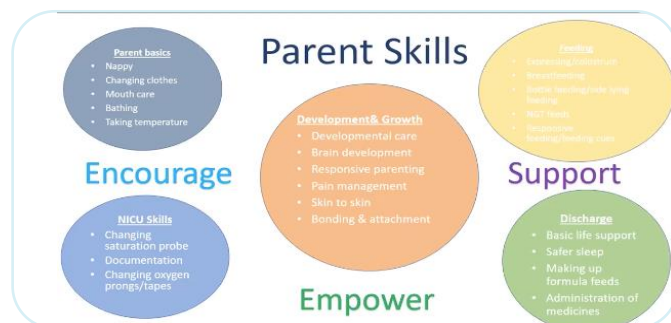
Dr. Aarti Kinikar

15th January 2021 @ 6.30pm
<https://bit.ly/3hb1tkr>

Supported by: [unicef](http://www.unicef.org)

World Health Organization | ISQua | BMJ | 3M | UNICEF | NQOCN

- Date: 15th January, 2021
- Number of Participants: 90
- Speaker: Dr. Aarti Kinikar, Professor and Head. Pediatrics at B.J. Government Medical College, Pune



Levels of Facility Based Lactation Management

Mother's own milk is the best for her baby and even more so for preterm, sick, and LBW babies and should be fed on priority. If Mother's own milk is insufficient or not available for any reason, DFM is the next best alternative to bridge the gap.

Type of Lactation Management Centres	Complexity and resource intensity	Ideal location	Key feature
Comprehensive Lactation Management Centre (CLMC)	Highest	Medical colleges/Large District Hospitals	Milk donation, processing, storage, and dispensing of DFM
Lactation Management Unit (LMU)	High	District hospitals/Sub District Hospitals	Expression of mother's own milk storage and dispensing of milk
Lactation Support Unit (LSU)	Low	All delivery points	Skilled lactation support and counselling



Achieving Family Centred Care in COVID Times

COMMUNITY OF PRACTICE SESSION

NQOCN POCQI dCOP is delighted to invite you for an online interactive session on:

ACHIEVING FAMILY CENTRED CARE IN COVID TIMES

Guest Speaker

Prof. Arti Maria

- Professor & Head, Department of Neonatology at Dr RML Hospital & PGIMER, New Delhi.
- Innovated & Pioneered the concept of Family Centred Care (FCC) in India.
- Recipient of ICMR and WHO fellowship awards.
- ISQua Expert, CHIFA member and a nominated ISRHML member.
- National trainer for NRP, IMNCI, FBNC, POCQI.

27th JANUARY

3 : 00 PM

<https://bit.ly/2X4YzUR>

- Date: 27th January, 2021
- Number of Participants: 103
- Speaker: Dr. Arti Maria, Professor & Head, Department of Neonatology at Dr RML Hospital & PGIMER, New Delhi

Family Centred Care is.....


A humane way to care: A Gateway to Nurturing Small & Sick NBs

Creates opportunity for lifelong bonding.

A family's right to a respectful care : Need to protect, support & promote!

A winning strategy for KMC scale up

Operational feasibility & acceptability in Indian health care setting seems promising.



Empathy and its role in delivering High Quality Care

COMMUNITY OF PRACTICE SESSION

NQOCN POCQI COP is delighted to invite you for an online interactive session on:

Empathy and its role in delivering high quality care

Registration link: <https://bit.ly/3r22r5U>

Sr. Savita Luka

Working as a Deputy Head Nurse Trainer in cansupport since 12yrs. 20+ yrs experience in hospitals and NGOs. Worked in Oncho, Medical & surgical, HIV/AIDS & palliative care. Conducted various Certification course in palliative care nursing IACA trainer in cansupport (Indo American cancer association USA).

8th FEBRUARY 2021

12.00 pm

www.nqocncop.org

Rare opportunity to learn from the best about Empathy and Quality Care



- Date: 08th February, 2021
- Number of Participants: 89
- Speaker: Sr. Savita Luka, Deputy Head Nurse Trainer at Cansupport

The primary role of a nurse

- Record medical history and symptoms
- Collaborate with teams to plan for patient care
- Advocate for the health and wellbeing of patients
- Monitor patient health and record signs
- Administer medications and treatments
- Operate medical equipment
- Perform diagnostic tests
- Educate patients about management of illnesses
- Provide support and advice to patients



Developing Collaboratives on the following clinical areas: (i) Reduction of Neonatal hypothermia & (ii) Care & Follow-up of low birth weight babies

COMMUNITY OF PRACTICE SESSION

NQOCN POCQI COP is delighted to invite you for an online interactive session on:



Developing Collaboratives on the following clinical areas:

- (i) Reduction of Neonatal hypothermia
- (ii) Care & Follow-up of low birth weight babies

Expert Speaker

TRICIA WOODHEAD

Associate Clinical Director for Patient Safety for the West of England AHSN
She is a Health Foundation and IHI Quality Improvement Fellow and Improvement Advisor

She is currently supporting the Royal College of Physicians in developing their Quality Improvement Hub.

Experience of 24 years as a consultant radiologist in the NHS

Registration link: <https://bit.ly/3oDRiaZ>



23rd
February
2021

7.00 pm

- Date: 23rd February, 2021
- Number of Participants: 75
- Speaker: Dr. Tricia Woodhead
Associate Clinical Director for Patient Safety for the West of England AHSN

An Introduction to Bundles – their use and application in Improving Maternal and Newborn Care

NQOCN POCQI dCOP is delighted to invite you to



5th
March
2021

Online session on
Introduction to Bundles, their use and application for improving Maternal and Newborn Care

Focus Country: Bangladesh

6.00 pm

Registration Link: <https://bit.ly/302wVJU>

- Date: 05th March, 2021
- Number of Participants: 112
- Speakers: Ms. Minara Chowdhury, Dr. Mamun Bhuiyan and Dr. Muntasir Moin

Co llaboration together we work to improve



Bundles... What is the big deal?

Minara Chowdhury



Skill Building Workshops

BMJ **NQOCN** **unicef**

LIVE Webinar on Quality Improvement

05th DECEMBER 2020 6:30 - 7:30 IST PM

Dr. Kieran Walsh
Clinical Director at BMJ

Dr. Walsh is the clinical lead of the medical education and clinical decision support products at BMJ. He has a vast amount of experience in online medical education, clinical decision support, how to face delivery of medical education, and both summative and formative assessment. He has published over 200 papers in the medical literature and written four books. He is a Fellow of the Higher Education Academy, a Fellow of the Royal College of Physicians of Ireland, a Fellow of the Academy of Medical Education, and Adjunct Associate Professor at Warwick University. In the past he has worked as a hospital doctor specialising in General Internal Medicine and Geriatric Medicine.

Registration Link:
<https://bit.ly/38haX9L>

NQOCN **e-Point of Care Quality Improvement Workshop**
On 19 & 20 September 2020 (Saturday-Sunday)
Experienced Faculty of National QI Mentors

Dr. Rajesh Bhatia, Prof. Anwar Saeed, Dr. Sushma Patil, Dr. Manish Jaiswal, Dr. Praveen Venkatesh, Prof. Sangeeta Vaidya, Mr. Sanyasa Jeeva, Mr. Jeeva Prasad, Dr. Rahul Garg, Dr. Suresh Bhatt, Dr. Anurag Vaj, Dr. Anurag Soodan, Dr. Ravi Bhatia, Dr. Rajesh Sridhar, Dr. Mahesh Singh, Dr. Smiti Anand, Mr. Ashish, Dr. Ravi Sachan

BMJ **NQOCN** **unicef**

Authors and Peer Reviewer's Workshop

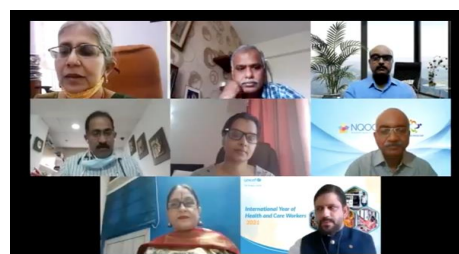
07th JANUARY 2021 2.30 PM IST

Workshop on "How to mentor and review a Quality Improvement Manuscript"

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DECEMBER 2020 SESSION

WEBINAR ON AWARENESS ABOUT GENDER BASED VIOLENCE

AN INTERACTIVE PANEL DISCUSSION BASED AROUND AWARENESS ON THE ISSUES OF GENDER BASED VIOLENCE AGAINST WOMEN AND GIRLS AMIDST THE COVID-19 PANDEMIC

WITH NQOCN
6:30 PM TO 7:30 PM IST

REGISTER IN ADVANCE

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Prof. Arti Maria

Register at: <https://bit.ly/2X4YzUR>

27th JANUARY 3:00 PM

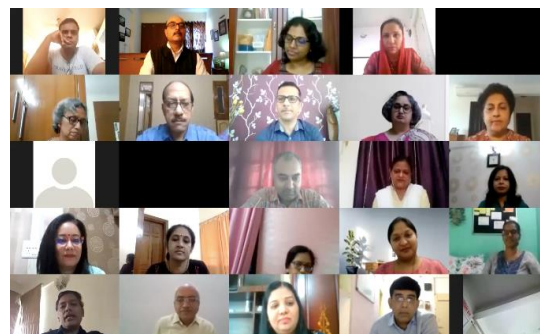
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Quality Improvement Initiatives for Mothers & Their Newborns Amidst the Covid-19 Pandemic

By **DR. AMIT GUPTA**
Clinical Director of Newborn Services
Oxford University Hospitals
NHS Trust, Oxford

Dr. Amit Gupta
Clinical Lead, NICU,
John Radcliffe Hospital, Oxford, UK

REGISTER AT:
<https://bit.ly/38haX9L>

To know more about the session:
www.nqocncop.org

October 31, 2020 8:00 pm IST



Writer's Workshop

PROGRAM

07:30 PM
Welcome, Introduction of the Journal of Healthcare Quality, and its instructions to authors (5 minutes)

07:35 PM
Special Session:
• How to write QI project for publication by Dr Nigel Livesley (30-40 minutes)
• Comments by Dr Vikram Datta (5-10 minutes)
• Q & A (5-10 minutes)

08:30 PM
Concluding remarks by Dr Harish K Pemde

Zoom Meeting Link:
<https://tinyurl.com/writingwrkshp1>

Meeting ID: 818 2813 4549 | Passcode: 280521

- Date: 27th October, 2020
- Number of Participants: 41
- Speaker:
Dr. Nigel Livesley,
Regional Director,
University Research
Co. LLC., Chevy
Chase, MD, USA

Authors and Peer Reviewer's Workshop

Authors and Peer Reviewer's Workshop

07th JANUARY 2021 2.30 PM IST

Workshop on "How to mentor and review a Quality Improvement Manuscript"

Registration Link:
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Dr. Kieran Walsh
Clinical Director at BMJ

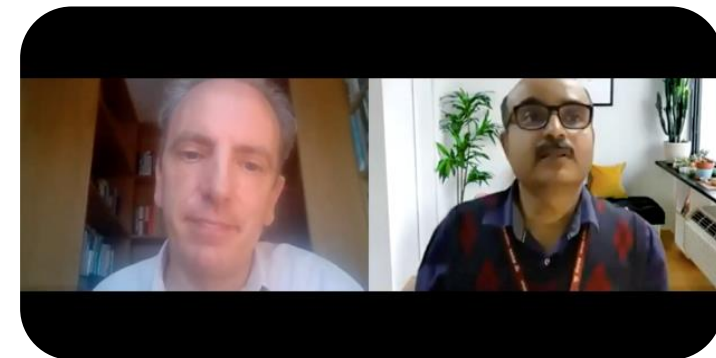
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- Date: 07th January, 2021
- Number of Participants: 80
- Speaker: Dr. Kieran Walsh,
Clinical Director at BMJ Best Practices

This story:

- Audience:
 - people who do not know much about QI
- Main message:
 - A multi-disciplinary team was able to use QI methods (after 1 training) to reduce hypothermia in a few weeks
- Beginning:
 - Most babies were hypothermic
 - This is a predictor of mortality
 - Hospital
 - 4000 deliveries per year (10% of the delivery load of Scotland)
 - Low income setting (\$GDP per capita \$1500 (India is \$2000))
- Ending
 - 90% reduction in hypothermia
 - 1 800 extra warm babies per year

URC Improving systems. Empowering communities.



Online Point of Care Quality Improvement (e-POCQI) Workshop

- Date: 19th – 20th September, 2020
- Number of Participants: 116

e-POCQI Workshop follow up sessions

- Follow up session One: 18th October, 2020
- Number of Participants: 39
- Follow up session Two: 06th December, 2020
- Number of Participants: 22

e-Point of Care Quality Improvement Workshop
On 19 & 20 September 2020 (Saturday-Sunday)

Experienced Faculty of National QI Mentors



Dr. Rajesh Mehta (WHO-SEARO), Prof. Vikram Datta (President NQOCN), Dr. Sushil Srivastava (Secretary, NQOCN), Dr. Suprabha Patnaik, Dr. Mamta Jajoo, Dr. Praveen Venkatagiri, Prof. Shreeja Vijayan, Ms. Susy Sara John, Ms. Jeena Pradeep, Dr. Rahul Garde, Dr. Surender Bisht, Dr. Anupa Vig, Dr. Ankur Sooden, Dr. Rani Bashir, Dr. Rajshree Sridevi, Dr. Mahtab Singh, Dr. Smriti Arora, Ms. Achala, Dr. Ravi Sachan

World Health Organization, ISQua, BMJ, 3M, URC, NQOCN, POCQI, and other partners.



E-POCQI Workshop Follow-up Session ONE Date: 18 th October 2020 (Sunday) Time: 11.00 a.m. to 1.30 p.m.		
PROGRAM DETAILS		
Agenda	Time	Duration
SHORT PLENARY SESSION		
Welcome and objectives	11.00	5 min
Online feedback using Mentimeter	11.05 – 11.15	10 min
BREAKOUT SESSIONS (12) (Faculty: Participants 1:6)		
Workbook based self-appraisal of QI Project	11.20 – 11.30	10 min
Focus group discussions and problem solving - led by assigned mentor	11.30 – 12.00	30 min
Finalization of group report by rapporteur	12.00 – 12.20	20 min
PLENARY SESSION		
Summary of group progress - presentation by rapporteurs	12.20 – 1.20	12 groups X 5 min/group
Way forward	1.20 - 1.30	10 min

NQOCN presenting ePOCQI Follow-up Session TWO

E-POCQI Workshop Experience sharing session

FOLLOW-UP ACTION AREAS:

- Current QI project status
- Discussions on the reasons and roadblocks (if any) for non-initiation
- Discussion on any additional assistance - if required
- Short presentations from MENTORS regarding status of QI projects

To participate, click on the link <https://bit.ly/3qglax3> Last date to confirm your participation is 4th Dec.

6th Dec. 2020 (Sunday)

Follow Up 1 held on 18th October

74 QI projects

30 Mentors

World Health Organization, ISQua, BMJ, 3M, URC, NQOCN, POCQI, and other partners.

E-POCQI Workshop Follow-up Session TWO		
PROGRAM DETAILS		
Agenda	Time	Duration
SHORT PLENARY SESSION		
Welcome and objectives - Dr. Vikram Datta (President NQOCN)	10.00	10 min
Need for QI capacity in the country: WHO-SEARO perspective - Dr. Rajesh Mehta (Regional Advisor, WHO-SEARO)		
BREAKOUT SESSIONS		
Workbook based self-appraisal of QI Project	10.10 – 10.20	10 min
Group discussions and problem solving - led by assigned mentor	10.20 – 11.00	40 min
Finalization of group report by each mentor	11.00 – 11.30	30 min
PLENARY SESSION		
Summary of group progress (Moderators: Dr. Ankur Sooden, Dr. Mahtab Singh, Dr. Sushil Srivastava)	11.30 – 12.15	45 min
Way forward	12.15 – 12.30	15 min



Neonatal Resuscitation Program: 2020 Guidelines



- Date: 16th January, 2020
- Number of Participants: 488



Obstetric Skills Workshop



Nationwide Quality of Care Network (NQOCN)

presents

Online Obstetric Skill Workshop

THEME:

PREVENTION AND MANAGEMENT
OF CATASTROPHES IN LABOUR



13
MARCH

1.30 pm – 6.30 pm

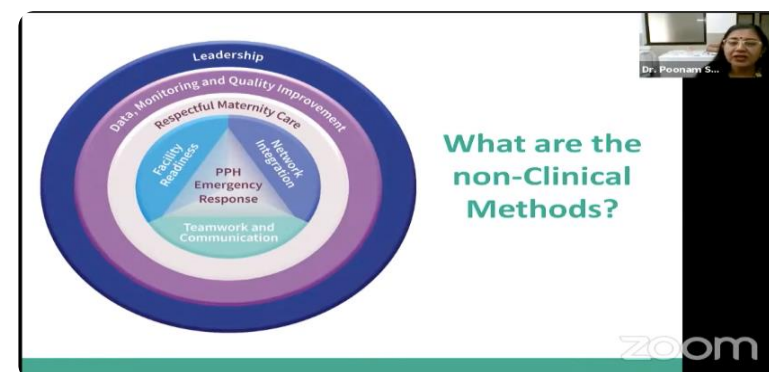
REGISTER

<https://bit.ly/3013Nmf>



For Doctors, Nurses and Students

- Date: 13th March, 2021
- Number of Participants: 649



Workshop on Psychological Safety & Support for Healthcare Professionals

Supported by  

NQOCN POCQI COP is delighted to invite you for

WORKSHOP ON

PSYCHOLOGICAL SAFETY & SUPPORT FOR HEALTHCARE PROFESSIONALS

On march 27th, 2021

2:00 pm to 5:00 pm

- Date: 27th March, 2021
- Number of Participants: 340



Agenda

AGENDA			
WORKSHOP ON PSYCHOLOGICAL SAFETY & SUPPORT FOR HEALTHCARE PROFESSIONALS			
27-MAR-2021 from 2:00 – 5:00 PM IST			
Sl. No.	Topic	Facilitator	Time
1	Welcome to the Workshop	NQOCN	5 min
	Opening Remarks	Prof. Vikram Datta (President NQOCN)	
2	Ministry of Health and Family Welfare	Dr. Sumit Datta (Assistant Commissioner, MHW)	15 min
	Unlaid India's Perspective	Dr. Vinit Singh (Chief Guest)	
	Caring for Healthcare Workers	Dr. Rajan Mehta (Regional Advisor, WHO-SEARO)	10 min
3	Psychological Safety – what it is and why it is important in these challenging and stressful times	Prof. On Sai (Department of Psychiatry, LBSG, New Delhi)	15 min
4	Principles of how to create psychological safety	Dr. Aditi Mehrotra (Director, IIS)	10 min
5	Session I: Do you feel included?	Participant Poll	15 min
	• Participant Poll		
	• Administrator perspective on improving inclusiveness		
6	Session II: Do you feel you have freedom to engage in learning process?	Participant Poll	15 min
	• Participant Poll		
	• Administrator perspective on improving freedom to engage in learning process		
7	Session III: Do you feel you can contribute freely as a part of your team?	Participant Poll	15 min
	• Participant Poll		
	• Administrator perspective on improving contributions from all members of the team		
8	Session IV: Do you feel you can challenge the status quo?	Participant Poll	15 min
	• Participant Poll		
	• Administrator perspective on allowing the team members to challenge the status quo		
9	Approaches to improving psychological safety in healthcare settings – a participant of perspectives	Prof. Dr. Manoj Chughani (Asst. Professor, Paramedical Sciences, Ruzafa College of Nursing)	30 min
10	SI Administrators	Prof. Harish Pande (Director, Professor, Pediatrics, LHM & Institute, WHO CC for Training & Research in Adolescent Health)	
	SI Psychological	Dr. Vinit Singh (Chief Guest)	
11	Young Student's Perspective	Ms. Saanya Sankarwar (Medical Student)	5 min
12	Gender Based Issues in Psychological Safety	Ms. Saanya Sankarwar	10 min
13	Q & A session	Dr. Sumit Datta (Assistant Commissioner, MHW)	15 min
14	Vote of Thanks	Dr. Sumit Datta (Assistant Commissioner, MHW)	5 min

Registration link: <https://bit.ly/3eHd0b>

Screenshots from the Workshop

Timothy R. Clark has contributed to the concept of psychological safety with the 4 Stages of Psychological Safety framework

He defines psychological safety as "a condition in which human beings feel (1) included, (2) safe to learn, (3) safe to contribute, and (4) safe to challenge the status quo – all without fear of being embarrassed, marginalized, or punished in some way." (Clark, 2020)



Get Feedback From Everyone

Recognise poor participation

Especially when the team has different cadres

- Staff nurses
- Technicians
- Sanitary staff

3 Fundamentals of Psychological Safety

1. **Frame work** as a learning problem- Add meaning to the work, explain the WHY. Uncertainty & interdependency, error prone. Outcome & learning, both should be the output.
2. **Acknowledge your own fallibility**(I may miss something) & Encourage others to do the same, Invite input(what is your suggestion), Ask questions & ask for help.
3. **Embrace messengers**- Thank people when they speak up, offer ideas. Close the loop.



Webinar Series on Respectful Maternity Care – A series of 5 webinars

Organizes
Webinar Series on
Respectful Maternity Care in Covid/Non-Covid era:
Pregnant Women Deserve the Quality Care in Any Situation

Date: 13th February, 2021 Time: 3:00 PM-5:00 PM

Registration Link: <https://bit.ly/3fK9d1>

S.No.	TOPIC	TIME	SPEAKER	PLACE
1.	WELCOME		Dr. Shuchi Jain	
2.	INAUGURATION		Dr. Anjana Bhadani	
3.	GUEST		Dr. Manjini Mehta	
4.	1. Ideal Labour Room and Labour Room Protocol	20 Mins	Dr. Kishna Katar	Professor, OBGY, KGMU, Nagpur
5.	2. Partogram and its relevance - Time Updates	20 Mins	Dr. V.B. Bangal	Prof & Head, OBGY, Pravara Institute of Medical Sciences, Loni
6.	3. Immediate Postpartum/Postoperative Period - Fourth Stage	20 Mins	Dr. Uma Pandey	Prof And Head, OBGY, BHL, Varanasi, UP
7.	4. PPHCD - What is The Indian Statistic?	20 Mins	Dr. Aruna Kumar	Dean, Professor and Ex Head OBGY, GMC Bhagalpur, MP
8.	5. Q&A Session	20 Mins	Dr. Kishna Katar	Professor, OBGY, KGMU, Nagpur
9.	6. Expert Concluding Remarks - Dr. Umesh Rawal, Ex Joint Commissioner, Maternal Health, MOHFW, GOI	20 Mins	Dr. Anil Sharma	Assistant Professor, OBGY, Dr. Rajendra Prasad GMC, Kanpur
10.	7. Final Concluding Remarks - Dr. VB Bangal, Dr. Shuchi Jain	20 Mins	Dr. Anil Sharma	Assistant Professor, OBGY, Dr. Rajendra Prasad GMC, Kanpur

Dr. Vikram Dutta, Dr. Anjana Bhadani, Dr. Anshu Sharma, Dr. Shuchi Jain, Dr. Manjini Mehta, Dr. Kishna Katar, Dr. V.B. Bangal, Dr. Uma Pandey, Dr. Aruna Kumar, Dr. Kishna Katar, Dr. Anil Sharma, Dr. Umesh Rawal, Dr. Anil Sharma, Dr. VB Bangal, Dr. Shuchi Jain

Invitation for
Day - 2 of Webinar Series on
Respectful Maternity Care in Covid/Non-Covid era:
PREGNANT WOMEN DESERVE QUALITY CARE IN ANY SITUATION

Date: 27th February, 2021 Time: 3:00 PM-5:00 PM

Registration Link: <https://bit.ly/3dsfna>

S.No.	TOPIC	TIME	SPEAKER	PLACE
1.	WELCOME		Dr. Shuchi Jain	
2.	INAUGURATION		Dr. Anjana Bhadani	
3.	GUEST		Dr. Manjini Mehta	
4.	1. Ideal Labour Room and Labour Room Protocol	20 Mins	Dr. Kishna Katar	Professor, OBGY, KGMU, Nagpur
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Dr. Vikram Dutta, Dr. Anjana Bhadani, Dr. Anshu Sharma, Dr. Shuchi Jain, Dr. Manjini Mehta, Dr. Kishna Katar, Dr. V.B. Bangal, Dr. Uma Pandey, Dr. Aruna Kumar, Dr. Kishna Katar, Dr. Anil Sharma, Dr. Umesh Rawal, Dr. Anil Sharma, Dr. VB Bangal, Dr. Shuchi Jain

Invitation for
Day - 3 of Webinar Series on
Respectful Maternity Care in Covid/Non-Covid era:
PREGNANT WOMEN DESERVE QUALITY CARE IN ANY SITUATION

Date: 08th March, 2021 Time: 3:00 PM-5:00 PM

Registration Link: <https://bit.ly/3uEocU2>

S.No.	TOPIC	TIME	SPEAKER	PLACE
1.	WELCOME		Dr. Anjana Bhadani	
2.	INAUGURATION		Dr. Anjana Bhadani	
3.	GUEST		Dr. Manjini Mehta	
4.	1. Rule of Birth Companion - Is it mandatory?	20 Mins	Dr. Anil Sharma	Professor, OBGY, KGMU, Nagpur
5.	2. Recent Guidelines on Safe Delivery - Keys and Tips	20 Mins	Dr. Archana Verma	Consultant OBGY, Vice President dist 21, FOGSI, Ghaziabad, UP
6.	3. Safe Motherhood and Aarogya Seta Applications	20 Mins	Dr. Anil Sharma	Assistant Professor, OBGY, Dr. Rajendra Prasad GMC, Kanpur
7.	4. Immediate Postpartum/Postoperative Period - Fourth Stage	20 Mins	Dr. Uma Pandey	Prof And Head, OBGY, BHL, Varanasi, UP
8.	5. PPHCD - What is The Indian Statistic?	20 Mins	Dr. Aruna Kumar	Dean, Professor and Ex Head OBGY, GMC Bhagalpur, MP
9.	6. Q&A Session	20 Mins	Dr. Kishna Katar	Professor, OBGY, KGMU, Nagpur
10.	7. Expert Concluding Remarks - Dr. Umesh Rawal, Ex Joint Commissioner, Maternal Health, MOHFW, GOI	20 Mins	Dr. Anil Sharma	Assistant Professor, OBGY, Dr. Rajendra Prasad GMC, Kanpur
11.	8. Final Concluding Remarks - Dr. VB Bangal, Dr. Shuchi Jain	20 Mins	Dr. Anil Sharma	Assistant Professor, OBGY, Dr. Rajendra Prasad GMC, Kanpur

Dr. Vikram Dutta, Dr. Anjana Bhadani, Dr. Anshu Sharma, Dr. Shuchi Jain, Dr. Manjini Mehta, Dr. Kishna Katar, Dr. V.B. Bangal, Dr. Uma Pandey, Dr. Aruna Kumar, Dr. Kishna Katar, Dr. Anil Sharma, Dr. Umesh Rawal, Dr. Anil Sharma, Dr. VB Bangal, Dr. Shuchi Jain

Invitation for
Day - 4 of Webinar Series on
Respectful Maternity Care in Covid/Non-Covid era:
PREGNANT WOMEN DESERVE QUALITY CARE IN ANY SITUATION

Date: 18th March, 2021 Time: 3:00 PM-5:00 PM

Registration Link: <https://bit.ly/3uKum9b>

S.No.	TOPIC	TIME	SPEAKER	PLACE
1.	WELCOME		Dr. Anjana Bhadani	
2.	INAUGURATION		Dr. Anjana Bhadani	
3.	GUEST		Dr. Manjini Mehta	
4.	1. Post Natal Care - The Recent Advances	20 Mins	Dr. Sanjina Wanjari	Professor, OBGY, MGIMS, Sevagram
5.	2. Contraception: Address COVID/Non-COVID Scenario	20 Mins	Dr. Tripti Nagaria	Prof and Head, OBGY, GMC Rajpur, Chattarghat
6.	3. Guidelines on Intrauterine, History and Clinical Examination in COVID Situation	20 Mins	Dr. Shilpa Salian	Professor, Dept of OBGY, GMC Bhagalpur, Bihar
7.	4. Guidelines on Operative Interventions in COVID Era	20 Mins	Dr. Uma Singh	Prof And Head, OBGY, KGMU, Nagpur
8.	5. Family Planning and Family Welfare - Where Are We?	20 Mins	Dr. SK Shukla	Advisor Maternal Health, Ex Commissioner, Family Welfare Dept, MOHFW, GOI
9.	6. Q&A Session	20 Mins	Dr. Anil Sharma	Assistant Professor, MGIMS, Sevagram
10.	7. Final Concluding Remarks - Dr. Kishna Katar, Dr. Anil Sharma	20 Mins	Dr. Anil Sharma	Assistant Professor, OBGY, Dr. Rajendra Prasad GMC, Kanpur

Dr. Vikram Dutta, Dr. Anjana Bhadani, Dr. Anshu Sharma, Dr. Shuchi Jain, Dr. Manjini Mehta, Dr. Kishna Katar, Dr. V.B. Bangal, Dr. Uma Pandey, Dr. Aruna Kumar, Dr. Kishna Katar, Dr. Anil Sharma, Dr. Umesh Rawal, Dr. Anil Sharma, Dr. VB Bangal, Dr. Shuchi Jain

Invitation for
Day 5 of the Webinar Series on
Respectful Maternity Care in Covid/Non-Covid era:
PREGNANT WOMEN DESERVE QUALITY CARE IN ANY SITUATION

Date: 31st March, 2021 Time: 3:00 PM-5:00 PM

Registration Link: <https://bit.ly/3u33MUz>

S.No.	TOPIC	TIME	SPEAKER	PLACE
1.	WELCOME		Dr. Kishna Katar & Dr. Anil Sharma	
2.	INAUGURATION		Dr. Anjana Bhadani	
3.	GUEST		Dr. Manjini Mehta	
4.	1. PPE - Roles and Responsibilities	20 Mins	Dr. Anshu Sharma	Professor, OBGY, GMC, Hyderabad
5.	2. Infection Prevention Practices COVID/Non-COVID	20 Mins	Dr. Anshu Sharma	Associate Professor, OBGY, MGIMS, Sevagram
6.	3. The Maternal Waste Management - The Updates	20 Mins	Dr. Anshu Sharma	Professor, Community Medicine JNMU, Varanasi
7.	4. Role of Skills Lab and Emergency Drills in RMC	20 Mins	Dr. Anshu Sharma	Representative of SRI, Patna, Bihar
8.	5. Summary and Take Home Messages in RMC	20 Mins	Dr. Vikram Dutta	Director Professor, Dept Of Neonatology, LRMC, President, NQOCN
9.	6. Q&A Session	20 Mins	Dr. Anshu Sharma	Assistant Professor, OBGY, Dr. Rajendra Prasad GMC, Kanpur
10.	7. Concluding Remarks - By Dr. Anjana Bhadani & Dr. VB Bangal	20 Mins	Dr. Anil Sharma	Assistant Professor, OBGY, Dr. Rajendra Prasad GMC, Kanpur

Dr. Vikram Dutta, Dr. Anjana Bhadani, Dr. Anshu Sharma, Dr. Shuchi Jain, Dr. Manjini Mehta, Dr. Kishna Katar, Dr. V.B. Bangal, Dr. Uma Pandey, Dr. Aruna Kumar, Dr. Kishna Katar, Dr. Anil Sharma, Dr. Umesh Rawal, Dr. Anil Sharma, Dr. VB Bangal, Dr. Shuchi Jain

Under the Auspices of MGIMS, Sevagram, NKP Salve Institute of Medical Sciences, Nagpur and Indira Gandhi Institute of Medical Sciences, Nagpur
NQOCN POCQI dCOP is delighted to invite you for

“RESPECTFUL MATERNITY CARE IN COVID/NON COVID ERA”
PREGNANT WOMEN DESERVES THE QUALITY CARE IN ANY SITUATION

1 ICOP point per webinar

13th February 2021 **27th February 2021** **08th March 2021** **18th March 2021** **31st March 2021**

From 3:00 pm to 5:00 pm

- Dates:
13th Feb, 2021, 27th Feb, 2021,
8th March, 2021, 18th March, 2021 and
31st March, 2021
- Number of Participants:
1000 approx. in all 5 sessions

Activities for Nurses & Midwives

BMJ **NQOCN** **unicef**

LIVE Webinar on Quality Improvement

05th DECEMBER 2020 6:30 - 7:30 IST PM

Dr. Kieran Walsh
Clinical Director at BMJ

Dr. Walsh is the clinical lead of the medical education and clinical decision support products at BMJ. He has a vast amount of experience in online medical education, clinical decision support, how to face delivery of medical education, and both summative and formative assessment. He has published over 200 papers in the medical literature and has written four books. He is a Fellow of the Higher Education Academy, a Fellow of the Royal College of Physicians of Ireland, a Fellow of the Academy of Medical Education, and Adjunct Associate Professor at Warwick University. In the past he has worked as a hospital doctor specialising in General Internal Medicine and Geriatric Medicine.

Registration Link:
<https://bit.ly/38haX8l>

NQOCN **e-Point of Care Quality Improvement Workshop**
On 19 & 20 September 2020 (Saturday-Sunday)
Experienced Faculty of National QI Mentors

Dr. Rajesh Bhatia, Prof. Anwar Saeed, Dr. Sushil Kumar, Dr. Suprabha Patil, Dr. Manish Jais, Dr. Praveen Venkatesh, Prof. Sangeeta Vaidya, Mr. Sanyasa Jeeva, Mr. Jeeva Prasad, Dr. Rahul Garg, Dr. Suresh Bhatt, Dr. Anurag V, Dr. Anurag Sooden, Dr. Ravi Bhatia, Dr. Rajesh Sridhar, Dr. Mahesh Singh, Dr. Smiti Anand, Mr. Ashish, Dr. Ravi Sachan

BMJ **NQOCN** **unicef**

Authors and Peer Reviewer's Workshop

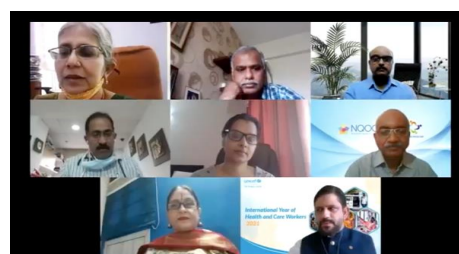
07th JANUARY 2021 2.30 PM IST

Workshop on "How to mentor and review a Quality Improvement Manuscript"

Registration Link:
<https://bit.ly/38haX8l>

Dr. Kieran Walsh
Clinical Director at BMJ

Dr. Walsh is the clinical lead of the medical education and clinical decision support products at BMJ. He has a vast amount of experience in online medical education, clinical decision support, how to face delivery of medical education, and both summative and formative assessment. He has published over 200 papers in the medical literature and has written four books. He is a Fellow of the Higher Education Academy, a Fellow of the Royal College of Physicians of Ireland, a Fellow of the Academy of Medical Education, and Adjunct Associate Professor at Warwick University. In the past he has worked as a hospital doctor specialising in General Internal Medicine and Geriatric Medicine.



NQOCN **COMMUNITY OF PRACTICE DECEMBER 2020 SESSION**

WEBINAR ON AWARENESS ABOUT GENDER BASED VIOLENCE

AN INTERACTIVE PANEL DISCUSSION RADIATING AWARENESS ON THE ISSUES OF GENDER BASED VIOLENCE AMONG WOMEN AND GIRLS AMIDST THE COVID-19 PANDEMIC

WITH NQOCN 2020 6:30 PM TO 7:30 PM IST

REGISTER IN ADVANCE

NQOCN **COMMUNITY OF PRACTICE SESSION**

NQOCN PQCI CDP is delighted to invite you for an online interactive session on:

ACHIEVING FAMILY CENTRED CARE IN COVID TIMES

Guest Speaker

- Professor & Head, Department of Neonatology at Dr. RML Hospital & PGIMER, New Delhi
- Innovated & Pioneered the concept of Family Centred Care (FCC) in India
- Recipient of ICMR and WHO fellowship awards
- ISQm Expert, CHFA member and a nominated ISM-ML member
- National trainer for NRP (MCI), FBNC, PQCI

Prof. Arti Maria

Register at: <https://bit.ly/2X4YzUR>

27th JANUARY 3:00 PM

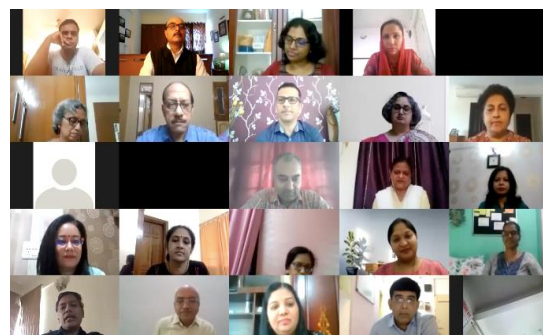
NQOCN **February – March 2021**

IT'S PODCAST MONTH @ NATIONWIDE QUALITY OF CARE NETWORK

Aawaz (आवाज़)
Voices from the field of Quality Improvement

A series of podcasts showcasing the stories of Nurse QI Champions. These motivating recordings of their experiences, will be shared with you via YouTube links throughout this month. These are 10 – 15min audio (only) sessions which you can listen to at your own convenient time. We hope you will enjoy them.

Supported by UNICEF India



NQOCN **COMMUNITY OF PRACTICE SESSION**

NQOCN PQCI CDP is delighted to invite you for an online interactive session on:

Quality Improvement Initiatives for Mothers & Their Newborns Amidst the Covid-19 Pandemic

By **DR. AMIT GUPTA**
Clinical Director of Newborn Services
Oxford University Hospitals
NHS Trust, Oxford
Clinical Lead, NICU, John Radcliffe Hospital, Oxford, UK

REGISTER AT: <https://bit.ly/38haX8l>

To know more about the session:
www.nqocncdp.org

October 31, 2020 8:00 pm IST



Online Point of Care Quality Improvement (e-POCQI) Workshop for Nurses and Midwives

- Date: 9th – 10th January 2021
- Number of Participants: 192



POCQI online workshop

CERTIFICATE COURSE on Point of Care Quality Improvement

Will take you a step closer to being a QI Coach!

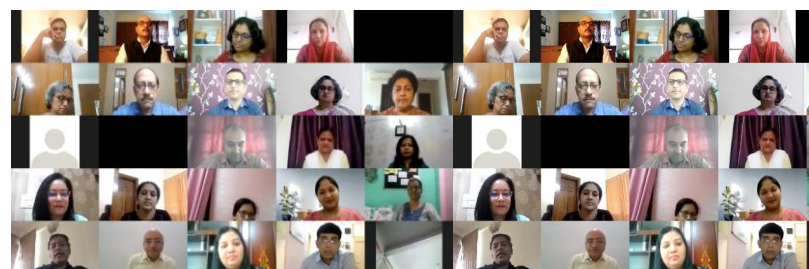
Registration open only for Nurses and Midwives

2 days 9th and 10th January 2020

Course Directors:

- Ms. Jeena Pradeep (Sr. Nursing Officer & CNE Facilitator, LHMC & Advisor NQOCN)
- Ms. Shreeja Vijayan (Prof. Choitram College of Nursing, Indore & LaQshya National Mentor)

Logos: World Health Organization, ISQua, BMJ, 3M, URC, Oxford University Hospitals, NICE, A National Programme Initiative, CAMO



e-POCQI Workshop: Training of Trainers (for Nurses and Midwives)

- Date: 30th – 31st January 2021
- Number of Participants: 46



WORKSHOP unicef for Nurses

30th & 31st JANUARY 2021

TIME	DURATION	SESSIONS	FACULTY
DAY – 1: 2.00 – 5.00 pm			
2.00 – 3.00 pm	60 min	Setting the Stage for a POCQI workshop <ul style="list-style-type: none"> • Motivation & Principles of Adult Learning • Workshop content • Course material and Facilitator guide book • Course structure 	Dr. Ankur Sooden
3.00 – 3.45 pm	45 min	Introduction, Inauguration/short advocacy session	Dr. Vikram Datta
3.45 – 4.00 pm	15 min	QI Case study	
4.00 – 4.45 pm	45 min	Conduction of Ppt based sessions on individual steps of POCQI	Dr. Sushil Srivastava
4.45 – 5.00 pm	15 min	Q&A session – Day 1	Faculty Panel
DAY – 2: 10.00 am – 3.00 pm			
10.00 – 10.40 am	40 min	Recap sessions	Ms. Susy Sarah John
10.40 – 11.00 am	20 min	Breakout sessions (online)/small group sessions (on site)	Dr. Rahul Garde
11.00 – 11.40 am	40 min	Briefing session on project template	Dr. Chhaya Valvi
11.40 – 11.50 am	10 min	Virtual Break	
11.50 – 12.20 pm	30 min	Icebreaker and Team Building Sessions (QI games, Interaction Activities etc.)	Ms. Jeena Pradeep
12.20 – 1.00 pm	40 min	Conduction of QI project development session	Ms. Anjali Kaushik
1.00 – 1.40 pm	40 min	QI project debrief session	Ms. Shreeja Vijayan
1.40 – 1.55 pm	15 min	Virtual Break	
1.55 – 2.15 pm	20 min	Assessments (pre-test, post-test, feedback – personal/online)	Dr. Ankur Sooden
2.15 – 2.45 pm	30 min	Debriefing session (London Handbook)	Dr. Praveen Venkatagiri
2.45 – 3.00 pm	15 min	Q&A session – Day 2	Faculty Panel
3.00 – 3.15 pm	15 min	Feedback Session and Valedictory	NQOCN Team



Nurses & Midwives learning/mentoring workshop/conferences

- **Date:** 21st and 22nd November 2020
- **Theme of the conference:** Nurses at the forefront of ensuring Quality, Equity and Dignity (QED) in Neonatal Health: Towards Achieving SDG 2030 Goals
- **Three workshops were conducted on Day-1:**
 - Workshop 1: Developmentally Supportive Care
 - Workshop 2: Infection Control
 - Workshop 3: Breast Feeding
- **Conference on Day-2:**
 - The conference comprised of multiple interactive sessions, viz. main plenary session (Theme-Relevance of QED in Neonatal Nursing in 2030 era), two themed sessions by expert panel, and scientific sessions of ePoster and quiz competitions.
- **Number of Participants:**
 - In Conference = 299
 - In workshop 1 = 51
 - In workshop 2 = 84
 - In workshop 3 = 84



Podcasts: “Aawaz: Voices from the field on Quality Improvement”

NQOCN launched a series of Podcasts: “**Aawaz: Voices from the field on Quality Improvement**” with the objective of showcasing and sharing the experiences of Nurses in quality improvement with the larger audience, through the Community of Practice.

The podcasts range from 8 – 12 minutes duration and have been developed and uploaded on the NQOCN POCQI dCOP platform.

The stories shared in the podcast highlight how Quality Improvement has helped Nurses and other healthcare professionals to break the hierarchy within the healthcare settings, leading to improvement in patient care activities.

Podcast Month

NQOCN celebrated February and March 2021 as podcast month and released the series of 7 podcasts on the NQOCN COP YouTube channel

February – March 2021

It's **PODCAST MONTH** @ NATIONWIDE QUALITY OF CARE NETWORK

Aawaz (आवाज़)
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Supported by UNICEF India



Online Courses for Nurses & Midwives

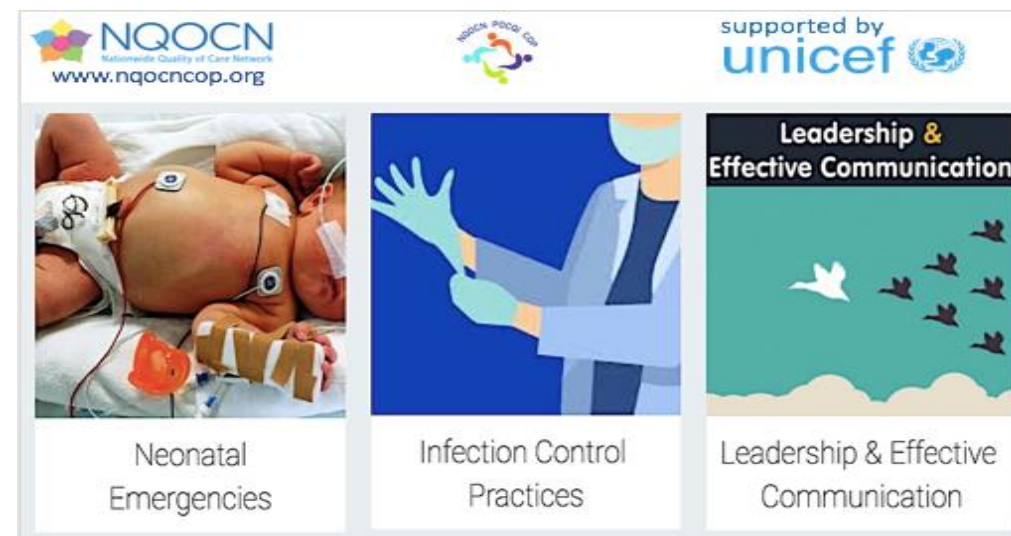
NQOCN launched Online Courses for Nurses & Midwives as a skill building initiative, supported by UNICEF India.

These courses are developed with the objective of skill building of the Nursing fraternity through fully digital, self-paced courses and develop a knowledge bank for the Nurses to build capacity even in pandemic times.

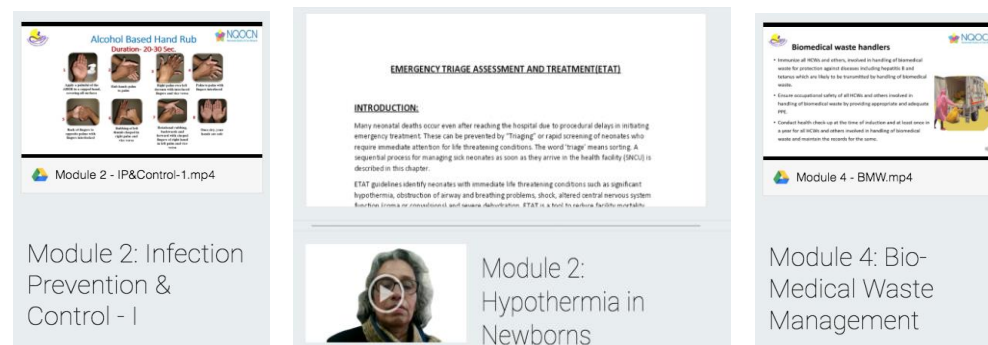
The three courses are developed as follows:

1. Neonatal Emergencies
2. Infection Control Practices
3. Leadership Roles and Effective Communication

Landing Page of the Courses



Screenshots of the Course



The courses can be accessed at :
<https://sites.google.com/view/nqocn-courses-for-nurses/home>



Know Your Partner Sessions

BMJ **NQOCN** **unicef**

LIVE Webinar on Quality Improvement

05th DECEMBER 2020 | 6:30 - 7:30 IST PM

Dr. Kieran Walsh
Clinical Director at BMJ

Dr. Walsh is the clinical head of the medical education and clinical decision support products at BMJ. He has a vast amount of experience in online medical education, clinical decision support, face to face delivery of medical education and both summative and formative assessment. He has published over 20 papers in the medical literature and is a member of the Royal College of Physicians of Ireland, a Fellow of the Academy of Medical Education, and Adjunct Associate Professor at Monash University. In the past he has worked as a hospital doctor specialising in General Internal Medicine and Geriatric Medicine.

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BMJ **NQOCN** **unicef**

Authors and Peer Reviewer's Workshop

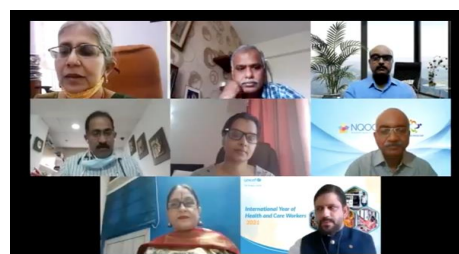
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NQOCN **COMMUNITY OF PRACTICE**
DECEMBER 2020 SESSION

WEBINAR ON AWARENESS ABOUT GENDER BASED VIOLENCE

Evening dose of activities against gender based violence from 20th November 2020 to 19th December 2020

AN INTERACTIVE PANEL DISCUSSION BASED AROUND AWARENESS ON THE ISSUES OF GENDER BASED VIOLENCE AND WOMEN AND GIRLS AMIDST THE COVID-19 PANDEMIC

A joint collaboration between QI group: Be the Change and SAMANANTARA group for women and health

WITH RECORDING 6:30 PM TO 7:30 PM IST

REGISTER IN ADVANCE

NQOCN **COMMUNITY OF PRACTICE SESSION**

NQOCN PQCCN dCOP is delighted to invite you for an online interactive session on:

ACHIEVING FAMILY CENTRED CARE IN COVID TIMES

Guest Speaker

- Professor & Head, Department of Neonatology at Dr. RML Hospital & PGIMER, New Delhi
- Innovated & Pioneered the concept of Family Centred Care (FCC) in India
- Recipient of ICMR and WHO fellowship awards
- ISQm Expert, CHFA member and a nominated ISM-ML member
- National trainer for NRP (MCI), FENC, PQCCN

Prof. Arti Maria

Register at: <https://bit.ly/2X4YzUR>

27th JANUARY 3:00 PM

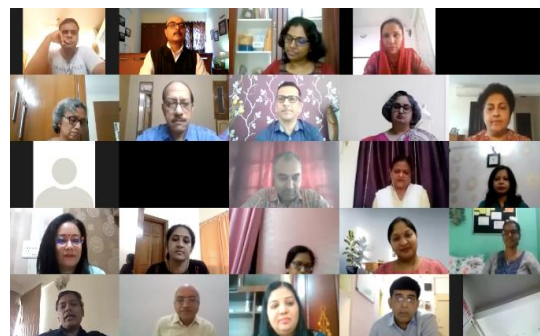
NQOCN **February – March 2021**

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Aawaz (आवाज़)
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A series of podcasts showcasing the stories of Nurse QI Champions. These motivating recordings of their experiences, will be shared with you via YouTube links throughout this month. These are 10 – 15min audio (only) sessions which you can listen to at your own convenient time. We hope you will enjoy them.

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Quality Improvement Initiatives for Mothers & Their Newborns Amidst the Covid-19 Pandemic

By **DR. AMIT GUPTA**
Clinical Director of Newborn Services
Oxford University Hospitals
NHS Trust, Oxford

Clinical Lead, NICU, John Radcliffe Hospital, Oxford, UK

Register at: <https://bit.ly/38haX9L>

To know more about the session: <https://bit.ly/38haX9L>

October 31, 2020 | 8:00 pm IST



Know Your Partner Session : 3M




"KNOW YOUR PARTNER Session-I"
Focused Partner '3M, India'
on 12th SEPTEMBER 2020 at 6 pm IST
Interactive Session: Dr. Vikram Guduri



Dr. Vikram Guduri, Asia Scientific Affairs and Education Leader, 3M Medical Solutions Division

Special Focus: Initiatives by 3M for

- Patient Safety
- Healthcare Worker Safety
- Infection Control Practices
- Interactive Q&A Session with Dr. Vikram Guduri

Joining Link:



- Date: 12th September, 2020
- Number of Participants: 48
- Speaker: Dr. Vikram Guduri, Asia & Scientific Affairs & Education Leader at 3M

Know your partner session: BMJ

- Date: 06th October, 2020
- Number of Participants: 80
- Speaker: Dr. Kieran Walsh, Clinical Director at BMJ Best Practices




'KNOW YOUR PARTNER'
Session-II
10th October, 2020 at 6:30 pm IST

BMJ

Joining Link: <https://bit.ly/2FaiRkA>



Dr Kieran Walsh,
(Clinical Director, BMJ)

- Dr Kieran Walsh is Clinical Director at BMJ. He is the clinical lead of the medical education and clinical decision support products at BMJ, including BMJ Best Practice.
- He is a Fellow of the Higher Education Academy, a Fellow of the Royal College of Physicians of Ireland, Adjunct Associate Professor at Monash University.



3M at a glance

- Sales in ~200 countries
- \$32.8 billion in sales
- Four business groups
- 93,000 3M employees globally
- \$1.8 billion invested in R&D
- 109,000+ patents
- >100 straight years of dividends
- One of 30 companies on the Dow Jones Industrial Index



*2019 figures

The 3M Carton Science Center



Online Courses

BMJ **NQOCN** **unicef**

LIVE Webinar on Quality Improvement

05th DECEMBER 2020 | 6:30 - 7:30 IST PM

Dr. Kieran Walsh
Clinical Director at BMJ

Dr. Walsh is the clinical head of the medical education and clinical decision support products at BMJ. He has a vast amount of experience in online medical education, clinical decision support, face to face delivery of medical education and both summative and formative assessment. He has published over 20 papers in the medical literature and is a past President of the Royal College of Physicians of Ireland, a Fellow of the Academy of Medical Education, and Adjunct Associate Professor at Monash University. In the past he has worked as a hospital doctor specialising in General Internal Medicine and Geriatric Medicine.

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e-Point of Care Quality Improvement Workshop
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Experienced Faculty of National QI Mentors

Dr. Rajesh Bhatia, Prof. Anwar Saeed, Dr. Sushant Sharma, Dr. Suprabha Pattnaik, Dr. Manish Jaiswal, Dr. Praveen Venkatesh, Prof. Sangeeta Vajpayee, Mr. Sanyasa Jeevan, Mr. Jeeva Prasad, Dr. Rahul Garg, Dr. Surinder Bhatt, Dr. Anurag Vaj, Dr. Anurag Soodan, Dr. Ravi Bhatia, Dr. Rajesh Sridhar, Dr. Mahesh Singh, Dr. Smiti Anand, Mr. Ashish, Dr. Ravi Sachan

BMJ **NQOCN** **unicef**

Authors and Peer Reviewer's Workshop

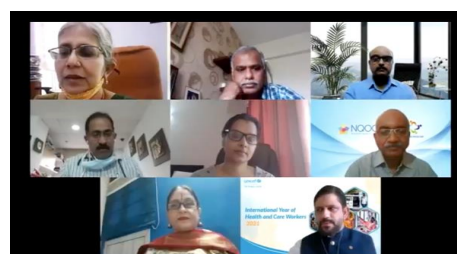
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WITH REGISTRATION 6:30 PM TO 7:30 PM IST

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Guest Speaker

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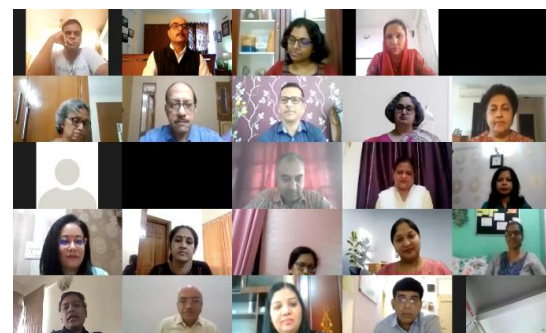
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To know more about the session: www.nqocncdp.org

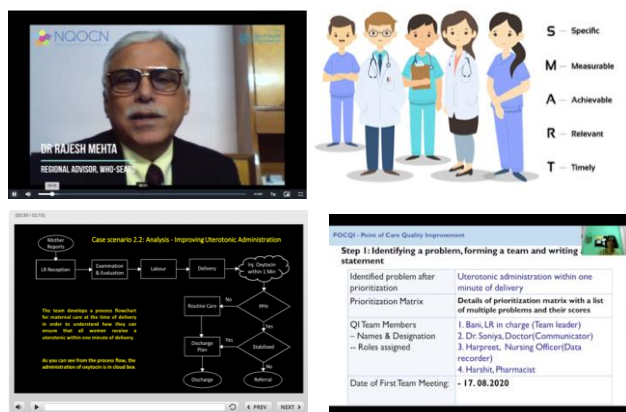
October 31, 2020 | 8:00 pm IST



Self-Paced Online POCQI Course

To disseminate actionable information to its QI teams and other members of the health care community, especially as majority of healthcare personnel were busy in the management of Covid19 pandemic, NQOCN started the development of **“POCQI Online Course for Health Care Providers & Frontline Workers”** and **“POCQI Online Coaching Course”**.

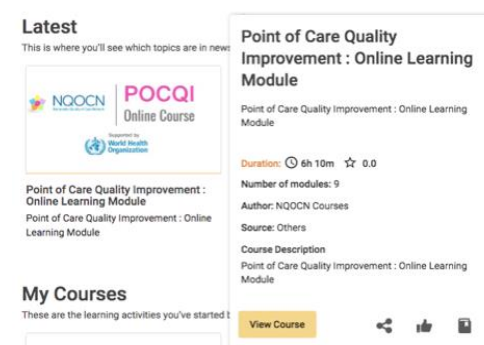
Screenshots of the Course



Hosting of the POCQI online course on the LMS platform has been completed with support from our technology partner, Aastrika.

This online module can be accessed at: <https://bit.ly/2PQUinR>

Landing Page of the Course



Course Enrolment

The basic POCQI online course is a fully digital, certificate course available on the Aastrika's Learning Management System (LMS).

Currently the enrolments have been invited from:

- Various medical & nursing colleges across India,
- Various associations, such as IAP, IANN, NNF etc., and
- Teams from across South East Asia Region

Coming Soon: Coaching for POCQI online course

The Coaching for POCQI course is also a fully digital, certificate course which will be available on the Aastrika LMS soon.



Community of Practice's Experience Sharing Session

BMJ **NQOCN** **unicef**

LIVE Webinar on Quality Improvement

05th DECEMBER 2020 | 6:30 - 7:30 IST PM

Dr. Kieran Walsh
Clinical Director at BMJ

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BMJ **NQOCN** **unicef**

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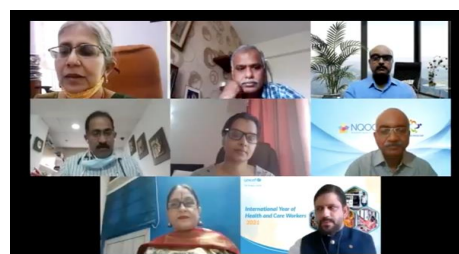
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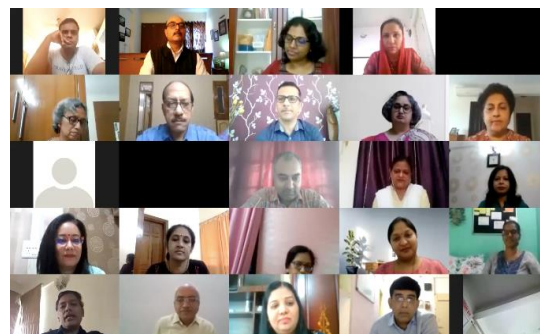
NQOCN **February - March 2021**

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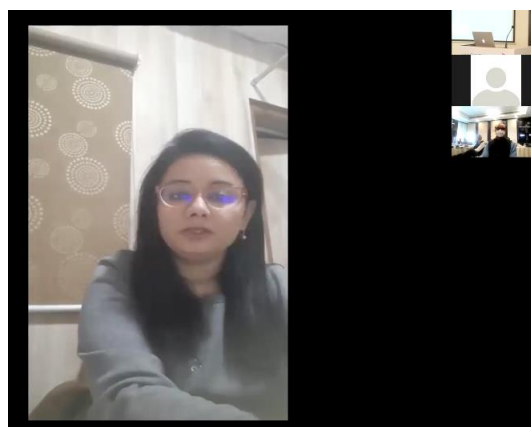
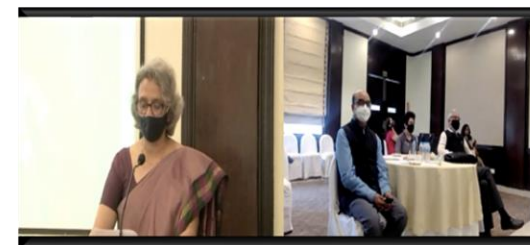
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October 31, 2020 | 8:00 pm IST

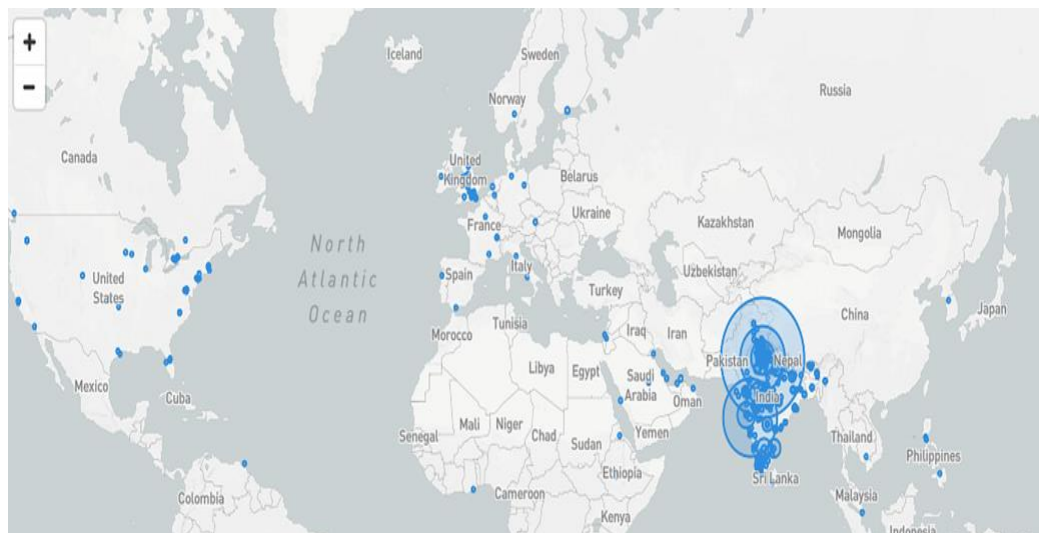


Community of Practice's Experience Sharing Session

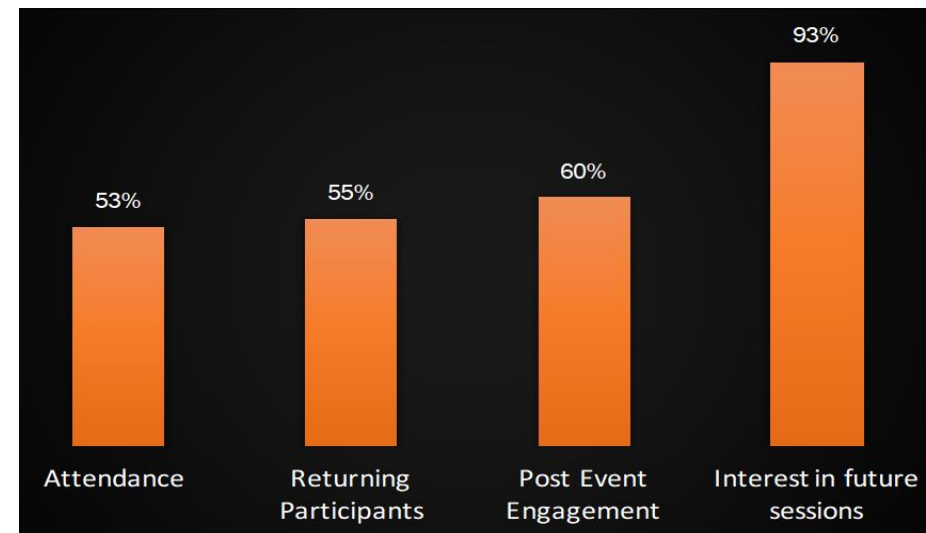
On occasion of completing its six months, NQOCN's POCQI Community of Practice organised its first ever Experience Sharing Meeting on **28th of February 2021**. This was the first physical meeting (with participants joining in online from across India) since the Covid-19 pandemic. It was held at Manesar, Gurgaon. QI champions, Teams and Experts from across the country shared their experiences of being part of the NQOCN's POCQI Community of Practice and its various activities. Chief Guest for this experience sharing session was **Dr Rajesh Mehta, Regional Advisor, WHO-SEARO**.



Key Performance Indicators of Community of Practice

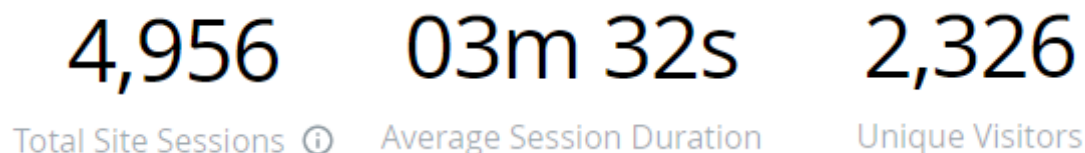


Geographies from where COP participants connect to our activities & website

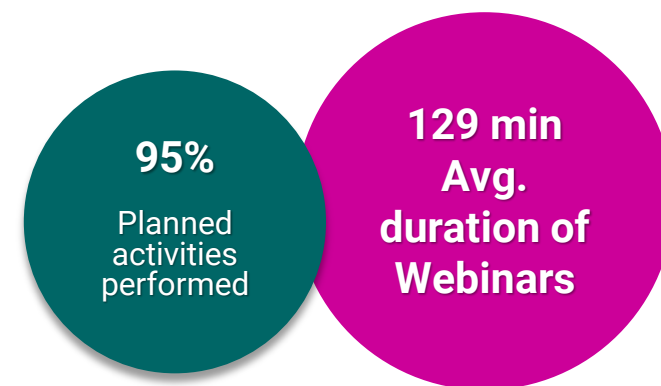


Growth of COP users over time (% Month-on-Month) as of Mar'21

Website activity from Jul'20 – Mar'21



Which is better than 80% websites of similar nature based in India

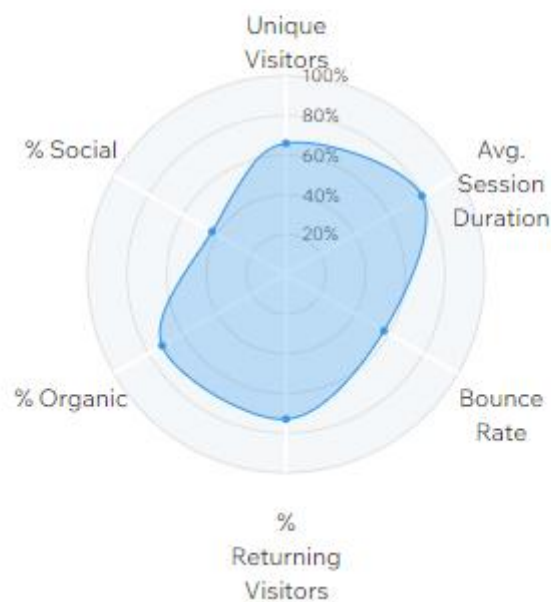


Key NQOCNCOP website stats

Key Stats Comparison

You're compared to industry benchmark, not classified sites in India.

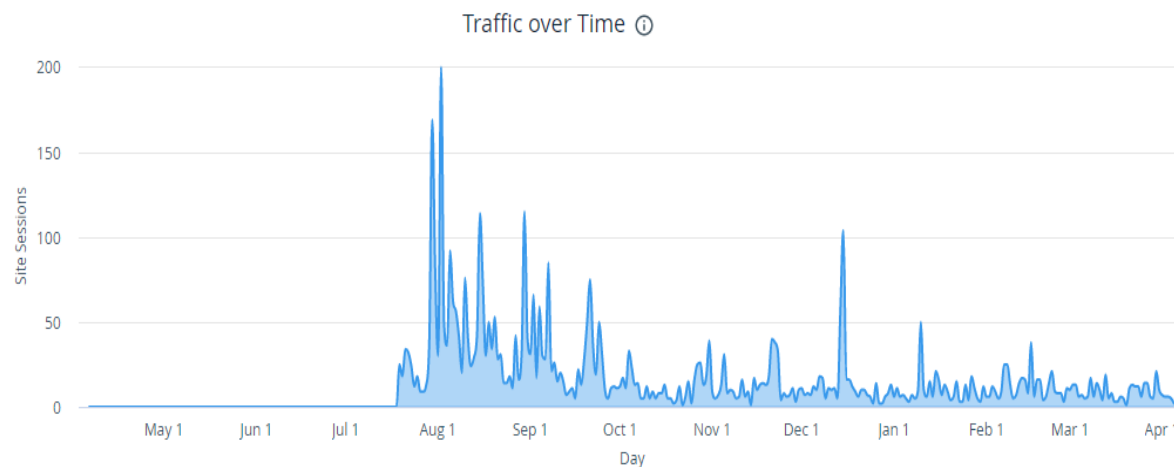
This is a visual representation of your benchmarks. The more coverage you have, the better you're doing compared to others.



Your site speed is moderate.

Most visitors can interact with it in **9 seconds** or less.

[How is this calculated?](#)



Website traffic overtime since its launch in Jul'20 till Mar'21



Partnerships & Alliances

BMJ **NQOCN** **unicef**

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World Health Organization, ISQuA, BMJ, 3M, ILS, NQOCN, PQCI/ CQP

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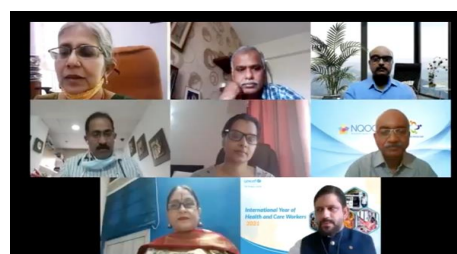
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DECEMBER 2020 SESSION

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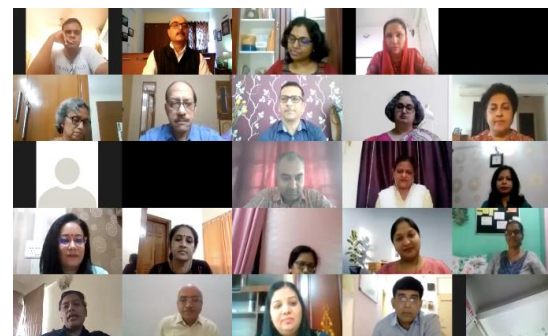
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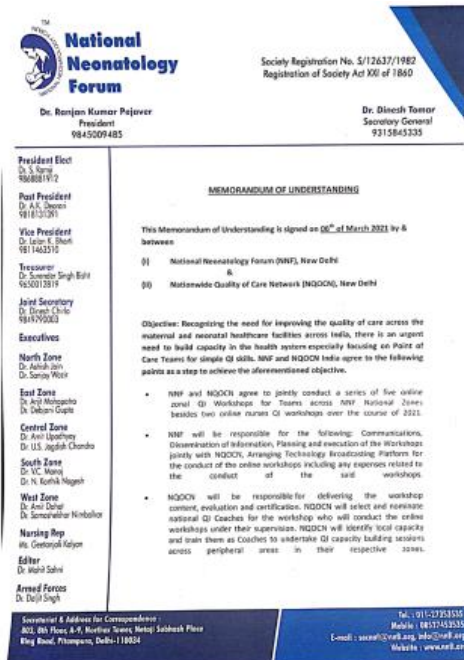
To know more about the session: www.nqocn.org

October 31, 2020 8:00 pm IST



Memorandum of Understanding with Central NNF

- NQOCN is delighted to announce that a Memorandum of Understanding has been signed between NQOCN and NNF, New Delhi on March 6th, 2021.
- NQOCN jointly with NNF will be organizing a series of 5 zonal QI workshops for teams across NNF national zones and 2 nurses online QI workshops.



- Both organizations will jointly develop a work plan for the activity with timelines and plan an impact assessment exercise at the conclusion of the said exercise latest by Oct 31st 2021.
- The activities of the implementation exercise will be directly monitored by Presidents of NNF and NQOCN and suggestions if any will be provided for mid-course corrections.

It is suggested that, identification of a Point of Contact in NNF who will oversee the conduct of this activity jointly with Secretary NQOCN, Dr. Sushil Shivastava is undertaken asap. Development of a work plan with timelines for the organization of these meetings by holding a joint meeting with NNF Zonal GB Members and State Presidents and Secretaries may be planned as mentioned by you.

This activity, if mutually agreed, may be extended to include formation of a pilot NRP QI Collaborative creation as well.

Best Wishes,



Dr. Ranjan Kumar Pejaver
President, NNF



Dr. Dinesh Kumar
Secretary General, NQOCN



Dr. Vikram Dutta
President, NQOCN India

Quality Improvement Initiative In Neonatal Nursing with NNF Kerala

- For improvement in neonatal healthcare, NQOCN collaborated with **NNF Kerala** and created an Online Module on Basics of Quality Improvement for Nurses.
- Date: November 9 - 13, 2020
- More than 1500 nurses were part of this unique online learning activity via telegram app.
- NQOCN disseminated learnings on how to start and sustain QI projects and mentored QI champions who were conducting their QI projects.
- This activity helped our mentors' network, NMG, to connect with a large number of Nurses from across India, during the pandemic.



Webinar On Awareness Of Gender Based Violence with Sama

- NQOCN in a joint collaboration with QI group- Be The Change and SAMA resource group for women and health organized a panel discussion for creating awareness on the rise of violence against women and girls amidst the COVID-19 pandemic



- It was held on 10th December, 2020
- Number of participants- 80
- Speaker: Dr . Kiran Sharma, Dr. Anil Gurtoo, Dr. Harish Pemde, Dr. Manju Puri, Dr. Prerna Kukreti, Dr. Om Sai, Advocate Shalini Aggarwal, Ms. Adsa

Empathy and its role in delivering High Quality Care with CanSupport

- NQOCN associated with CanSupport and organized a webinar to sensitize healthcare professionals towards empathy in Quality care was organized on 08th February, 2021
- Number of Participants: 89
- Speaker: Sr. Savita Luka, Deputy Head Nurse Trainer at CanSupport



NQOCN Journal Activities 2020-21

NQOCN's Journal of Healthcare Quality

BMJ Open Quality South Asia Edition

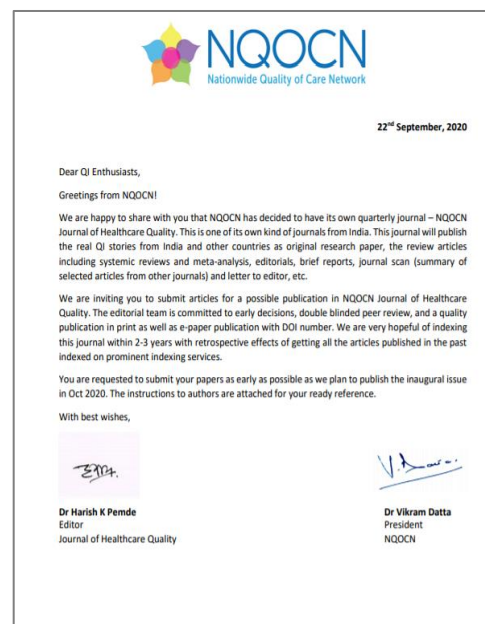


Journal of Healthcare Quality (JHQ)

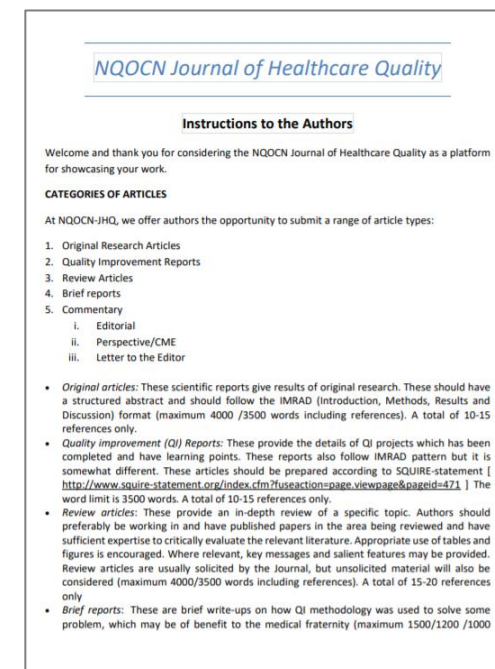
While approaching different healthcare settings across India, enormous Quality Improvement work has been witnessed. NQOCN has taken the initiative to document the above work with an aim to publicize the learnings and provide freedom from article processing charges (APCs) to the aspiring teams for publishing their QI experiences

With the above aim, NQOCN has started a journal named “**Journal of Healthcare Quality (JHQ)**” and an [Editorial Team](#) has been constituted.

JHQ aims to bring its first issue within 2021.



Call for Papers letter for JHQ



Instructions to Authors

More details about Journal for Healthcare Quality are available on NQOCN COP website: www.nqocncop.org

Instructions For Authors can be accessed by clicking the link: <https://bit.ly/3uzpJ4U>



Journal of Healthcare Quality Editorial Board



Dr. Harish Pemde
Editor



Dr. V.B. Bangal
Managing Editor



Dr. Surender Bisht
Managing Editor

Editorial Board Members



Dr. Mamta Jajoo



Dr. Mahtab Singh



Dr. Akash Bang



**Prof. Shreeja
Vijayan**



Dr. Prabha Ranjan



Ms. Jeena Pradeep



**Dr. Kedar
Sawleshwarkar**

National Advisors



Prof. A.K. Dutta



Prof. Ashok Kumar



**Prof. Poonam
Shivkumar**



**Dr. Abha
Mehendiratta**



Dr. Naveen Jain



Prof. Jyoti Sarin



**Dr. Viswas
Chhapola**

International Advisors



Dr. Nigel Livesley



Dr. Syed Mohinuddin



Dr. Umesh Prabhu



Dr. Amit Gupta



Dr. Minesh Khashu



Dr. Gautam Suresh



Dr. Parika Pahwa



BMJ Open Quality South Asia Edition

BMJ Open Quality



NQOCN
Nationwide Quality of Care Network



NQOCN has created many milestones through the course of bringing quality improvement revolution in the country. With the regular sensitization and mentoring to QI teams and champions, a number of QI stories emerged with substantial learning lessons from the South Asia region.

To preserve and document the useful insights for the world to know and learn, **NQOCN India has partnered with BMJ Publishing** to put together an annual issue of BMJ Open Quality South Asia edition dedicated to QI stories & experiences from the South Asia region.

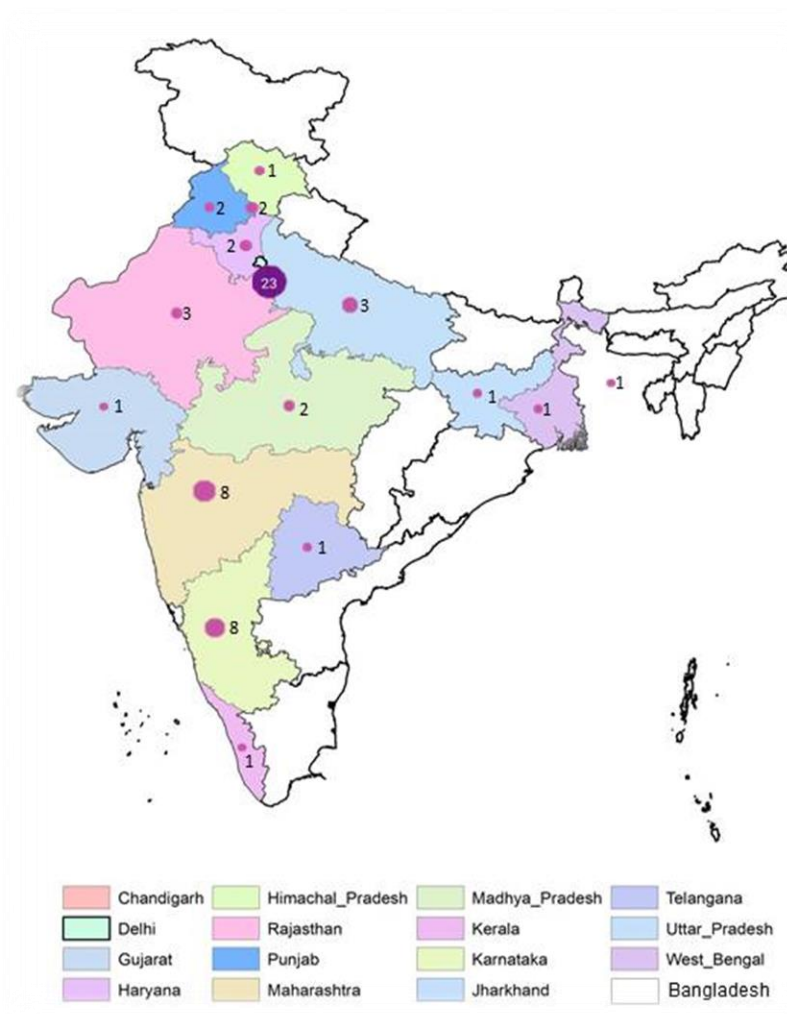
The maiden issue of this journal is due for release in June 2021 and yearly thereafter.

Call for Papers

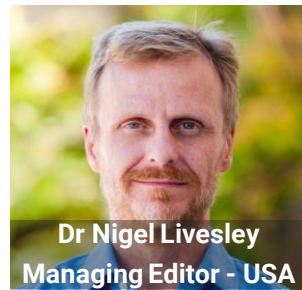
In October 2020, we made a call for papers to be submitted for BMJ Open Quality South Asia edition.

By **December 31st 2020**, the editorial board received an overwhelming response of **60 manuscripts** from across the country.

To comply with the standards of the BMJ Open quality, team NQOCN mentored various QI teams across India in documenting their work.



EDITORIAL BOARD



The editorial board is ably assisted in the peer-review process by a team of more than 75 peer-reviewers from across the globe.

Inaugural Edition:
JUNE 2021

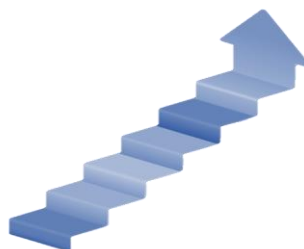
Funding Support:
Unicef India



Snapshot of the submitted manuscripts



Level of Facility	Number
Tertiary care hospitals	54
Secondary care hospitals	1
Primary care hospitals	5



Breakup of manuscripts by Clinical Domains

Department	Number
Obstetric and Gynaecology	23
Pediatric/Neonatology	17
Emergency Medicine	3
Nursing	3
Community Medicine	2
Hospital administration /Non-profit organization	6



Location of the Facility	Number
Urban hospitals	45
Rural hospitals	15



NQOCN Partners



Photo Gallery

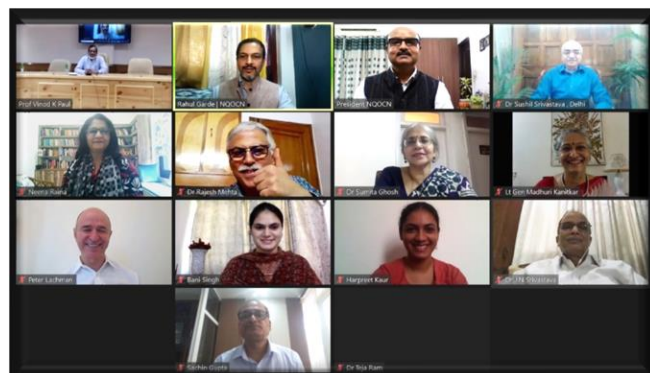
Screenshots/Photos from various COP activities conducted in 2020-21



This story:

- Audience:**
 - people who do not know much about QI
- Main message:**
 - A multi-disciplinary team was able to use QI methods (after 1 training) to reduce hypothermia in a few weeks
- Beginning:**
 - Most babies were hypothermic
 - This is a predictor of mortality
 - Hospital
 - 4000 deliveries per year (10% of the delivery load of Scotland)
 - Low income setting (\$GDP per capita \$1500 (India is \$2000))
- Ending:**
 - 90% reduction in hypothermia
 - 1 800 extra warm babies per year

URC



e-Point of Care Quality Improvement Workshop
On 19 & 20 September 2020 (Saturday-Sunday)

Experienced Faculty of National QI Mentors

 Dr. Rajesh Mahto WHO-SEARO	 Prof. Vikram Bhatia President, NQOCN	 Dr. Sudesh Srivastava Secretary, NQOCN	 Dr. Suprabha Patnaik	 Dr. Mamta Jajoo	 Dr. Praveen Venkatagiri
 Prof. Shreeja Vijayan	 Ms. Susy Sara John	 Ms. Jeena Pradeep	 Dr. Rahul Garde	 Dr. Surender Bisht	 Dr. Anupa Vig
 Dr. Rani Bashir	 Dr. Rajshree Srividevi	 Dr. Mahtab Singh	 Dr. Smriti Anora	 Ms. Achala	 Dr. Ravi Sachan

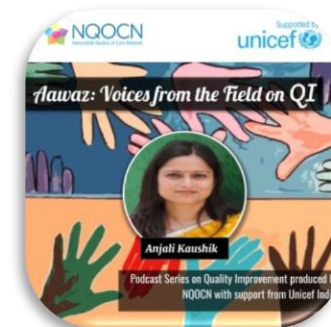
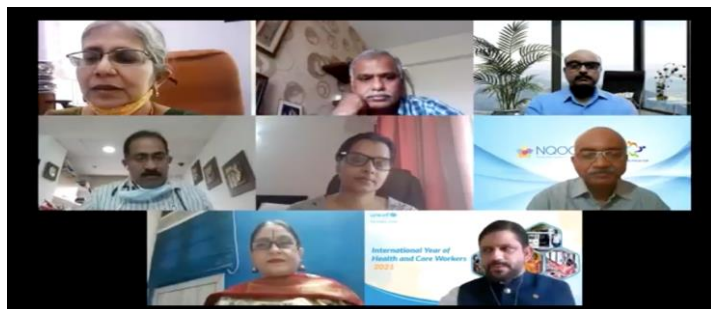
World Health Organization | ISQua | BMJ | 3M | URC | NQOCN | PQCI | COP



What are the non-Clinical Methods?

zoom

Screenshots/Photos from various COP activities conducted in 2020-21



Latest

This is where you'll see which topics are in news



Point of Care Quality Improvement :
Online Learning Module
Point of Care Quality Improvement : Online
Learning Module

My Courses

These are the learning activities you've started

Point of Care Quality Improvement : Online Learning Module

Point of Care Quality Improvement : Online Learning
Module

Duration: 6h 10m ☆ 0.0

Number of modules: 9

Author: NQOCN Courses

Source: Others

Course Description

Point of Care Quality Improvement : Online Learning
Module

[View Course](#)



Photos from COP Experience Sharing Session





Contact Us:

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