



Annual Report 2021-22

NOTE: This Annual Report is meant for internal circulation of NQOCN only and is not to be shared with out written permission of Office Bearers.

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About NQOCN

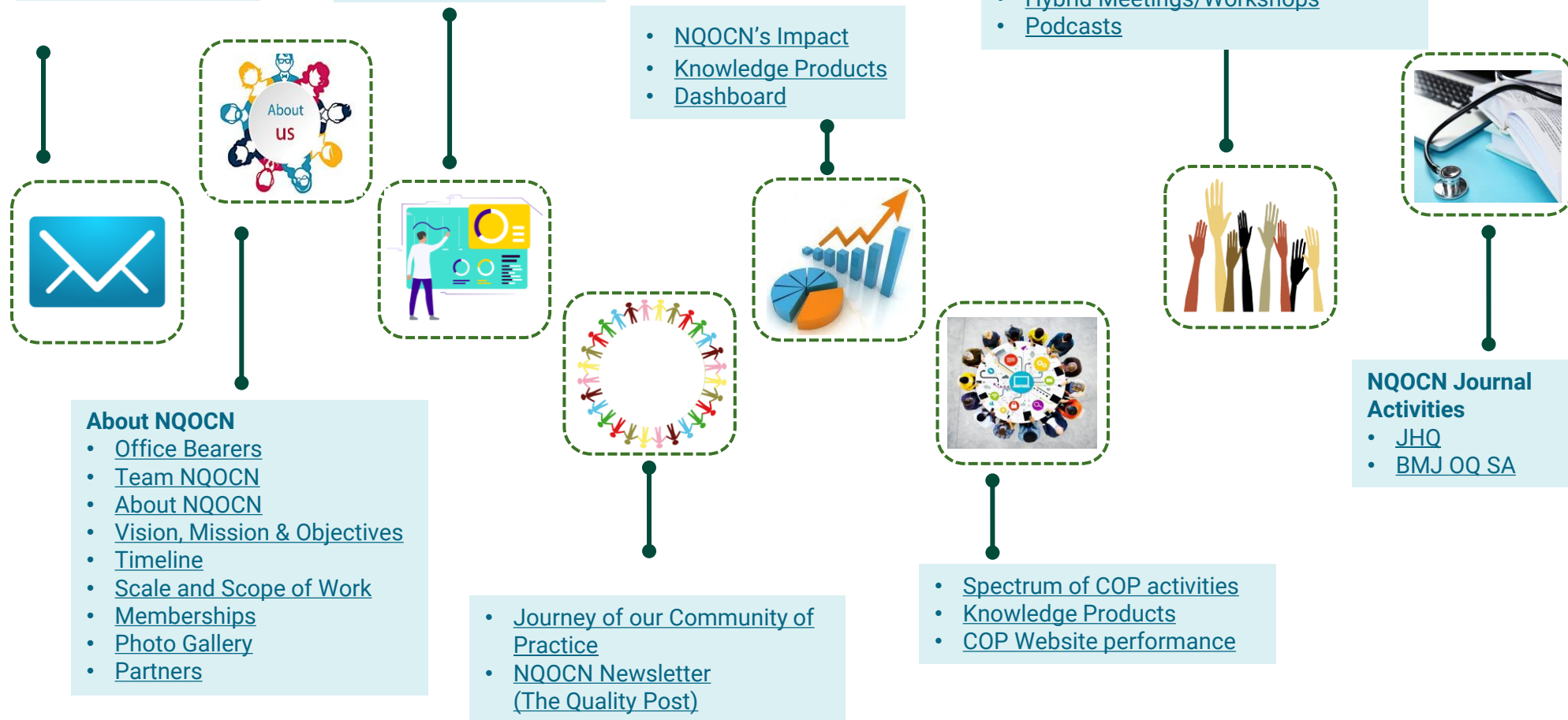
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NQOCN Journal Activities

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President's Message

Dear Friends,

I welcome you to the 4th Annual General Body Meeting of your organization, NQOCN, India, and present the Annual Report of activities for the years 2021-2022. I welcome the 300 new NQOCN members to the organization. I sincerely hope that we will work together to create a culture of quality improvement in the health systems and our day to day lives by being a part of this journey.

As you are aware, the last two and a half years have been a challenge for the world, with the COVID pandemic raging across nations in full force. NQOCN's onsite mentoring process, a vital strength of the organization, saw severe disruptions due to travel restrictions and quality improvement teams' deployments in frontline Covid-19 duties. In the later part of 2021, the onsite mentoring visits were reinitiated with the support of MOHFW to help the recently launched MusQan initiative. We continued to sustain and accelerate our fully online mode of functioning and subsequently moved to hybrid mode.

We moved into our office again at East of Kailash after the COVID disruption into a more comfortable work environment. NQOCN has been granted the 12 A and the 80 G certificates, which give us income tax exemption and the same to donors donating to NQOCN. We have crossed a financial grant of over Rs. 3 crores in our relatively short journey.

The year saw the launch of the coveted BMJ Open Quality South Asia Edition with the support of UNICEF India, a special edition by NQOCN to showcase improvement stories from the South Asia region to a broader global audience. The first issue is accessible open access and promotes full APC waiver for selected manuscripts. The writing group of NQOCN also extended mentoring support to first-time authors in BMJ to prepare their manuscripts to exact international standards. WHO SEARO and WHO Hq Geneva has been instrumental in supporting the NQOCN Community of Practice which at the time of writing this message has nearly 20,000 active contacts. The Community of Practice has served as a platform for bringing interdisciplinary teams from Cardiology, Psychiatry, Adolescent Medicine, Hepatology, Gastroenterology, and Infectious Diseases, besides groups from MNH domains. I am happy to share with esteemed members that the COP has been officially mandated to capacity build and mentor national quality teams of Ministries of Health from Maldives, Bhutan and Bangladesh. We have organized a very successful South East Asia Regional QI Workshop and experience sharing session for member nations. We plan to follow it up with a regional coaching TOT this year. NQOCN COP has a virtual presence across five continents and has emerged as a powerful learning cum networking platform for QI teams across SE Asia



President's Message

NQOCN has been working in synergy as per our objectives, intending to support major MOHFW, Government of India led programs. We have supported the LaQshya Program by the NMG Initiative, creating resources and the TRG process. Recently NQOCN has been nominated by MOHFW to serve as a technical partner for the INAP 2030 roadmap review process and be a part of the Urban Newborn Technical Working Group. We have supported the call to action by MOHFW to provide quality mentoring support to select SNCUs as a part of the MusQan Program.

2021-2022 has witnessed NQOCN forging solid partnerships and collaborations with national professional organizations. MOUs were signed with the National Neonatology Forum of India and IAP Infant and Young Child Feeding Group to aid the implementation of QI across the respective networks. NQOCN collaborates with Alive and Thrive to support the MIYCN initiative at field facilities. We have forged stronger relations with the Indian Association of Neonatal Nurses. We will shortly move toward an MOU with them to build and support a joint initiative in QI across IANN networks. Our MOU for publishing and editing BMJ Open Quality South Asia Edition with BMJ UK has been extended into a rolling agreement for future issues. Our partners for the COP, IsQua, BMJ, 3M, Aastrika, Oxford, URC, MGIMS continue to extend their full support to all NQOCN initiatives.

NQOCN COP website and YouTube Channel provide an enhanced experience to the quality teams and individuals seeking basic and advanced knowledge related to QI. We have introduced the dynamic NQOCN dashboard for real-time data updation at our home page. A special section on Heal your Mind (a collection of commentaries on mindfulness and meditation) has been made available to the members. A quarterly newsletter named the Quality Post and a welcome kit for new members has been created and shared with all members.

NQOCN supports children's education affected by Covid by contributing to the SOS Children's Villages of India. We regularly conduct free online capacity building cum sensitization sessions for undergraduate and postgraduate nursing and medical students. NQOCN supports the CNE Initiative of MOHFW, Government of India, by providing extensive support for capacity building in-service nurses across public sector hospitals.



President's Message

I'm tempted to continue to enumerate the long list of innovative activities undertaken by NQOCN Teams but stop short of the same and request you to peruse the digital annual report. This report has been painstakingly compiled by NQOCN Office Team led by Dr Rahul Garde and Dr Komal Lalwani. My special thanks to the governing board and Advisors to NQOCN, who spared their valuable time despite busy clinical and administrative duties to support the organization's cause. I express my gratitude to Shri Neeraj Srivastava, Financial Advisor NQOCN and Shri Madhup Singhal, Legal Advisor NQOCN, for helping us comply with statutory requirements. I record my appreciation to funding partners, WHO SEARO, UNICEF, State NHMs and above all to the Ministry of Health and Family Welfare Government of India for entrusting NQOCN with working toward improving the quality of care across the health care delivery systems of India. This work would not have been possible without the support and guidance from NQOCN NMG Mentors, members, and their families constant support.



I invite you to attend the first Annual Conference on Title "Healthcare Quality and Patient Safety" to be organised by NQOCN on 12-13 Nov at Loni Maharashtra and be a part of the unique learning experience.

I conclude by praying to God almighty to grant strength and wisdom to all teams working for the cause of improvement in their patient's day to day experience of care. I look forward to a very positive and constructive year ahead for our organization.

Jai Hind!

VIKRAM DATTA

President NQOCN, India

Director Professor, Department of Neonatology,

Lady Hardinge Medical College & KSC Hospital, New Delhi 110001, India | drvikramdatta@gmail.com



Vice President's Message

Dear QI Enthusiasts,

It has been a matter of great pride for me to serve as the Vice-President of NQOCN and promote your interest and zeal in the activities that our organization undertook in 2021-22. As we all know, it was a challenging year at both personal and professional levels for all of us. We were nevertheless able to not only sustain but also grow our momentum at NQOCN, which was possible only because of your continuing enthusiasm and support.

This year we all witnessed two waves of COVID-19 and healthcare sector tried its best in addressing it. There were challenges for the frontliners not only in physical wellbeing, but also psychosocial aspect. NQOCN conducted activities addressing the psychosocial safety of healthcare workers and had successful community engagement.

With the aim of improving the maternal and neonatal health, we actively engaged in advocacy for newborn and child health, along with our partner organizations. Looking forward to your support towards this endeavour in the coming years.

The ongoing Community of practices was a step towards our shared vision of empowering healthcare professionals to improve care quality continuously. There was active engagement of the stakeholders and an encouraging response with all your support.

In the forthcoming year, we look forward to more collaborative and bundled approaches to realize our vision of enabling quality care in healthcare at all levels.

Best wishes as we work together towards our shared mission!

SUPRABHA K PATNAIK

Vice President, NQOCN
Member, Quality Department
Assistant Professor, Deptt. of Neonatology
Bharati Vidyapeeth (DTU) Medical College, Pune



Secretary's Message

Dear NQOCN members,

Greetings from NQOCN office. Let me take this opportunity to thank you all for giving me this opportunity as a secretary to take our organization towards our goals.

We all are trying to adopt to post pandemic life personally while analysing its impact and taking forward the learnings. As an organization throughout last year, we have continued our focus on empowering healthcare professionals to deliver high quality of care through our activities. We have continued with our experience sharing with communities of practice involving various experts from wide range of related specialities. We also continued our quality improvement POCQI methodology online training for Indian as well as South East Asian healthcare professionals. We continue to receive excellent feedback from our participants for these workshops.

We continued our close association with our partners especially Govt of India, WHO-SEARO, UNICEF and BMJ. Under the visionary leadership of Dr Vikram Datta we are continuing to identify the needs of our partners and are developing programs to support the cause.

We as an organization achieved the extraordinary feat of conducting the MUSQAN assessments combined with QI training within a short period of time on the occasion of Newborn care week in the states of Uttar Pradesh & Maharashtra. We had conducted a very successful partners meeting to address an important issue of Urban neonatal care at Varanasi. We will publish recommendations based on the discussions during the meeting to address the challenges of Urban neonatology. We also brought together all the key development partners at Bhubaneshwar, to discuss the roles all the 'Partners' can play in supporting the roll out of the MusQan initiative of the MOHFW.



Secretary's Message



This year we will continue with our existing programs and look to add resources to upskill healthcare professionals through our unique workshops. We are also evaluating innovative initiatives in the field of quality improvement. We are excited to announce that we are planning to conduct the first healthcare quality conference by the end of this year.

We continue to grow in numbers and our strength lies in the spread and diversity within our members. I urge active participation from our members to take the organization to new heights in the coming years.

I thank all the board members, advisors and our president Prof. Vikram Datta for the constant encouragement and support in performing my duties. I thank our office staff for all the hard work and support provided to me.

Wishing everyone a successful year ahead.

PRAVEEN VENKATAGIRI

Secretary NQOCN

Head of NCRI National Network

Co-founder, NEOCLEUS EMR and Ovum Hospital & Neonatal Care & Research Institute



Treasurer's Message

Dear Friends,

I feel very fortunate to be in the capacity of a treasurer at NQOCN for the last 2 years. I am delighted to say that we continued to work for QOC in health care using Quality Improvement methodology which is strongly recommended for LMIC facilities. We will reach out to programs like MusQan and LaQshya and will continue to help health care providers like doctors and nurses in meeting benchmarks. We also look forward to collaborate with more professional bodies. Together we will spread the message of QI and QOC using POCQI methodology. Mentoring at the point of care is an adopted PDSA which needs to be implemented widely.

As I reflect on how extraordinary the past 12 months have been, I realize the extraordinary effort that NQOCN took to meet the challenge of disrupted facility mentoring visits with an innovative approach to continue mentoring the Madhya Pradesh health facilities and exchanging learning experiences with teams. This in essence captures how the last year has been for NQOCN – full of innovative activities involving healthcare professionals, esp. Nurses & Midwives from across India.

The past year witnessed Nurse's involvement and contribution in developing podcasts, online courses, ePOCQI workshops and the Neonatal Nurses' e-Conference. These activities were a tribute to nursing community in line with declaration of year 2020 as the year of Nurses and Midwives by WHO.

NQOCN remains committed to its mission of spreading the QI message across the country and now with development of the POCQI Community of Practice, across South Asia. The financial statement of the current year demonstrates the high standard of financial management and governance required by an organization.

I am sure that NQOCN continues to be one of the country's leading quality improvement organization and will focus on improving quality of care experienced by the patients.

Best wishes!

JEENA PRADEEP
Treasurer, NQOCN



NQOCN Office Bearers & Advisors

Office Bearers



Dr. Vikram Datta
PRESIDENT



Dr. Suprabha Patnaik
VICE-PRESIDENT



Dr. Praveen Venkatagiri
SECRETARY



Ms. Jeena Pradeep
TREASURER

Advisory Board



Shri Abhishek Bhartiya
Advisory Board Member



Prof. Sushil Srivastava
Advisory Board Member

Technical Advisors



Prof. Harish Pemde
ETHICS & RESEARCH



Ms. Jeena Pradeep
NURSING



Dr. Rahul Garde
PUBLIC HEALTH



Dr. Ankur Sooden
SYSTEMS IMPROVEMENT

Financial & Legal Advisors



Shri Neeraj Srivastava
FINANCIAL ADVISOR



Shri Madhup Singhal
LEGAL ADVISOR



Dr. Surender Bisht
PUBLICATIONS & JOURNALS



Dr. Veena Panat
OBSTETRICS & GYNECOLOGY



NQOCN Office Team



DR. RAHUL GARDE
SENIOR IMPROVEMENT ADVISOR



DR. KOMAL LALWANI
PROJECT COORDINATOR



DR. SONAM JAIN
RESEARCH ADVISOR



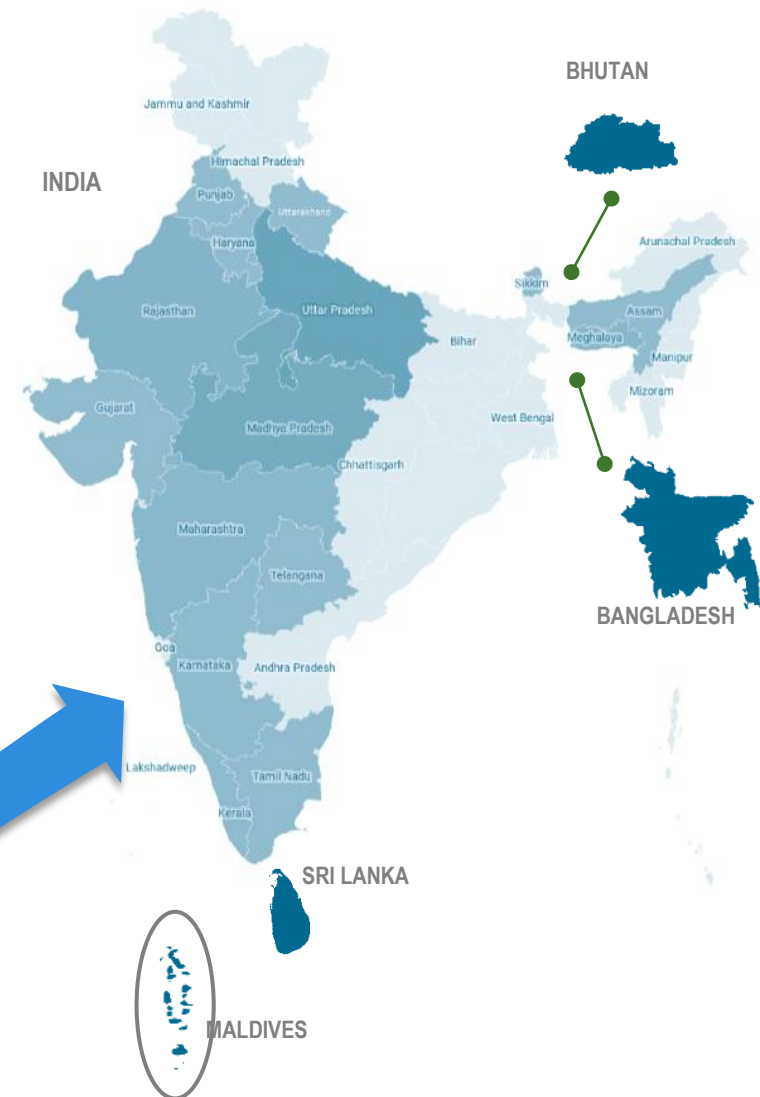
MR. CHANDER MOHAN
OFFICE ACCOUNTANT



About NQOCN

Nationwide Quality of Care Network (NQOCN) is a voluntary network formed by like-minded individuals & teams working on quality improvement initiatives across fifteen states of India. It has facilitated Quality improvement initiatives in >230 facilities and caters to a combined delivery load of about 5,50,000 deliveries/year. It is a flat hierarchy not-for-profit organization working towards inculcating “a culture of quality improvement in the healthcare system”. **In Aug 2020, it launched an unique online Community of Practice catering to Quality Improvement teams across India & South-East Asia.**

The network has been recognized for its uniqueness and impact by WHO’s Quality of Care Network and the Global Learning Lab (GLL). The network is a technical partner to Government of India for the flagship LaQshya Program (Labor Room Quality Improvement initiative). The network has published >6 QI implementation research papers in peer-reviewed journals on QI and editorials in leading newspapers. Collaboration with International & National organizations viz. WHO-SEARO, WHO-GLL, UNICEF, Oxford University Hospitals, Ariadne Labs (Harvard School of Public Health), ISQua, BMJ, MOHFW, NHM, MGIMS, KSCH & LHMC, etc



◀ Reach of NQOCN's Community of Practice in 2021-22



VISION

Empowering healthcare professionals to continuously improve quality of care.

MISSION

To improve the quality of health services across all healthcare delivery systems of India.



OBJECTIVES



1. Link all stakeholders to provide a system of delivering effective quality of care.



2. Enable health workers to learn and use quality improvement methods.



3. Facilitate cross learning and experience sharing.

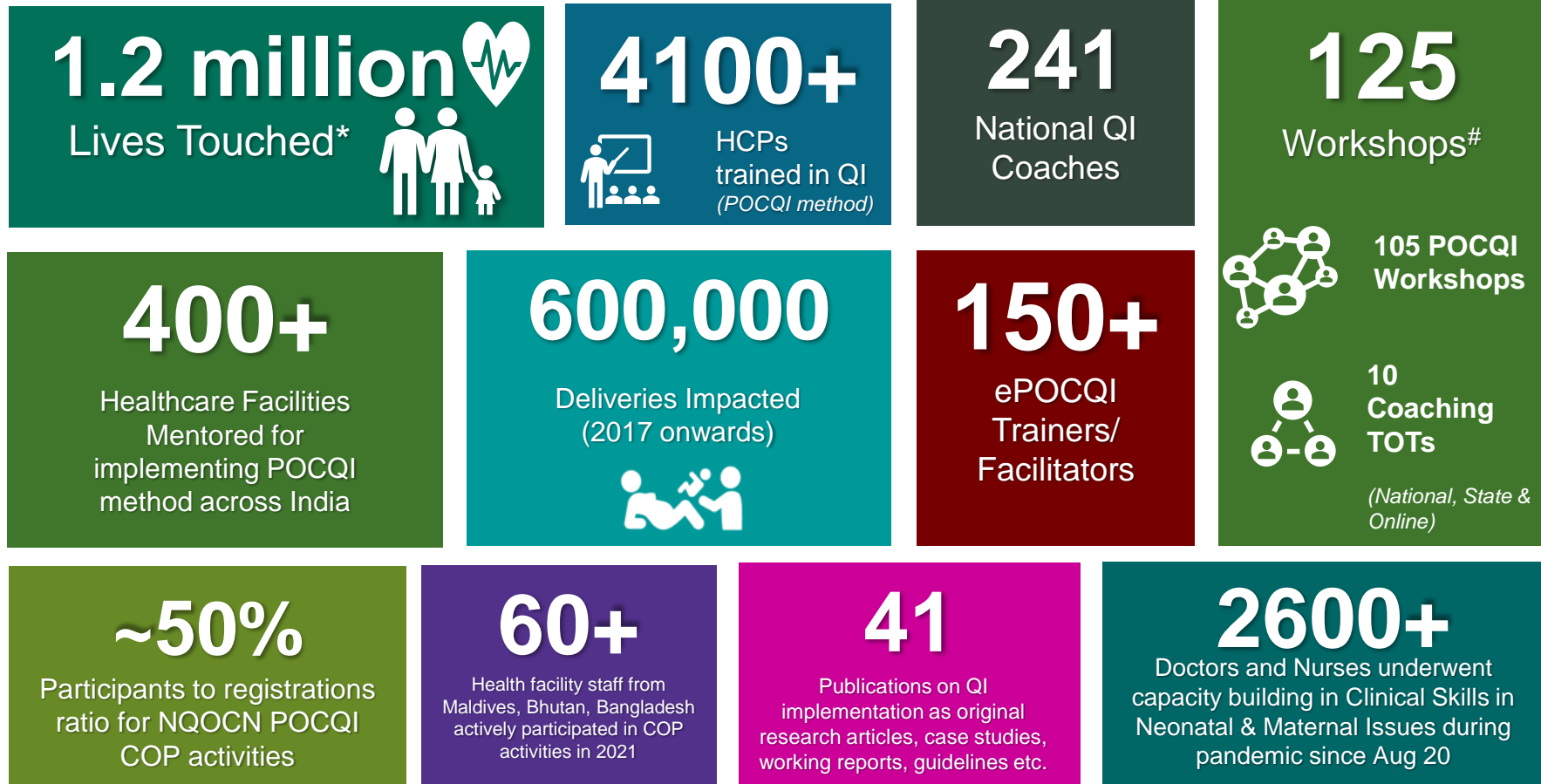


4. Encourage community participation in quality improvement process



5. Partner with other like-minded institutions in furthering the cause of QI in South Asia.





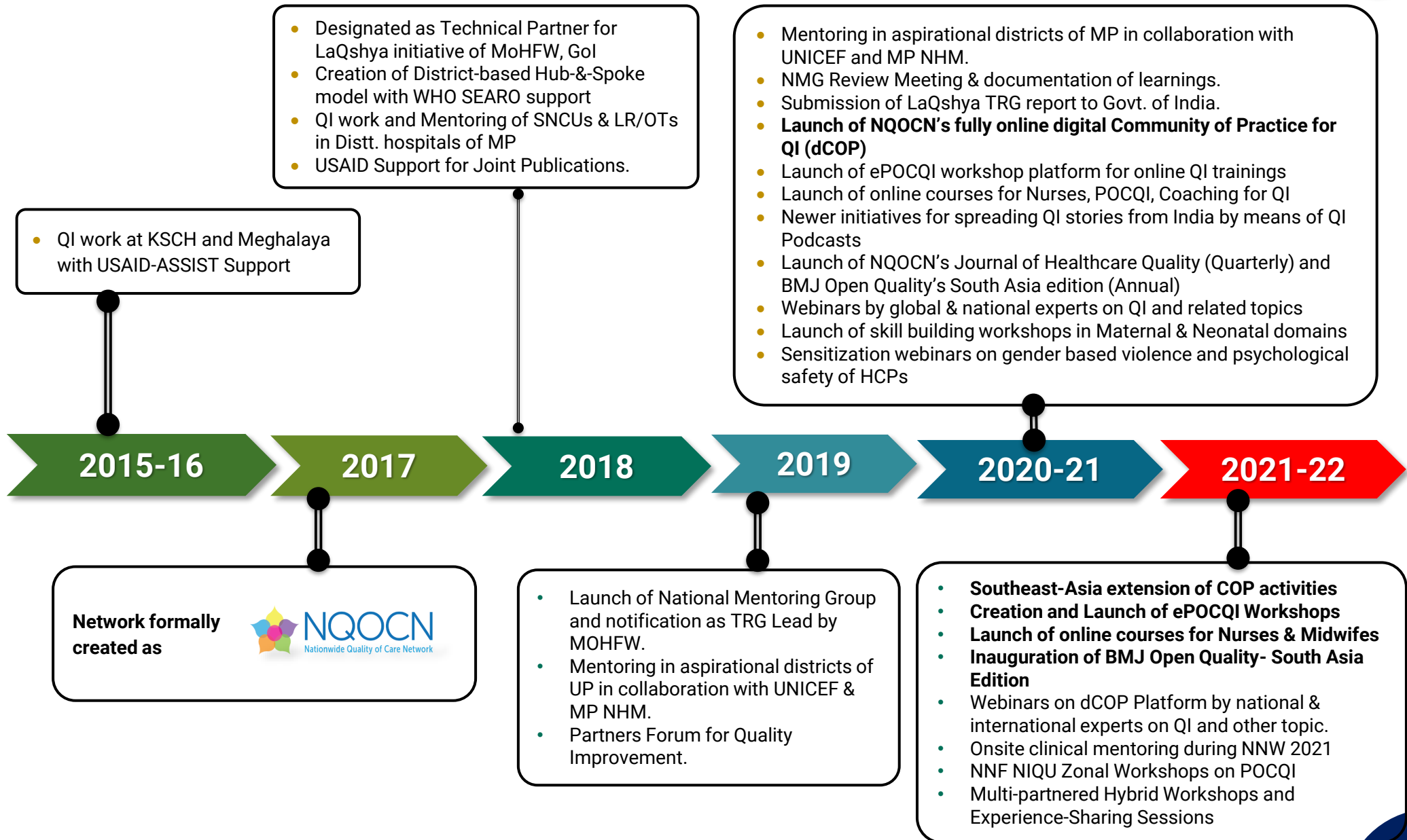
* Estimated Figures

HCPs: Health Care Professionals

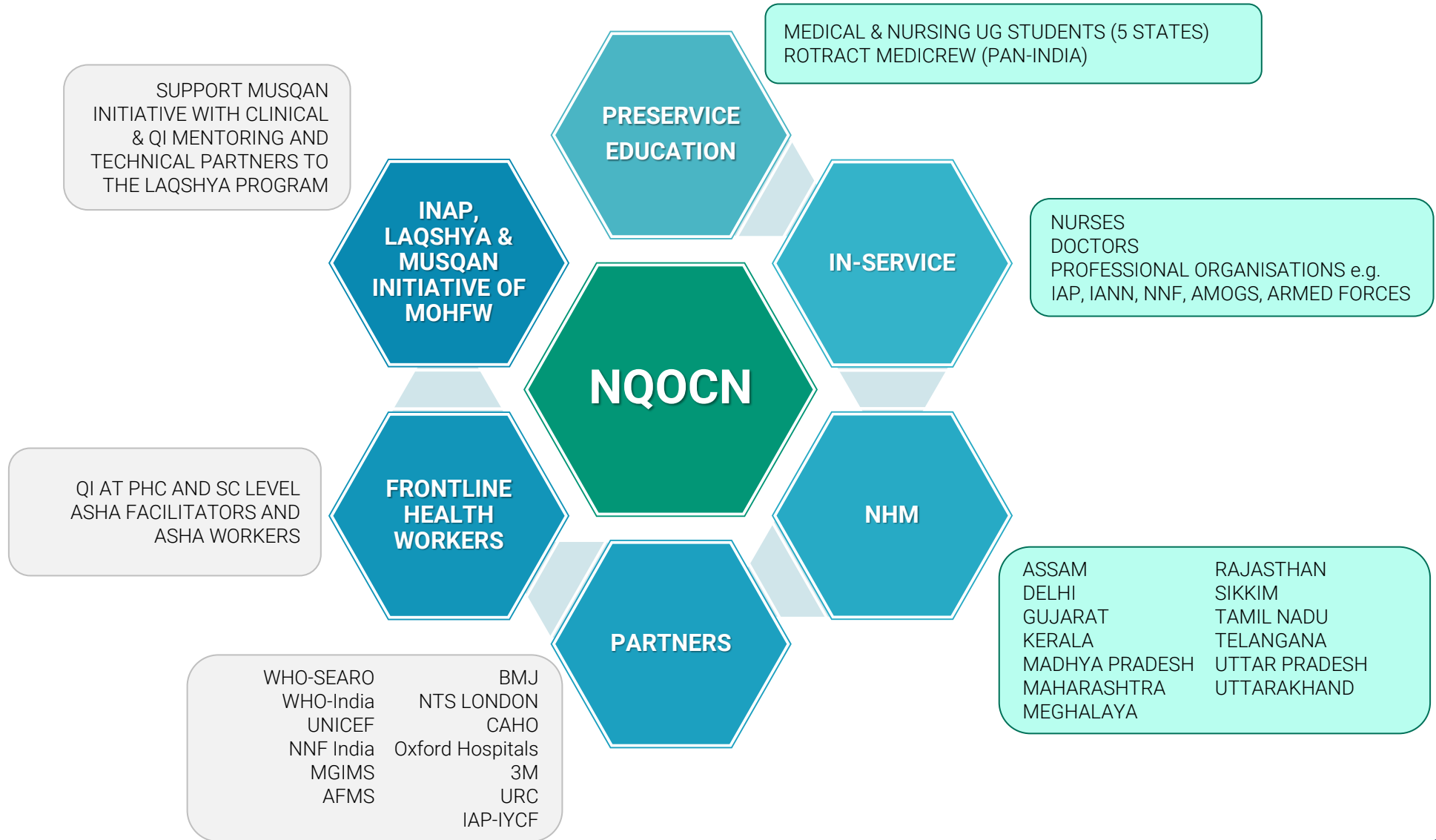
Till Mar 2022



NQOCN's Timeline (2017 - 2022)








Scale & Scope of Our Work



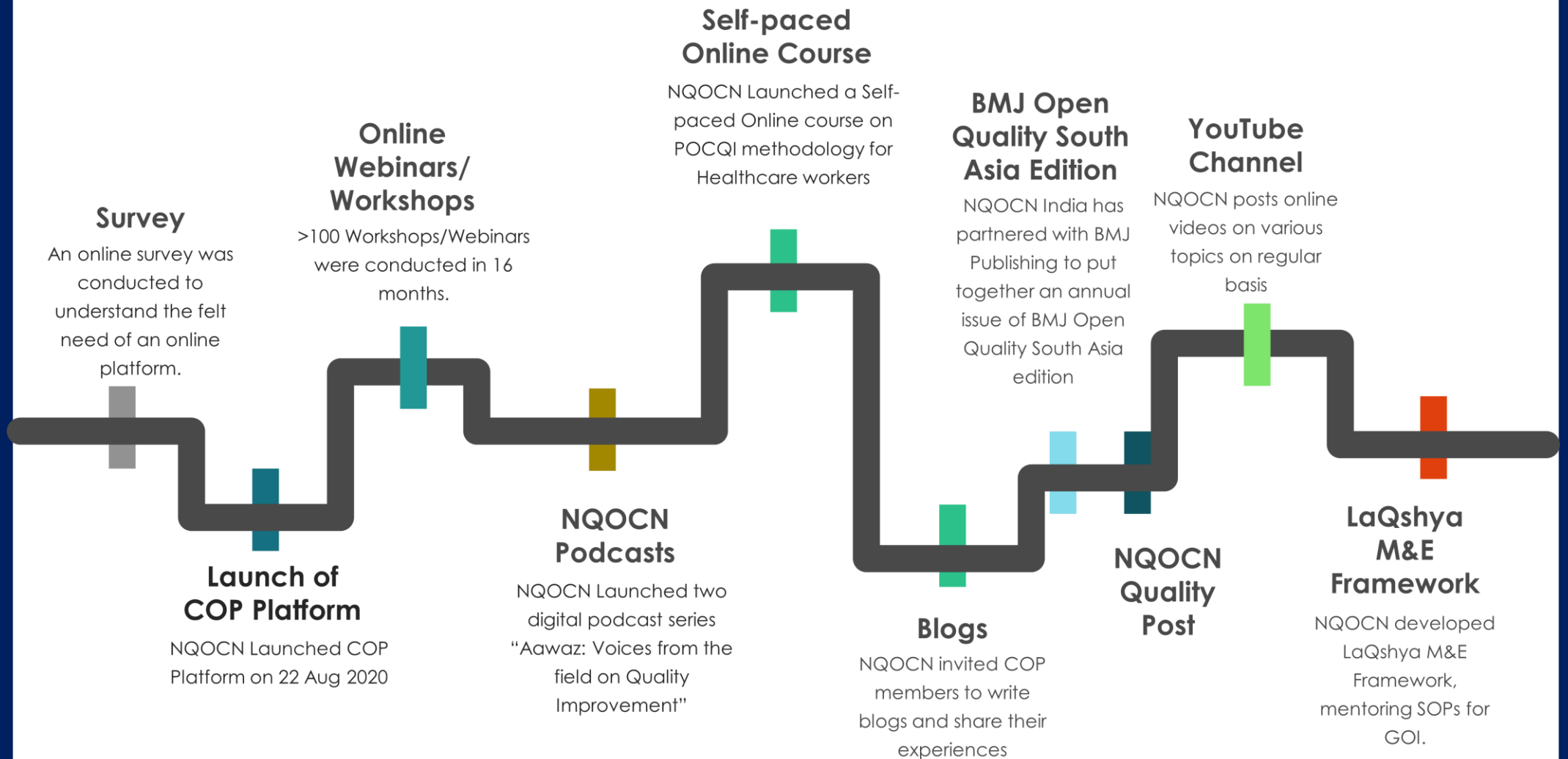
Spectrum of Community of Practice Platform



-  Regular Online Webinars on topics related to Quality Improvement, Maternal & Child Health, Patient Safety etc.
-  Online Point of Care Quality Improvement Workshops, Follow up sessions
-  Experience sharing activities
-  Online sessions on scientific writing, data analysis and research methodology.
-  Annual Conferences, Paid Certificate Workshops



NQOCN Knowledge Products



Link to access: <https://bit.ly/3vdo9rm>

NATIONWIDE QUALITY OF CARE NETWORK

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Month

Activity

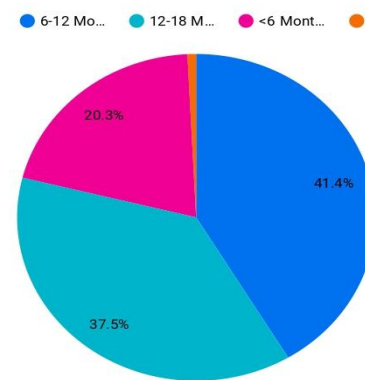
Participant's profile

Organization

Number of attendees per category of activity

Activity	Attendees
1. Skill-Building Works...	41.4%
2. COP Webinar	37.5%
3. QI Workshop	20.3%
4. Psychological Safet...	5.47%
5. ePOCQI Coaching w...	0.78%
6. Hybrid Meeting	0.78%
7. Know your partner s...	0.78%
8. ePOCQI Follow up S...	0.78%
9. Meet the Expert Ses...	0.78%

Participant's engagement



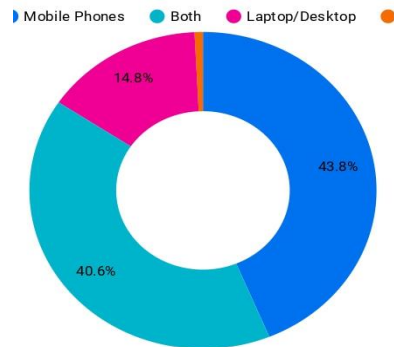
Registrants
19,518

Attendees
10,580

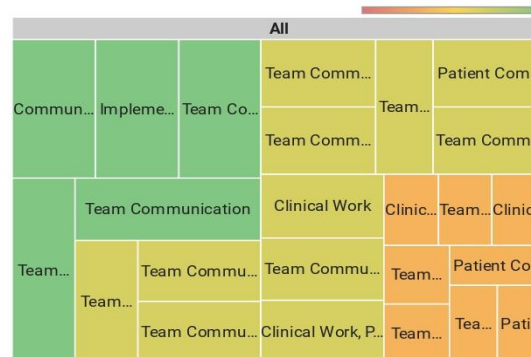
Activities Count
86

Feedback Count
128

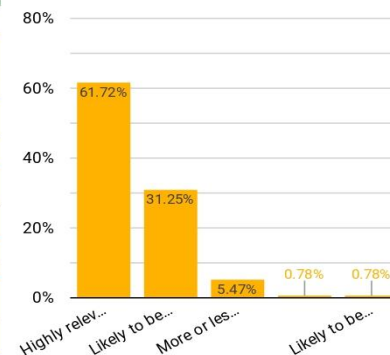
Choice of device



Impact of COP in communication



COP Relevance

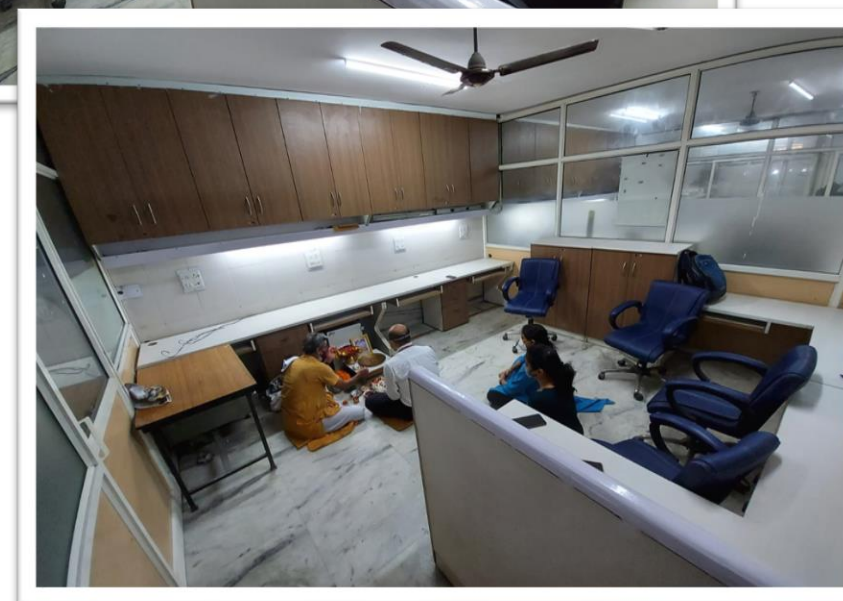
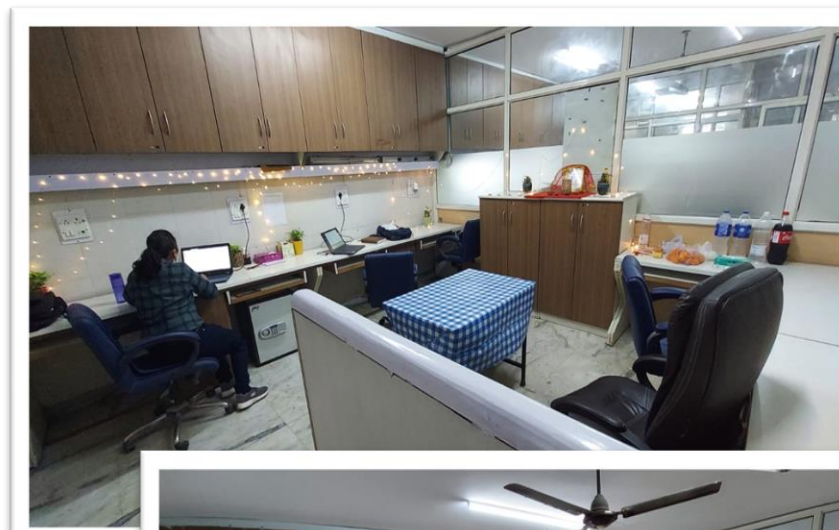
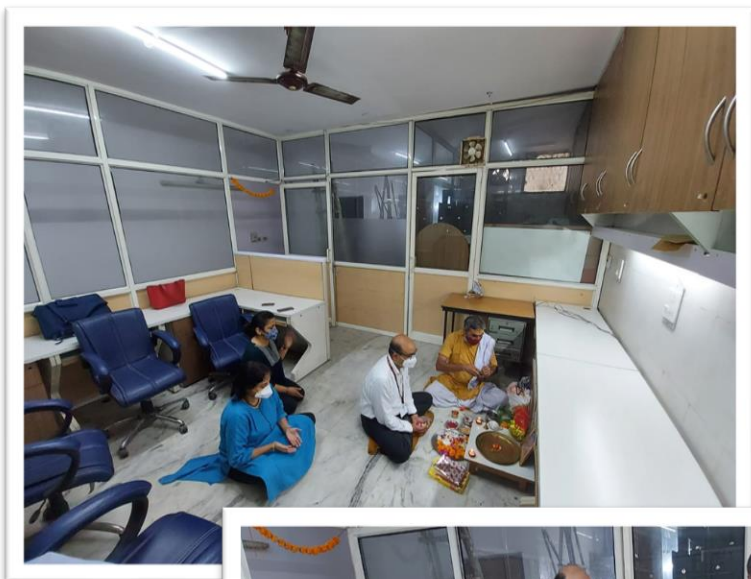


↑ Knowledge
110

↑ Opportunities
110



NQOCN Office – Started 18 Oct. 2021



Proposed Activities

- Setting up QI collaboratives in MNH domains
- Development of structure distance learning courses for Nurses and Midwives.
 - Collating & showcasing key QI learnings from South Asia in BMJ Open Quality's – 2nd South Asia edition.
 - Development of projects of translational value in primary healthcare utilizing CSR/alternative funding mechanism.
- Organization of NQOCN's First Annual Conference
- Strengthen NQOCN's online presence across the World.



NQOCN's Milestones 2021-22

MARCH 2022

- POCQI virtual training for Nursing Students
- Hybrid MusQan Consultative Meeting
- Webinars (2)

FEBRUARY 2022

- POCQI virtual training for Nursing Students
- Webinars (2)

JANUARY 2022

- POCQI virtual training for Nursing Students
- Webinar (1)

DECEMBER 2021

- Online regional workshop on Sensitization to coaching for POCQI
- 4-day online POCQI workshops for healthcare professionals across the Maldives
- Hybrid Advocacy meeting for Health needs of Urban Newborn
- Webinars (2)

NOVEMBER 2021

- NNF-NQOCN Online Zonal QI Workshops (2)
- Onsite Clinical Training and QI Mentoring at 22 SNCU's across UP and Maharashtra
- Webinar (1)

OCTOBER 2021

- Online workshop on Sensitization to Coaching for POCQI
- Hybrid Experience Sharing Meeting for implementing QI initiatives
- Training for Peer-reviewers
- Webinars (2)

No. of activities given in parentheses.



NQOCN's Milestones 2021-22

SEPTEMBER 2021

- Online POCQI workshop for catalysing Quality of Care in Maternal and Newborn Care(2)
- NNF-NQOCN Online Zonal QI Workshop
- Webinar on World Patient Safety Day
- Webinars(2)

AUGUST 2021

- **Inauguration of BMJ Open Quality- South Asia Edition: 3rd Aug 2021.**
- Online workshop on psychological support and safety for healthcare professionals (2)
- Authors Mentoring Workshop
- Webinar (1)

JULY 2021

- Online regional POCQI Workshop
- NNF-NQOCN Zonal QI Workshop
- Webinar (1)

JUNE 2021

- NNF-NQOCN Zonal QI Workshop
- NQOCN Live Meet the Expert Session (2)
- Webinars(2)

MAY 2021

- Online POCQI Workshop
- NQOCN Live Meet the Expert Session (4)
- Webinars(1)
- Skill-Building Workshop (1)

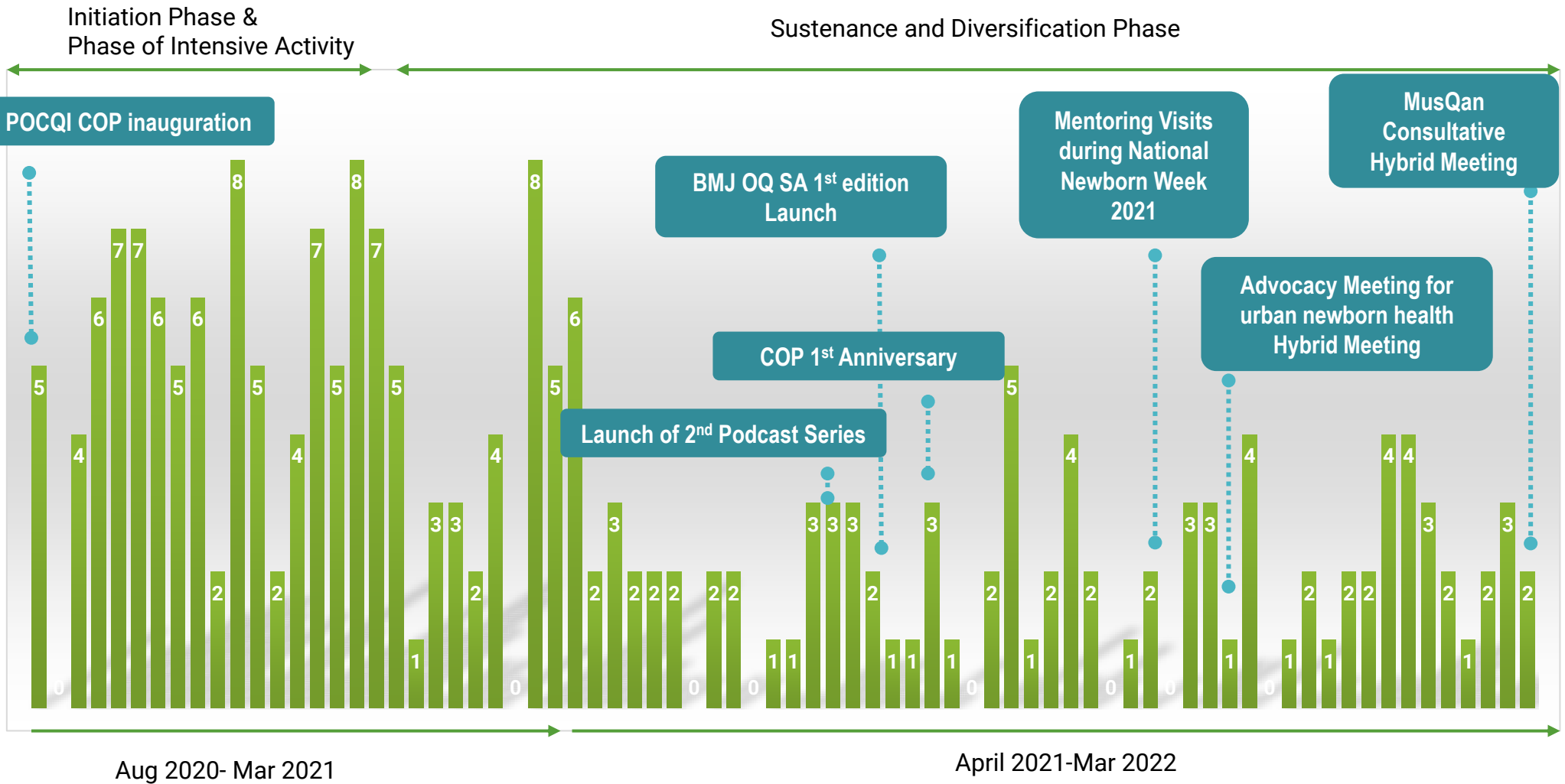
APRIL 2021

- Skill-building Workshop (2)
- Webinars(1)

*dCOP: Digital Community of Practice
No. of activities given in parentheses*



Sustaining the POCQI Community of Practice (COP)



**NQOCN
Activities
2021-22**



Checklist of Activities 2021 & 2022

Implemented Activities: 2021

1. Launch of BMJ Open Quality- South Asia Edition.
2. Conduction of Skill-Building Workshops on Neonatal Transportation, High-Risk Pregnancy, Quality of Care around birth etc.
3. Continuation of digital COP webinars by national and international experts on QI and other related topics
4. Hybrid experience sharing workshops
5. Onsite Clinical Training and QI Mentoring at 22 SNCU's of UP and Maharashtra during National Newborn Week 2021.
6. A 4-day online POCQI training workshops for Healthcare workers across Maldives
7. NNF-NQOCN Zonal QI Workshops
8. Launch of second series of Podcasts "Caring for the Carers"
9. Launch of NQOCN Youtube Channel
10. "Call for blogs" from NQOCN Members
11. Advocacy Meeting for Health needs of Urban Newborn
12. Meetings with Partner Organization for collaboration
13. Online POCQI training workshops for Nursing Students
14. Development of Online COP Feedback Survey
15. National Consultative Meeting for partner's role in MusQan Implementation Plan

Ongoing Activities: Carried Forward to 2022

1. Continuation of dCOP Webinars on NQOCN COP platform
2. Continuation of POCQI training and POCQI Coaching workshops.
3. NQOCN's first Annual Conference in November 2022
4. Continuation of self-paced Online learning courses for Nurses.
5. NQOCN Members Forum



NQOCN & COP Activities 2021-22



Launch of BMJ Open Quality South Asia Edition



Onsite clinical and QI mentoring during National Newborn Week 2021



Knowledge Exchange Webinars



Online Point of Care Quality Improvement Workshops



Multiple-partnered Hybrid Workshops



Second series of Podcast i.e. "Caring for the Carers"



Online Courses

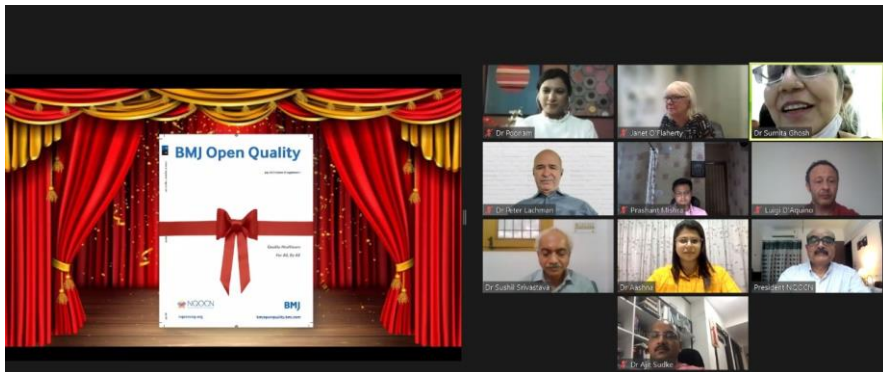


Launch of BMJ Open Quality-South Asia Edition

NQOCN India in partnership with BMJ UK published a special edition of BMJ Open Quality South Asia showcasing QI initiatives across India and South Asia region. The launch/release event was organized on 3rd August 2021.

- The session was inaugurated by **Dr. Sumita Ghosh** (Additional Commissioner, Child Health, MOHFW) and **Prof. VK Paul**, Member (Health), Niti Aayog and the other key invited dignitaries were **Dr. Helen Crisp** (Editor in Chief, BMJ Open Quality Journal, UK), **Dr. Prashant Mishra** (Managing Director, India & S. Asia, BMJ), **Dr. Luigi D' Aquino** (Chief of Health, UNICEF India), and **Dr. Neena Raina** (Senior Advisor, RMNCHA and Ageing WHO-SEARO)

- In addition to the inauguration sessions, authors were also invited to share their experience and learnings of publishing in BMJ Open Quality-South Asia Edition issue. In this section, **Dr. Aparna Sharma** (AIIMS, New Delhi), **Dr. Saru Bhartia** (Sitaram Bhartia Hospital, New Delhi), and **Dr. Sushil Srivastava** (University College of Medical Sciences, New Delhi) shared their presentations.
- To understand editorial's perspective, **Dr. Nigel Livesley** (Managing Editor, BMJ OQ SA Fremont (USA)), and **Dr. Amit Gupta** (Associate Editor, BMJ OQ SA & Clinical Director, Newborn Services, University College of Medical Sciences, New Delhi) were called to share their perspectives.
- >300 participants registered for the session and >100 participants joined the session online.
- The recording of the event can be accessed at : <https://youtu.be/WZypz1gWFK4>



Launch of BMJ Open Quality-South Asia Edition

ACTIVITY	SPEAKERS
Inauguration	NQOCN
Scope of Quality Improvement in Healthcare across South Asian subcontinent	Prof. Vikram Datta, President NQOCN & SA edition, President NQOCN & Director Professor (Oncology), Tata Institute of Medical College, New Delhi
BMJ Open Quality (South Asia edition): Bringing QI stories to all corners	Dr Helen Crisp, Editor in Chief, BMJ Open Quality Journal, UK
Release of BMJ Open Quality's South Asia edition	Dr VK Paul, Member Health, NITI Aayog, Govt. of India
Role of QI in achieving high quality (HBM) care during COVID-19: MOHFW Perspective	Dr Sumita Ghosh, Additional Commissioner (Child & Adolescent Health), Ministry of Health & Family Welfare, Govt. of India, New Delhi, India
BMJ South Asia & NQOCN POCCI Community of Practice Partnership: Enriching the scope of QI in the region	Prashant Mishra, Managing Director, India & S. Asia, BMJ
Role of QI in creating resilient health systems during health crisis: WHO Perspective	Luigi D' Aquino, Chief of Health, UNICEF India
Importance of documenting progress to inspire self & others: WHO-SEARO Perspective	Dr Neena Raina, Senior Advisor, Reproductive, Maternal, Child and Adolescent and Ageing (RMNCHA), WHO-SEARO
AUTHOR'S BREAK: Short presentations of some of the papers from the issue	Dr Aparna Sharma, SBIC, New Delhi Dr Saru Bhartia, Sitaram Bhartia Hospital, New Delhi Dr Sushil Srivastava, University College of Medical Sciences, Delhi
Editorial Board's Perspective	Dr Nigel Livesley, Managing Editor, BMJ OQ SA, Fremont (USA) Dr Amit Gupta, Associate Editor, BMJ OQ SA & Clinical Director, Newborn Services, University College of Medical Sciences, New Delhi
Vote of Thanks	Dr Sushil Srivastava, Secretary NQOCN & Professor, Pediatrics, University College of Medical Sciences, Delhi

Flow of events



Dr. Vikram Datta briefing the spread of QI across South Asia subcontinent



Onsite Clinical Mentoring and QI Mentoring

(National Newborn Week 2021)



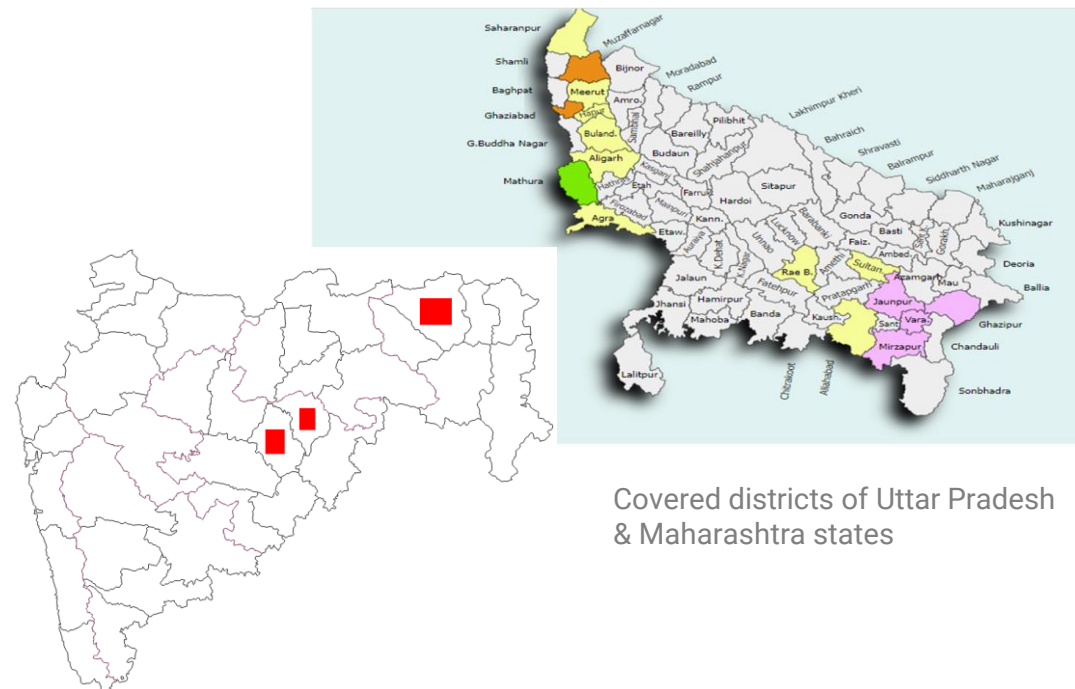
During National Newborn Week 15-21 November 2021, NQOCN with the support of MOHFW, set out various mentoring and sensitization visits to different districts of Uttar Pradesh and Maharashtra.

The mentors from the NMG were invited to incorporate their knowledge of QI and confer their constructive feedback from the visits to improve the quality of healthcare service delivery of 22 SNCUs.

To identify the quality of healthcare delivery services and to understand the gaps available in SNCUs, National Quality Assurance Standards (NQAS) guidelines were used and facilities were assessed using the adapted version off MusQan checklist. The findings of the individual visits and valuable feedback of mentors were noted and compared with the NQAS threshold of Quality Improvement. Based on the generated scorecards and mentor's feedback following recommendations are being made to State National Health Mission and Ministry of Health and Family Welfare.

The visited districts of Uttar Pradesh were Agra, Aligarh, Bulandshahar, Ghaziabad, Ghazipur, Hapur, Jaunpur, Mathura, Meerut, Mirzapur, Muzaffarnagar, Prayagraj, Rae Bareli, Saharanpur, Sultanpur, Varanasi whereas the districts of Maharashtra were Nagpur, Hingoli, and Parbhani.

In addition to the above mentoring visits, NQOCN mentors also conducted clinical & QI mentoring sessions at Kalawati Saran Children Hospital, New Delhi and GTB Hospital, New Delhi.



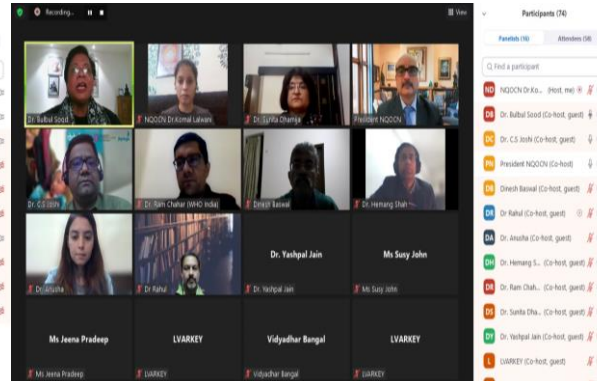
Covered districts of Uttar Pradesh & Maharashtra states



National Newborn Week 2021



Knowledge Exchange Webinar Sessions



Community of Practice March 2022 Session
15th March 2022, 6.30 pm IST
 "The City to City Covid-19 Vaccination Learning Exchange (CoVLEx) initiative - A USAID supported and PSI led knowledge platform to facilitate sharing and learning on COVID-19 Vaccination between 15 cities from the Global South"

[Register Now](#)



Community of Practice January 2022 Session
20 January, 2022, 6:30 pm IST
Strategic initiative to improve quality of intra and immediate postpartum care in India in Public sector

Join us to hear their Learnings while Improving Quality of MNH services: Dakshata initiative (Jhpiego)

REGISTER

Dr. Bulbul Sood & Team

Key Speaker



Dr. Ajit Kumar Sudke

- Lead, Technical Hub, Population Services International
- Trained pediatrician and neonatologist
- Leading a learning collaborative on COVID-19 Vaccination involving 11 countries.
- Associate editor for BMJ Open Quality South Asia Journal.
- Focused on improvement in quality of care in MNCH in public & private sector.

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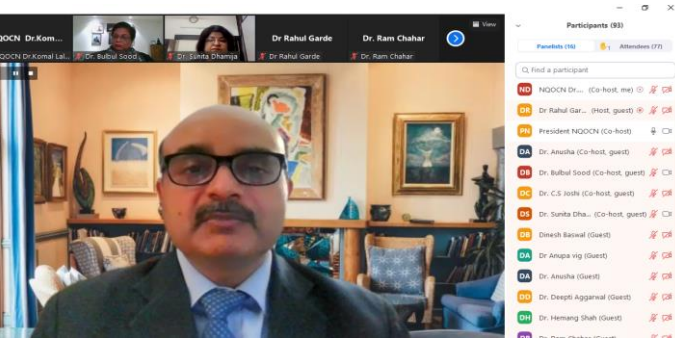
NQOCN POCQI dCOP is delighted to invite you to

28th May 2021
2.00 pm – 3.15 pm (IST)

Online session on POCQI Learnings & TQM Implementation from Bhutan

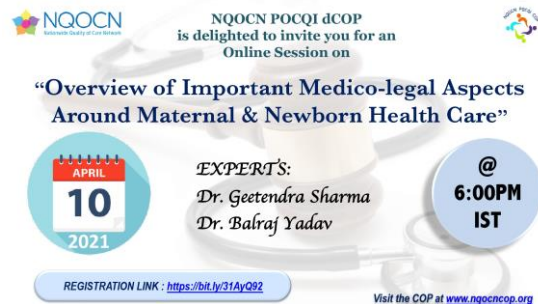
Quality Improvement tour of South East Asia
 MAR to JUN
 Focus Country: **Bhutan**

Registration Link: <https://bit.ly/2T4Uvp3>



Overview of Important Medico-legal Aspects Around Maternal and Newborn Care

- Date: 10th April, 2021
- Number of Participants: 202
- Speaker: Dr. Geetendra Sharma and Dr. Balraj Yadav



NQOCN POCQI dCOP is delighted to invite you for an Online Session on

“Overview of Important Medico-legal Aspects Around Maternal & Newborn Health Care”

APRIL 10 2021

EXPERTS:
Dr. Geetendra Sharma
Dr. Balraj Yadav

@ 6:00PM IST

REGISTRATION LINK : <https://bit.ly/31AyQ92>

Visit the COP at www.nqocncop.org



Session Plan

“Overview of Important Medico-legal Aspects Around Maternal & Newborn Health Care”

Speaker	Topic	Time
Dr. Geetendra Sharma <i>OB/GYN Practitioner, Ahmedabad, Medico-legal Counselor (L&B)</i>	Overview of important medico-legal aspects around maternal health care	40 min
Dr. Balraj Yadav <i>Sr. Consultant Pediatrician, Founder Secretary, Indian Medico-legal & Ethics Association</i>	Overview of important medico-legal aspects around newborn health care	20 min
	Interactive Q&A Session	20 min

REGISTRATION LINK : <https://bit.ly/31AyQ92>

Visit the COP at www.nqocncop.org

Role of Skill-Building, using Simulation as a Tool to Deliver High Quality Neonatal Care, with special reference to Neonatal Transport

- Date: 27th April, 2021
- Number of Participants: 127
- Speaker: Dr. Syed Mohinuddin, Dr. Sinny Lau and Dr. Ravi Swamy
- Link to access: <https://youtu.be/vE1zKjaTE80>



NQOCN POCQI dCOP is delighted to invite you for a Community of Practice session on

Role of Skill Building, using Simulation as a Tool to Deliver High Quality Neonatal care, with special reference to Neonatal Transport

Key Speakers

27th April 2021
6:30 pm (IST)

Registration link: <https://bit.ly/3eeHksr>

Dr Syed Mohinuddin, Consultant Neonatologist - London Neonatal Transfer Service, Royal London Hospital, Barts Health NHS Trust

Dr Sinny Lau, Neonatal Registrar - London, Neonatal Transport Service, Paediatric Trainee - London Deanery

Dr Ravi Swamy, Consultant Neonatologist, Imperial College Healthcare NHS Trust, London and Manipal Hospital, Bengaluru



Webinar Series on “Quality of Care Around Birth”

- Date: 8th May, 2021
- Number of Participants: 123
- Speaker: Prof. (Dr.) Vikram Datta, Dr. Manju Vatsa, Prof. (Dr.) Smriti Arora, Dr. Poonam Joshi, Ms. Veena Sharma, Ms. Achala and Ms. Anjali Kaushik
- Link to access:
https://youtu.be/8_aTAWi9Z5Y



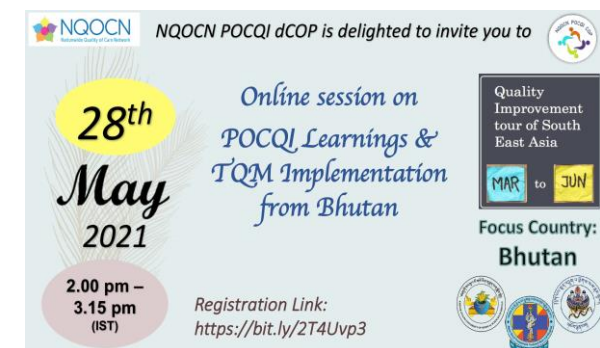
Online Session on “Neonatal Transport- Sustainable Innovative Model”

- Date: 15th May, 2021
- Number of Participants: 128
- Speaker: Dr. Ravi Khanna (Director, Vatsalya NBCC, Centre for Newborn Child Critical Care, Bareilly, UP.
- Link to access:
<https://youtu.be/g5TKtRpwMZY>



Online Session on POCQI Learnings and TQM Implementation from Bhutan

- Date: 28th May, 2021
- Number of Participants: 82
- Speaker: Prof. (Dr.) Vikram Datta, Dr. Rajesh Mehta, Mr. Karma Tenzin, Dr. Yoriko, Ms. Deki Pem, Prof. Ashok Deorari and Prof. Sushil Srivastava
- Link to access:
<https://youtu.be/CRmhL1T18tM>

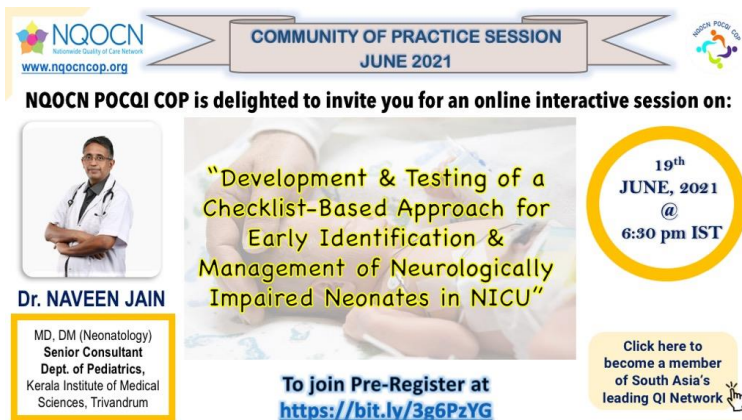


Online Session on “Development & Testing of a Checklist-Based Approach for Early Identification & Management of Neurologically Impaired Neonates in NICU”

- Date: 19th June, 2021
- Number of Participants: 110
- Speaker: Dr. Naveen Jain (Snr. Consultant, Dept. of Paediatrics, Kerala Institute of Medical Sciences, Trivandrum)

Online Session on “Experience of Quality Improvement from a Government Hospital in Maldives”

- Date: 26th June, 2021
- Number of Participants: 107
- Speaker: Dr. Ahmed Faisal (Consultant Paediatrician, IGMH, Maldives)
- Link to access: <https://youtu.be/vuNY7BVpypc>



COMMUNITY OF PRACTICE SESSION
JUNE 2021

NQOCN POCQI COP is delighted to invite you for an online interactive session on:



Dr. NAVEEN JAIN

MD, DM (Neonatology)
Senior Consultant
Dept. of Pediatrics,
Kerala Institute of Medical
Sciences, Trivandrum

“Development & Testing of a Checklist-Based Approach for Early Identification & Management of Neurologically Impaired Neonates in NICU”

19th
JUNE, 2021
@
6:30 pm IST

Click here to become a member of South Asia's leading QI Network

To join Pre-Register at
<https://bit.ly/3g6PzYG>



NQOCN POCQI dCOP is delighted to invite you to

26th June 2021

Online session on
Experience of Quality Improvement from a Govt. Hospital in Maldives

Focus Country: Maldives

Registration Link: <https://bit.ly/3w1kgKC>

2.30 pm IST




Online Session on “Diagnostic Errors in NICU- Identification and Management Approaches”

- Date: 03rd July, 2021
- Number of Participants: 110
- Speaker: Dr. K Suresh Gautham (Prof. of Paediatrics, Baylor College of Medicine)
- Link to access: <https://youtu.be/nmVCffzI3q0>

Online Session on “Role of Value Improvement in Empowering Front Line Teams in Achieving Continuous Quality Improvement”

- Date: 20th August, 2021
- Number of Participants: 75
- Speaker: Dr. Poonam Gupta (Head, QI, Heart Hospital of Hamad Medical Corporation, Doha, Qatar)



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www.nqocncop.org

**COMMUNITY OF PRACTICE SESSION
JULY 2021**

NQOCN POCQI COP is delighted to invite you for an online interactive session on:

“Diagnostic errors in NICU – Identification & Management Approaches”

**03rd JULY, 2021
@ 7.30 pm IST**

Click here to become a member of South Asia’s leading QI Network

To join Pre-Register at
<https://bit.ly/3cmoAar>

Dr. K. Suresh Gautham
Professor of Pediatrics,
Baylor College of Medicine
Neonatologist, Texas Children’s Hospital
Deputy Editor, the Joint Commission Journal
Senior Editor, the Neonatal Review Group of the Cochrane Collaboration
Editor in Charge of Diagnostic Test Accuracy



NQOCN POCQI COMMUNITY OF PRACTICE
AUGUST SESSION

“Role of Value Improvement in Empowering Front Line Teams in Achieving Continuous Quality Improvement”

Pre-Register Now at <https://bit.ly/3Aey5SA>

**20th August 2021
7.30 pm IST**

DR. POONAM GUPTA
MBBS, MPH, CPHQ, CMQ
Head of Quality Improvement
Heart Hospital of Hamad Medical Corporation (Doha, Qatar)
Faculty and Improvement Advisor, IHI (Boston, USA)



Online Session on “Patient Safety & Quality of Care Concerns in Day to Day Cardiology Practice”

- Date: 08th September, 2021
- Number of Participants: 101
- Speaker: Dr. Mohan Nair (Head, Dept of Cardiology, Holy Family Hospital, New Delhi) and Ms. Julie Simon (Cardio Lead Nurse, Family Hospital, New Delhi)
- Link to access:
<https://youtu.be/EZmkTkoM9U8>



Community of Practice September 2021 Session
8th September 2021, 5.00 pm IST
Patient Safety & Quality of Care Concerns in Day to Day Cardiology Practice



Dr. Mohan Nair

Coordinator & Head, Department of Cardiology, Holy Family Hospital, New Delhi
Visiting Faculty, Massachusetts General Hospital, Harvard Medical School, Boston, USA
Adjunct Professor of Cardiology, ESIC Medical College, NCR, Delhi



Ms. Julie Simon

Cardiology Lead Nurse, Holy Family Hospital, New Delhi

Online Session on “Canadian Neonatal Network- Key Learnings and Potential for Adaptation in South Asia Region”

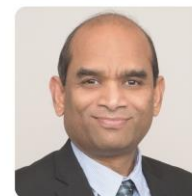
- Date: 14th September, 2021
- Number of Participants: 79
- Speaker: Dr. Prakesh Shah (Paed. In chief, Mount Sinai Hospital, Toronto)



Community of Practice September 2021 Session

14th September 2021, 7.00 pm IST

Canadian Neonatal Network - Key Learnings and Potential for Adaptation in South Asian Region



Dr. Prakesh Shah

- Pediatrician-in-Chief at Mount Sinai Hospital, Toronto
- Professor, Department of Pediatrics and Institute of Health Policy, Management and Evaluation, University of Toronto
- Director of the Canadian Neonatal Network (CNN), Canadian Preterm Birth Network (CPTBN), and an International Network for Evaluation of Outcomes of Neonates (iNeo)

REGISTER

<https://bit.ly/385GSKq>



Webinar Series on “Quality of Care Around Birth”

- Date: 05th October, 2021
- Number of Participants: 321



Webinar Series on
QUALITY OF CARE AROUND BIRTH
Three Webinar Series over Oct. - Nov. 2021

05 OCTOBER 21
(Webinar 1)

CHIEF GUEST

Dr. SK Srikar
Advisor, ICM, MOFW, Govt. of India

GUEST OF HONOUR

Dr. Kawita Rajpal
Vice-President, FOGSI

SPEAKERS


Rachiket Mor
Visiting Scientist, The Banjan Academy of Leadership in Mental Health


Prof. Vikram Batta
President, NQOCN


Dr. V.P. Pally
Senior OB-Gyn Specialist, Kerala


Dr. Vidyadhar Bangal
Governor, OB-GYN Activities & Governing Board Member, NQOCN


Dr. Anupa Vign
Governing Board Member, NQOCN


Dr. Prabha Ranjan
Governing Board Member, NQOCN

Symposia on:

- Induction of labour - When & How?
- Vaginal birth after C-section – Case selection and monitoring for success
- Caesarean section on demand: How do we manage this?
- Intrapartum Fetal distress - Diagnosis and Management

Panel Discussion:
Overcoming the challenges in controlling rising C-Section rates

05 OCTOBER 2021
4.30 PM - 7.30 PM IST

REGISTER HERE

AGENDA

Webinar Series on Quality of Care around Birth

Theme - Overcoming the challenges in controlling the rising Caesarean Section Rates

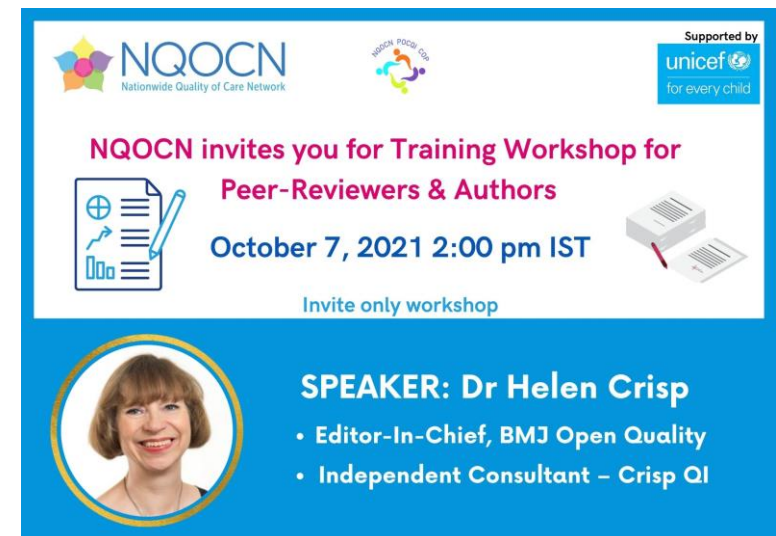
Date: 5th October 2021 | Time: 4.30 PM-7.30 PM


Registration Link: <https://bit.ly/3le0X9Y>

S. no.	Topic	Speakers	Time
1.	Pre test	NQOCN	5 min
2.	Welcome to the webinar series	Dr. Vikram Batta, President NQOCN	5 min
3.	Chief Guest	Dr. SK Srikar, Advisor, ICM, MOFW	10 min
4.	Guest of Honor	Dr. Kawita Rajpal, Vice-President FOGSI	5 min
5.	Guest of Honor	Dr. V.P. Pally, Senior Consultant & Head, Dept. of OB/GYN, Rajani Hospital Aluva, Kerala	5 min
6.	Guest Speaker	Mr. Rachiket Mor, Visiting Scientist, The Banjan Academy of Leadership in Mental Health	10 min
7.	Introduction of Faculty Members	Dr. Vidyadhar Bangal, OB Member, NQOCN	5 min
Symposium			
8.	Induction of labour -When and How?	Dr. Pallavi Chandra, HOD, Department of Obstetrics, Fernandez Hospital, Hyderabad	15 min
9.	Vaginal birth after caesarean section -Case selection and monitoring for success	Dr. Manjusha Jha, Professor and Unit Head, Dept. of OB/GY, Govt. Medical College, Goa	15 min
10.	Caesarean section on demand: How do we manage this?	Dr. Shikhan Tyagi, Professor, Dept. of OB/GYN, MAMC, New Delhi	15 min
11.	Intrapartum Fetal distress - Diagnosis and Management	Dr. Anita Pandey, Professor, Dept. of OB/GY, King George Medical University, Lucknow, UP	15 min
Panel Discussion			
12.	Overcoming the challenges in controlling the rising C Section rates	Panelists: <ul style="list-style-type: none"> • Dr. Buresh Kankannavar, Associate Professor, Department of OB/GYN, Bengaluru Medical College • Dr. N. Palanisigan, Professor and unit Head, Department of OB/GYN, Sri Ramachandran Medical College, Chennai, Tamil Nadu. • Dr. Sureshmani, Professor and Head, Dept. of OB/GYN, Govt Medical College, Thiruvananthapuram, Kerala • Dr. V.P. Pally, Senior Consultant and Head, Dept. of OB/GYN, Rajani Hospital Aluva, Kerala • Dr. T.L. Narasing Rao, Professor, Dept. of OB/GYN, King George Hospital, Andhra Medical College, NTR university of health sciences, Visakhapatnam, Andhra Pradesh • Dr. Mahalakshmi, Professor and Head, Dept. of OB/GYN, Gandhi Medical College, Secunderabad, Telangana 	45 min
Moderators:			
Dr. Anupa Khanna Vign, Governing Board Member, NQOCN			
Dr. Prabha Ranjan, Governing Board Member, NQOCN			
13.	Post test		10 Min
14.	Concluding closing remarks	Dr. Praveen Venkatgiri, Secretary NQOCN	5 min

Online session on “Training Workshop for Peer-reviewers and Authors”

- Date: 07th October, 2021
- Number of Participants: 66
- Speaker: Dr. Helen Crisp (Editor in Chief, BMJ Open Quality)




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NQOCN Nationwide Quality of Care Network

NQOCN invites you for Training Workshop for Peer-Reviewers & Authors

October 7, 2021 2:00 pm IST

Invite only workshop



SPEAKER: Dr Helen Crisp

- Editor-In-Chief, BMJ Open Quality
- Independent Consultant – Crisp QI



Online Session on “Building a Resilient and Effective Health Workforce”

- Date: 22nd October, 2021
- Number of Participants: 64
- Speaker: Dr. Nachiket Mor (Economist & Visiting Scientist, The Banyan Academy of Leadership in Mental Health)



Community of Practice October 2021 Session

22nd October 2021, 6.30 pm IST

Building a Resilient and Effective Health Workforce

Dr. NACHIKET MOR

- Economist by training with a focus on Health Systems Design.
- Visiting Scientist at The Banyan Academy of Leadership in Mental Health
- Senior Research Fellow at the Centre for Information Technology and Public Policy (CITAPP) at IIT Bangalore

REGISTER

<https://bit.ly/3zRb8ET>



Online Session on “Eight ways to transform your life (for Healthcare Professionals)”

- Date: 20th November, 2021
- Number of Participants: 95
- Speaker: Dr. Mohit Gupta, Prof. of Cardiology in GB Pant Hospital, New Delhi)
- Link to access: <https://youtu.be/m3yYtHqoIKI>



Community of Practice November 2021 Session

20 November, 2021, 6:30 pm IST

Stress Management in Current Times (for Healthcare Professionals)

Dr. Mohit Gupta

- Professor of cardiology in GB Pant Hospital and Medical Suptd of Cardiac Sciences
- Cardiologist in Parliament Health Annexe
- Received 18 gold medals and 5 silver medals in his medical career.
- Fellow of American College of Cardiology, European society of cardiology and Cardiological Society of India and Fellow of Royal College of Physicians, Edinburgh
- Started research on role of meditation in coronary artery disease



Online Session on “Embedding a Culture of Continuous Quality Improvement”



Community of Practice December 2021 Session
3rd December 2021, 2.30 pm IST

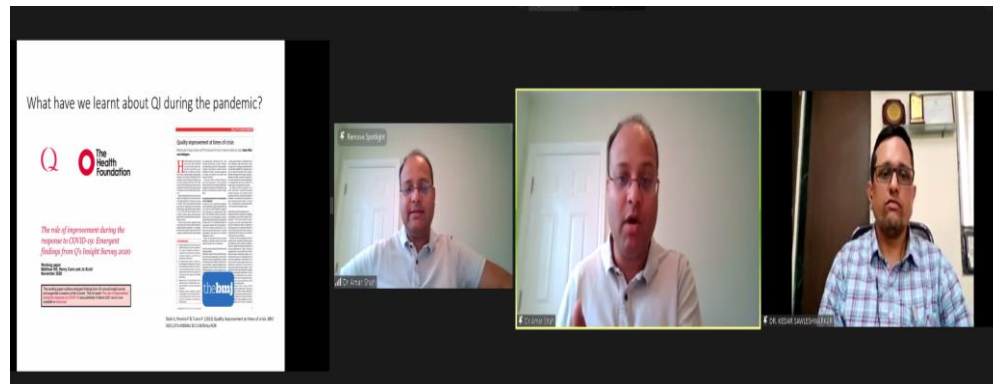
Embedding a culture of Continuous Quality Improvement



Dr. Amar Shah

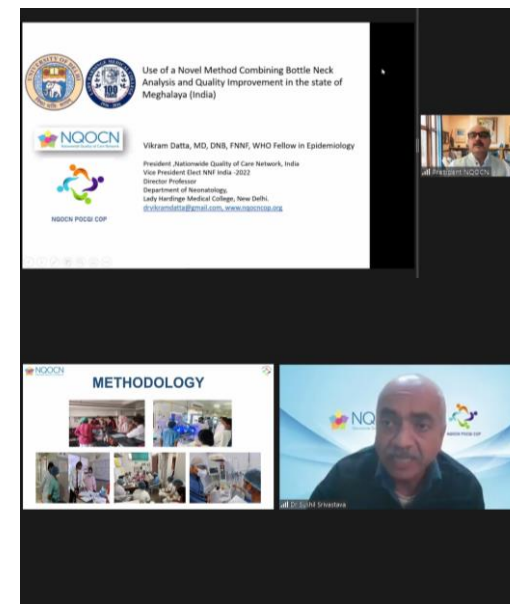


Consultant Forensic Psychiatrist & Chief Quality Officer at East London NHS Foundation Trust (ELFT)
Chair of the Quality Improvement faculty at the Royal College of Psychiatrists
Visiting Professor at City University (London) and the University of Leicester.

- Date: 03rd December, 2021
- Number of Participants: 56
- Speaker: Dr. Amar Shah (Consultant Forensic Psychiatrist & Chief Quality Officer, East London NHS Foundation Trust)




Online Session on “Synergizing QA & QI to achieve Quality of Care for all”

- Date: 29th December, 2021
- Number of Participants: 134
- Speakers: Prof. Vikram Datta, Dr. Rajesh Mehta, Dr. Praveen Venkatagiri, Dr. Sushil Srivastava and Dr. Rahul Garde

SYNERGIZING QUALITY ASSURANCE & QUALITY IMPROVEMENT TO ACHIEVE QUALITY OF CARE FOR ALL

December 29, 2021 | Zoom Meetings | 6:30 PM - 7:30 PM



Prof. Vikram Datta Director Professor, Department of Neurosurgery, Lady Hardinge Medical College, Delhi & President NQOCN India
Dr. Praveen Venkatagiri Consultant Neurosurgeon, Co-Founder, Oran Hospital & NORS, Bangalore & Secretary NQOCN India
Prof. Sushil Srivastava Professor, Paediatrics, University College of Medical Sciences, GGS Hospital, Delhi & Advisor NQOCN India
Dr. Rahul Garde Senior Interventional Advisor, NQOCN India & Public Health Program Implementation Specialist

CLICK HERE TO REGISTER

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Online Session on “Strategic Initiatives to Improve Quality of Intra & Immediate Postpartum Care in India in Public Sector”

Online Session on “Effects of COVID on Health System”

 
Community of Practice January 2022 Session
 20 January, 2022, 6:30 pm IST
 Strategic initiative to improve quality of intra and immediate postpartum care in India in Public sector



Join us to hear their Learnings while Improving Quality of MNH services: Dakshata initiative (Jhpiego)

REGISTER

Dr. Bulbul Sood & Team

- Date: 20th January, 2022
- Number of Participants: 111
- Speaker: Dr. Bulbul Sood (Senior Strategic Advisor, Jhpiego)
- Link to access: <https://youtu.be/9nz-r2T8yng>

- Date: 05th February, 2022
- Number of Participants: 100
- Speaker: Prof. Sourabh Dutta (Prof., Newborn Unit, PGIMER, Chandigarh)
- Link to access: <https://youtu.be/fNQC7kFwmM0>

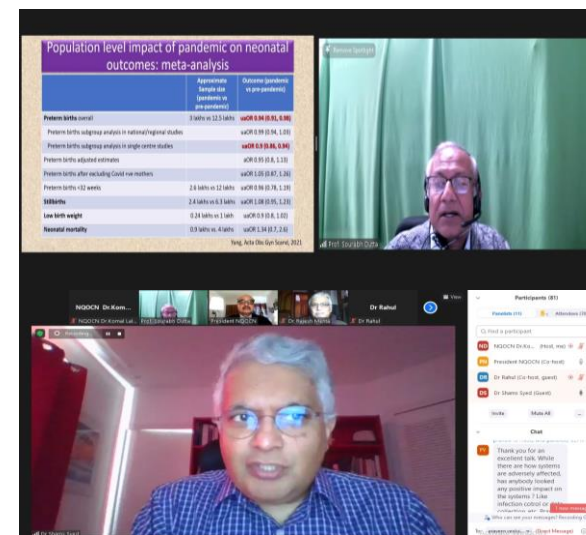
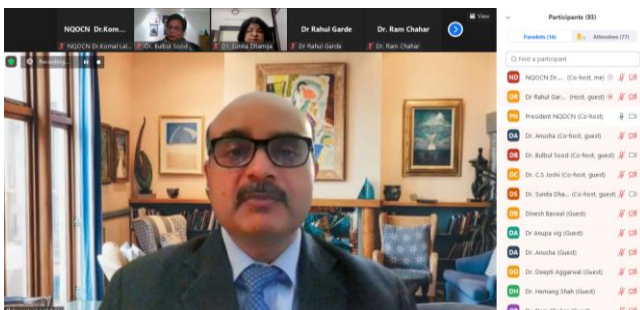
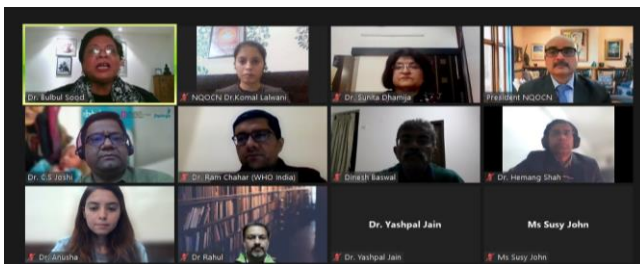


COMMUNITY OF PRACTICE
FEBRUARY 2022 SESSION
EFFECTS OF COVID ON HEALTH SYSTEM?
 05th February 2022, 2-3PM IST



PROF. SOURABH DUTTA

- Professor, Newborn Unit, PGIMER, Chandigarh, India
- Adjunct Clinical A/Professor, Department of Pediatrics, McMaster University, Canada
- Areas of interest include Neonatal sepsis, Probiotics, Retinopathy of Prematurity
- >150 publications in international peer reviewed journals



Online Session on “Nurse-Led Patient Centered Care: Practice & Quality Improvement”



Community of Practice February 2022 Session
22 February, 2022, 6:30 pm IST
Nurse-Led Patient Centered Care: Practice & Quality Improvement



Dr. Sandhya Gupta
• Health Consultant
• Formerly - Principal, (actg.) & Associate Professor, College of Nursing, AIIMS, New Delhi

Date: 22nd February, 2022

Number of Participants: 87

Speaker: Dr. Sandhya Gupta
(Health Consultant, Former-Principal, CON, AIIMS, New Delhi)

Online Session on “The City to City Covid-19 Vaccination Learning Exchange (CoVLEx) initiative”

- Date: 15th March, 2022
- Number of Participants: 76
- Speaker: Dr. Ajit Sudke (Lead, Technical Hub, Population Services International)
- Link to access: <https://youtu.be/qvcx1LFk5DQ>




Community of Practice March 2022 Session
15th March 2022, 6.30 pm IST

“The City to City Covid-19 Vaccination Learning Exchange (CoVLEx) initiative - A USAID supported and PSI led knowledge platform to facilitate sharing and learning on COVID-19 Vaccination between 15 cities from the Global South”

[Register Now](#)

Key Speaker



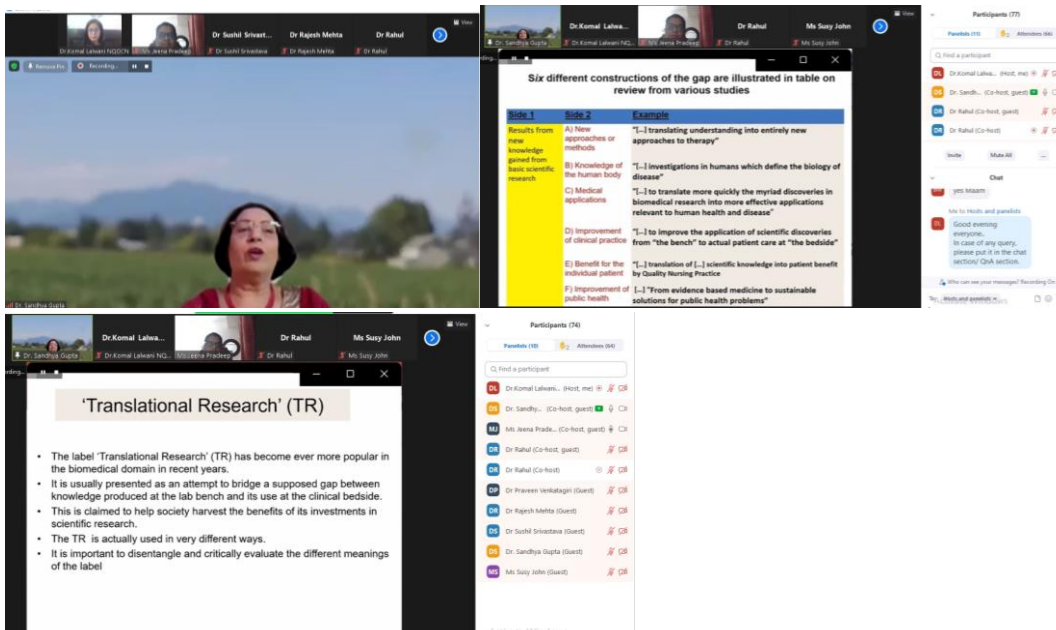
Dr. Ajit Kumar Sudke

- Lead, Technical Hub, Population Services International
- Trained pediatrician and neonatologist
- Leading a learning collaborative on COVID-19 Vaccination involving 11 countries.
- Associate editor for BMJ Open Quality South Asia Journal.
- Focused on improvement in quality of care in MNCH in public & private sector.

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Community of Practice: www.nqocn.org

Twitter: [@nqocnindia](https://twitter.com/nqocnindia)



The screenshot shows a Zoom meeting interface. The main window displays a presentation slide with the following content:

Six different constructions of the gap are illustrated in table on review from various studies

Side 1	Side 2	Examine
Results from new knowledge gained from basic scientific research	A) New approaches or methods	"[...] translating understanding into entirely new approaches to therapy"
	B) Knowledge of the human body	"[...] investigations in humans which define the biology of disease"
	C) Medical applications	"[...] to translate more quickly the myriad discoveries in biomedical research into more effective applications relevant to human health and disease"
D) Improvement of clinical practice		"[...] to improve the application of scientific discoveries from "the bench" to actual patient care at "the bedside"
E) Benefit for the individual patient		"[...] translation of [...] scientific knowledge into patient benefit by Quality Nursing Practice"
F) Improvement of [...] public health		"[...] From evidence based medicine to sustainable solutions for public health problems"

The second slide is titled "Translational Research (TR)" and contains the following text:

- The label 'Translational Research' (TR) has become ever more popular in the biomedical domain in recent years.
- It is usually presented as an attempt to bridge a supposed gap between knowledge produced at the lab bench and its use at the clinical bedside.
- This is claimed to help society harvest the benefits of its investments in scientific research.
- The TR is actually used in very different ways.
- It is important to disentangle and critically evaluate the different meanings of the label



The screenshot shows a presentation slide titled "LEARNING EXCHANGE SESSION 5 – AT A GLANCE". The slide content includes:

Learning Exchange Forum #5
You are cordially invited to a learning exchange session on **Adverse Event Following Immunization (AEFI) in COVID-19 Vaccination**

MAJOR LEARNING

- A robust AEFI surveillance system enables to monitor adverse events and better understand the safety profile of the vaccines
- AEFI surveillance helps to recognize, correct, and prevent immunization program errors and take corrective action in the identification of safety signals by routine data analysis.
- A strengthened AEFI surveillance for COVID-19 vaccination is a step towards improving vaccine safety surveillance for routine immunization in the future
- Innovations such as Safevac from India, Med Safety App from South Africa and Stop COVID QR from Cambodia were shared

The slide also features a grid of speakers' names and photos, including Dr. Ajit Sudke, Dr. Rahul, Dr. Komal Lalwani, Dr. Rajesh Mehta, Dr. Prabha Ranjan, and Dr. Anupa vlg.



Online Session on “Improving Quality of Paediatric Gastro-Hepatology and Liver Transplant Services in India”

- Date: 29th March, 2022
- Number of Participants: 67
- Speaker: Dr. Arti Pawaria (Sr. Consultant & Clinical Lead Paediatric Gastroenterology, Hepatology & Liver Transplant at Global Hosp., Mumbai)
- Link to access: https://youtu.be/2D-wj_MDI8M



NQOCN
Nationwide Quality of Care Network

Community of Practice March 2022 Session
29 March, 2022, 6:30 pm IST

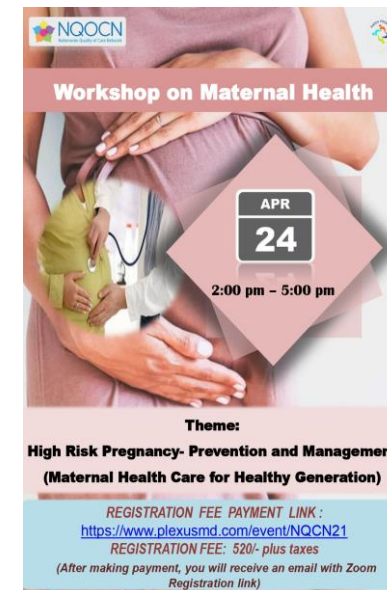
"Improving Quality of Pediatric Gastro-hepatology and Liver Transplant Services in India- Lets make it available to All"

Dr. Arti Pawaria

- Senior Consultant & Clinical Lead Paediatrics Gastroenterology, Hepatology & Liver Transplant at Global Hospital, Mumbai.
- First female DM Paediatric Hepatology of the country with formal training in both Paediatric Hepatology & Gastroenterology.
- Rich experience in pre and post liver transplant care in children and management of liver and gastrointestinal disease of children.

Online Workshop on High Risk Pregnancy- Prevention and Management

- Date: 24th April, 2021
- Number of Participants: 70



Workshop on Maternal Health

APR 24

2:00 pm - 5:00 pm

Theme:
High Risk Pregnancy- Prevention and Management (Maternal Health Care for Healthy Generation)

REGISTRATION FEE PAYMENT LINK:
<https://www.plexusmd.com/event/NQCN21>

REGISTRATION FEE: 520/- plus taxes
(After making payment, you will receive an email with Zoom Registration link)



Workshop on Maternal Health

Speakers

- Dr Seema Tandon**
Deputy Director, IHAT-UP
TSU, Lucknow
- Dr Neema Acharya**
Prof and Head, OBGY
JMMC, Wardha
- Dr Poonam Shivkumar**
Prof & Head, OBGY, MGIMS
Sewagram
- Dr Girija Wagh**
Prof. OBGY, Bharti Vidyapeeth,
Pune
- Dr Nuzhat Aziz**
Consultant OBGY,
Fernandez Hospital, Hyderabad

Workshop conveners

- Dr. Vidyadhar Bangal**
Prof and Head, OBGY,
Pravara Institute of Medical
Sciences, Ahmednagar
- Dr.Poonam Shivkumar**
Prof & Head, OBGY,
MGIMS Sewagram,
Wardha
- Dr. Anupa Vig**
Consultant
Telemedicine (HP)
Teleradiology,
Pisarnal Swasthya
Delhi
- Dr.Prabha Ranjan**
Consultant
Gynecologist at
Shriwan Mahaveer
Hospital, Patanpura,
Delhi

(Members- National Mentoring Group)
Nationwide Quality of Care Network (NQOCN), New Delhi, India

Know more about us:
www.nqocn.org www.nqocncop.org
Email id: nqocn.office@gmail.com



Online Workshops on “Psychological Support and Safety for Healthcare Professionals”

- Date: 14th August, 2021
- Number of Participants: 127

- Date: 28th August, 2021
- Number of Participants: 82

Dear Healthcare Professional, You are invited to register for the

Workshop on Psychosocial Support and Safety

AUG 14 2 - 5 PM

Workshop Theme
"Delivering Quality Psychosocial Support to Healthcare Workers to enhance Mental Wellbeing and Optimized Service Delivery during Covid-19 pandemic"

REGISTRATION

TAKE SURVEY

Take the Online Psychosocial Support & Safety Survey

NQOCN POCQI Community of Practice

Supported by **unicef** for every child

Supported by **unicef** **NQOCN** Nationwide Quality of Care Network

AGENDA

Workshop on **Delivering Quality Psychosocial Support to Healthcare Workers to enhance Mental Wellbeing and Optimized Service Delivery during Covid-19 pandemic**

14-AUG-2021 from 2:00 – 5:00 PM IST

Registration link: _____

S.no.	Topic	Speakers
1	Welcome & Objectives of the Workshop	Prof Vikram Datta (President NQOCN), Dr. Jit Bhattacharya (Advisor, QI, NHDR, ICMR)
2	High Quality Health Systems & Mental Wellbeing of healthcare workers: Are they related?	Dr. Vivek Singh (Unicef India)
3	Partnering for enhancing Psychosocial support to Healthcare Workers during Covid-19: Global/India Country Office Perspective	NQOCN
4	Participant Survey	NQOCN
5	Effect of Covid-19 on mental wellbeing of healthcare workers	Prof. Om Sai Dept of Psychiatry, LHMC, New Delhi
6	Combating Psychological Effects of Covid-19: Global learning examples - 4 key examples to be shared using published examples (5 min each)	Dr. Bhavik Gang Dept of Psychiatry, LHMC, New Delhi
7	Introduction to National Resources on Psychological wellbeing of healthcare workers - Information about guidelines & other resources	Dr. Rishi Redi Dept of Psychiatry, LHMC, New Delhi
8	Technology solutions to enhance Psychosocial wellbeing (ShareCare app)	Ms. Charmaine NIMHANS
9	Financial planning in Covid times: Key Aspects	Ms. Jenee Pradeep Sr. Nursing Officer, KSCCH, New Delhi
10	Voices from the Field: Experiences of frontline healthcare workers related to care of Covid-19 patients	Ms. Yangchen Dolma Sr. Training Officer, AHMS, New Delhi
11	Improving mental wellbeing of healthcare workers to optimize patient outcomes - the QI way!	Panel: Prof. Om Sai (LHMC, New Delhi), Dr. Abha Mehandiratta (HLS, New Delhi), Dr. Kedar Sureshwarwar (Durgam Hospital, Aurangabad), Prof. Jyoti Banerjee (College of Nursing, Mulana), Dr. Anjali Ramesh (AIIMS, New Delhi), Prof. VB Bangar (Shriree Institute of Medical Sciences, Coimbatore), Prof. Janashree (NIMHANS, Bengaluru)
12	Dr. Nachiket Mor session	Moderator: Dr Vivek Singh (Unicef India), TBD
13	Feedback Session	NQOCN
14	Vote of Thanks	Dr. Sushil Srivastava (Secretary, NQOCN)

Dear Healthcare Professional, You are invited to register for the

Second Workshop on Psychosocial Support and Safety

AUG 28 2 - 5 PM

Workshop Theme
"Delivering Quality Psychosocial Support to Healthcare Workers to enhance Mental Wellbeing and Optimized Service Delivery during Covid-19 pandemic"

REGISTRATION

For more details about QI & other workshops please visit **NQOCN POCQI Community of Practice**

Supported by **unicef** **NQOCN** Nationwide Quality of Care Network

AGENDA

Second Workshop on **Delivering Quality Psychosocial Support to Healthcare Workers to enhance Mental Wellbeing and Optimized Service Delivery during Covid-19 pandemic**

28 AUG 2021 (Saturday) from 2:00 – 5:00 PM IST

Registration Link: <https://bit.ly/3D2t4Z7>

S.no.	Topic	Speakers	Time
1	Welcome & Objectives of the Workshop	Dr Suprabha Patnaik Vice-President NQOCN	5 min
2	Online Survey Results	NQOCN	5 min
3	Restoring 'Joy in Work' for Frontline Healthcare Workers to manage stress	Prof. Vikram Datta KSCCH & LHMC, New Delhi	10 min
4	Participant Poll	NQOCN	5 min
5	Early recognition and management of psychological stress in healthcare workers	Prof. Om Sai Ramesh LHMC, New Delhi	10 min
6	Maintaining Inner Harmony in Challenging Times	Brahma Kumaris	15 min
7	Introduction & Digital walkthrough of the ShareCare app (developed by NIMHANS & Unicef)	Ms. Charmaine D'Souza NIMHANS, Bengaluru	10 min
8	Practical Coping Skills: Be Prepared to SHARE!	Ms. Vaishali Keswani WHO-CC for Training & Research in Adolescent Health, KSCCH & LHMC, New Delhi	20 min
9	Panel Discussion: Psychosocial Support & Building Healthcare Worker Resilience to Pandemic	Panelists: Dr. Abha Mehandiratta, HLS India, Delhi; Prof. Jawahar, NIMHANS, Bengaluru; Ms. Anjali Kaushik, Jema Hamdard, Delhi; Dr. Anjali Rani, IMS, BHU, Varanasi; Dr. Khushboo Saha, Jr. President & Founder Member of Be The Change (Young Professional Group of NQOCN)	30 min
		Moderator: Dr Suprabha Patnaik, Vice-President, NQOCN	
10	Participant Poll	NQOCN	5 min
11	Can a QI approach be used to effectively manage stress in the frontline workers?	Dr. Kedar Sureshwarwar Deogiri Children's Hospital, Aurangabad	20 min
12	Release of Podcasts	NQOCN	20 min
13	Result of Poster Competition	NQOCN	7 min
14	Feedback Session	NQOCN	7 min
	Vote of Thanks	Dr Sushil Srivastava Secretary, NQOCN	8 min



Online Point Of Care Quality Improvement (POCQI) Workshops



Online Point of Care Quality Improvement (ePOCQI) Workshop

For Nursing Students of Ruffa College of Nursing, Jamia Hamdard, New Delhi

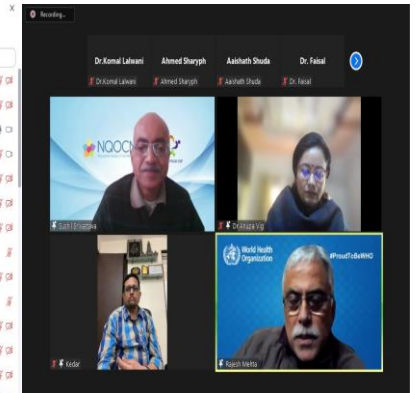
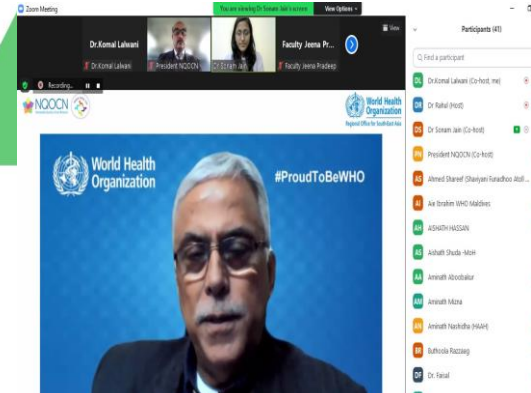
March 03-04, 2022

Zoom Platform

REGISTER NOW



Email: nqocn.office@gmail.com Community of Practice: www.nqocncop.org Twitter: [@nqocnindia](https://twitter.com/nqocnindia)



Supported by World Health Organization

Welcome To

Online Point of Care Quality Improvement Workshop (ePOCQI)

For catalysing Quality of Care in Maternal & Newborn Care

11-12 SEPT. 2021

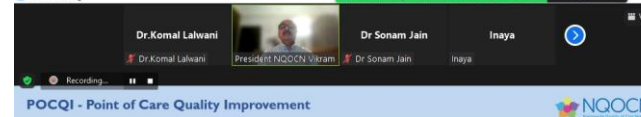
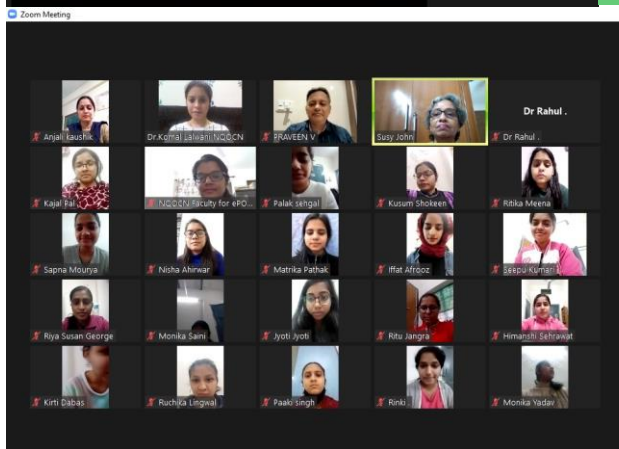


Online Workshop on POINT OF CARE QUALITY IMPROVEMENT (ePOCQI)

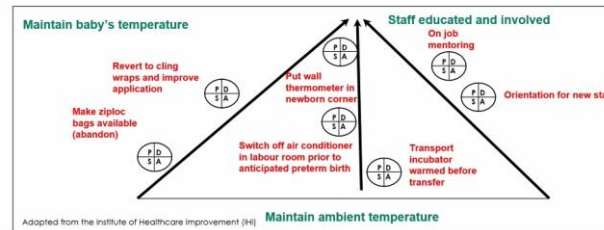
For Healthcare Staff from Maldives Hospitals

20-23 DEC, 21
2.30 - 5.30 PM MALDIVES
3-6 PM INDIA

For Catalysing Quality of Care in Hospital Settings



Multiple changes towards a single aim
Aim: Reduce severe hypothermia in newborn babies by 50% in 3 months



FACULTY FOR THE WORKSHOP

- Prof. Vikram Datta**
President, NQOCN & Director, Professor, Department of Neonatology, ILMC, New Delhi
- Dr. Praveen Venkatagiri**
Secretary, NQOCN & Co-founder and Director, Osmi Hospital & neonatal Care Research Institute, Bangalore
- Dr. Sushil Srivastava**
Advisor, NQOCN & Professor, Panditbhai University College of Medical Sciences, GTB Hospital, Delhi
- Ms. Jeena Pradeep**
Advisor (Training), NQOCN & Sr. Nursing Officer, & CME Facilitator at KSCN, New Delhi
- Dr. Anupa Vig**
National QI Mentor, NQOCN & State Telemedicine Lead for ORBYN at Prasad Sansthas
- Dr. Kedar Sawheshwarkar**
Founding Member & National QI Mentor, NQOCN & National Faculty, ICMC & IHP Programmes, India

REGISTER HERE

20-23 DECEMBER 2021
2.30 - 5.30 PM MALDIVES
3:00 PM - 6:00 PM IST



Online Point of Care Quality Improvement (ePOCQI) Workshops



Regional ePOCQI Workshop

- Date: 31st July- 01 August, 2021
- Number of Participants: 81

ePOCQI Workshop for catalyzing Quality of Care in Maternal & Newborn Care

- Date: 11th – 12th September, 2021
- Number of Participants: 130

Workshop Agenda	
11 Sept 2021 (Day 1: Saturday)	<p>10:00am - Facilitation/Session Type: Welcome & Brief outline of the Workshop & POCQI (President NQOCN)</p> <p>11:00am - POCQI Session: Dr. Anurag Bhatnagar</p> <p>12:00pm - QI Case Study: Dr. Anurag Bhatnagar</p> <p>13:00pm - Step 1: Posing a problem, forming a team and setting the aim statement: Dr. Anurag Bhatnagar</p> <p>14:00pm - Group Work: Dr. Anurag Bhatnagar</p> <p>15:00pm - Virtual Break</p> <p>16:00pm - Step 2: Analyzing the quality of care: Dr. Anurag Bhatnagar</p> <p>17:00pm - Part 2: Measuring the quality of care: Dr. Anurag Bhatnagar</p> <p>18:00pm - Group work activity: Dr. Anurag Bhatnagar</p> <p>19:00pm - Agenda for the next day: NQOCN</p>
12 Sept 2021 (Day 2: Sunday)	<p>10:00am - Review of Steps 1 & 2: Dr. Anurag Bhatnagar</p> <p>11:00am - Step 3: Developing and Testing Changes: Ms. Janka Pradip</p> <p>12:00pm - Group work activity: Dr. Anurag Bhatnagar</p> <p>13:00pm - Step 4: Clustering and Spreading Improvements: Dr. Anurag Bhatnagar</p> <p>14:00pm - QI Project Template Drafting: Dr. Anurag Bhatnagar</p> <p>15:00pm - QI Project Development Group Work: Dr. Anurag Bhatnagar</p> <p>16:00pm - Virtual Break</p> <p>17:00pm - QI Project Presentations: Dr. Anurag Bhatnagar</p> <p>18:00pm - POCQI Session: Dr. Anurag Bhatnagar</p> <p>19:00pm - Feedback session: Dr. Anurag Bhatnagar</p> <p>20:00pm - Valedictory: Dr. Anurag Bhatnagar</p>



Online Point of Care Quality Improvement (ePOCQI) Workshops



ePOCQI Workshop for catalyzing Quality of Care in Maternal & Newborn Care

- Date: 25th – 26th September, 2021
- Number of Participants: 215

ePOCQI Training of Trainers Workshop

- Date: 09th October, 2021
- Number of Participants: 92

NATIONWIDE QUALITY OF CARE NETWORK

Online Point of Care Quality Improvement Workshop (ePOCQI)

For catalyzing Quality of Care in Maternal & Newborn Care

25-26 SEPT. 2021

25.09.21 (Saturday) : 2pm-6pm IST
26.09.21 (Sunday) : 10am-2pm IST

REGISTER HERE

Registration fee is waived off for the current workshop. LIMITED SEATS AVAILABLE. PRIOR REGISTRATION is Mandatory to attend it.

WHY YOU SHOULD ENROLL

- QI skills are fast becoming an integral part of the practice of medicine!
- POCQI most sought-after and simplest methodology in QI
- Quality of Care is the bedrock for ensuring UHC, esp. in fields of Maternal & Newborn Care

INSTRUCTIONS

- You will be provided a PDF "ePOCQI workbook" to be used during the workshop (It contains case scenarios, discussions, exercises to help participants gain better understanding of QI principles).
- Kindly join the workshop using your LAPTOP / COMPUTER only as you will be required to work on an ePOCQI workbook. It has been our observation that working on the e-workbook and interacting with the facilitators & co-participants can be difficult on mobile phone, hence user of Laptop / Computer is preferred/being suggested.
- The joining link for this workshop will be shared with you along with the link to video tutorial about how to fill in responses in the ePOCQI workbook.
- The link sent to you in the mail is meant for you, please don't share it with anyone. If other members from your QI team are joining, they will receive their separate joining link.
- Group work discussions would be held in "Breakout Rooms" with 1 or 2 facilitator and approx. 6-10 participants in each breakout room.
- Kindly select a quiet place where you will not be disturbed during the course of the workshop.
- Please ensure access to high-speed internet to get the best workshop experience.
- Complete Attendance in the workshop is required to gain full benefits of the program & receive Certification of Participation.

LEARNING OBJECTIVES

- Understand how QI benefits healthcare professionals
- Explore and apply the concepts of QI in real healthcare scenarios
- Understand QI strategies to improve healthcare delivery

ONLINE POINT OF CARE QUALITY IMPROVEMENT WORKSHOP

Visit www.nqocncop.org for more details

NATIONWIDE QUALITY OF CARE NETWORK

Online Point of Care Quality Improvement Training of Trainers Workshop (ePOCQI ToT)

For catalyzing Quality of Care in Maternal & Newborn Care

09 OCT. 2021

Time : 2pm - 6pm IST

REGISTER HERE

THIS IS AN EXCLUSIVE INVITATION ONLY WORKSHOP

REGISTRATION FEE IS WAIVED OFF FOR THE CURRENT WORKSHOP.

AN EXCLUSIVE WORKSHOP FOR:

- POCQI Trained Doctors and Nurses
- Those who want to become a QI Coach and Mentor

AGENDA

Online Workshop on Sensitization to Coaching for ePOCQI

Oct 9, 2021 from 2 – 6 pm IST

[Click here to register](#)

TIME	DURATION	SESSIONS	FACULTY
2:00 – 2:05 pm	5 min	Welcome to the Coaching for ePOCQI workshop	NQOCN
2:05 – 2:10 pm	5 min	Peer-guided learning for improving Quality of Care Using POCQI	Dr. Rajesh Mehta WHO-SEARCH Dr. Ram Chahar WHO India
2:15 – 2:20 pm	5 min	Quality Improvement begins at home: Importance of health facility QI teams	
2:20 – 3:00 pm	40 min	Setting the Stage for POCQI workshop conduction • Motivation & Principles of Adult Learning • Workshop content, Course material and ePOCQI Facilitator guide book • Course structure	Dr. Ankur Sooden
3:00 – 3:30 pm	30 min	Introduction, Inauguration/short advocacy session & QI case study	Dr. Vikram Datta
3:30 – 4:30 pm	30 min	Conduction of Slide-based sessions on individual steps of POCQI	Dr. Sushil Srivastava
4:00 – 4:30 min	30 min	Briefing session on QI project template & how to conduct QI project development	Dr. Chhayya Vahvi
4:30 – 4:40 pm	10 min	VIRTUAL BREAK	-
4:40 – 5:10 pm	30 min	QI project overview session	Dr. Shreeja Vijayan
5:10 – 5:30 pm	20 min	Assessments: pre-test, post-test, feedback – personal/online	Dr. Ankur Sooden
5:30 – 5:45 pm	15 min	Next Steps: Open MC for Participants	All Faculty
5:45 – 6:00 pm	15 min	Practical Steps: Organizing a POCQI workshop	Dr. Praveen Venkateshji



Online Point of Care Quality Improvement (ePOCQI) Workshops



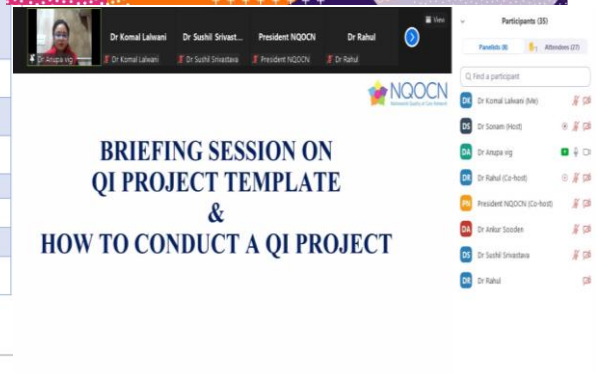
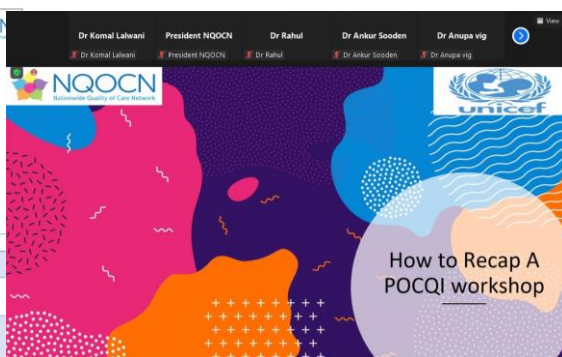
Online Workshop on Sensitization to Coaching for ePOCQI

- Date: 04th December, 2021
- Number of Participants: 47

AGENDA
Online Workshop on Sensitization to Coaching for ePOCQI
December 4, 2021 from 2 – 6 pm IST

[Click here to register](#)

TIME	DURATION	SESSIONS	FACULTY
2.00 – 2.05 pm	5 min	Welcome to the Coaching for ePOCQI workshop	Dr Praveen Venkatagiri Secretary, NQOCN
2.05 – 2.15 pm	10 min	Peer-guided learning for improving Quality of Care using POCQI methodology	Dr Rajesh Mehta WHO-SEARO
2.15 – 2.45 pm	30 min	Setting the Stage for POCQI workshop conduction <ul style="list-style-type: none"> • Motivation & Principles of Adult Learning • Workshop content, Course material and ePOCQI Facilitator guide book • Course structure 	Dr. Mahtab Singh
2.45 – 3.10 pm	25 min	Introduction, Inauguration/short advocacy session & QI case study	Dr. Vikram Datta
3.10 – 3.35 pm	25 min	Conduction of Slide-based sessions on individual steps of POCQI	Dr. Sushil Srivastava
3.35 – 4.05 min	30 min	Briefing session on QI project template & how to conduct QI project development	Dr. Anupa Vig
4.05 – 4.40 pm	35 min	VIRTUAL BREAK	--
4.40 – 5.10 pm	30 min	QI project debrief session	Dr. Praveen Venkatagiri
5.10 – 5.30 pm	20 min	Assessments (pre-test, post-test, feedback – personal/online)	Dr. Sushil Srivastava
5.30 – 6.00 pm	30 min	Next Steps + Practical Steps for Organizing a POCQI workshop; Open Mic for Participants	All Faculty



Online Orientation Session on POCQI for UP-Technical Support Unit

- Date: 08th December, 2021
- Number of Participants: 133



Online Point of Care Quality Improvement (ePOCQI) Workshops



4-Day Online POCQI Workshop and Follow-up Session for Healthcare Professionals of The Maldives

- Date: 20th -23rd December, 2021
- Number of Participants: 40

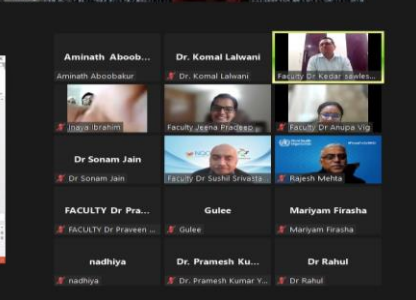
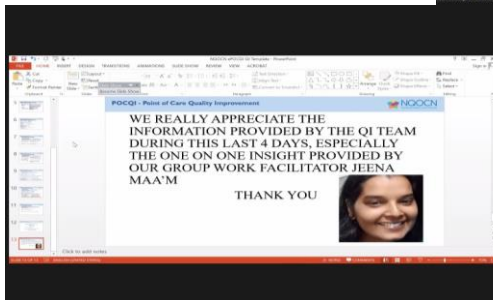
- Date: 30th December, 2021
- Number of Participants: 22

Online Workshop on POINT OF CARE QUALITY IMPROVEMENT (ePOCQI)
For Healthcare Staff from Maldives Hospitals
20-23 DEC, 21
2.30 - 5.30 PM MALDIVES
3-6 PM INDIA
For Catalyzing Quality of Care in Hospital Settings

REGISTRATION HERE
20-23 DECEMBER 2021
2.30 - 5.30 PM MALDIVES
3-00 PM - 6.00 PM IST

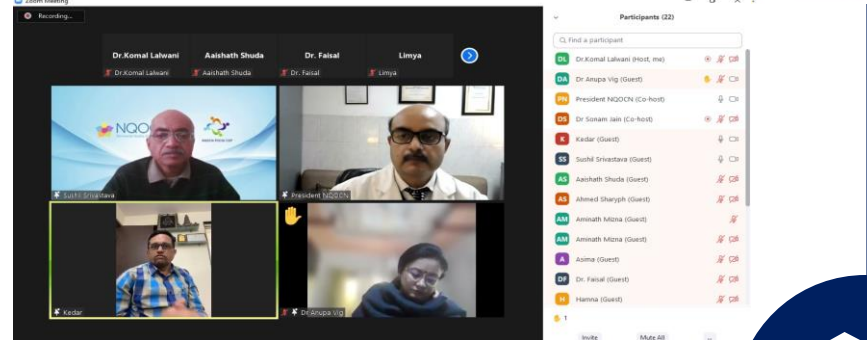
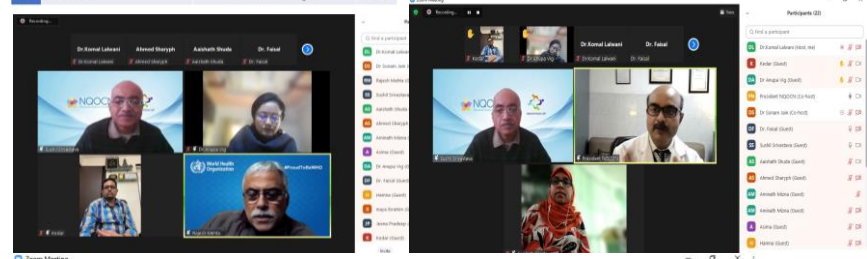
FACULTY FOR THE WORKSHOP

Prof. Vikram Datta President, NQOCN & Director-Professor, Department of Neurology, LMC, New Delhi	Dr. Praveen Venkatagiri Secretary NQOCN, Co-founder and Director, Osm Hospital & Research Centre & Research Institute, Bangalore	Dr. Sushil Srivastava Advisor NQOCN & Professor, Paediatrics University College of Medical Sciences, GGS Hospital, Delhi
Ms. Jeena Pradeep Advisor (Nursing) NQOCN & Sr. Training Officer, & CHS Facilitator at NQOCN, New Delhi	Dr. Anupa Vig National QI Mentor, NQOCN & State Implementation Lead for OSM, At Praveen Swasthya	Dr. Kedar Sawtreshwarkar Founding Member & National QI Mentor, NQOCN & National Faculty FBNC & NIP Programmes, India



ePOCQI Follow-up Session

S.No.	Topic	Speaker	Time
1	Welcome to the session	Prof. Vikram Datta	5 min
2	Remarks from WHO-SEARO	Dr. Rajesh Mehta	5 min
3	Teeth Huddle	Breakout Rooms	7 min
4	Individual team verbal presentations covering aspects of: <ul style="list-style-type: none"> Current Status Challenges/Bottlenecks encountered Learnings/ Other comments 	Team presentation (One member from each team will present verbally)	5 min for each team
5	Panel Discussion: To address key issues & learnings from individual team presentations	Dr. Rajesh Mehta Dr. Praveen Venkatagiri Dr. Sushil Srivastava Dr. Kedar Sawtreshwarkar Dr. Anupa Vig Ms. Jeena Pradeep	15 min
6	Moderator: Prof Vikram Datta		
7	Q & A Session with individual teams and faculty members	Combined Session (All teams)	10 min
8	Concluding remarks & Way forward	Dr. Sushil Srivastava	5 min
9	Vote of Thanks	Dr. Praveen Venkatagiri	5 min



Online Point of Care Quality Improvement (ePOCQI) Workshops



Online POCQI Workshop for Nursing Students of College of Nursing, Lady Hardinge Medical College, New Delhi

- Date: 20th January, 2022
- Number of Participants: 51
- Date: 21st February, 2022
- Number of Participants: 45

Online Point of Care Quality Improvement (ePOCQI) WORKSHOP
For Nurse Interns of College of Nursing (LHMCC, New Delhi)
January 20, 2022, Thursday
10:00am-4:00 pm IST
Registration ONLY for Nurse Interns of College of Nursing, Lady Hardinge Medical College, New Delhi

REGISTER NOW

Email: nqocn.office@gmail.com
Community of Practice: www.nqocncop.org
Twitter: @nqocnindia

Online Point of Care Quality Improvement (ePOCQI) Workshop
For IIIrd year Nursing Students of College of Nursing, Lady Hardinge Medical College, New Delhi

10 am onwards | February 21, 2022
Zoom Platform

REGISTER NOW

Registration ONLY for Nursing students of College of Nursing, LHMCC, New Delhi

Email: nqocn.office@gmail.com
Community of Practice: www.nqocncop.org
Twitter: @nqocnindia

Online POCQI Workshop for Nursing Students of Rufaida College of Nursing, Jamia Hamdard Medical College, New Delhi

- Date: 03rd – 04th March, 2022
- Number of Participants: 60

Online Point of Care Quality Improvement (ePOCQI) Workshop
For Nursing Students of Rufaida College of Nursing, Jamia Hamdard, New Delhi

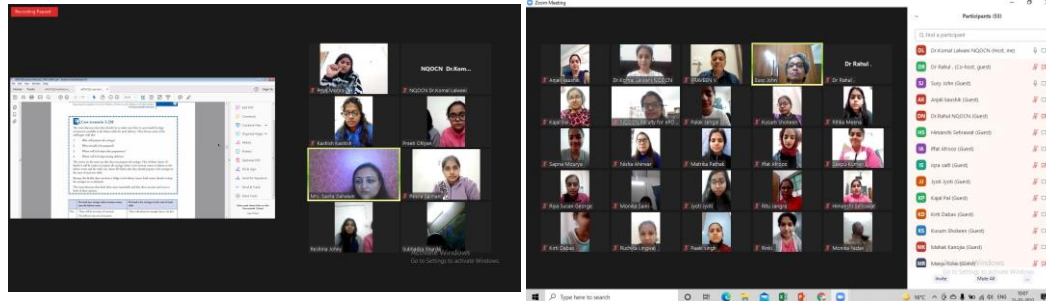
March 03-04, 2022
Zoom Platform

REGISTER NOW

Email: nqocn.office@gmail.com
Community of Practice: www.nqocncop.org
Twitter: @nqocnindia

Point of Care Quality Improvement STEP 2 – Part II

Safe: Delivering health care that minimizes risks and harms to service users.
Effective: Providing services based on scientific knowledge and evidence-based practices.
Timely: Reducing delays in providing and receiving health care.
Efficient: Delivering health care in a manner that maximizes resource use and avoids waste.
Equitable: Delivering health care that does not differ in quality according to personal characteristics such as gender, race, ethnicity, geographical location or socioeconomic status.
People-centred: Providing care that takes into account the preferences and expectations of individual service users and the culture of the receiving organisation.



NNF-NQOCN Quality Improvement Zonal Workshops



NIQU Inaugural and North Zone Workshop

- Date: 13th June, 2021
- Number of Participants: 136

NIQU
("NNF-NQOCN Joint Initiative for Quality")
| 13TH JUNE, 2021 | 10AM ONWARDS...
Inaugural & NORTH Zone Workshop

Learning Objectives:

- Understand how QI benefits healthcare professionals.
- Explore and apply the concepts of QI in real world scenarios.
- QI strategies to improve newborn care delivery in lines with INAP guidelines.

PLEASE CLICK HERE TO JOIN

CHAIRPERSONS
Dr. Ranjan Kumar Pejaver (NNF PRESIDENT 2021), Prof. Vikram Datta (PRESIDENT, NQOCN)

COURSE COORDINATORS
Dr. Surinder Singh Bhatt (Finance Secretary), Dr. Dinesh Tumor (Joint Secretary), Prof. Sushil Srivastava (Secretary, NQOCN)



NIQU East Zone Workshop

- Date: 10th July, 2021
- Number of Participants: 148

NIQU
("NNF-NQOCN Joint Initiative for Quality")
In collaboration with IAP chapter of Neonatology
SAT, 10TH JULY, 2021 | 10AM - 3PM
EAST Zone Workshop
Learning Objectives: (5 hours Module)

- 1 Understand how QI benefits healthcare professionals.
- 2 Explore and apply the concepts of QI in real world scenarios.
- 3 QI strategies to improve newborn care delivery in lines with INAP guidelines.

CHAIRPERSONS
Dr. Ranjan Kumar Pejaver (NNF PRESIDENT 2021), Prof. Vikram Datta (PRESIDENT, NQOCN)

COURSE COORDINATORS
Dr. Surinder Singh Bhatt (Finance Secretary), Dr. Dinesh Tumor (Joint Secretary), Prof. Sushil Srivastava (Secretary, NQOCN)

PLEASE CLICK HERE TO JOIN
NNF Executive Board Members - East Zone
Dr. Arijit Mohapatra, Dr. Debjani Gupta

WHAT IS QUALITY IMPROVEMENT?

- Quality Improvement (QI) is a management approach that health workers can use to re-organize patient care at their level to ensure that patients receive good quality healthcare.
- Quality improvement does help to identify deficiencies in quality of care but is NOT a fault finding exercise.
- It is a problem solving approach within the local context in health facilities.

INSTRUCTIONS TO PARTICIPANTS

- The workshop will start from 10am sharp on 10-July-2021.
- About 3 hrs. is the total duration of the workshop incl 30mins lunch break.
- You will be provided a PDF "ePOCQI workbook" to be used during the workshop (it contains case scenarios, discussions, exercises to help participants gain better understanding of QI principles).
- Kindly use the joining link from your LAPTOP/COMPUTER only as you will be required to work on an ePOCQI workbook.
- Working on the e-workbook and interacting with the facilitators & co-participants can be difficult on mobile phones, hence use of laptops/computer is being suggested.
- The joining link for this workshop is shared on your mail. Please don't share it with anyone, as it is unique to you.
- Kindly select a quiet place where you will not be disturbed during the course of the workshop.
- Group work discussions would be held in "Breakout Rooms" with 1 facilitator and approx. 10 participants in each breakout room.
- Please ensure access to high-speed internet to get the best workshop experience.
- Complete Attendance in the workshop is required to gain full benefits of the program & receive Certificate of Participation by completing & submitting the POST-TEST.

WHY YOU SHOULD ENROLL?

- Do you think that your patients & their family's experience of healthcare can be improved and made more efficient?
- Do you feel there is a gap between what you, or your team can deliver and what is actually being delivered?
- Would you like to improve the day to day working of your work place, be it a hospital, a dispensary, a clinic, a day care, an OPD, NCU, SNCU etc?
- Do you want to make a change in the healthcare service delivery where you work, making it more efficient than too in the existing infrastructure and with minimal or no extra cost?
- If you answered YES to any or all of the questions, then QI can be the answer you are looking for us.
- QI skills are fast becoming integral part of practice of medical POCQI most sought-after and simplest methodology in QI
- Quality of Care is bedrock for ensuring UHC

Step 2: Analyzing and measuring quality of care

What measure will you use?
Is this a process or outcome measure?

Numerator	
Denominator	

What data sources will you use?
How frequently will you review data?
Who will be responsible?



NNF-NQOCN Quality Improvement Zonal Workshops



NIQU South Zone Workshop

- Date: 05th September, 2021
- Number of Participants: 63

NIQU
("NNF-NQOCN Joint Initiative for Quality")
In collaboration with IAP chapter of Neonatology
SUN, 5TH SEP, 2021 | 10AM - 3PM

SOUTH Zone Workshop
Learning Objectives: (5 hours Module)

- 1 Understand how QI benefits healthcare professionals.
- 2 Explore and apply the concepts of QI in real world scenarios.
- 3 QI strategies to improve newborn care delivery in line with WHO guidelines.

CHAIRPERSONS
Dr. Ranjan Kumar Pejaver, NNF PRESIDENT 2021
Prof. Vikram Datta, PRESIDENT, NQOCN

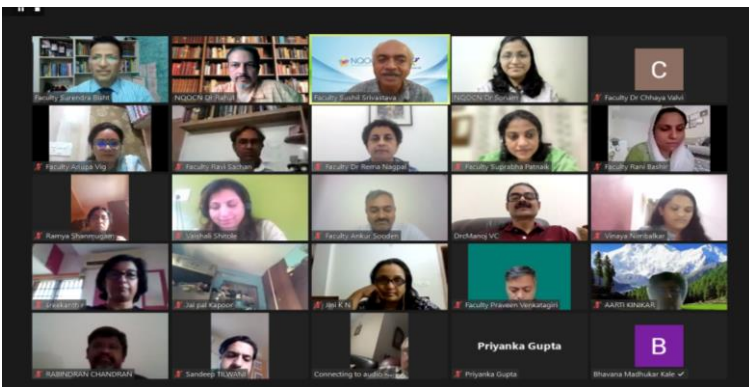
COURSE COORDINATORS
Dr. Surinder Singh Bhatt, NNF Secretary, NNF
Dr. Dinesh Tomar, NNF Secretary, NNF
Prof. Sushil Srivastava, Secretary, NQOCN

PLEASE JOIN
NNF Executive Board Members - South Zone
Dr. V C Manoj, Dr. N Karthik Nagesh

WHAT IS QUALITY IMPROVEMENT?
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It is a problem solving approach within the local context in health facilities.

INSTRUCTIONS TO PARTICIPANTS
• The workshop will start from 10am sharp on 5-September-2021.
• About 5 hrs. is the total duration of the workshop incl. 30mins lunch break.
• You will be provided a PDF "ePOCQI workbook" to be used during the workshop (It contains case scenarios, discussions, exercises to help participants gain better understanding of QI principles).
• Kindly use the joining link from your LAPTOP/COMPUTER only as you will be required to work on an ePOCQI workbook.
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WHY YOU SHOULD ENROLL?
• Do you think that your patients & their family experience of healthcare can be improved and made more efficient?
• Do you feel there is a gap between what you, or your team can deliver and what is actually being delivered?
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• Do you want to make a change in the healthcare service delivery where you work, making it more efficient than the existing infrastructure and with minimal or no extra cost?
• If you answered YES to any or all of the questions, then QI can be the answer you are looking for, as...
• QI skills are fast becoming integral part of practice of medicine!
• POCQI most sought-after and simplest methodology in QI
• Quality of Care is bedrock for ensuring UHC



NIQU West Zone Workshop

- Date: 14th November, 2021
- Number of Participants: 56

NIQU
("NNF-NQOCN Joint Initiative for Quality")
In collaboration with IAP chapter of Neonatology
SUN, 14TH NOVEMBER, 2021 | 10AM - 3PM

West Zone Workshop
Learning Objectives: (5 hours Module)

- First Understand how QI benefits healthcare professionals.
- Second Explore and apply the concepts of QI in real world scenarios.
- Third QI strategies to improve newborn care delivery in line with WHO guidelines.

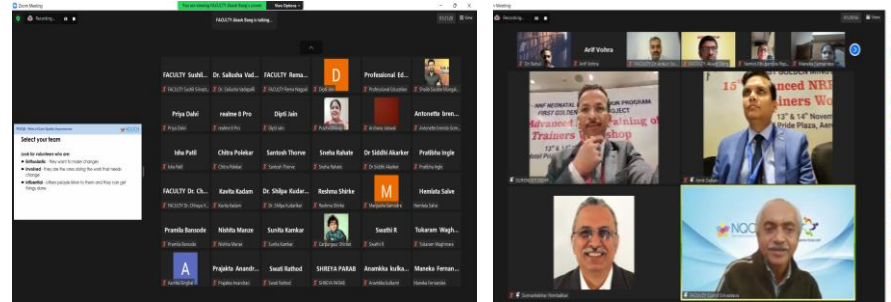
CHAIRPERSONS
Dr. Ranjan Kumar Pejaver, NNF PRESIDENT 2021
Prof. Vikram Datta, PRESIDENT, NQOCN

COURSE COORDINATORS
Dr. Surinder Singh Bhatt, NNF Secretary, NNF
Dr. Dinesh Tomar, NNF Secretary, NNF
Dr. Praveen Venkataraj, Secretary, NQOCN

PLEASE CLICK HERE TO JOIN
NNF Executive Board Members - West Zone
Dr. Somashekhar Nimbalkar, Dr. Amit Dahat

Workshop Sessions

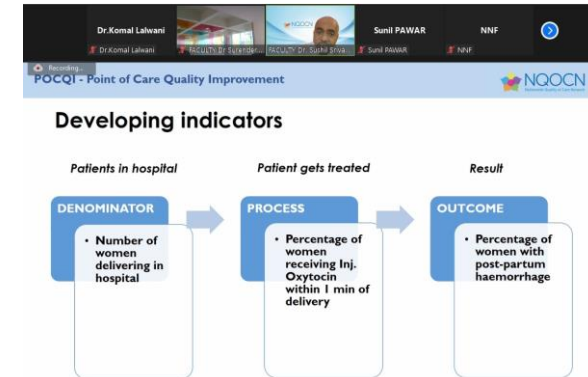
Time	Session	Faculty
10 - 10:10 am	Introduction to Objectives of the Workshop by President NNF	NNF & NQOCN President & Secretary (NNF) Dr. Vikram Datta (Course Director, NQOCN-NNF QI Series, President NQOCN & NNF Vice President Since 2022)
10:10 - 10:20 am	Introduction and Objectives of POCQI	Dr. Ankur Soodan, Consultant, Quality Improvement, WHO-SEARO
10:20 - 10:30 am	QI Case story	
10:30 - 10:41 am	Step 1 - Picking a problem, forming a team and writing the aim statement	Pre-Test Dr. Akash Bang, Additional Professor, AIIMS Nagpur Breakout Rooms with Individual Faculty
10:41 - 10:51 am	Step 2 - Analyzing the quality of care, Measuring the quality of care	Dr. Sushil Srivastava, Professor, Dept. of Pediatrics, GTB Hospital & UCMS, Delhi Breakout Rooms with Individual Faculty
10:51 - 11:40 am	Group Work	
12:05 - 12:45 pm	Group Work	Virtual Lunch Break Dr. Chhaya Vahi, Associate Professor, Dept. of Pediatrics, BJ Medical College, Pune Breakout Rooms with Individual Faculty
1:15 - 1:35 pm	Step 3 - Developing and Testing Changes	
1:35 - 2:15 pm	Group Work	Dr. Renu Nagpal, Associate Professor, Dept. of Pediatrics, BJ Medical College, Pune Dr. Ankur Soodan
2:15 - 2:30 pm	Step 4 - Sustaining and Spreading Improvements	
2:30 - 2:40 pm	QI Project Template Briefing	
2:40 - 2:51 pm	Post-Test	
2:51 - 3:00 pm	Feedback from the Participants	
3:00 - 3:10 pm	Vote of Thanks by NNF	



NNF-NQOCN Quality Improvement Zonal Workshops

NIQU Central Zone Workshop

- Date: 27th November, 2021
- Number of Participants: 43



NIQU
 (“NNF-NQOCN Joint Initiative for Quality”)
 In collaboration with IAP chapter of Neonatology
SAT, 27TH NOVEMBER, 2021 | 10AM - 3PM
Central Zone Workshop
Learning Objectives: (5 hours Module)

First
Understand how QI benefits healthcare professionals.

Second
Explore and apply the concepts of QI in real world scenarios.

Third
QI strategies to improve newborn care delivery in lines with INAP guidelines.

CHAIRPERSONS

Dr. Ranjan Kumar Pejaver
NNF PRESIDENT 2021

Prof. Vikram Datta
PRESIDENT, NQOCN

COURSE COORDINATORS

Dr. Surender Singh Bisht
Finance Secretary, NNF

Dr. Dinesh Tamar
NNF Secretary General-2021-22

Dr. Praveen Venkatagiri
Secretary, NQOCN

PLEASE CLICK HERE TO JOIN
 NNF Executive Board Members - Central Zone
 Dr Amit Upadhyay Dr U S Jagdish Chandra

National Neonatology Forum & Nationwide Quality of Care Network
 Joint Initiative for Quality Presents
NIQU Central Zone - ePOCQI Workshop

WHAT IS QUALITY IMPROVEMENT?

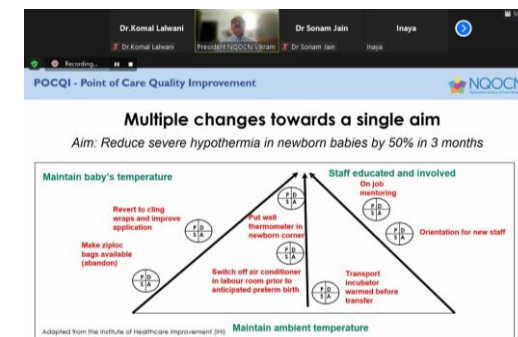
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World Patient Safety Day 2022

- Date: 17th September, 2021
- Number of Participants: 329

WORLD PATIENT SAFETY DAY

lets celebrate

TOGETHER FOR SAFE AND RESPECTFUL MATERNAL & NEWBORN CARE

The session will include talks on:

- Key action points: Global Patient Safety Action Plan (GPSAP) 2021-2030
- Safe nutritional practices for newborn care
- Strategies to reduce maternal mortality
- Patient perspectives on Safe & Respectful care

SEPTEMBER 17 @ 2PM IST

Click to register

Celebrating "WORLD PATIENT SAFETY DAY"

Theme: Safe maternal and newborn care

Slogan: Act now for safe and respectful childbirth!

Date: September 17, 2021 Time: 2:00 pm – 5:00 pm

Registration link:

S.No	Topic	Speaker	Time
1.	Let's advocate for Patient safety	Dr Vikram Datta/Dr Sushil Pali	5 min
2.	Global Patient Safety Action Plan (GPSAP) 2021-2030	Dr Shama Syed WHO-HQ/Dr Rajesh Mehta WHO-SEARO	15 min
Technical sessions			
4.	Strategies to ensure intact survival of the pre-term neonate	Dr Amitava Sengupta	15 min
5.	Bridging the nutritional gap and promoting mother's own milk in critically sick neonates	Dr Sushma Nangia	15 min
6.	Experience sharing session -1	Ms Susy Sarah John	5 min
7.	Simulation as a learning methodology to build capacity for high quality and safe neonatal care	Dr Syed Mohinuddin Dr Ravi Swamy	20 min
8.	Preventing Medication errors in the care of mothers and their newly born infants	Dr HS Rehan HOD, Dept of Pharmacology, LHMC, ND	15 min
9.	Experience sharing session - 2	Ms Nidhi Mahalan	5 min
10.	Role of mindfulness and meditation in ensuring patient safety	Brahma Kumaris	20 min
11.	Safe Birthing experience: Towards zero PPH	Dr Poonam Shivkumar/ Dr VB Bangal	15 min
12.	Experience sharing session - 3	Dr Vikram Datta	5 min
13.	Role of empowered birth companion in facilitating safe child birth	Dr Shrinivas Gadappa	15 min
14.	Safe Motherhood and Interprofessional Situational Awareness Training	Dr Kavita Mandrelle	15 min
15.	Patient safety Pledge	NQOCN Team	-
16.	Vote of Thanks	NQOCN team	5 min



Attributes of good quality of care:

- Effective
- Safe
- Timely
- People-centred
- Equitable
- Efficient



World Patient Safety Day 2021

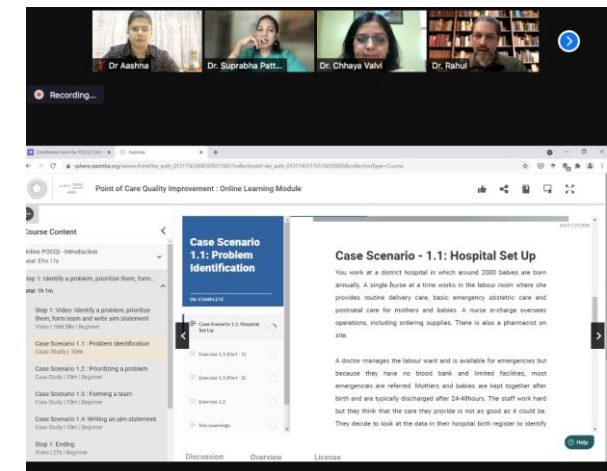
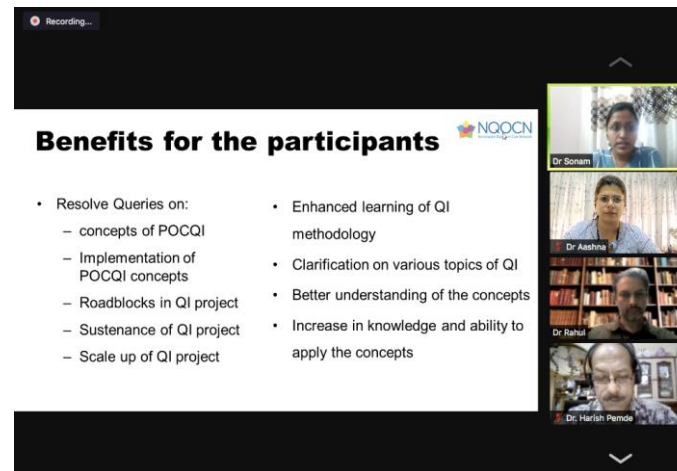
- 72nd World Health Assembly in May 2019 endorsed the establishment of World Patient Safety Day to be annually observed on 17th September.
- **Objective:** Raise global awareness about patient safety and encourage global solidarity and action.

Theme: Safe maternal and New-born Care
Slogan: Act now for safe and respectful childbirth



Online Live “Meet the Expert” Sessions

- Date: 22th May, 21
- Speaker: Prof. Sushil Srivastava
 - Date: 23rd May, 21
 - Speaker: Dr. Suprabha Patnaik
- Date: 29th May, 21
- Speaker: Prof. Vikram Datta
 - Date: 30th May, 21
 - Speaker: Dr. Surender Bisht
- Date: 05rd June, 21
- Speaker: Dr. Harish Pemde
 - Date: 06th June, 21
 - Speaker: Dr. Chhaya Valvi



HEAL YOUR MIND SESSIONS

Restoring 'Joy in Work' for Frontline Healthcare Workers to manage stress

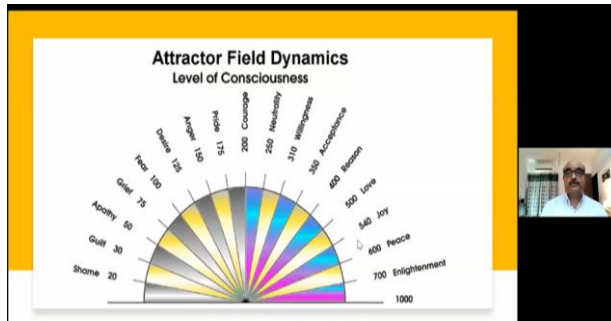
- Date: 28th August, 2021
- Speaker: Prof. Vikram Datta
- Link to access: <https://youtu.be/qsQj2Nn4wjw>

Role of Meditation and Mindfulness in Patient Safety

- Date: 17th September, 2021
- Speaker: RJ Aishwarya
- Link to access: <https://youtu.be/HeVzbtzLffg>

Eight ways to transform your life (For Healthcare Professionals)

- Date: 20th November, 2021
- Speaker: Dr. Mohit Gupta
- Link to access: <https://youtu.be/m3yYtHqoIKI>



Name any 2 activities that brings JOY to You



World Patient Safety Day
Role of mindfulness and meditation in ensuring respectful & safe maternal & newborn care



RJ Aishwarya
• A host of a very popular Spiritual show in California Bay Area on Radio Mochi 1310 - called Spirituality with RJ Aishwarya and Heal your Soul series.
• A Reiki Grandmaster and practices Ropyga Meditation via Brahminakumars
• Also working in Healthcare Industry for the past decade and is very well aware of the day to day pressures that Doctors and Healthcare professionals have to go through.

Community of Practice November 2021 Session
20 November, 2021, 6:30 pm IST
Stress Management in Current Times (for Healthcare Professionals)



Dr. Mohit Gupta

- Professor of cardiology in GB Pant Hospital and Medical Suptd of Cardiac Sciences
- Cardiologist in Parliament Health Annex
- Received 18 gold medals and 5 silver medals in his medical career.
- Fellow of American College of Cardiology, European society of cardiology and Cardiological Society of India and Fellow of Royal College of Physicians, Edinburgh
- Started research on role of meditation in coronary artery disease



Hybrid Meetings/ Workshops



17th October 2021: Hybrid Experience Sharing Meeting in New Delhi



12th December 2021: Advocacy Meeting for Health needs of Urban Newborn at Varanasi, UP.



27th March 2022: National Consultative Meeting for Partner's Role in Implementation plan of MusQan Initiative at Bhubaneswar, Odisha



Hybrid Meetings/Workshops

Experience Sharing and Mentoring/Coaching Meeting for Implementing QI Initiatives at New Delhi

- Date: 17th October, 2021
- Number of Participants: 89

NATIONWIDE QUALITY OF CARE NETWORK INVITES YOU TO...
HYBRID EXPERIENCE SHARING AND MENTORING/COACHING MEETING FOR IMPLEMENTING QI INITIATIVES

The Leela Ambience Convention Hotel
 Near Yamuna Sports Complex, Delhi

and ONLINE by registering at:
<https://bit.ly/39xinXs>

17 OCTOBER 2021
 FROM 10.00 AM (IST)

Registration at Leela Ambience hotel will begin at 9.30am

AGENDA

NQOCN COMMUNITY OF PRACTICE HYBRID EXPERIENCE SHARING & MENTORING SESSION

08:30 am - 09:00 am: Registration

09:00 am - 09:30 am: Welcome address by the Chairperson, NQOCN

09:30 am - 10:00 am: Presentation on the progress of NQOCN POCQI in the last 12 months

10:00 am - 10:30 am: Presentation on the progress of NQOCN POCQI in the last 12 months

10:30 am - 11:00 am: Presentation on the progress of NQOCN POCQI in the last 12 months

11:00 am - 11:30 am: Presentation on the progress of NQOCN POCQI in the last 12 months

11:30 am - 12:00 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

12:00 pm - 12:30 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

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13:00 pm - 13:30 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

13:30 pm - 14:00 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

14:00 pm - 14:30 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

14:30 pm - 15:00 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

15:00 pm - 15:30 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

15:30 pm - 16:00 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

16:00 pm - 16:30 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

16:30 pm - 17:00 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

17:00 pm - 17:30 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

17:30 pm - 18:00 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

18:00 pm - 18:30 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

18:30 pm - 19:00 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

19:00 pm - 19:30 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

19:30 pm - 20:00 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

20:00 pm - 20:30 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

20:30 pm - 21:00 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

21:00 pm - 21:30 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

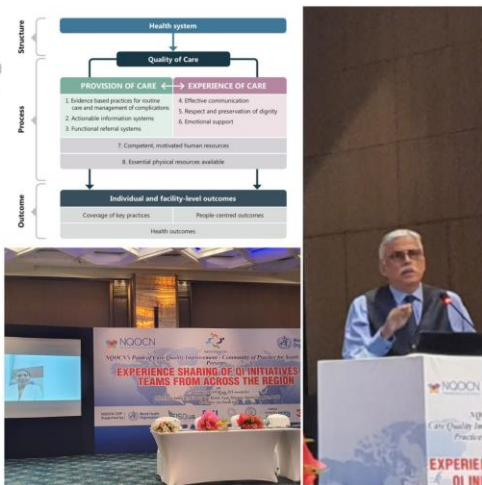
21:30 pm - 22:00 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

22:00 pm - 22:30 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

22:30 pm - 23:00 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

23:00 pm - 23:30 pm: Presentation on the progress of NQOCN POCQI in the last 12 months

23:30 pm - 24:00 pm: Presentation on the progress of NQOCN POCQI in the last 12 months



Advocacy Meeting for Health needs of Urban Newborn at Varanasi, UP.

- Date: 12th December, 2021
- Number of Participants: 64

ADVOCACY MEETING HEALTH NEEDS OF THE URBAN NEWBORN

Venue: Hotel Hindustan International, Varanasi
 Date: Dec. 12, 2021; 10 am onwards

ADVOCACY HYBRID MEETING ON HEALTH NEEDS OF THE URBAN NEWBORN

Venue: Hotel Hindustan International, Varanasi
 Date: Dec. 12, 2021; 10 am onwards

Click here to attend the meeting online

Contact us at: nqocn.office@gmail.com



Hybrid Meetings/Workshops

National Consultative Meeting for Partner's Role in Implementation plan of MusQan Initiative at Bhubaneswar, Odisha

- Date: 27th March, 2022
- Number of Participants: 47



Podcasts

Podcasts: “Caring for the Carers”

NQOCN launched a series of Podcasts: “**Caring for the Carers**” with the objective of sharing the experiences of Healthcare workers during the COVID-19 pandemic and share it with the larger audience, through NQOCN’s Community of Practice.

A series of four podcasts range from 10 – 20 minutes duration have been developed and uploaded on the NQOCN POCQI dCOP platform.

List of Podcasters:

1. Interviewer: Ms. Neelu Suri (Nursing Officer, Dr. RML Hospital, New Delhi)
2. Speaker: Ms. Stella Rangare (Nursing Officer, GMC Aurangabad)
3. Speaker: Dr. Prachi Saxena (PG Resident, OBGYN, Pravara Institute of Medical Sciences, Loni)
4. Speaker: Ms. Savita Gahalian (Nursing Officer, KSCH, LHMC, New Delhi)

Online link hosted on COP Platform: <https://bit.ly/3BkSnKO>



Online Courses

Online Courses for Nurses & Midwives

NQOCN launched Online Courses for Nurses & Midwives as a skill building initiative, supported by UNICEF India.

These courses are developed with the objective of skill building of the Nursing fraternity through fully digital, self-paced courses and develop a knowledge bank for the Nurses to build capacity even in pandemic times.

The three courses are developed as follows:

1. Neonatal Emergencies : 24 Nurses & Midwives have completed this course
2. Infection Control Practices : 23 Nurses & Midwives have completed this course
3. Leadership Roles and Effective Communication: 11 Nurses & Midwives have completed this course

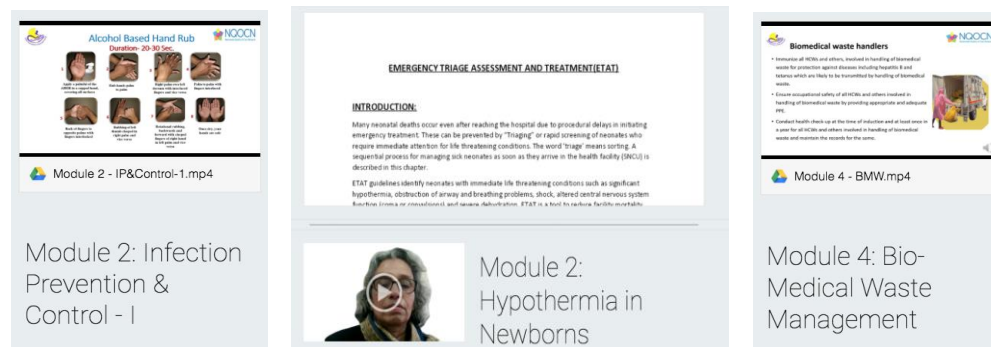
The courses can be accessed at :

<https://bit.ly/3jMRHad>

Landing Page of the Courses



Screenshots of the Course

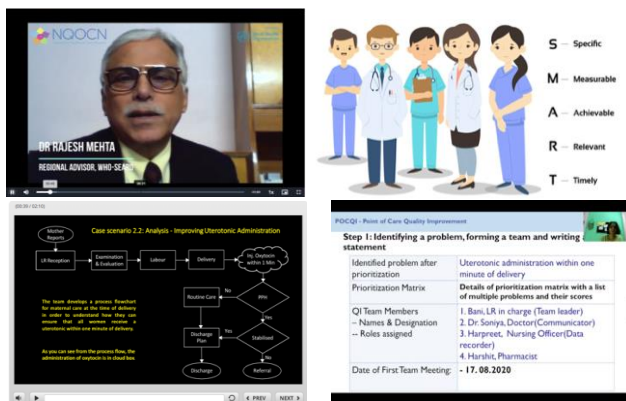


Self-Paced Online POCQI Course Hosted and Developed with support of Aastrika (A Nilekani Philanthropies Initiative)

To disseminate actionable information to its QI teams and other members of the health care community, especially as majority of healthcare personnel were busy in the management of Covid19 pandemic, NQOCN, with guidance & support of WHO SEARO developed:

- POCQI Online Course for Health Care Providers & Frontline Workers
- &
- POCQI Online Coaching Course

Screenshots of the Course



Hosting of the POCQI online course on the LMS platform has been completed with support from our technology partner, Aastrika. This online module can be accessed at: <https://bit.ly/2PQUinR>

Course Enrolment

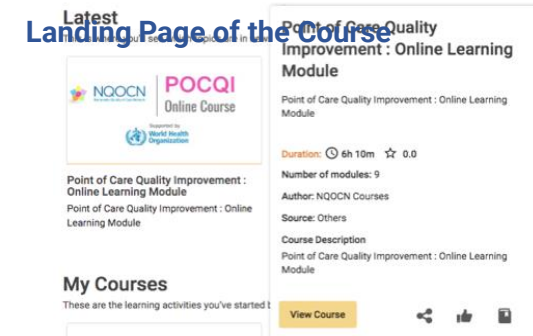
The basic POCQI online course is a fully digital, certificate course available on the LMS.

Currently the enrolments have been invited from:

- Various medical & nursing colleges across India,
- Various associations, such as IAP, IANN, NNF etc., and
- Teams from across South East Asia Region

Course Completion

40% of ~350 Healthcare Workers from across the South Asia region have completed the course as of March 2022.



Coaching for POCQI online course

The Coaching for POCQI course is also a fully digital, certificate course which is available on the LMS. This online module can be accessed at

<https://bit.ly/3xrJCQ8>

Course Completion

20% of ~150 registered Healthcare Workers have completed the course as of March 2022.



The Quality Post

Nationwide Quality of Care Network Quarterly Newsletter | April 2022 | Vol. II

NQOCN Knowledge Products

NQOCN created the online community of practice POCQI COP in August 2020, a platform for healthcare workers to share and learn from each other with the support of multiple partners. Since then, it has launched various knowledge products for the Healthcare Workers to enhance their learning using this platform.

- An online survey was conducted to understand the first year of an online platform.
- NQOCN invited COP members to write blogs and share their experiences.
- The Quality Post, NQOCN's Newsletter.
- NQOCN launched COP Platform on 12th Aug 2020.
- Coming For The Career.
- Self-paced Online Course on POCQI methodology.
- NQOCN partnered with BMJ Open Quality South Asia Edition.
- NQOCN partnered with BMJ Publishing to put together an annual issue of BMJ Open Quality South Asia Edition.
- NQOCN developed a YouTube Channel - Online Video Content.
- Leadsyq M&L Framework.
- NQOCN developed Leadsyq M&L Framework, meeting 2021 for the Government of India.
- NQOCN launched two digital poster series.

NQOCN COP Feedback Survey

Profiles of the Participants

For how long you have been associated with NQOCN Community of Practice?

Which area of work has been reported the most by these members?

Are you learning new knowledge or skills from COP activities?

How would you rate the COP based on you in terms of making contacts with other Quality members, service providers, researchers, policy makers that help information you need?

Are you using the knowledge acquired from COP activities in your day-to-day clinical work?

ePOCQI Training for Hospital Staff in the Maldives

e-Point of Care Continuous Quality Improvement (ePOCQI) Training for Hospital Staff

Nationwide Quality of Care Network (NQOCN) with the support of WHO-SEARO conducted a 4-day ePOCQI Virtual Training Workshop on its COP platform for the healthcare professionals in the Maldives from 20-23 December 2021. Six Quality Improvement Experts from NQOCN were assigned to facilitate the workshop and provide post-training support to the participants as required. Around 40 Healthcare Workers attended the workshop from 6 professional organizations including the Ministry of Health, Maldives.

With the help of QI Mentors, participants identified QI projects and discuss the peculiarities concerned with each project a follow-up session of the workshop was conducted on 30 December 2021.

Dr. Vikram Datta
A Note From The President, NQOCN

I welcome the 300 new NQOCN members to the organization, sincerely hoping that we work together to create a culture of quality improvement in the health systems and our day to day lives by being a part of this journey. The last two and a half years have been a challenge for the world, with the pandemic raging across nations in full force. NQOCN's online mentoring process, a vital strength of the organization, saw severe disruptions due to travel restrictions and quality improvement teams' deployments in frontline COVID-19 duties. In the later parts of 2021, the online mentoring visits were reinstated with the support of Ministry of Health and Family Welfare, Government of India. DMHFW India, to help the recently launched MusQan Initiative, BW continued to sustain and accelerate our fully online mode of functioning and subsequently moved to hybrid mode.

I record my appreciation to funding partners, WHO SEARO, UNICEF, State NHMs and above all to the Ministry of Health and Family Welfare Government of India for entrusting NQOCN with working towards improving the quality of care across the health care delivery systems of India. This work would not have been possible without the support and guidance from NQOCN M&M Mentors, members, and their families constant support.

Advocacy Meeting For Health Needs Of The Urban Newborns

A Meeting To Address The Unmet Health Needs Of Urban Newborns

NQOCN India, with the support of UNICEF and under the guidance of the Child Health Division, MoHFW GOI organized a hybrid meeting - "Advocacy Meeting for Health Needs Of The Urban Newborns" on 12 December 2021, Varanasi, UP. The aim of the meeting was to bring stakeholders together to collectively brainstorm, advocate, and formulate a strategy to address the unmet health needs of urban newborns.

In total 14 development partners and 64 participants from various professional organizations attended the meeting. The meeting was inaugurated by the chief guest, Dr. Sumit Ghosh, Additional Commissioner, Child Health & Adolescence Health, Ministry of Health and Family Welfare along with other developing partners' representatives. The meeting facilitated discussions on Quality Improvement(QI) in Urban Newborn Care, Role of Civil Society and Private Sector in Urban Newborn Care, Role of Technical Support Units or Resource Centers, and Continuum of Care and Community Engagement.

National Consultative Meeting- Towards Implementation Of MusQan Initiative

With The Support Of UNICEF India, In Line With The Child Health Agenda Of The Ministry of Health and Family Welfare (MoHFW), NQOCN Organized A National Consultative Meeting.

As a result of the concerted action of the Ministry of Health and Family Welfare (MoHFW) and various development partners over the years, a significant reduction in Newborn Mortality (NMR) from 44 per 1000 live births in 2000 to 23 per 1000 live births by 2020 has been achieved. Despite the continuous reduction in mortality rates and increased utilization of healthcare facilities, the Quality of Care (QoC) in many newborn facilities has scope for improvement. The MoHFW introduced a new quality improvement initiative - "MusQan" for the pediatric age group (0-12 yrs), within the existing National Quality Assurance Standards (NQAS) framework. It aims to ensure timely, effective, efficient, safe, person-centred, equitable, and integrated quality services in public healthcare facilities.

NQOCN organized a Consultative Meeting for Partner's Role in National MusQan Implementation Plan on 27 March 2022 at Bhubaneswar, Odisha. The meeting was organized with the support of UNICEF India in line with the Child Health Agenda of the MoHFW, and the Government of India. It aimed at developing a guidance document for the on-ground implementation of MusQan RIEs with a stated objective of improving the Quality of Care in newborn & pediatric care services across the country.

BMJ Open Quality – South Asia Edition

Nationwide Quality Of Care Network And British Medical Journal Open Quality – South Asia Edition

The idea of publishing Quality improvement stories from across the country & neighbouring regions took birth in a coffee shop in a piece of paper, while Dr. Vikram Datta, president of NQOCN, and Dr. Prashant Mishra, Managing Director-BMJ India & South East Asia discussed NQOCN's growth over the year. It was followed by getting like-minded people together to make it a reality. In discussion with Janet (Publisher, BMJQI) & Dr. Helen Crisp (Editor-in-Chief, BMJQI), who decided to launch a special issue dedicated to South Asia. Facilitated by NQOCN, an inflow of QI papers complying with the standards of BMJQI (BMJ Open Quality) launch.

The maiden issue of BMJ Open Quality-South Asia Edition was launched by Honorary Dr. Sumita Ghosh, Additional Commissioner, GOI, on August 3rd, 2021. The launch event witnessed the presence of dignitaries from around the globe including Dr. Helen Crisp, Editor-in-Chief, BMJ, Open Quality, Janet O'Flaherty, Publisher, BMJQI, Dr. Prashant Mishra, Managing Director-BMJ India & South East Asia, Luigi DiPaolano, Chief of Health-UNICEF, and Dr. Neena Rama, WHO-SEARO.

The first issue displayed 19 QI articles from across the nation and was successful in gaining the fame of QI. This can be evidently seen in the number of papers being received for the next issue due in March 2022.

NQOCN calls for papers, we will help you document your QI story and publish it with full Article Processing Charges (APC) waiver in the next issue of BMJ Open Quality – South Asia Edition. Contact us to know more at - editor.asia.nqocn@gmail.com

E-poster-Making Competition

In These Uncertain Times Of The Pandemic, In Order To Support The Healthcare Workers, NQOCN Organized An E-poster Making Competition With The Theme, 'Stressors Or De-stressors During COVID-19 At Your Workplace'.

E-poster-making competition was organized with the theme, 'Stressors Or De-stressors During Covid Times As Your Workplace'. Students and Healthcare workers from all over the nation participated with 30 entries to the competition, each unique and informative in its own way, making the competition a huge success.

The competition was judged by Prof. Dr. Saikat Ranesh, Professor, Paediatrics, LHM, New Delhi, Prof. Shroja Vijayan, HOD, Child Health Nursing Dept, Chhatrapati College of Nursing, Indore, and Ms. Suty Sarah, Jahn Senior Faculty, CON, LHM, New Delhi.

The winners of the competition were, the first position holder, Ms. Shilpi Meghwal MBBS student (4th year), Lady Hardinge Medical College, New Delhi, and the second position holder, Ms. Apurva Yezli, Nursing Lecturer, Holy Spirit Institute of Nursing Education, Andheri East, Mumbai.

National Newborn Week 2021

NQOCN Celebrated National Newborn Week, 15-21 November 2021, With The Theme 'Safety, Quality And Nurturing Care – The Birthright Of Every Newborn'

NQOCN celebrated National Newborn Week on the theme Safety, Quality And Nurturing Care – The Birthright Of Every Newborn which mandated the provision of quality healthcare to every newborn. NQOCN with the support of the MoHFW set out various mentoring and sensitization visits to different districts of Uttar Pradesh and Maharashtra. The mentors from the National Mentoring Group were invited to incorporate their knowledge of Quality Improvement and confer their constructive feedback from the visits to improve the quality of healthcare service delivery of QoC. Mentors from the field of Neonatology, Paediatrics, and Quality Improvement experts conducted visits to 23 ICUs across UP and Maharashtra. To identify the quality of healthcare delivery services and to understand the gaps available in SNCOs, National Quality Assurance Standards (NQAS) guidelines were used and the facilities were assessed using the adapted version of MusQan checklist. The findings of the individual visits and valuable feedback from mentors were noted and compared with the NQAS threshold of Quality Improvement. Based on the general and scorecards and mentors' feedback recommendations were made to the State National Health Mission and Ministry of Health and Family Welfare.

Find Us On Social Media - www.nqocncop.org

Scan The QR Code To Become A NQOCN Member

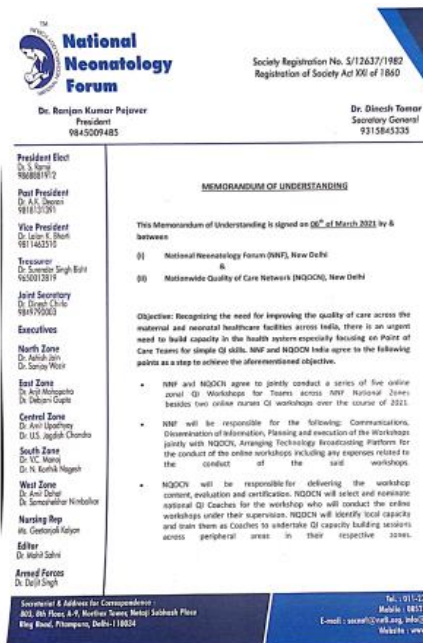


Partnerships & Alliances



Memorandum of Understanding with Central NNF

- NQOCN is delighted to announce that a Memorandum of Understanding has been signed between NQOCN and NNF, New Delhi on March 6th, 2021.
- NQOCN jointly with NNF organized a series of 5 zonal QI workshops for teams across NNF national zones.



Upcoming Partnerships




- WISH (QI in Primary Care)
- Nutrition International (QI in MNH domain)
- IAP-IYCF chapter (QI in CLMC guidelines)
- Alive & Thrive (QI in MIYCN)
- Unicef India (MusQan)

- Both organizations will jointly develop a work plan for the activity with timelines and plan an impact assessment exercise at the conclusion of the said exercise latest by Oct 31st 2021.
- The activities of the implementation exercise will be directly monitored by Presidents of NNF and NQOCN and suggestions if any will be provided for mid-course corrections.

It is suggested that, identification of a Point of Contact in NNF who will oversee the conduct of this activity jointly with Secretary NQOCN, Dr. Sushil Srivastava is undertaken asap. Development of a work plan with timelines for the organization of these meetings by holding a joint meeting with NNF Zonal GB Members and State Presidents and Secretaries may be planned as mentioned by you.

This activity, if mutually agreed, may be extended to include formation of a pilot NRP QI Collaborative creation as well.

Best Wishes,




 Dr. Ranjan Pejaver Dr. Dinesh Tomar Dr. Vikram Datta
 President, NNF Secretary General, NNF President, NQOCN India



CSR Activities

Financial support to SOS Children's Village

NQOCN supported SOS Children's Village by donating to the cause of children's growth and development.



Online Webinar for on "Fight COVID19: Care at Home"

NQOCN supported frontline healthcare workers dealing with COVID patients during the COVID pandemic by imparting knowledge of care that needs to be given to COVID patients



No Charge Workshops for Nursing Students

NQOCN supported College of Nursing, Lady Hardinge Medical College by conducting free of cost POCQI workshops for Nursing students.



Online Point of Care Quality Improvement (ePOCQI) WORKSHOP

For Nurse Interns of College of Nursing (LHMCC, New Delhi)

January 20, 2022, Thursday
10:00am-4:00 pm IST

Registration ONLY for Nurse Interns of College of Nursing, Lady Hardinge Medical College, New Delhi

REGISTER NOW





1

12A Registration & Certification

NQOCN has received 12A certification. This certification grants exemption from paying tax on income of the organization as per applicable rules.

2

80G Registration & Certification

NQOCN has received 80G certification. Its donors can now avail tax exemptions on the donated amount to NQOCN as per applicable rules.

3

FCRA Registration

NQOCN is in process of registration under the Foreign Contribution (Regulation) Act (FCRA) to be able to receive donations/funds from international agencies.



NQOCN 201-22 Projects

01

WHO-SEARO: Sustenance of Regional COP.

02

UNICEF India: Awareness about psychological support & safety of HCWs esp. during pandemic.

03

WHO-India: Capacity building of medical colleges to catalyze QOC in MNH.

04

UNICEF-India: Mentoring support to SNCU during NNW 2021 & development of guidance note on Urban newborn and MusQan rollout

05

WHO-SEARO: 4-day ePOCQI for Maldives and 1 follow up session.

06

NNF-NIQU series of ePOCQI workshops conducted for each of the 5 NNF zones



01

WHO-SEARO

Sustenance of Regional COP and Conduction of ePOCQI workshops for new & QI-experienced HCWs.

02

WHO-SEARO

Development of POCQI+ modules on Patient Safety, Combined use of QA & QI mechanisms for improving Quality of Care and Development of a structured POCQI module for pre-service medical students.



**NQOCN
Journal
Activities
2021-22**



NQOCN's Journal of Healthcare Quality



BMJ Open Quality South Asia Edition

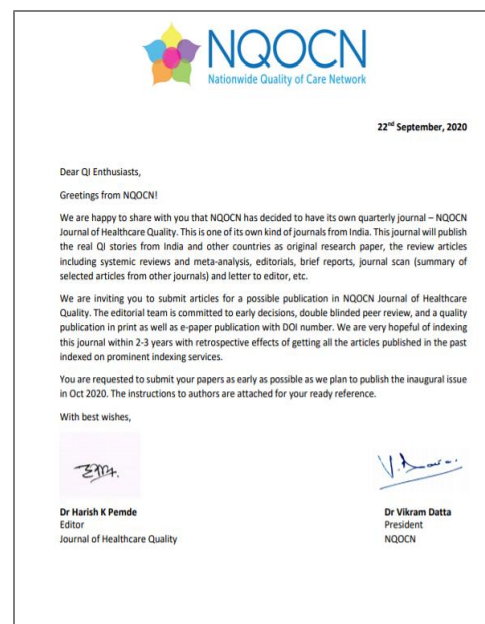


Journal of Healthcare Quality (JHQ)

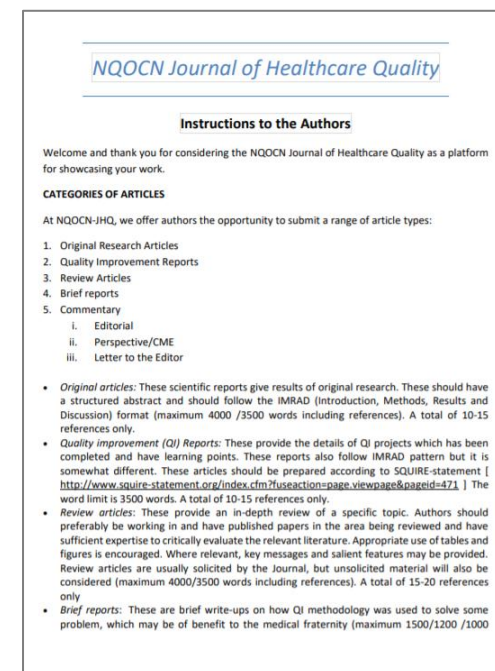
While approaching different healthcare settings across India, enormous Quality Improvement work has been witnessed. NQOCN has taken the initiative to document the above work with an aim to publicize the learnings and provide freedom from article processing charges (APCs) to the aspiring teams for publishing their QI experiences

With the above aim, NQOCN has started a journal named “**Journal of Healthcare Quality (JHQ)**” and an [Editorial Team](#) has been constituted.

JHQ aims to bring its first issue within 2022.



Call for Papers letter for JHQ



Instructions to Authors

More details about **Journal for Healthcare Quality** are available on NQOCN COP website: www.nqocncop.org

Instructions For Authors can be accessed by clicking the link: <https://bit.ly/3uzpJ4U>



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Dr. Amit Gupta



Dr. Minesh Khashu



Dr. Gautam Suresh



Dr. Parika Pahwa



BMJ Open Quality South Asia Edition

NQOCN has created many milestones through the course of bringing quality improvement revolution in the country. With the regular sensitization and mentoring to QI teams and champions, a number of QI stories emerged with substantial learning lessons from the South Asia region.

To preserve and document the useful insights for the world to know and learn, **NQOCN India has partnered with BMJ Publishing** to put together an annual issue of BMJ Open Quality South Asia edition dedicated to QI stories & experiences from the South Asia region.

The maiden issue of this was released on 3rd August 2021 and the second edition of this journal will be released in the month of July-August 2022.

Second Issue:

On **17th October 2021**, we announced a formal **Call For Papers** to be submitted for BMJ Open Quality South Asia Second issue.

By **March 31st 2021**, the editorial board received an overwhelming response from across the country.

Currently, **6 articles have been accepted** and another **20 are in review process** as of Mar. 22.



BMJ Open Quality

July 2021 Volume 10 Supplement 1

South Asia Edition

Quality Healthcare

For All, By All



Editorial Board: BMJ-OQ South Asia edition



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Inaugural Edition (First Edition): JUNE 2021

Inaugural Edition (Second Edition): JUNE 2022

Funding Support: Unicef India



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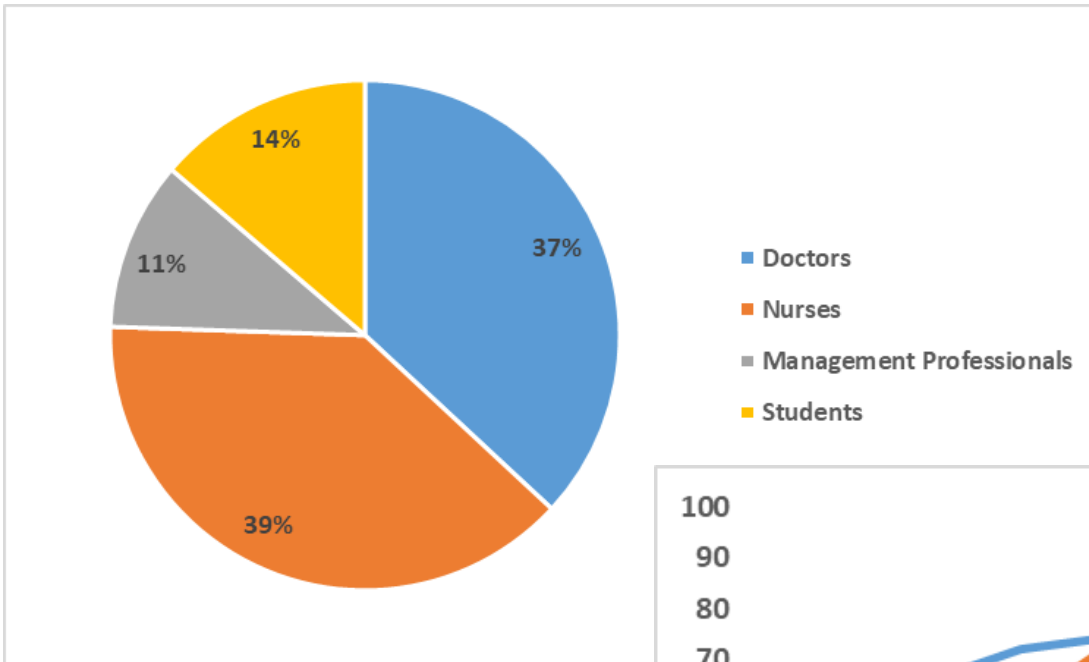
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We recommend independent verification of diagnosis and drug dosages.

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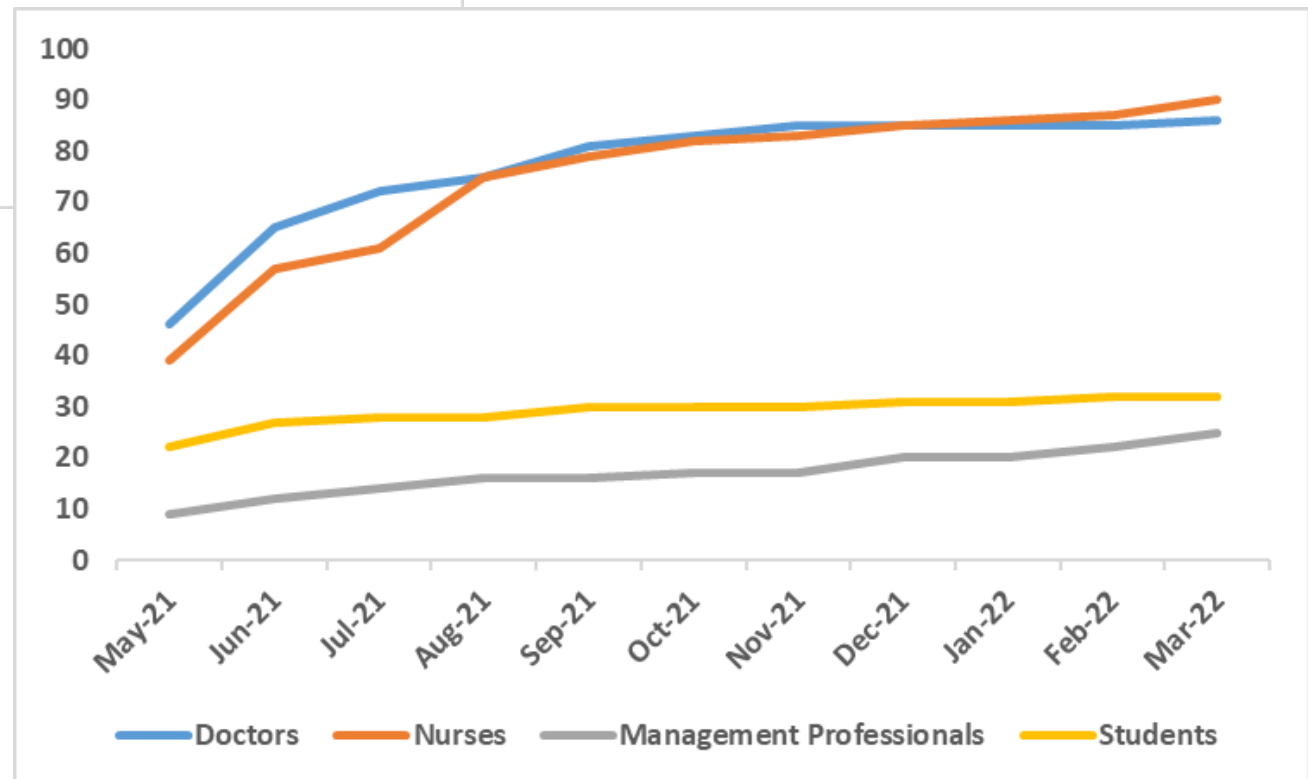


NQOCN Membership (2021-2022)



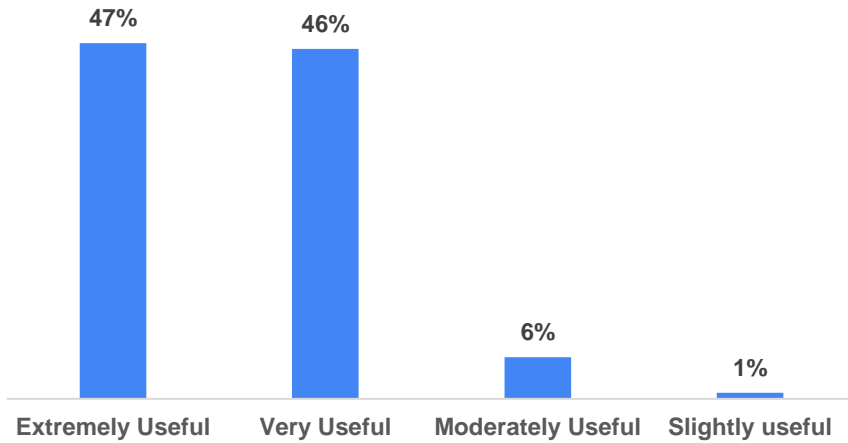
Total Members: 233

- Nurses: 90
- Doctors: 86
- Management Professionals: 25
- Students: 33

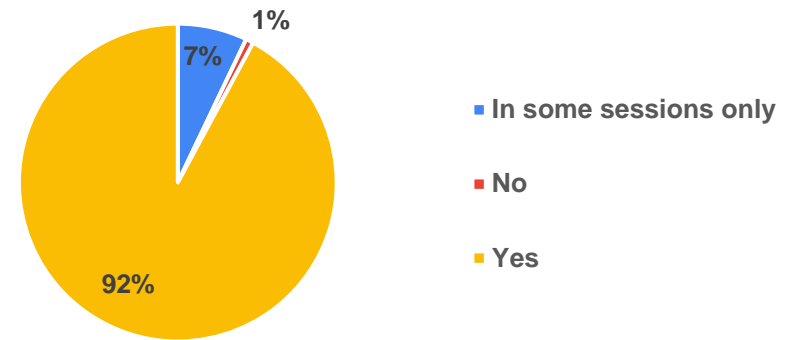


NQOCN Community of Practice Feedback

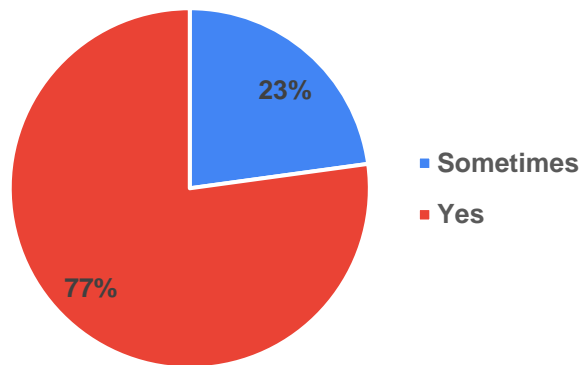
Participants found NQOCN COP Useful?



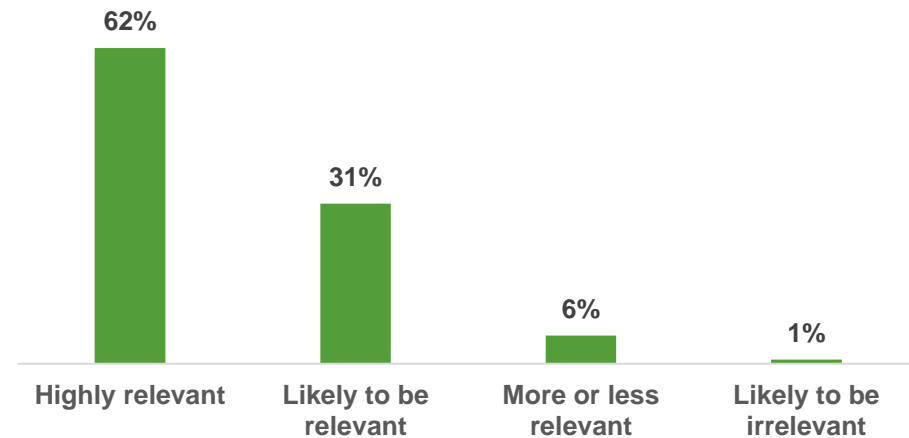
Participants learning new knowledge from NQOCN COP



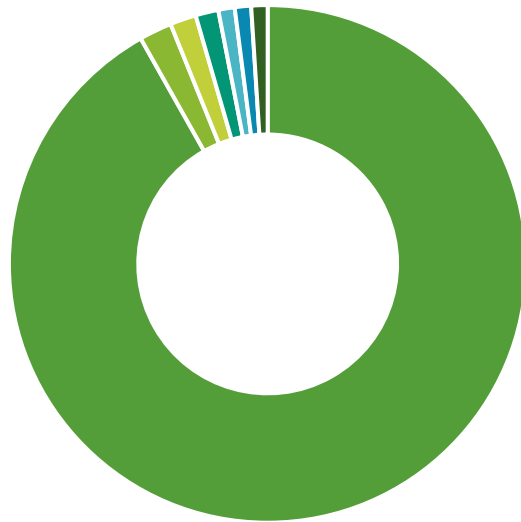
Participants using acquired knowledge from NQOCN COP



Relevancy of NQOCN COP sessions to day-to-day clinical work

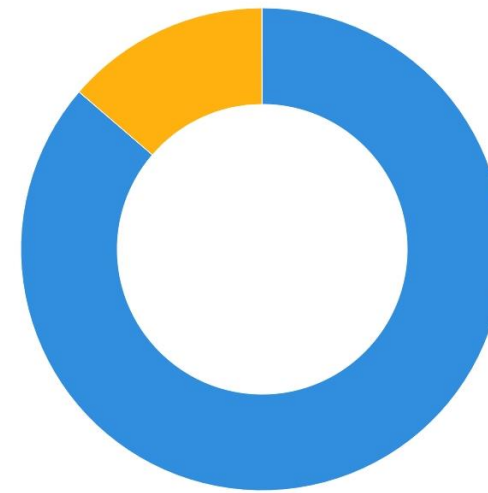


Key Performance Indicators: Community of Practice



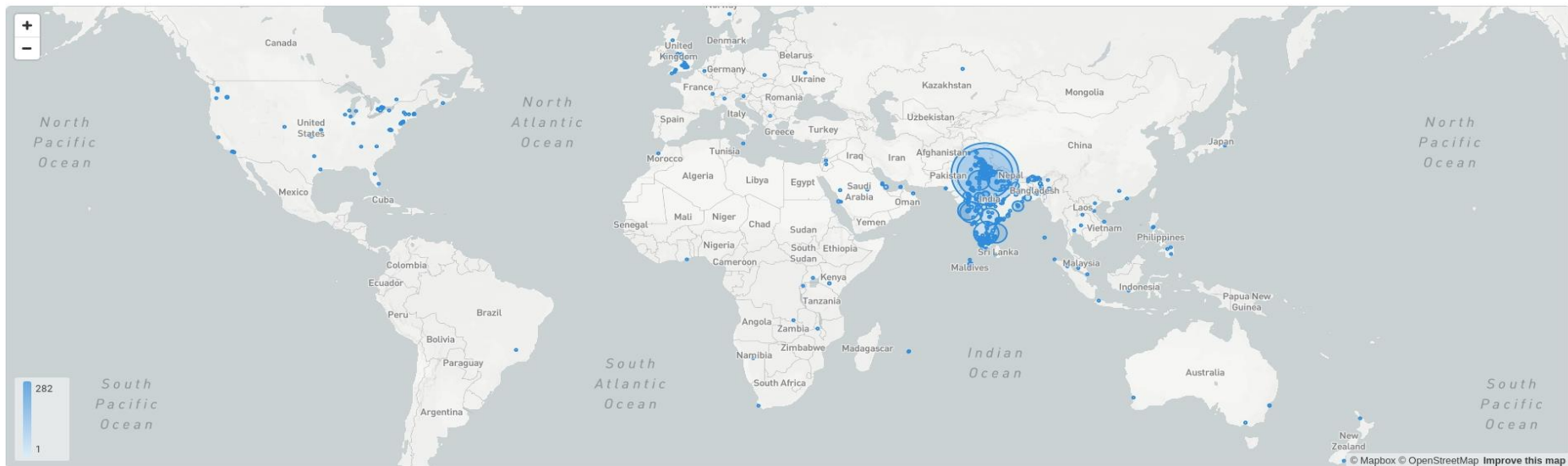
Top 5 Geographies of our users

- India
- USA
- Bhutan
- UK
- Maldives
- Canada
- Others



COP new & returning users in the year 2021-22 as of Mar'22

New Visitors: 86.31%
Returning Visitors: 13.69%

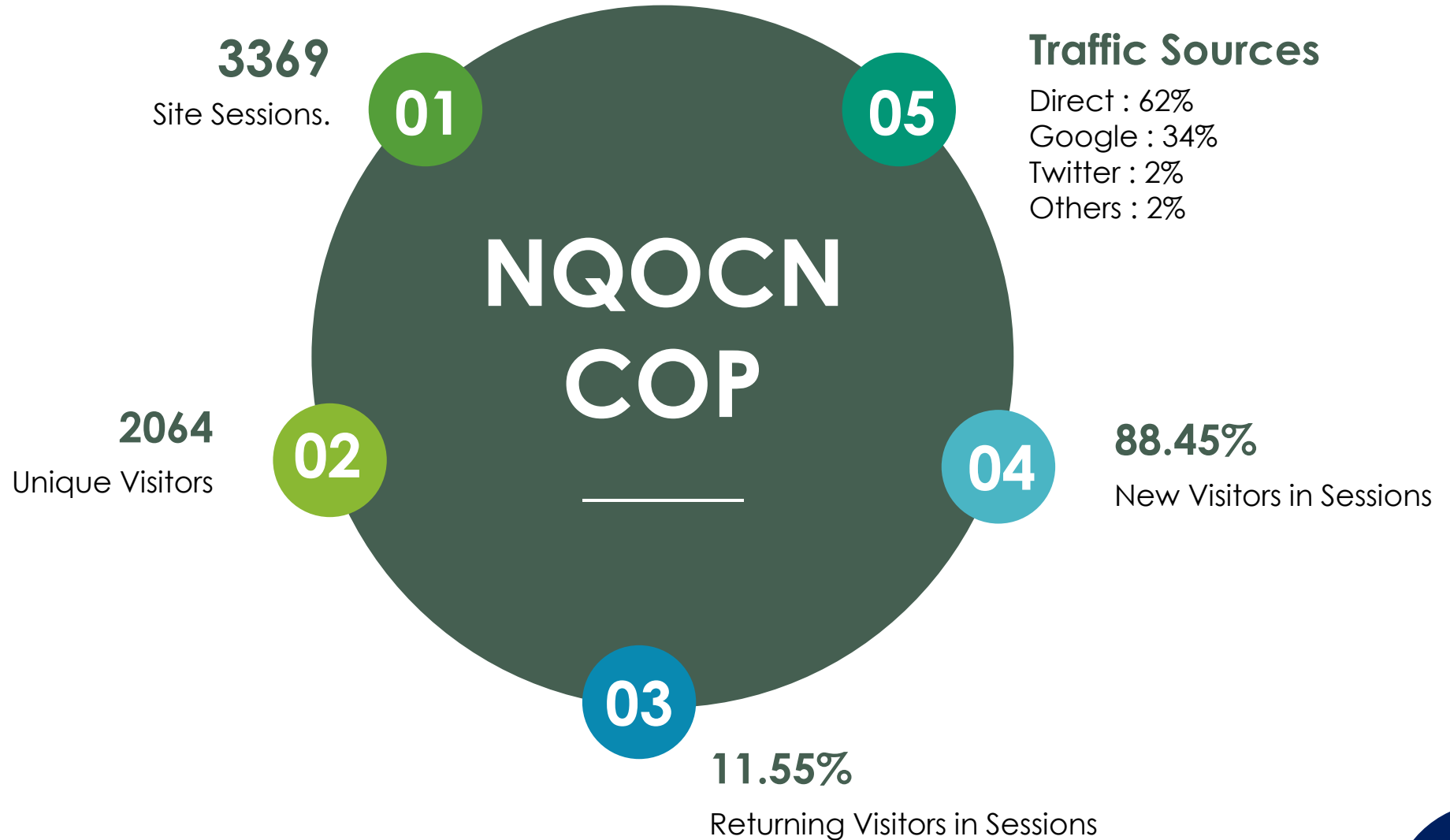


Geographies from where COP participants connect to our activities & website



Key Performance Indicators: Community of Practice

NQOCN COP website stats (www.nqocncop.org)



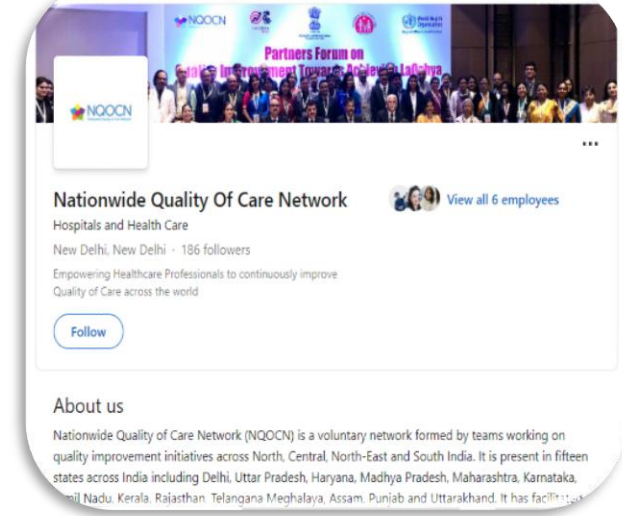
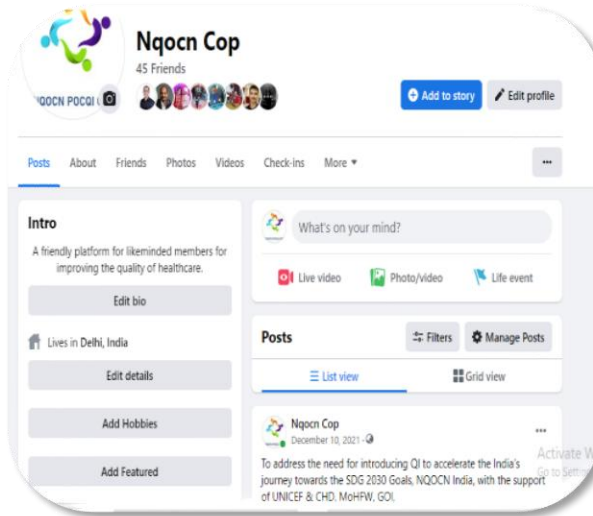
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Facebook

LinkedIn



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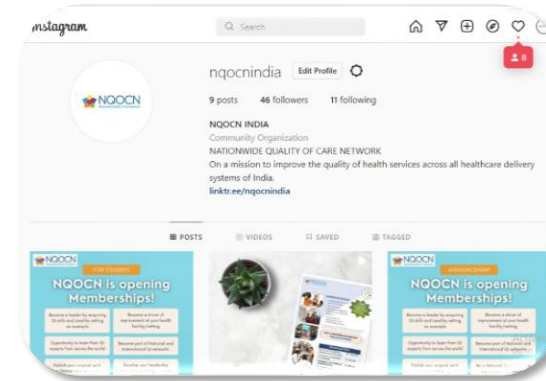
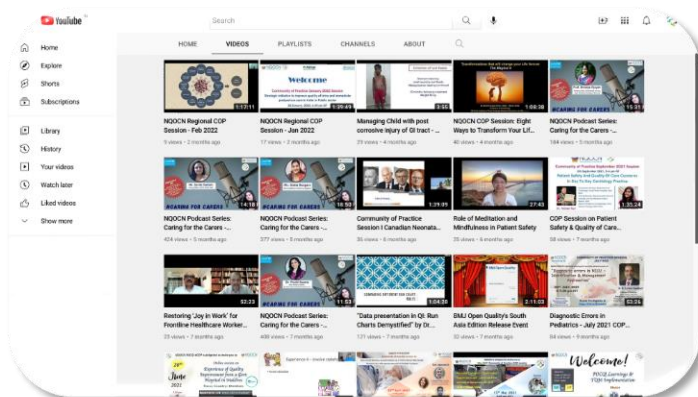
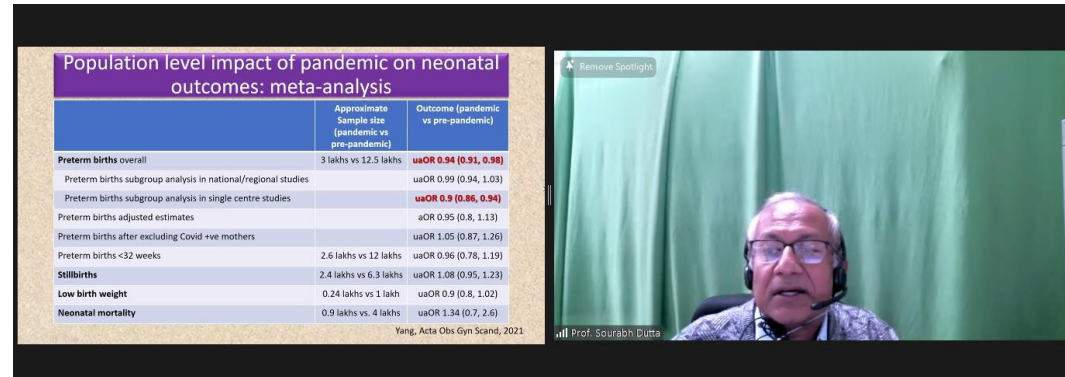
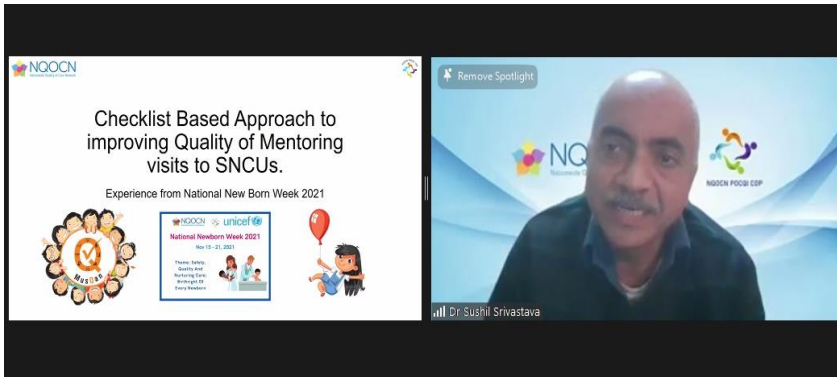
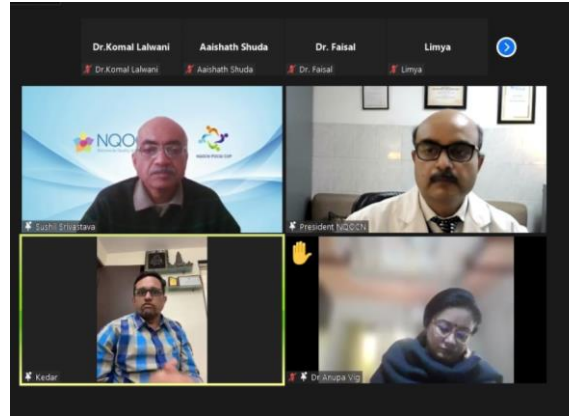
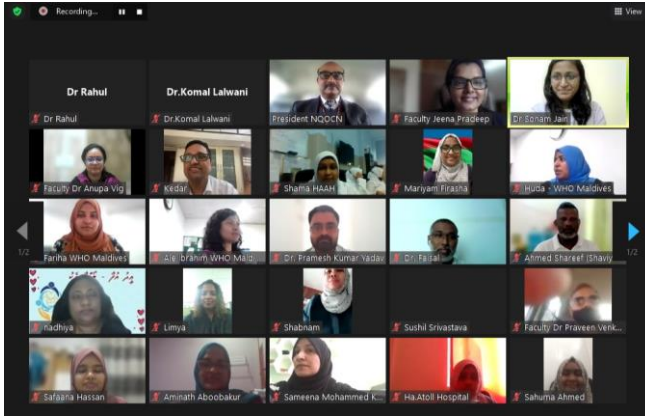
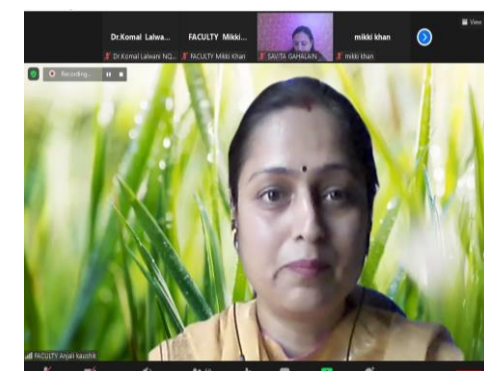
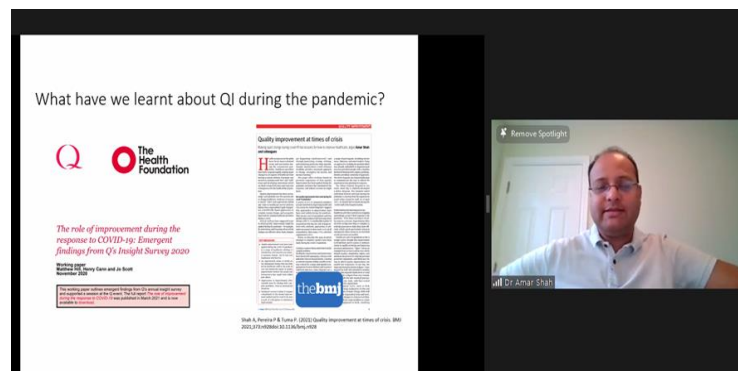
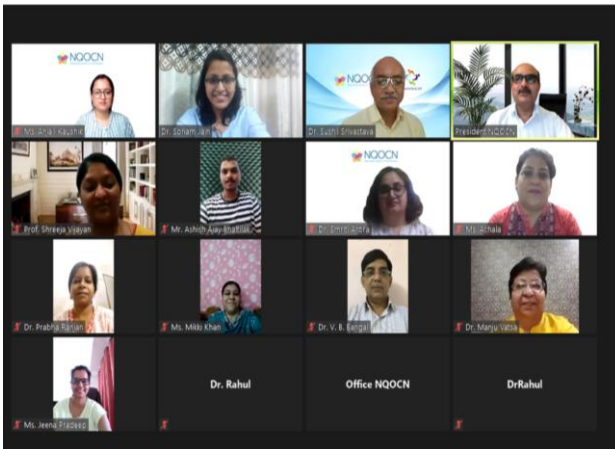
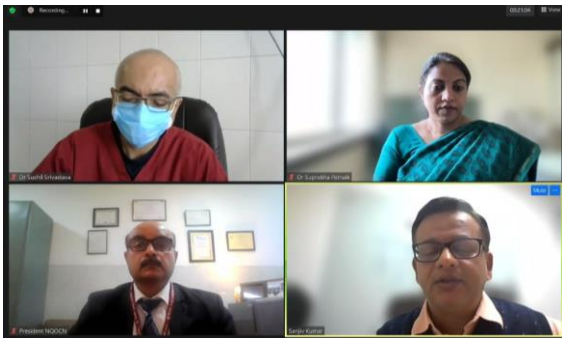


Photo Gallery

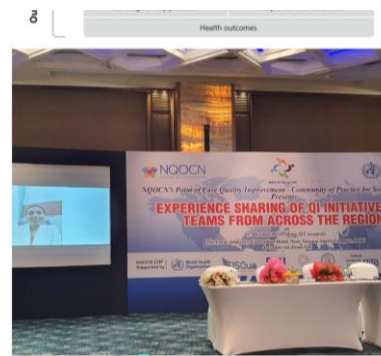
Screenshots/Photos from various COP activities conducted in 2021-22



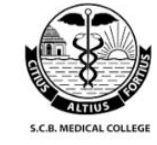
Screenshots/Photos from various COP activities conducted in 2021-22



Photos from Hybrid Meetings



NQOCN Partners





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