## PURPOSE OF COMMUNITY

The NQOCN POCQI India Community of Practice (COP) is constituted to bring together the individuals with diversity of knowledge experiences, and resources in the domain of Point of Care Quality Improvement (POCQI). Its members would challenge the status quo, push boundaries, learn from others, launch healthy vibrant initiatives, share best practices and learnings, on a local, regional, and global scale.

## COMMUNITY OVERVIEW

The NQOCN POCQI India Community of Practice will represent a friendly platform for sharing the recent evidence-based information, thoughts, innovative ideas and experiences of likeminded passionate members who are working towards improving the quality of healthcare. This will help in capacity building of the community members and serve as a source of constant encouragement. The knowledge gained through participation in the wide range of COP activities will be helpful in generating innovative and meaningful ideas. Additionally, it will also provide a platform to troubleshoot and mentor ongoing improvement projects, share successful improvement ideas and document new practical learnings of improvement science.

The COP will create a pool of experts in the field of quality improvement (QI) across India, who could serve as catalyst for similar improvement at national and international levels. This in turn will have the potential to favourably impact the outcomes of care across various health care settings in other low- and middle-income countries (LMICs).

**Mission**

To create a national interdisciplinary platform for facilitating interactive learning between various individuals, facilities, stakeholders and government agencies to improve quality of healthcare. NQOCN POCQI community of practice will be guided by the working principle- "**All Teach and All Learn**".

**Goals**

The goals of the POCQI Community of Practice are as follows:

1. To work together towards shared objective of quality improvement in health care system that is safe, effective, patient-centred, efficient, timely, and equitable.

2. To connect state, national and international experts of QI on a common platform.

3. To create a repository of research documents, guidelines and innovations particularly in POCQI/QI.

4. To develop a culture of QI and contribute towards health system strengthening across the country.

5. To provide a psychologically safe and positive environment to brainstorm, develop and implement innovative QI initiatives to bring about meaningful change.

6. To identify and nurture talented and promising QI practitioners.

7. To begin a Quarterly Journal for publishing successful QI projects and QI learnings from members.

## KEY ACTIVITIES OF THE COP

1. National and International QI Experts share their knowledge and experiences through curated lecture videos and carefully selected relevant published articles.
2. Interactive e-learning opportunities in the form of chat rooms, troubleshooting and support groups.
3. Question & Answer Sessions (via web-call & webpage).

4. Webinar series on important area of key domain based on needs and interests of the community.
5. Panel discussion on mutually selected topics of interest to the member community.
6. Case Based Learning: Members will share their experience through 2 or 3-page template-based case study application articles.
7. Publish a short bulletin (e.g. NQOCN Focus) comprising of small QI project summaries, success stories, achievements, challenges etc.
8. Discussions on latest curated journal articles on topics relevant to COP at regular intervals.
9. Create a Networking Platform for all members and partners.
10. QI Resource bank /library:
    - Comprising of all the guidelines, publications books and resources on QI.
    - Compilation of successful QI projects and their publications in the form of a quarterly journal.

## MEMBERSHIP / PARTNERSHIP

**Eligibility Criteria**

- Any organization/institution working in field of healthcare and interested in working in quality improvement/improving quality of care can become part of NQOCN-POCQI COP.

- Any person working in health care (public sector, private sectors, NGOs, CSOs, etc.) who is interested in quality improvement/improving quality of care can become part of NQOCN-POCQI India COP, as long as their name is suggested by an existing member of the COP and formal approval of the core group.

- Post-graduate and Undergraduate students can also join the community when they are identified and referred by a QI champion or a QI mentor who is a member of COP.

**Membership Types & Duration**

- Invitation-based, Voluntary Membership to all Individuals and Partner Organisations/Institutions from the health care community who are interested in improving quality of care.

- Membership would be Free*. The initial invite to membership will be for duration of 1 year. It will be reviewed at the end of each year to decide on continuation, or as per the MOA/MOU on mutually agreeable terms. (*The COP can have paid membership also as deemed suitable).

- Members/Partners are free to cancel their membership at any point in time by email. It is expected that the member will honour the commitments made to COP (if any) even if they cease to exist as COP member/partner.

## ORGANIZATIONAL BENEFITS

- Strengthening of organization through its increased capacity building and skills in POCQI.
- Building up of reputation of the organization through the positive results of QI projects and various QI related activities.
- Improving knowledge sharing and distribution between organisations.
- Support & promote key national initiatives/health programmes.
- Improved analytical capability in organisation.
- Helps to reach wide range of communities and health facilities across diverse geographies.